

# Reid Burns

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## Professional Summary

Reliable team member able to complete all tasks in an efficient manner. Knowledgeable about sanitation and cleaning procedures, inventory rotation and customer relations, use of power tools and repair equipment. Always eager to learn something new with a positive attitude.

## Skills

- Equipment Safety
- Diagnostic skills
- Safety awareness
- Effective at multi-tasking
- Customer Service
- Japanese fluency
- Quick Learner
- Basic Computer Skills

## Work History

### **Deli Associate**, 09/2017 to 06/2018

HEB – San Antonio, TX

- Took customer orders by type of product, weight, and slice thickness
- Knowledge of food handling temperatures for chilled meats/cheeses/dairy products
- Operated a slicer to slice various deli meats and cheeses
- Stored incoming dry and chilled products using First In First Out
- Stocked dry and chilled merchandise out on the sale floor using First In First Out
- Kept work areas clean, neat, and sanitized according to requirements

### **Oil Change Technician**, 05/2016 to 07/2017

Hill Country Oil – San Antonio, TX

- Certified to provide a State Safety Inspection
- Replaced air intake/cabin filter, refilled coolant, windshield wiper fluid, brake fluid, and power steering fluid.
- Greeted customers and answered questions about oil changes and other services
- Kept shop areas neat, clean and free of safety hazards
- Worked alone or in team-based systems to complete up to 40-60 oil changes each day
- Oversaw inventory, equipment maintenance and bay cleaning

**Deli Supervisor**, 10/2014 to 03/2016  
Pinto International INC – Kadena AFB, APO AP

- Promoted to Supervisor to oversee 4 employees on shift so that tasks were completed properly
- Maintained calm and professional demeanor in all situations
- Kept work areas clean, neat and sanitized according to requirements
- Opened new inventory and rotated stock by dates to maintain freshness
- Prepared orders according to customer preferences
- Priced merchandise, stocked shelves and took inventory of supplies
- Prepared, cut, weighed and wrapped deli meats and cheeses
- Controlled inventory costs by carefully managing portion control and reducing waste

**Psychiatric Technician**, 09/12/19 to Current

Advent Health 601 E Rollins St Suite 400, Orlando, FL 32803

- Assists patients with activities of daily living (ADL)
- Provides or assists with providing direct patient care, diagnostic procedures, and therapeutic interventions
- Reports changes in patient conditions to appropriate personnel and recommends treatment plan modifications
- Works directly with patients, family members, physicians, and community providers to ensure collaborative and continuous care
- Assists patients to perform routine activities of daily living
- Recognizes potential escalation of behavior and has ability to use appropriate verbal and physical interventions
- Recognizes potential safety hazards, intervenes for the safety of patients, visitors and staff and notifies appropriate department or person for correction of the problem
- Assists in restraint situations: utilizing de-escalation skills to prevent restraints, applying restraints when needed with RN direction, maintaining patient safety, appropriate documentation of patient behaviors and interventions

**Education**

**High School Diploma** 2012

Kadena High School – Okinawa, Japan

## **Hobbies**

- Always had an interest in cars, love working on them and enjoying the result of that work
- Coding and learning new programs/languages
- Going to new locations with friends and family
- Exercising: running and working out
- Putting together die cast model cars and figures
- Building my pc that I put together over the years for gaming and photo/video editing.