

# Valentin Madzharov



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London, United Kingdom

## AREAS OF EXPERTISE

- Vue.js
- JavaScript
- Node.js
- Express.js
- TypeScript
- Python
- Java
- PHP
- SQL
- C++
- GitHub
- Git
- Haskell
- HTML
- CSS
- Network administration
- System installation and maintenance
- End-user support
- Diagnosis and troubleshooting of issues
- Remote support
- Backup and recovery operations
- GUI Design
- Code Optimisation
- Helpdesk management
- Customer service best practices
- Training and mentoring
- Documentation and recordkeeping
- Performance optimization
- Problem-solving

## CAREER SUMMARY

### Freelance | Web Developer | London, United Kingdom | 07/2022 – Ongoing

- Created websites for businesses, ensuring a strong online presence and functionality
- Updated existing websites with the latest available technologies to improve performance and user experience
- Collaborated with clients to understand their needs and deliver customised web solutions
- Implemented responsive design to ensure websites function well on various devices
- Conducted website testing and debugging to ensure optimal performance
- Provided ongoing support and updates to clients' websites as needed

### The Wendy's Company | Shift Manager | London, United Kingdom | 08/2021 – Ongoing

- Managed daily operations and staff under the leadership of the Restaurant General Manager.
- Utilised effective scheduling to ensure appropriate team members are assigned to match shift demands.
- Played a key role in increasing store sales by 19% within 3 months of promotion by training staff to upsell and increase customer retention.
- Managed incoming stock, inventory management, and ordering to ensure efficient operation and supply availability.

### City Accommodations RE LTD | IT Support Engineer | London, United Kingdom | 04/2024 - 05/2024 Contract

- Reinstalled operating systems on computers, ensuring optimal performance and functionality.
- Integrated new devices into the network, enhancing overall system efficiency and connectivity.
- Provided expert guidance on improving network security and optimization, implementing best practices to safeguard data.
- Created network backups using Time Machine, ensuring data integrity and availability.

### Fashion AI | Software Engineer | London, United Kingdom | 11/2023 - 01/2024 –Unpaid Internship

- Work with stakeholders to discuss website/interface needs, design, and functionality
- Collaborate with designers, product managers, and backend engineers to create project documentation
- Develop front-end components to a high standard with up to date technologies.
- Collaborated on code within teams when completing specific part of the application

## EDUCATION

### Bachelor of Science in Computer Science (2:1)

City University of London | London, United Kingdom | 09/2020 - 07/2023

### Higher National Diploma in Information Technology (D\*D\*D\*)

Leyton Sixth Form College | London, United Kingdom | 09/2018 - 07/2020

## LANGUAGES

- English (Fluent)
- Bulgarian (Native)