

## PROFESSIONAL SUMMARY

Recent Computer Information Systems graduate with experience in full-stack development, database management, and technical support. Developed a capstone food delivery application using JavaScript, Node.js, and SQL. Seeking an entry-level software development or IT role to apply technical skills and customer service experience.

## EDUCATION

### **Bachelor of Science in Computer Information Systems**

W. P. Carey School of Business, Arizona State University, Tempe, AZ

Graduated: May 2025

- Relevant Coursework: Database Management, Web Development, Data Analysis, Project Management

## CERTIFICATIONS

- **Google IT Support Professional Certificate** - Google/Coursera, Completed: Aug 10, 2023
  - Gained foundational skills in IT support, including system administration, networking, and end-user troubleshooting.

## SKILLS

- **Languages:** Python, T-SQL, JavaScript, C#
- **Tools and Methodologies:** Agile fundamentals, Jira/Confluence, POS systems, Inventory management software
- **Core Competencies:** Software Development, Technical Troubleshooting, Customer-Facing Communication

## PROJECT & LEADERSHIP EXPERIENCE

### **Nosh-Pit App – Capstone Project**, Arizona State University | *Jan 2025 – May 2025*

- Collaborated with a development team to design and build Nosh-Pit, a food delivery application tailored for concerts, stadiums, and large venues.
- Contributed to both frontend and backend development using JavaScript, Node.js, Express, and T-SQL to enable real-time ordering and secure user authentication.
- Designed UI layouts and interactive components in Visual Studio Code, ensuring responsive design and smooth user experience.
- Followed Agile sprint cycles using Jira for task management.

### **Computer Instructor Program (CIP) – DISC**, Arizona State University | *Aug 2023 – May 2025*

- Diagnosed and resolved Windows OS, browser, and software configuration issues for 30+ non-technical users.
- Designed and delivered a structured training curriculum covering email clients, Microsoft Office, web security, and cloud storage.
- Supported program operations by documenting user challenges and providing structured training feedback for improvement.

## PROFESSIONAL EXPERIENCE

### **Sales Associate**, DSW (Designer Shoe Warehouse), Tempe, AZ | *July 2022–Present*

- Processed 50+ daily transactions using POS system and inventory management.
- Utilized inventory database to fulfill omnichannel orders, reducing customer wait times by proactive stock checks.

### **Attendant**, The Great Wolf Lodge, Scottsdale, AZ | *July 2022–May 2025*

- Oversaw guest activities on the rope course and rock wall, ensuring a safe and enjoyable environment.
- Provided clear safety instructions and demonstrated proper techniques to minimize risks and accidents.
- Operated POS system for all guest transactions and performed daily data consolidation for end-of-day reporting.