

CARE AND WARRANTIES

Wooden Furniture

With proper care and maintenance your wooden furniture will look great for years.

Wood will naturally change in appearance over even a short time including minor splits, broken edges, surface mould or greying – these will not compromise the structural integrity of your furniture unless the timber is very poorly cared for. Unprotected furniture will weather more rapidly.

Protection and upkeep of your timber furniture:

- Keep off lawns and wet bases
- Cover from rain/sun. Winter removal and dry storage
- Regular cleaning/drying/recoating with recommended protectants/preservatives.
- Adjust/tighten fasteners that may loosen or deteriorate.

Cleaning and recoating:

- Wash with Hot Water using only Mild Soaps (hand/car wash) and scrubbing brush/pad.
- Avoid using High Pressure Waterblasters, Bleach and Harsh Detergents.
- Sanding can occur after the clean timber is dry.
- Sanding and Drying timber thoroughly before applying preservatives/protectants or storing.
- Oiled timber should be lightly re-oiled every 3-4 months and thoroughly reapplied annually.
- Preservative Coatings (e.g. Hybrid UV-coat) should be completely re-applied every 6 months.
- Ensure the surface has completely dried before placing cushions (etc) on the furniture.

Warranty – we proudly offer a 12 month structural and repair warranty.

- Damaged pieces may be replaced/repaired/filled at our discretion.
- Excludes appearance issues, non-domestic use, unreasonable care, use and circumstances.
- Repairs shall be structural and practical and may require visible fillings and fittings.

Hybrid Wood Protector

Many items in our premium outdoor furniture range are supplied with Hybrid Wood Protector which maintains the timbers newness with it's UV resistance and water repelling properties.

The product dries clear and leaves no film layer. It may be reapplied if discolouration has occurred and should be applied 1-2 times per year.

It is not compatible with re-oiling processes.

Synthetic Wicker, Olefin/PE Cushions / Fabrics

We use high quality synthetic wicker fibres that are completely waterproof, able to handle temperature changes, UV light resistant, plus durable and hard wearing. With proper care and maintenance your furniture will look great for years either indoors or out.

We use high quality fabrics from leading manufacturers. We choose colours that will maintain their great looks for extended periods and resist sun fading.

Care:

- Protect from Rain and Ultraviolet Light to significantly extend the appearance of your wicker and fabrics. Use a furniture cover and/or have cushions stored in dry/shade.
- Avoid contact with sun tan lotions, as chemical components may be harmful to resin wicker and leave permanent discoloration / staining.
- Twice annually wash your resin furniture with a solution of mild detergent and rinse. Avoid using a high pressure cleaner.
- Cushions should not be placed on furniture that has been newly oiled or treated until fully dry.

Warranty – a 12 month structural and workmanship warranty with a repair/replace option.

- Damaged pieces may be replaced/repared.
- Excludes appearance issues, non-domestic use, unreasonable care/use/circumstances.

Aluminium Frames

Wash with a solution of mild detergent and water. If drying with a cloth, please ensure it's soft and free of particles that may cause scratching.

Perform an application of a good automotive wax to enhance the beauty of the finish and protect from ultraviolet rays and salty air.