Matt Reeves

IT Professional

- O Venice, Florida
- @ admin@mafyuh.com

Skills

Linux

Ubuntu, Debian, RHEL

Infrastructure as Code

Terraform, Packer, Git

Containerization

Docker, Kubernetes

Configuration Management

Ansible

Continuous Integration/Continuous

Deployment (CI/CD)

Drone, Actions, GitOps, FluxCD

Certifications

A+

CompTIA

Jan 2025

Network+

CompTIA

Jan 2025

Note: For privacy reasons, certain personal details and specific company names have been omitted from this public version of my resume. My full resume is available upon request.

Dedicated self-taught IT Professional with a focus on system administration and management, leveraging extensive experience in hardware troubleshooting and network administration. Seeking opportunities to apply skills in maintaining and optimizing IT infrastructure.

Profiles

Mafyuh

Experience

VoIP Company

04/2024 - Present

Helpdesk Technician

Venice, Florida

- Supported an extensive network of PBX servers, ensuring seamless operation across thousands of servers
- Conducted in-depth network troubleshooting, analyzing VoIP SIP packets and PBX logs to identify and resolve issues
- Regularly SSH into servers to perform configurations and troubleshoot issues, optimizing system performance and security
- Provided remote technical support to clients, resolving network and VoIP-related issues efficiently while maintaining high levels of customer satisfaction
- Mentored and trained junior team members on VoIP technologies, network troubleshooting, and Linux CLI.

Bitcoin Mining Facility

02/2020 - 02/2024

Repair Technician

Colorado Springs, CO

- Conducted board-level repairs on Bitmain hash boards and graphics cards, proficient in replacing ICs, resistors, capacitors, etc.
- Setup and configuration of Bitmain antminers along with multi-GPU machines
- Utilized multimeters and oscilloscopes for troubleshooting without schematics
- Expert in soldering and SMT work under microscope.
- Executed complex diagnostic tests and recorded all maintenance actions.
- Provided training to other technicians

Repair Company

10/2018 - 1/2020

Kenosha, WI

Repair Technician

- Repaired cable boxes, Wi-Fi routers, modems, etc.
- Replaced board-level components under a microscope
- Utilized schematics and multimeters for troubleshooting.
- Conducted comprehensive diagnostic tests

Projects

Homelab IaC

https://git.mafyuh.dev/mafyuh/iac