

# Day Surgery Networks

You have cover for a defined list of procedures in our day surgery network on all plans and according to the benefits of your chosen health plan. On the Executive Plan you can use any approved facility. A clinical exceptions process applies to all cases with complex presentations and those procedures that may require an extended length of stay. The member will be transferred to an appropriate facility where required. The funding of newly licensed facilities are subject to approval by the Scheme, on all health plans.



#### **KEYCARE DAY SURGERY NETWORK**

Applies to members on KeyCare Core and KeyCare Plus plans. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.



# KEYCARE START DAY SURGERY NETWORK

Applies to members on the KeyCare Start plan. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.



# KEYCARE START REGIONAL DAY SURGERY NETWORK

Applies to members on the KeyCare Start Regional plan. If you do not use these hospitals for a planned day surgery admission, you will need to pay these claims.



#### **DELTA DAY SURGERY NETWORK**

Applies to members on the Classic Delta Comprehensive, Essential Delta Comprehensive, Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core health plans. You are covered in full for a defined list of procedures in accordance with your health plan benefits at hospitals in the Delta Day Surgery Network.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R9 100. This does not apply in an emergency.



## **SMART DAY SURGERY NETWORK**

Applies to members on the Classic Smart, Essential Smart and Classic Smart Comprehensive health plans. You are covered in full for a defined list of procedures at hospitals in the Smart Day Surgery Network in accordance with your health plan benefits.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R10 400. This does not apply in an emergency.

## C

## **COASTAL DAY SURGERY NETWORK**

Applies to members on the Coastal Saver and Coastal Core health plans. You are covered in full for a defined list of procedures at hospitals in the Coastal Day Surgery Network in the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape).

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R5 950. This does not apply in an emergency.

## 0

# DAY SURGERY NETWORK ON ALL OTHER PLANS

Applies to members on the Classic Saver, Essential Saver, Classic Core and Essential Core (excluding Delta and Coastal), Classic Priority, Essential Priority, Classic Comprehensive (excluding Delta and Smart) and Essential Comprehensive (excluding Delta) health plans, except where otherwise indicated.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R5 950. This does not apply in an emergency.

Click on the region you would like to view

# List of Procedures Covered in The Day Surgery Network

The following is a list of procedures that we cover in a day surgery network according to the benefits of your chosen health plan.

## B

#### **BIOPSIES**

Skin\*, subcutaneous tissue, soft tissue, muscle, bone, lymph, eye, mouth, throat, breast, cervix, vulva, prostate, penis, testes

## APPROVED BREAST PROCEDURES

Mastectomy for gynaecomastia\* Lumpectomy\* (fibroadenoma)

## E

## EAR, NOSE AND THROAT PROCEDURES

Tonsillectomy and/or adenoidectomy

Repair nasal turbinates\*, nasal septum\*

Simple procedures for nose bleed (extensive cautery) to this Sinus lavage $^{\star}$ 

Scopes (nasal endoscopy\*, laryngoscopy)

Middle ear procedures (mastoidectomy, myringoplasty, myringotomy, and/or grommets)

## **EYE PROCEDURES**

Cataract surgery

Corneal transplant\*

Treatment of glaucoma

Other eye procedures (removal of foreign body, conjunctival surgery (repair laceration, pterygium), glaucoma surgery, probing & repair of tear ducts, vitrectomy, retinal surgery, eyelid surgery, strabismus repair

## G

## **GANGLIONECTOMY**

#### **GASTROINTESTINAL**

Gastrointestinal scopes (oesophagoscopy, gastroscopy, colonoscopy, sigmoidoscopy, proctoscopy, anoscopy)\*

Anorectal procedures (treatment of haemorrhoids, fissure, fistula)

## GYNAECOLOGICAL PROCEDURES

Diagnostic Dilatation and Curettage

Endometrial ablation

Diagnostic Hysteroscopy

Colposcopy with LLETZ

Examination under anaesthesia

0

#### ORTHOPAEDIC PROCEDURES

Arthroscopy, arthrotomy (shoulder, elbow, knee, ankle, hand, wrist, foot, temporomandibular joint), arthrodesis (hand, wrist, foot)\*

Minor joint arthroplasty (intercarpal, carpometacarpal and metacarpophalangeal, interphalangeal joint arthroplasty\*)

Tendon and/or ligament repair, muscle debridement, fascia procedures (tenotomy, tenodesis, tenolysis, repair/ reconstruction, capsulotomy, capsulectomy, synovectomy, excision tendon sheath lesion, fasciotomy, fasciectomy). Subject to individual case review

Repair bunion or toe deformity\*

Treatment of simple closed fractures and/or dislocations, removal of pins and plates. Subject to individual case review



## **REMOVAL OF FOREIGN BODY**

Subcutaneous tissue, muscle, external auditory canal under general anaesthesia

S

# SIMPLE SUPERFICIAL LYMPHADENECTOMY SKIN PROCEDURES

Debridement

Removal of lesions\* (dependent on site and diameter)
Simple repair of superficial wounds



## **UROLOGICAL PROCEDURES**

Cystoscopy

Male genital procedures (circumcision, repair of penis, exploration of testes and scrotum, orchiectomy, epididymectomy, excision hydrocoele, excision varicocoele, vasectomy)

Some of these procedures are not covered on KeyCare and Essential Smart plans. These are noted by an asterisk \* in the list above.

EAST LONDON ■ East London Day Hospital							
		КН			S	0	C
■ Life Beacon Bay Hospital		КН	KS		5	0	G
■ Life St Dominic's Hospital		КН			5	0	<b>G</b>
■ Life St James Hospital		КН				0	G
HUMANSDORP ■ Life Isivivana Private Hospit	al	КН				0	C
MATATIELE ■ Matatiele Private Hospital						0	<b>G</b>
MTHATHA ■ Life St Mary's Private Hospit	al	КН			5	0	G
PORT ELIZABETH ■ The Edge Private Clinic		КН		D		0	C
■ Greenacres Hospital					5	0	G
■ Life Mercantile Hospital		КН					
■ Life St George's Hospital	(	КН	KS	D		0	G
■ Medical Forum Theatre		КН	KS	D	5	0	G
QUEENSTOWN ■ Life Queenstown Private Ho	spital	КН			5	0	C
UITENHAGE ■ Netcare Cuyler Hospital		КН				0	C
Free State							
BETHLEHEM ■ Bethlehem Medical Centre		КН		D	5	0	
■ Mediclinic Hoogland		КН				0	
BLOEMFONTEIN ■ Citymed Theatre		КН	KS	D	5	0	
■ Cure Day Clinics Bloemfont	ein	КН	KS	D		0	
■ Pasteur Eye Hospital (Horizo	n Eye Care Centre)	КН		D		0	
■ Life Rosepark Hospital		КН	KS	D S O  S D S O  O  S D S O  S D S O  S D S O  S D S O  S D S O  S D S O  S D S O	0		
■ Mediclinic Bloemfontein					•		
<ul><li>Mediclinic Bloemfontein</li><li>Mediclinic Bloemfontein Da</li></ul>	y Clinic	КН		D			
	,	KH			5	0	
■ Mediclinic Bloemfontein Da	(				5	0	
<ul><li>Mediclinic Bloemfontein Da</li><li>Stirling Hospital</li></ul>	(	KH			5	•	
<ul> <li>Mediclinic Bloemfontein Da</li> <li>Stirling Hospital</li> <li>Universitas Private Hospital</li> </ul>		KH	(8)		5	•	
<ul> <li>Mediclinic Bloemfontein Da</li> <li>Stirling Hospital</li> <li>Universitas Private Hospital</li> <li>Riemland Clinic</li> </ul>	e Hospital	КН	<b>(C)</b>		5	•	
<ul> <li>Mediclinic Bloemfontein Da</li> <li>Stirling Hospital</li> <li>Universitas Private Hospital</li> <li>Riemland Clinic</li> <li>HARRISMITH</li> <li>Busamed Harrismith Private</li> </ul>	e Hospital	KH KH	©S.		5	<ul><li>•</li><li>•</li><li>•</li><li>•</li></ul>	

















Gauteng				
ALBERTON	■ Netcare Alberton Hospital		D	0
	<ul><li>Optimed</li></ul>	KH	D	0
	■ The Ear and Eye Clinic	KH	D	0
BENONI	■ Karibu Day Clinic	KH		
	<ul> <li>Lakefield Surgical Centre (Pty) Ltd</li> </ul>	KH	D	0
	■ Life The Glynnwood Hospital	KH		0
	■ Linmed Hospital			0
	Optiklin Eye Hospital	KH		0
	■ Sunshine Hospital	KH		
	■ The Healthy Eye	KH KS	D	0
BOKSBURG	<ul> <li>Advanced East Rand Day Hospital</li> </ul>	KH KS	D	0
	■ Boksburg Medical & Dental Centre	KH KS	D	0
	Sunward Park Hospital			0
BRAKPAN	■ Life Dalview Hospital	KH		0
CENTURION	■ Centurion Eye Hospital	KH KS	D	0
CENTURION	■ Centurion Day Hospital	KH KS	D	0
	<ul><li>Unitas Hospital</li></ul>			0
EDENVALE	■ Edenvale Day Clinic	KH	D	0
FLORIDA	■ Constantia Clinic	KH KS	D	0
	■ Fauchard Clinic	KH KS	D	0
GERMISTON	■ Germiston Medical & Dental Centre	KH KS	D	0
	■ Life Roseacres Hospital	КН	D	0
HEIDELBERG	■ Life Suikerbosrand Hospital	КН		0
JOHANNESBURG	Bioart Fertility Clinic		D	0
	■ Centre of Advanced Medicine	КН	D	0
	■ Cure Day Clinics – Fourways	KH KS	D	0
	■ Dr G M Pitje Day Clinic	KH KS	D	0
	■ East Rand N17 Private Hospital			0
	■ Fordsburg Clinic	KH KS	D	0
	■ Garden City Clinic	KH		0



















Gauteng						
JOHANNESBURG	■ Johannesburg Eye Hospital	КН	KS	D	5	0
	■ Life Bedford Gardens Hospital			D		0
	■ Life Brenthurst Hospital	КН	KS	D		0
	■ Life Fourways Hospital			D	S	0
	■ Linksfield Park Clinic					0
	■ Linkwood Clinic	Clinic  Midstream  Morningside  Sandton  Sandton  Spital  Hospital  andela Children's Hospital  Clinic  Clinic  t Eye Centre  Day Hospital Sandton  Mill Nursing Home	0			
	■ Mediclinic Midstream				S	0
	■ Mediclinic Morningside			D	S	0
	■ Mediclinic Sandton					0
	■ Milpark Hospital					0
	■ Mulbarton Hospital					0
	■ Nelson Mandela Children's Hospital	КН		D	S	0
	■ Park Lane Clinic					0
	<ul><li>Rosebank Clinic</li></ul>					0
	■ Sandhurst Eye Centre	КН	KS	D	S	0
	■ Intercare Day Hospital Sandton	КН	KS	D	S	0
	<ul><li>Sunninghill Nursing Home</li></ul>					0
	■ Twenty Twenty Eye Surgery Centre	КН		D	S	0
	■ Visiomed Eye Laser Clinic	КН	KS	D	S	0
	■ Vitalab Centre For Gynaecological Endoscopy			D	S	0
	■ Wits Donald Gordon Medical Centre			D	S	0
KEMPTON PARK	■ Arwyp Medical Centre***	КН		D		0
	■ Birchmed Surgical Clinic	КН	KS	D	S	0
	Ekurhuleni Surgiklin Day Clinic	КН	KS	D	S	0
	■ Mercidoc Day Clinic	КН	KS			
KRUGERSDORP	■ Krugersdorp Private Hospital					•
	■ Netcare Pinehaven Hospital					0
LENASIA	■ Lenmed Clinic Limited	КН		D		0
	■ Lenmed Daxina Private Hospital	КН		D		0

\*\*\* Facility partially funded on KeyCare Plans.

We pay up to a maximum of 70% of the hospital account, you will need to pay for the balance of the hospital account. If the admission is a Prescribed Minimum Benefit, we will pay 80% of the Discovery Health Rate.



Gauteng				
MIDRAND	■ Cure Day Clinics - Midstream	KH KS	D S	0
	■ Life Carstenhof Hospital	КН	D	0
	<ul> <li>Netcare Waterfall City Hospital</li> </ul>			0
PRETORIA	<ul> <li>Advanced Groenkloof Day Hospital</li> </ul>	кн кѕ	D S	0
	<ul><li>Akasia Clinic</li></ul>			0
	■ Botshilu Private Hospital	КН		0
	Constantia Park Medical and Dental Centre	KH KS	D S	0
	■ Cure Day Clinics – Erasmuskloof	KH KS	D S	0
	■ Femina Clinic			0
	■ Intercare Day Hospital Hazeldean (Pty) Ltd	KH KS	D 5	0
	■ Intercare Day Hospital – Irene	KH KS	D S	0
	■ Jakaranda Hospital	КН		0
	Kilnerpark Narko Clinic	KH KS	D S	0
	■ Life Brooklyn Day Hospital	KH KS	D S	0
	■ Life Eugene Marais Hospital	KH KS		0
	■ Life Faerie Glen Hospital			0
	■ Life Groenkloof Hospital		D S	0
	■ Life Pretoria North Surgical Centre	KH KS	D S	0
	■ Life Wilgers Hospital		S	0
	■ Louis Pasteur Hospital***	KH	D	0
	■ Mediclinic Legae	KH		0
	■ Mediclinic Kloof			0
	■ Mediclinic Medforum	КН		0
	<ul><li>Mediclinic Muelmed</li></ul>	KH		0
	■ Medkin Clinic	KH KS	D S	0
	■ Montana Private Hospital			0
	■ Moot Algemene Hospital			0
	<ul> <li>Optimed Eye and Laser Clinic</li> </ul>	KH		0
	■ Pretoria East Eye Institute		D S	0
	Pretoria East Private Hospital			0

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All network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.



Gauteng					
PRETORIA	■ Pretoria Eye Institute	КН			0
	Pretoria Urology Hospital				0
	■ Waterkloof Surgical Centre	КН	D	S	0
	■ Zuid Afrikaans Hospital***	КН			0
RANDBURG	Olivedale Clinic				0
RANDFONTEIN	Lenmed Health Randfontein Private Hospital	КН			
	Life Robinson Private Hospital	KH	D		0
ROODEPOORT	Cure Day Wilgeheuwel Hospital	КН	D	S	0
	■ Life Flora Hospital				0
	■ Life Wilgeheuwel Hospital		D	S	0
	■ Life Wilgeheuwel Day Clinic	KH KS	D	S	0
	■ Mayo Clinic	KH KS	D	S	0
SOWETO	■ Apex Surgi Centre Soweto	KH KS	D	S	0
	■ Dr SK Matseke Private Hospital	KH	D	S	0
	■ Tshepo-Themba Private Hospital	KS			
SPRINGS	■ Life Springs Parkland Hospital	KH			0
TEMBISA	■ Zamokuhle Private Hospital	KH KS			0
VAAL	■ Clinix Private Hospital Sebokeng	KH KS	D		0
	Mediclinic Emfuleni	KH	D		0
	<ul><li>Ocumed</li></ul>	KH KS	D	S	0
VANDERBIJLPARK	■ Cormed Clinic				0
VEREENIGING	Mediclinic Vereeniging			S	0
	■ Midvaal Private Hospital	KH	D		0
	■ Visiclin Eye Clinic	KH KS	D	S	0
VOSLOORUS	Clinix Botshelong Empilweni Clinic	KH KS		S	0
WESTGATE	■ Medgate Day Clinic	KH KS	D	S	0

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 $<sup>^{\</sup>star\star\star}$  Facility partially funded on KeyCare Plans.

KwaZulu-Natal						
AMANZIMTOTI	■ Kingsway Hospital	KH			0	G
BALLITO	■ Alberlito Hospital				0	G
	■ Ribumed Ballito Day Hospital	KH	D	S	0	C
BEREA	■ JMH Morningside Day Hospital	KH	D	S	0	C
CHATSWORTH	Life Chatsmed Garden Hospital	KH	D		0	G
DURBAN	■ Ahmed Al-Kadi Private Hospital				0	C
	■ City Hospital	KH			0	C
	■ Durban Eye Hospital	KH KS	D	S	0	C
	■ Durdoc Clinic	KH			<ul><li>0</li><li>0</li><li>0</li><li>3</li><li>0</li><li>5</li><li>0</li></ul>	
	■ Ethekwini Hospital and Heart Centre		D		0	C
	■ Hillcrest Private Hospital				0	C
	■ Life Entabeni Hospital	KH KS	D		0	C
	■ Life Westville Hospital		D	S	0	C
	■ Lorne Street Anaesthetic Clinic		D	S	0	C
	■ Nu-shifa Hospital***	KH			0	C
	■ Parklands Hospital				0	C
	■ St Augustine's Hospital				0	C
	<ul> <li>Westridge Surgical Day Clinic</li> </ul>	KH KS	D	S	0	C
EMPANGENI	■ Life Empangeni Private Hospital	KH			0	C
HOWICK	■ Howick Day Clinic	KH	D	S	0	C
	■ Lenmed Howick Private Hospital				0	C
ISIPINGO	■ Isipingo Clinic	KH		S	0	C
KOKSTAD	■ Kokstad Private Hospital	KH			0	C
LADYSMITH	■ Ladysmith Day Hospital	КН			0	C
	■ La Verna Hospital	КН			0	C
MARGATE	■ Margate Private Hospital				0	C
	■ Shelly Beach Day Hospital	KH	D	S	0	C
NEWCASTLE	■ Mediclinic Newcastle	КН		S	0	C
	■ Mediclinic Newcastle Day Hospital	KH		S	0	C
PINETOWN	■ Life The Crompton Hospital	KH			0	C
	■ Pinetown Medicross Theatre	KH KS	D	S	0	G

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KwaZulu-Natal								
PIETERMARITZBURG	■ Eden Gardens Private Hospital						0	C
	■ Life Hilton Private Hospital						0	C
	<ul> <li>Mediclinic Pietermaritzburg</li> </ul>					S	0	C
	■ Midlands Medical Centre***	KH			D		0	C
	■ Pietermaritzburg Eye Hospital	KH	KS		D	S	0	G
	St Anne's Hospital	KH	KS				0	G
PHOENIX	■ Life Mount Edgecombe Hospital	KH					0	C
PORT SHEPSTONE	■ Hibiscus Private Hospital	KH						
	■ Hibiscus Day Surgical Hospital	KH					0	C
RICHARDS BAY	■ Medicross Richards Bay Day Theatre	КН	KS			S	0	C
	■ Melomed Richards Bay	KH				S		
	Richards Bay Medical Institute Day Hospital	КН	KS			S	0	C
	■ The Bay Hospital	КН					0	C
TONGAAT	■ Mediclinic Victoria	KH					0	C
UMHLANGA	■ Gateway Private Hospital						0	C
	■ KZN Day Clinic	KH	KS		D	S	0	C
	<ul> <li>Medstone Medical Centre T/A Umhlanga</li> <li>Eye Institute</li> </ul>	КН	KS		D	S	0	C
	■ Netcare Umhlanga Hospital					S	0	C
VRYHEID	Abaqulusi Private Hospital						0	C
Limpopo								
BELA BELA	■ St Vincent's Hospital	КН					0	
LEPHALALE	■ Mediclinic Lephalale	KH					0	
LOUIS TRICHARDT	<ul> <li>Zoutpansberg Private Hospital</li> </ul>	KH					0	
POLOKWANE	■ Mediclinic Limpopo Day Clinic	КН	KS	KR	D	S	0	
	■ Mediclinic Limpopo	KH		KR				
	<ul> <li>Netcare Pholoso Hospital</li> </ul>					S	0	
THABAZIMBI	<ul> <li>Mediclinic Thabazimbi</li> </ul>	КН					0	
TZANEEN	■ Mediclinic Tzaneen	KH		KR		S	0	

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Mpumalanga							
BARBERTON	■ RH Phodiclinic	КН					
EMALAHLENI	■ Advanced De La Vie Day Hospital	КН	KS		D	S	0
	■ Emalahleni Day Hospital	KH	KS		D	S	0
	■ Highveld Eye	КН	KS		D	S	0
	■ Life Cosmos Hospital	КН			D	S	0
ERMELO	■ Mediclinic Ermelo	КН					0
MIDDELBURG	■ Life Midmed Private Hospital	КН	KS				0
MBOMBELA	■ Lowveld Hospital	КН					0
	■ Mediclinic Nelspruit	КН	KS	KR			0
	■ Mediclinic Nelspruit Day Clinic	KH	KS	KR		S	0
	■ Surgiclinic					S	0
	■ Kiaat Private Hospital						0
PIET RETIEF	RH Piet Retief Private Hospital	КН					
TRICHARDT	<ul><li>Mediclinic Highveld</li></ul>	КН		KR			0
North West							
BRITS	Mediclinic Brits	КН					0
CARLTONVILLE	■ The Fountain Private Hospital	KH					0
KLERKSDORP	<ul><li>Daleside Day Hospital</li></ul>	KH				S	0
	■ Life Anncron Hospital	KH				5	0
	■ Wilmed Park Private Hospital						0
MAFIKENG	■ Victoria Private Hospital	KH					0
POTCHEFSTROOM	<ul> <li>Mediclinic Potchefstroom</li> </ul>	KH					0
	■ Mooimed Private Hospital	KH					0
	■ Potchefstroom Medical & Dental Centre	KH			D	5	0
RUSTENBURG	■ Ferncrest Hospital				D	S	
	■ Life Peglerae Hospital	КН	KS				0
	Rustenburg Medi-Care Centre						0
	<ul> <li>Rustenburg Private Eye Clinic</li> </ul>	КН	KS		D	S	0
VRYBURG	<ul><li>Vryburg Private Hospital</li></ul>	КН					0

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KH KeyCare KeyCare Start KeyCare Start Regional Delta Smart Coastal







Northern Cape								
HARTSWATER	Jane Keyser Clinic						0	C
	■ Medi – Harts Day Clinic	КН					0	C
KATHU	■ Lenmed Health Kathu Private Hospital	КН					0	
	■ Lenmed Royal Hospital and Heart Centre*					S		G
KIMBERLEY	Mediclinic Kimberley	КН					0	(
	■ Narko Clinic	КН				S	0	
LIME ACRES	■ Finsch Mine Hospital	КН						
UPINGTON	<ul> <li>Kalahari Day Theatre Cataract and Eye Centre</li> </ul>	КН				S	0	
	■ Mediclinic Upington	КН					0	
Western Cape								
ATLANTIS	■ Wesfleur Private Clinic	КН			D	S	0	
BELLVILLE	■ Bellville Medical Centre	КН	KS				0	
	■ Khangella Eye Theatre	КН	KS		D	S	0	
	■ Mediclinic Louis Leipoldt	KH		KR		0		
CAPE TOWN	■ Alchimia Clinic	КН			D	S	0	
	■ Drs Aevitas Clinic PTY LTD				D	5	0	
	<ul> <li>Busamed Paardevlei Private Hospital (Rf) (Pty) Ltd</li> </ul>						0	•
	■ Cape Dental Theatres				D	5 0	0	
	■ Cape Eye Hospital	КН					0	(
	Christiaan Barnard Memorial Hospital	КН					0	
	■ Gatesville Medical Centre	КН			D S O  D S O  D S O  D S O  D S O  D S O  D S O  D S O  D S O  D S O  D S O  D S O  D S O			
	■ Life Kingsbury Hospital					0		
	■ Life Vincent Pallotti Hospital				D			
	■ The Link Day Surgery Clinic						0	
	<ul> <li>Mediclinic Cape Gate Day Clinic</li> </ul>	КН	KS		D	S	0	
	<ul><li>Mediclinic Cape Town</li></ul>				D	S	0	
	<ul><li>Mediclinic Constantiaberg</li></ul>					5	0	
	<ul><li>Medicross Foreshore Day Hospital</li></ul>	КН			D	5	0	
	Mediclinic Panorama				D	<b>S</b>	0	
	<ul><li>Mediclinic Strand</li></ul>						0	
	Melomed Tokai	КН					0	
	■ N1 City Hospital						0	

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KH KeyCare KeyCare Start KeyCare Start Regional Delta Smart Coastal

Western Cape								
CAPE TOWN	<ul> <li>Netcare Blaauwberg Hospital</li> </ul>						0	C
	■ New Era Health Day Clinic	КН			D	5		C
	■ Parow Medical and Dental Centre	КН	KS		D	S	0	C
	■ Peninsula Eye Hospital				D	S	0	C
	■ UCT Medical Centre (Pty) Ltd	КН					0	C
	Summerhill Surgical Centre	КН			D	S		C
	■ Tokai Medical and Dental Centre	КН	KS		D	S	0	C
	■ The Cosmetic Surgery Institute	КН			D	S	0	C
CONSTANTIA	■ Driftwood Clinic	КН			D	S	0	C
DURBANVILLE	<ul> <li>Advanced Durbanville Surgical Centre</li> </ul>	КН	KS		D	5	0	C
	<ul> <li>Mediclinic Durbanville Day Clinic</li> </ul>	КН	KS		D	5	0	C
	■ The Surgical Institute	КН	KS		D	5	0	C
GEORGE	■ George Surgical Centre	КН	KS		D	S	0	C
	■ Mediclinic Geneva	КН	KS	KR		S	0	C
	■ Mediclinic George	КН	KS	KR		S	0	C
GOODWOOD	■ Monte Vista Clinic	КН	KS		D	S	0	C
HERMANUS	<ul> <li>Hermanus Medical Care T/A (Pty) Ltd</li> <li>Hermanus Day Hospital</li> </ul>	КН			D		0	G
	■ Mediclinic Hermanus	КН					0	C
KHAYELITSHA	■ Thembani Theatres	KH			D	S	0	C
KNYSNA	<ul> <li>Advanced Knysna Surgical Centre</li> </ul>	KH	KS				0	C
	■ Life Knysna Private Hospital						0	C
KRAAIFONTEIN	Kraaifontein Medical and Dental Centre	КН	KS		D	S	0	C
KUILSRIVER	■ Kuilsriver Private Hospital	КН					0	C
MILNERTON	■ Intercare Day Hospital Century City	КН	KS	KR	D	S	0	C
	■ Mediclinic Milnerton	КН		KR		S	0	C
MITCHELLS PLAIN	■ Mitchells Plain Medical Centre	КН			D	5		
MOSSEL BAY	■ Life Bay View Hospital	КН					0	C
	■ Vidamed Bay Hospital	КН			D	S	0	C
OUDTSHOORN	■ Cango Medicentre	КН					0	G
	■ Mediclinic Klein Karoo	КН					0	C
PAARL	<ul><li>Cure Day Clinics - St Stephens Paarl</li></ul>	КН			D		0	C
	<ul><li>Mediclinic Paarl</li></ul>	КН					0	G

 $All \ network \ lists \ can \ change \ at \ any \ time. \ Please \ go \ to \ \ www. discovery. co.za \ to see the latest list before \ any \ planned \ admissions.$ 

KH KeyCare KeyCare Start KeyCare Start Regional Delta S Smart Coastal

Western Cape						
PAROW	Advanced Panorama Surgical Centre	KH KS	D	S	0	C
	■ Cure Day Clinics - Bellville	KH KS	D	S	0	G
	■ Panorama Laser Clinic	КН	D	S	0	C
PLETTENBERG BAY	■ Mediclinic Plettenberg Bay				0	C
ROBERTSON	■ Carewell Robertson Day Hospital	КН			0	C
SIMON'S TOWN	Advanced Harbour Bay Surgical Centre	КН	D	S	0	C
SOMERSET WEST	■ Cure Day Clinic - Somerset West	КН	D	S	0	C
	Mediclinic Vergelegen		D		0	G
	Mediclinic Vergelegen Day Clinic	КН	D		0	C
	Somerset Aesthetic Clinic	КН	D	S	0	C
	Summerhill Surgical Centre		D	S	0	C
SOUTHERN SUBURBS	John Hill Eye Laser Centre	KH KS				
	<ul> <li>Life Sport Science Orthopaedic Surgical Day Centre</li> </ul>	КН	D	S	0	C
	■ Rondebosch Medical Centre	КН				C
STELLENBOSCH	Mediclinic Stellenbosch Day Clinic		D	S	0	C
	<ul> <li>Mediclinic Winelands Day Clinic</li> </ul>		D	S	0	C
	■ Wijnland Fertility Clinic		D	S	©	C
VREDENBURG	■ Life West Coast Private Hospital	КН			0	C
WORCESTER	Advanced Worcester Surgical Centre	КН	D		0	C
	■ Mediclinic Worcester	КН			0	C
Lesotho						
MASERU	■ Maseru Private Hospital		D		0	
	<ul><li>Willies Hospital</li></ul>	КН				

## VIEW OTHER NETWORK PROVIDERS USING FIND A HEALTHCARE PROVIDER ON THE DISCOVERY APP.



**DOCTOR NETWORKS** 



HOSPITAL NETWORKS



MEDICINE NETWORKS



DAY SURGERY NETWORKS

The Discovery app and Find a Healthcare Provider are brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

We pay up to a maximum of 70% of the hospital account, you will need to pay for the balance of the hospital account.

If the admission is a Prescribed Minimum Benefit, we will pay 80% of the Discovery Health Rate.

All network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.

KeyCare | KeyCare Start | KeyCare Start Regional | D Delta | S Smart | C Coastal Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)















<sup>\*\*</sup> Regional network hospital

<sup>\*\*\*</sup> Facility partially funded on KeyCare Plans.

## Contact us

The following channels are available for your complaints and we encourage you to follow the process:

## 01 | TO TAKE YOUR QUERY FURTHER:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

## 02 | TO CONTACT THE PRINCIPAL OFFICER:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

## 03 | TO LODGE A DISPUTE:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the website.

## 04 | TO CONTACT THE COUNCIL FOR MEDICAL SCHEMES:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za | 0861 123 267 | www.medicalschemes.co.za

The hospital network lists can change at any time. Please go to **www.discovery.co.za** to see the latest list before any planned admissions.

www.discovery.co.za