

Privacy Policy for Maestri

Introduction

Welcome to Maestri! We are committed to protecting the privacy and security of our users. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you use our mobile application.

Data Collection

- **Personal Information:** We collect your nickname and photo to create your user profile. These serve as pseudonyms and may not match your real names or photographs.
- **Contact Information:** Depending on your user type (client or service provider), we collect contact information to facilitate communication.
- **Usage Data:** We gather data about your interactions with the app to improve and personalize your experience.
- **Geolocation Data:** We display your geolocation for convenience in finding nearby salons but do not store precise geolocation data on our servers. The geodata is processed on your device and fully complies with the privacy policies of the geolocation service provider.
- **Payment Information:** We do not store payment data. All subscription payments are processed through Apple's payment system, and all payment information is stored by them.

Use of Data

- To connect service providers and clients.
- To provide app functionality, including managing appointments and discovering new salons.
- To conduct analytics and performance monitoring.

Data Sharing

- Your contact information is shared with other app users as necessary to facilitate service provision.
- We do not sell, trade, or otherwise transfer your personally identifiable information to outside parties, except as described in this policy.

Data Storage

- All data is securely stored on Google Cloud Platform servers and protected by their security systems.

User Responsibility

- Users are responsible for the quality of services provided and received. Maestri is a platform for connecting users and does not bear responsibility for the services rendered.

Data Retention and Deletion

- Users can delete their account at any time, and their data will be anonymized. Records created by users (e.g., salon appointments) will be retained to ensure the functionality for other users.
- Data will be stored until deemed unnecessary by Maestri Hub LLC and will be deleted at the company's discretion.

Policy Regarding Children

- This service is not intended for children. Parents may use the service to book appointments for their children.

External Links

- This app contains links to external sites and services. Maestri Hub LLC is not responsible for the privacy practices of these external sites.

Contact Information

- For any questions or complaints, please contact us at support@maestri.app.

Consent and Agreement

- Continued use of the app and services implies acceptance of this Privacy Policy and the License Agreement.

Changes to Privacy Policy

We reserve the right to modify this policy at any time. We will notify you of any changes by updating the policy on our app.