

Marriage Data analysis*

STA304 WEEK 3

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This paper investigates the occupancy of shelters in Toronto from 2017 to 2020, focusing on capacity and usage across different shelter sectors. By analyzing the data, we explore how shelter demand {exceeded available resources in certain sectors. This research highlights significant challenges faced by the shelter system, providing insights into the strain on resources and potential gaps in support for the homeless population}. These findings are crucial for informing policies and improving resource allocation to better address homelessness in Toronto.

1 Introduction

Homelessness remains a persistent issue across Canada, including in Toronto (Gaetz (2010)). s one of the country's largest cities, Toronto faces ongoing challenges in assisting individuals who, primarily due to poverty, cannot afford housing and struggle to meet basic needs (Jadidzadeh and Kneebone (2018)). The City of Toronto operates a network of shelters catering to men, women, youth, and families, making it essential to balance the availability of these services with demand. Monitoring shelter occupancy trends with capacity is crucial for identifying resource gaps and developing effective policies to address the needs of homeless populations.

This paper analyzes shelter occupancy data from 2017 to 2020 in the City of Toronto, sourced from the Open Data Toronto portal ((**OepnDataToronto?**)). By examining occupancy trends during this period, particularly during the COVID-19 pandemic, we aim to evaluate how effectively the city's shelters met the increased demand. Our focus on specific sectors within the shelter system will help determine which groups were disproportionately affected and shed light on the system's adaptability in response to the crisis, particularly in addressing issues of overcrowding in family shelters.

By studying the shelter occupancy data from 2017 to 2020 across four cities, key findings emerged. There was an increase in shelter occupancy from late 2019 to early 2020, which

*Code and data are available at: https://github.com/MaggieZ111119/CityofToronto_Daily_Shelter_Occupancy.Rproj.git

coincided with the onset of the COVID-19 pandemic, particularly in Scarborough, which was observed to have higher than usual capacities of sheltering service during that period. Despite the rise in shelter use, the utilization rates remained high, indicating that the shelters were effectively meeting demand without being overburdened. The government’s timely increase in shelter capacity during the pandemic was especially evident. Over Capacity sheltering experience exists, in Toronto’s shelters for families, but it likely resulted from flexible accommodation arrangements rather than systemic flaws. Overall, the shelter system demonstrated well adaptability and support for homeless populations during this period.

The remainder of this paper is presented in sections: Section 2 :Data, Section 3 :Results, Section 4 :Discussion, and Section 4.3 :Weaknesses and Next Steps. The data section introduces the dataset used for analysis, explaining its source and the context that shaped its collection. This section thoroughly summarizes the data using visualizations created with `ggplot2` (Wickham et al. (2024)) and tables produced with `knitr` (Xie (2024)), also with `gridExtra` (Auguie (2017)) to help formatting. Key variables chosen for the analysis, along with the reasoning behind their selection, are explained. The results section presents the findings drawn from the data, highlighting patterns in shelter occupancy and compare to its availability. Followed by the discussion section, which explores the implications of these findings, particularly in relation to resource allocation and policy development, offering insights into how Toronto’s shelter system responded to increasing demand.

2 Data

All data reviewed and analysis in this paper is the Daily Shelter Occupancy Toronto Shelter & Support Services (2022). The data is essential for evaluating how shelters serve different populations (e.g., men, women, youth, families) and for analyzing the current shelter service system over time, such as capacity shortfalls or surpluses. It provides information on all the active shelters exist in the City of Toronto area, collected in forms of four separate datasets corresponding to the years 2017, 2018, 2019, and 2020.

2.1 Overview

Each datasets include various characteristics of the shelters. The data was sourced from an Open Data Toronto Portal Gelfand (2022), with each row indicate a unique entry for a specific sector of specific shelter, on a specific date, and has Unique row identifier for Open Data database, “_id”.

The collection process records information about corresponding name of the non-profit entity that is responsible for the shelter, as well as the name of the facility (e.g. hotel, residence building), along with and their capacity to accommodate homeless clients. The Capacity is being measured as number of bed or a mat/cot available. Something will happen is that for the family sector, it is possible to exceed available capacity depending on the bed number, because

family could be accommodated in a room with number beds smaller than number of people in their family. The data was collected every day, 4:00 AM, to record number of homeless clients occupying the shelters. This way to gather information about occupancy provides a consistent snapshot of shelter use across all organizations.

Other similar datasets, especially the ther dataset publish by Toronto Shelter & Support Services, were considered. However, they did not offer the cross-sector view of both occupancy and capacity needed for the focus of this analysis. The selected dataset allows for a broad comparison across time and sectors in different city, providing a fuller picture of trends within the shelter system.

2.2 Feature Selection and Aggregation

For the purpose of this analysis, several features are chose to be particularly focused on. variable of interest including the the city (named “SHELTER_CITY” in the dataset) in which shelters are located; the date of data recorded(“OCCUPANCY_DATE”); the sector(“SECTOR”) of clientele the shelters serve, for example men, women, youth, families, and even co-ed; the shelter’s capacities(“CAPACITY”) and occupancy(“OCCUPANCY”) levels. These variables were chosen for their relevance in which is to investigate shelter occupancy and capacity across different cities and sectors, focusing on the City of Toronto from 2017 to 2020.

There are also seven other detailed feature in the datasets: “ORGANIZATION_NAME”, “SHELTER_NAME”, “SHELTER_ADDRESS”, “SHELTER_PROVINCE”, “SHELTER_POSTAL_CODE”, “FACILITY_NAME”, and “PROGRAM_NAME”. Using R programming lanaguage R Core Team (2023), the `janitor` Firke (2023), `tidyverse` Wickham (2023), and `dplyr` Wickham et al. (2023) packages are used in data simulation, downloading, cleaning, and writting test. No new variables were created for this analysis, but the data was aggregated by grouping observations by city, date, and sector. This aggregation facilitated a more comprehensive comparison across cities and sector groups. A random sample of the cleaned data can be seen in Figure 1.

Table 1: Sample of Cleaned Shelter Data

occupancy_date	shelter_city	sector	total_occupancy	total_capacity
2020-09-27	Toronto	Women	370	511
2017-07-11	Toronto	Men	1741	1801
2019-08-30	Toronto	Families	2949	3177
2017-04-30	Toronto	Women	680	697
2018-04-04	Toronto	Families	2535	2661

Figure 1: Sample of Cleaned Shelter Data

2.3 Data Breakdown

As shown in Figure 2, The four cities being observed in the dataset are Toronto, Etobicoke, North York, and Scarborough. The sectors recorded include Co-ed (mixture), Families, Men, Women, and Youth. Across all cities, record for Youth age group being presents. In fact, Youth is the only population in Etobicoke and North York. In Toronto, which has the most number of observation recorded, equal number of sectors are being observed, but how these people in distributed inthe total popluation are not clear. This will be further addressed in the following sections.

Table 2: Number of Observations by City and Sector

shelter_city	Co-ed	Families	Men	Women	Youth	Sum
Etobicoke	0	0	0	0	1461	1461
North York	0	0	0	0	1461	1461
Scarborough	1461	0	569	632	207	2869
Toronto	1461	1461	1461	1461	1461	7305

Figure 2: Number of Observations by City and Sector

The following table Figure 3 provides a summary of the average, maximum, and minimum occupancy, as well as capacity metrics for each city. Toronto has most amount of shelter avaiable and also has most people occuupaying in. The Maximum occupany of Toronto in a day, combined all sectors, from 2017 to 2020,is 6803. Wheras Etobicoke only has 53 people occupanying. The fact that Etotobike has only hoemless people in the group of Youth recorded could explain alittle bit. But, the de=ifference still strong enough to see that the homeless population might be significant larger in Toronto compared to aother cities.

Table 3: Statistics for Homeless Shelter Occupancy by City

City	Average Occupancy	Max Oc- cupancy	Min Occu- pancy	Average Capacity	Max Capacity	Min Capacity
Toronto	5443.37577	6803	3001	6042.49281	7241	4460
North York	64.50650	73	20	67.36345	73	32
Scarborough	159.58727	564	60	178.18549	577	67
Etobicoke	48.06913	53	20	50.81383	53	33

Figure 3: Statistics for Homeless Shelter Occupancy by City

The relastion ship of two key feature, occupancy and capacity, are essential for understaidng

current shelter service system. The relationship is reflected in Figure 4. Occupancy and capacity are greatly following a positive correlation, indicating that most there aren't much over-investment to the shelter system, nor heavily over-filled shelter. But there are noticeable deviation from the perfect correlation to above, these are suggesting there are cases where occupancy is higher than capacity, suggesting occupant may living in a overly packed places. More will be discussed in Section 3, including other learning on the shelter service like their trend, and how these shelter information possibly reflect the homeless.

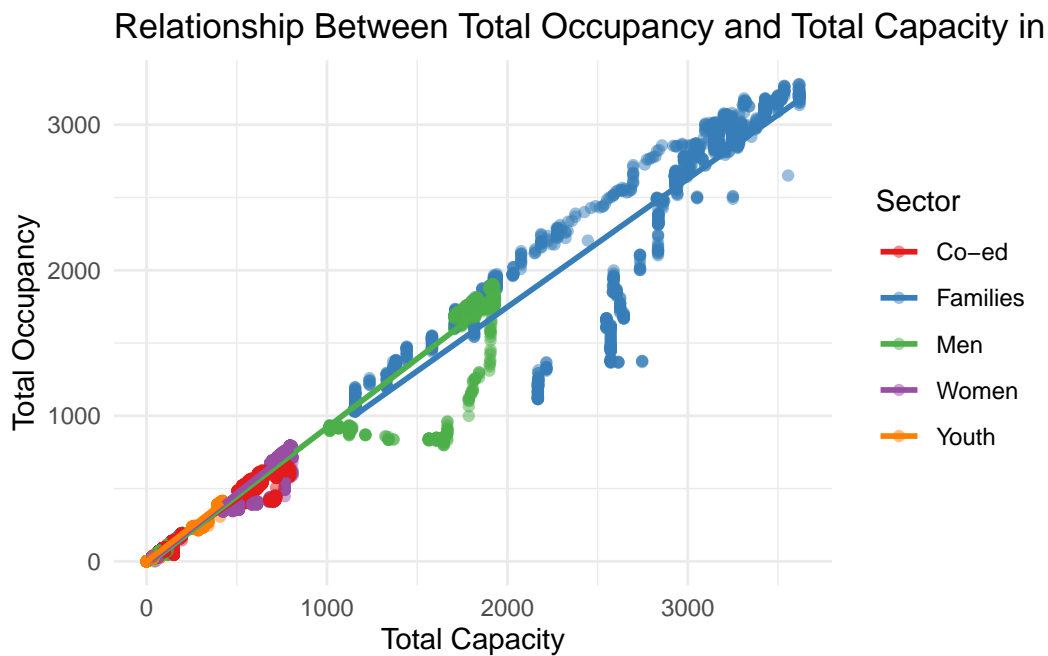


Figure 4: Relationship Between Total Occupancy and Total Capacity in Shelter of the City of Toronto

3 Results

Through graphical study of the dataset, some useful information are found and the result will be discussed in this section.

3.1 Shelter Occupancy Trend over Time

The figure Figure 5 depicts the trend of homeless people occupying shelters in each city over time. A noticeable peak in occupancy is observed across all four cities between late 2019 and early 2020. Especially, there is an rising trend in Scarborough. This rise coincides with

the outbreak of COVID-19, as noted in the “About Daily Shelter Occupancy” section in the data website (**ShelterThe?**). significant decrease in occupancy from mid-2020 across all cities further supports this correlation, suggesting the pandemic had a direct impact on shelter use.

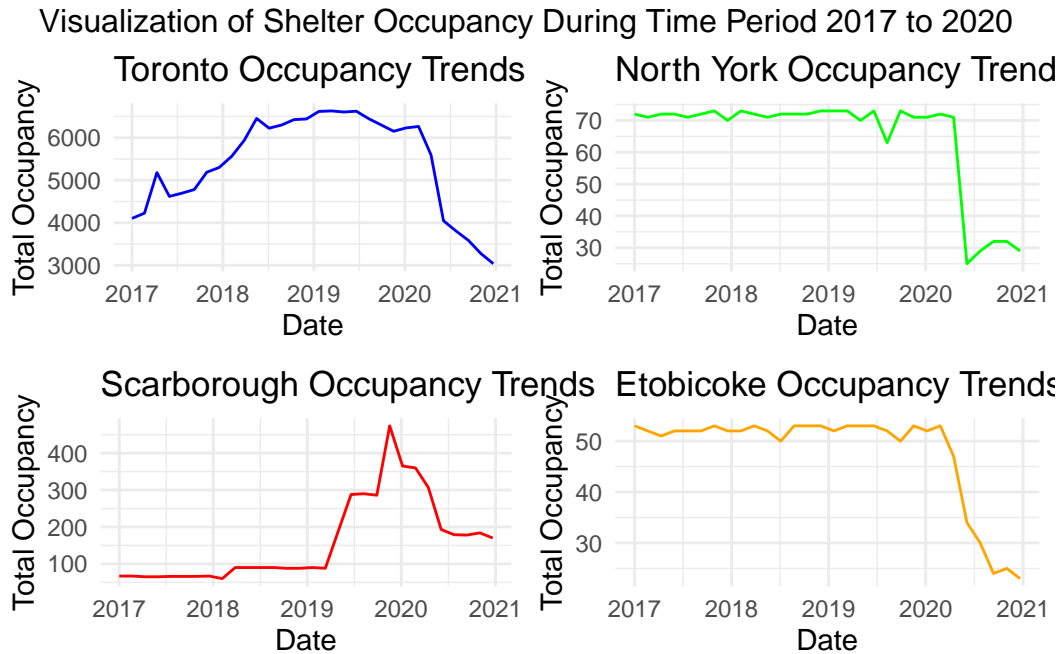


Figure 5: Visualization of Shelter Occupancy During Time Period 2017 to 2020

3.2 Shelter Utilization Analysis

The Utilization Rate as being calculated as:

$$\text{Utilization Rate} = \left(\frac{\text{Number of Occupancy}}{\text{Number of Capacity}} \right) \times 100\%$$

From Figure 6, it's the utilization rate in Toronto remains the lowest over 4 years almost all the time compared to other cities, but still in a relatively high number. This suggest that shelter service across all four cities are not over-investing, their service are actually helping the homeless population since a lot of people are using them. There is a significant decrease in utilization rate from Fall 2019 to Summer 2020, despite the increase in occupation number as suggested in Figure 5. This indicated that more shelter are timely provided, the government are providing larger amount of shelter than usual during pandemic. This actually can be visualized in Figure 7, especially in the case for Scarborough, there is a noticeable peak at very end of 2019 and start of 2020.

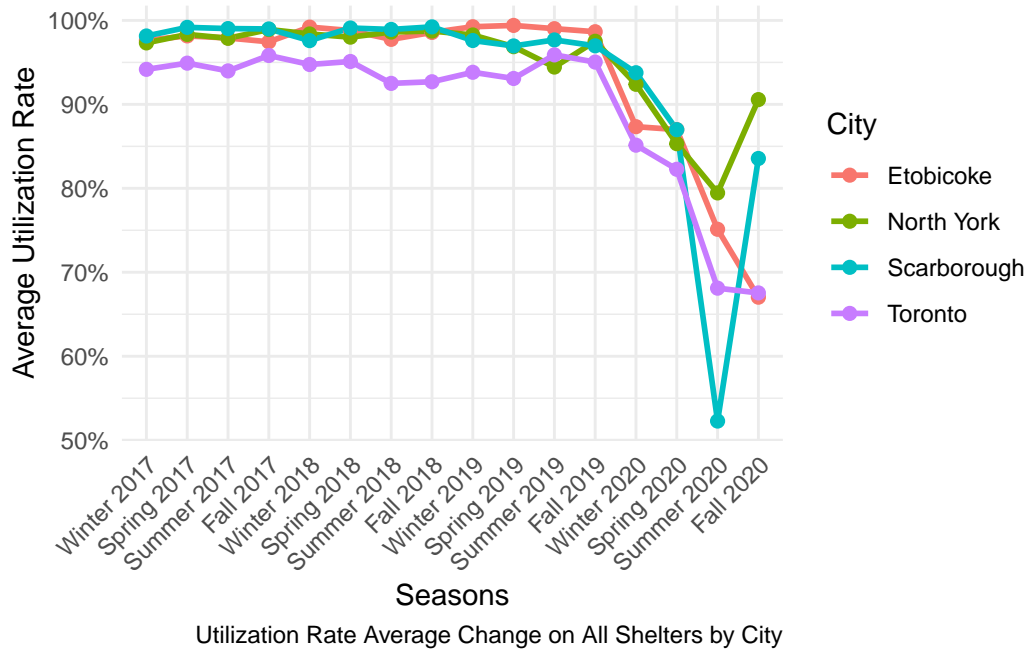


Figure 6: Yearly change in Utilization Rate Average on All Shelters by City (2017-2020)

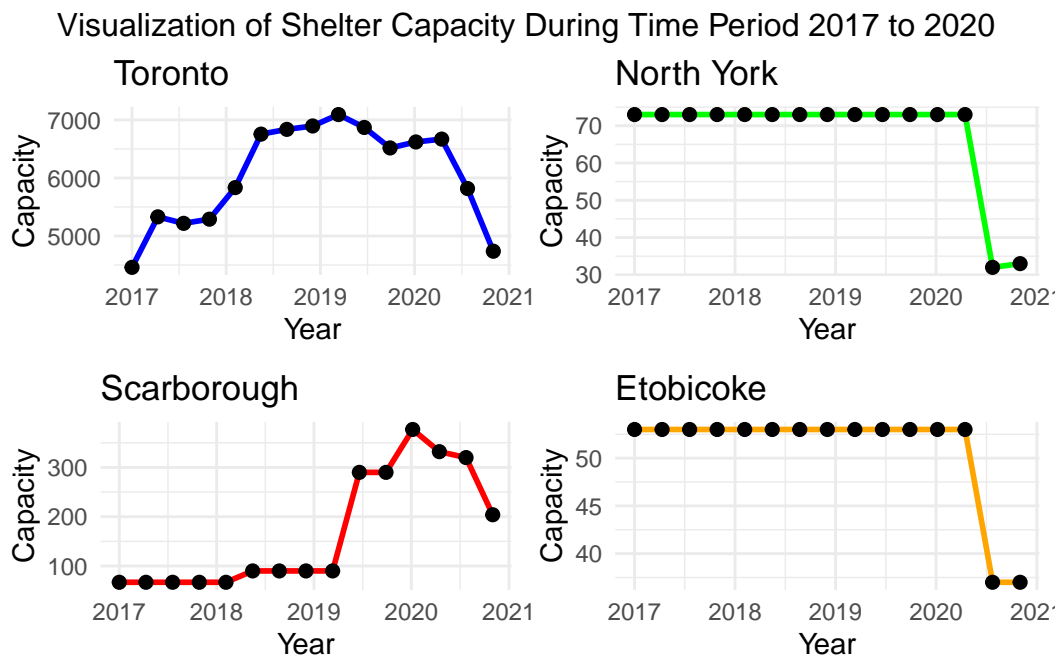


Figure 7: Shelter Capacity During Time Period 2017 to 2020 of Cities

3.3 Over Capacity Cases

The relationship between Occupancy and Capacity over this four year (see Figure 4) are revealing cases where more than expected people are living in the shelter, as we discussed in Data section Section 2. These cases where capacity is exceeded (when *occupancy* > *capacity*) are important when considering improvement shelter system improvement. By further investing to the dataset, we are able to identify cases that actually happen to Families sector in Toronto (see Figure 8). And all other sector didn't experience overcrowded shelter. This indicates the quality of shelter service is good at most cases. Families sector are experiencing overcrowded shelter does not imply the shelter system's fault, it is likely that families with children are assigned to a room with bed/mat that is smaller compared to their family size. 2 children are able to sleep in one bed, this does not seem like a problem. For example, a family of five with small children, can elect to be accommodated in a room with four beds, as stated in explanation of "CAPACITY" feature in the Portal Toronto Shelter & Support Services (2022).

Table 4: Overcrowded Cases by City and Sector

shelter_city	Families	Youth	Co-ed	Men	Women
Toronto	87	0	0	0	0
Etobicoke	0	0	0	0	0
North York	0	0	0	0	0
Scarborough	0	0	0	0	0

Figure 8: Overcrowded Cases by City and Sector

4 Discussion

4.1 Shelter service evaluation

Based on the information said in Section 3, particularly Figure 6, we can see the shelter service system in the City of Toronto are indeed good structured. The utilization rate is usually in the 90% - 100% region. Suggesting that what being provided are well-used and supportive to the homeless community.

4.2 COVID-19 Effect

Thorough looking at the plot Figure 5, the occupancy of shelters are at the highest around Winter 2019 to the beginning of 2020. The pandemic is indeed infecting the homeless population across four cities. Government actual in react to the outbreak of COVID-19, in intend

to support homeless population are represented on Figure 7, with higher capacities of living necessities provided. Through higher capacities of existing shelters, or adding in new shelters.

4.3 Weaknesses and next steps

COVID-19 is indeed impacting on homeless populations, and the effort of maintaining their living needs is a continuous effort even 5 years after the outbreak. This data contains evidence for government support during the pandemic, but is not inclusive enough to evaluate on their performance on shelter services. This definitely requires more rigorous research. And it's also not enough to say about what is the government's support now, since this data only until 2020. Also, the increase in utilization rate during COVID outbreak could be the case that more people are facing more severe problems so that not even make it to the shelter. Understanding the well-developedness and importance of support networks among people experiencing homelessness is essential. A more critical problem comes along it how should the support be delivered. A good way to support while ensuring not to disrupt them, for instance by avoiding practices that displace or isolate people from their communities such as moving people to shelters located far from their usual supports Boucher et al. (2022). This is definitely a long journey to go.

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