



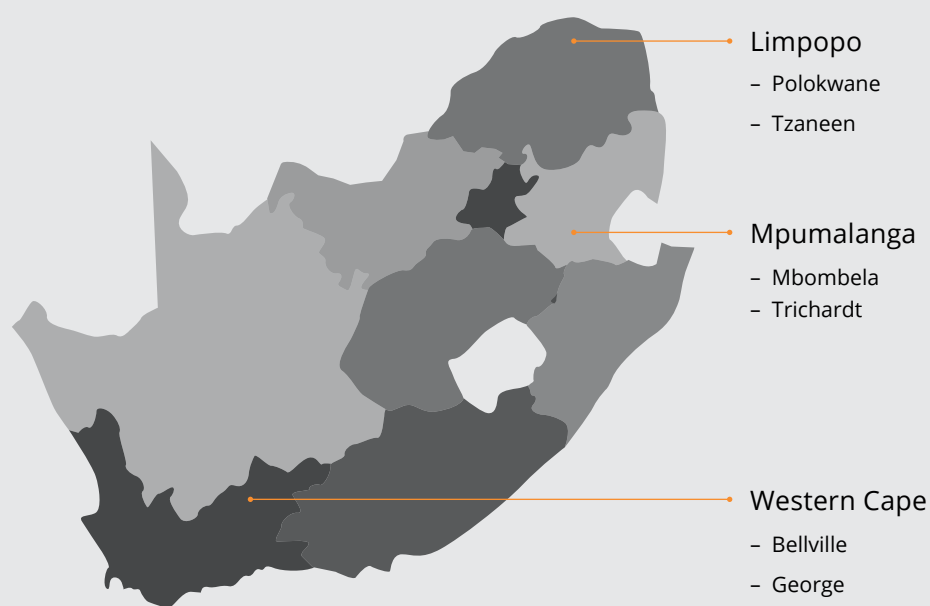
2022 KEYCARE START REGIONAL GP NETWORK

Find a network facility for
your health plan option

KeyCare Start **Regional GP Network**

Regional Network

KeyCare Start Regional members access healthcare through regional networks. Each regional network is designed around the online practice and your chosen KeyCare Start Regional GP and a KeyCare Start Regional Hospital that offers a full array of medical, surgical and emergency services.



VIEW OTHER NETWORK PROVIDERS USING FIND A HEALTHCARE PROVIDER ON THE DISCOVERY APP.



**DOCTOR
NETWORKS**



**HOSPITAL
NETWORKS**



**MEDICINE
NETWORKS**



**DAY SURGERY
NETWORK**

All network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.

Find a healthcare provider is brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

Limpopo		
Mediclinic Polokwane**		
Mediclinic Tzaneen**		
POLOKWANE	Dr ID Bosman (Floramed)	0763756
	Dr M Bosman (Floramed)	1488813
	Dr A Vermeulen (Floramed)	0145181
TZANEEN	Dr SJ Spies and Partners	1451073
Mpumalanga		
Mediclinic Nelspruit**		
Mediclinic Trichardt**		
MBOMBELA	Dr J Smith and Dr M Eloff (Nelspruit Travel and Health)	0497932
TRICHARDT	Dr Oosthuysen & Cassim	0103187
Western Cape		
Mediclinic Louis Leipoldt**		
Mediclinic Milnerton**		
BELLVILLE	Drs Hanley, Furman and Associates Inc. (Intercare Century City)	0591068
Western Cape		
Mediclinic George**		
Mediclinic Geneva**		
GEORGE	Drs Neethling, Taylor & Associates Inc. (Intercare George)	0456454

** KeyCare Start Regional network hospital

Contact Us

The following channels are available for your complaints and we encourage you to follow the process:

01 TO TAKE YOUR QUERY FURTHER:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

02 TO CONTACT THE PRINCIPAL OFFICER:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

03 TO LODGE A DISPUTE:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the website.

04 TO CONTACT THE COUNCIL FOR MEDICAL SCHEMES:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za | 0861 123 267 | www.medicalschemes.co.za

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.

www.discovery.co.za

CONTACT US | TEL 0860 99 88 77 | PO BOX 784262 SANDTON 2146 | ADDRESS 1 Discovery Place, Sandhurst, Sandton, 2196 | www.discovery.co.za
Discovery Health Medical Scheme, registration number 1125, is regulated by the Council for Medical Schemes and administered by Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider.

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