

Developing a decision support web application for waste collection management

Towards the optimization of Swiss municipalities' waste collection management

Master's thesis

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List of abbreviations

API	<i>application programming interface</i>
CORS	<i>Cross-Origin Resource Sharing</i>
DOM	<i>Document Object Model</i>
DSS	<i>decision support system</i>
HMAC	<i>Hash-based Message Authentication Code</i>
HTTP	<i>Hypertext Transfer Protocol</i>
JSON	<i>JavaScript Object Notation</i>
JWT	<i>JSON Web Token</i>
MVVM	<i>Model-View-ViewModel</i>
REST	<i>representational state transfer</i>
SQL	<i>structured query language</i>
URI	<i>Uniform Resource Identifier</i>

1 Introduction

This thesis presents the development of a decision support system web application with the aim of achieving a sustainable waste collection management for Swiss municipalities.

The developed app provides a web interface where users can define waste collection input data which includes specifications on how much garbage is produced at each place, where garbage can be collected by a vehicle and which vehicles are available for the waste collection. The users can then request solutions by providing these various types of input data. The web client will then send a request to the server which is responsible for calling the waste collection optimization algorithm (which is already developed and not part of this thesis). As soon as the waste collection optimization algorithm calculated the solution, the server receives the data, updates the database and the user can view the result through the web interface. The results of the decision support system consist of either ~~optimal~~ collection tours or ~~optimal~~ garbage facility location placements.

In order to develop the application, it was necessary to study the requirements, code the app (i.e., configure the database as well as code on the client and server-side) and test it. This thesis documents the software engineering process of building this app.

~~The developed app is work-in-progress, i.e., it will be extended in the future.~~

This thesis is organized as follows. In chapter 2 the results of a brief literature review are presented. Chapter 3 explains the software engineering process in detail. In chapter 4 a brief manual explains how the web application works and chapter 5 concludes the thesis.

2 Literature review

The goal of this chapter is to, firstly, provide explanations of basic core concepts in the thesis at hand. Some of the explained concepts are decision support systems (DSS), waste, waste management and waste collection management. Secondly, the development of a waste collection DSS is motivated by literature reviewing the benefits of DSS and waste management. Lastly, proposed design and development principles of DSS are reviewed in existing literature in order to get an overview of these findings for the development of the DSS.

Keen and Scott Morton define decision support systems as computer-based support for decision-making managers who deal with semi structured problems (P. G. W. Keen & Scott Morton, 1978, p. 97). They claim that DSS need sufficient structure to be of value and improve the effectiveness of decision processes but are tools that do not automate the decision process, i.e., manager's judgements are essential when using DSS (P. G. W. Keen & Scott Morton, 1978, p. 2).

Pongrácz defined waste as either a thing which in its structure and state in the given time and location has no utility to its owner or an output without owner and purpose (Pongrácz, 2002, p. 129). Waste management was defined as the control of waste-related actions (which includes the creation, handling and utilization of waste) in order to protect the environment or conserve resources (Pongrácz, 2002, p. 131).

Waste collection management is a subset of waste management and the collection of waste begins with garbage bins holding waste and ends after the transportation to a place where the waste is processed, transferred or disposed (Chandrappa & Das, 2012, p. 70).

Properly managing waste collection is an important task since poor management can lead to an overflow of garbage at the storage sites (Chandrappa & Das, 2012, p. 65). Poor waste management (which often includes waste collection management but is not limited to it) has been argued to decrease the quality of ground water (Nkolika &

Onianwa, 2011; Vasanthi et al., 2008), communities' social cohesion (Owusu, 2010), public health (Ziraba et al., 2016) and increase environment pollution (Apostol & Mihai, 2012).

Past studies have found DSS to increase the effectiveness of decision makers. Ferguson & Jones (1969) concluded, following their experimental study on the usage of a DSS by 300 white collar workers and students, that decision making skills were mostly improved. Sharda et al. (1988) set up a decision-making game and found that participants made more effective decisions if they were allowed to use a DSS. The same study also concluded that the introduction of a DSS lead to a decreased profit variance of decision makers (Sharda et al., 1988, p. 153). Findings from a nine week simulation game by Barr & Sharda (1997) show that overall decision performance was improved by a DSS. Interestingly, the study also showed that groups which at the beginning of the experiment were allowed to use a DSS and later not, decreased performance to a level lower than groups which were never allowed to use a DSS. To groups, which began the experiment without DSS and were later allowed to use one, the opposite happened, i.e., their decision performance increased to a level higher than the group that was allowed to use a DSS over the full nine weeks. These findings were in the first case attributed to a dependency of the group on the DSS and in the latter case to an increased decision problem understanding before the introduction of a DSS (Barr & Sharda, 1997, p. 143).

Pick (2008) argued that DSS are able to not only improve decision quality, but also the decision-making process itself in a, possibly, subtle way. He gives an example where he explains that a decision maker can explore a problem thoroughly with a DSS which would improve his problem understanding. This will possibly lead to a better decision process, but it is difficult to quantify the impact (Pick, 2008, p. 719).

A literature review of around 30 studies identified twelve commonly mentioned benefits of DSS. These benefits included more effective decisions, reduced labor hours, reduced costs, better teamwork and enhanced communication (P. G. Keen, 1980, pp. 32–36).

Igbaria et al. (1996) praised the benefits of a vehicle routing DSS. In that study, the authors found that the introduction and usage of the DSS lead to reduced labor hours,

more efficient schedules, decreased number of drivers and enhanced flexibility as well as morale of office workers (Igbaria et al., 1996, p. 215).

Rose et al. (2016) used several techniques, including surveys, interviews and a workshop with various stakeholders, to study which design (and delivery) factors affect the use of DSS by farmers in the UK and identified 15 of them. Some of the identified design factors were ease of use, performance of the app, relevance to the user, IT skills needed to operate the app and facilitating conditions (i.e., an effective usage of the DSS is possible) (Rose et al., 2016, p. 173).

Alvarez & Nuthall (2006) studied the usefulness of DSS for farmers in two places in Uruguay and New Zealand. Their findings show that the application in order to be useful must fit the farmers habits of doing their work and provide a certain level of ease of use (Alvarez & Nuthall, 2006, p. 58).

Ahn & Grudnitski (1985) conceptually identified for the development of DSS important factors to monitor which not only capture application design, but also organizational and behavioral views. They summarized their findings in nine key points some of which are pointed out as follows. The DSS should fit the habits of users, e.g., it should allow users to work with the app in a way they are familiar with (Ahn & Grudnitski, 1985, p. 29). The cooperation of DSS users and designers is of high priority and should be encouraged (Ahn & Grudnitski, 1985, pp. 29–30). Organizational structures also interact with the development of the DSS and need to be monitored since they can impact its success (Ahn & Grudnitski, 1985, p. 30).



3 Software engineering process

In this chapter the application development process is described as well as implementation details of the DSS web app are shared.

The software engineering process can be partitioned in three parts which are the requirements engineering, software coding and testing parts. The requirements engineering step lays out a plan for the coding of the application, the software coding step builds the application, and the testing assures that the software is functioning as it should.

The software coding process can additionally be partitioned in three parts which are the server-side application coding, the client-side application coding and the database configuration.

In theory, the requirements engineering process and the other two parts could be concluded linearly one after the other, but in practice that provided more of a general guideline in the engineering process, where it was possible to adapt the requirements in later stages. The reason that these steps were not concluded in a purely chronological order is, that it is difficult to completely grasp the requirements at the beginning of the project (adaptations of requirements may happen in later stages of the process).

The software coding and testing steps, on the other hand, were intended to be executed simultaneously, i.e., parts of the software were coded and afterwards tested (unless it was not practical in which case it would get tested as soon as possible).

The first subchapter is going to describe the requirements engineering of the application. Concretely, it will look at the mock-up that was created at the beginning of the process. The second subchapter is going to present key technologies that were used for coding and testing the software. The third subchapter explains the general architecture of the different software components as well as some implementation details. Lastly, the fourth subchapter explains how the software was tested.

3.1 Requirements Engineering

Requirements engineering processes do (among other things) elicit, analyze, negotiate, specify and validate software requirements and are considered one of the most critical steps in the software development process (Tahir & Ahmad, 2010, p. 1). It can have a negative impact on later stages of the software development process if it is poorly executed and is crucial in order to finish software projects successfully since it is its foundation (ur Rehman et al., 2013, p. 1). This clearly shows the importance of requirements engineering and why this step should not be skipped.

The chosen technique to specify software requirements was a screen mock-up. Screen mockups have been shown to be very useful for understanding the requirements of a project (Ricca et al., n.d., 2014, 2010).

The screen mockup was developed iteratively by meeting some of the stakeholders of the project regularly. In the first meeting notes were taken about how the application could look like. Then for the subsequent meeting a screen mockup was developed and presented to the stakeholders which could then input their improvement propositions. Then before each subsequent meeting the mock-up was improved based on the inputs of the stakeholders which again could input their improvement propositions. This process was repeated until the mock-up was judged to sufficiently correspond to what the stakeholders imagined.

The developed screen mock-up shows, on one hand, generic application functionalities such as log in and sign-up functionalities. On the other hand, it shows application specific functionalities such as a scenario-based input specification functionality (e.g., the user can input how much garbage is produced on each node and save this specification) and a solution request functionality which allows the user to request individualized solutions for its specific municipality by choosing its input parameters (which are, among other parameters, the scenario-based input specifications). Additionally, the administrator should be able to create a new project for a municipality by uploading its map to the application, manage project permissions (i.e., who is allowed to access a certain project) and delete users if needed.

After agreeing on the functionalities, the next step was to specify the general architecture of the project. The components that are going to make up the system are listed as follows.

- **The database**

The application data will be stored in the database. Those data include user data (email, password, ...) and project data (scenario-based input data, solutions data, etc.).

- **The client-side application**

This is the user interface. It will allow the users to interact with the application. The user can input data and request solutions.

- **The waste collection optimization algorithm**

This piece of software was already developed. It still needs to be considered when building the application since the application needs to provide input data to the algorithm and receive output data from it.

- **The server**

This is the core of the application. It interacts with the other three components by receiving data from the client-side application, by reading and writing to the database and by inputting and receiving data from the waste collection optimization algorithm.

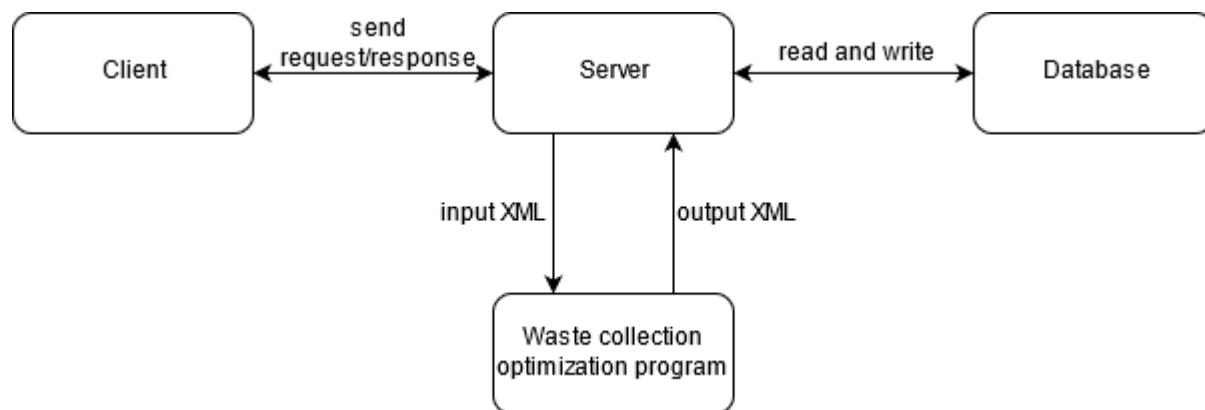


Figure 1: High-level functioning of the system

3.2 Technologies

3.2.1 PostgreSQL

PostgreSQL was chosen as the database to store the applications data. It is an open-source object-relational database management system (*1. What Is PostgreSQL?*, 2021). SQL (structured query language), which is a programming language that permits the querying and manipulation of data in a relational database (*SQL vs. NoSQL Databases*, 2021), is largely supported by PostgreSQL (*1. What Is PostgreSQL?*, 2021).

There are a few hierarchical units that we must be aware of when working with PostgreSQL. The top hierarchical unit of PostgreSQL is the database cluster which is managed by exactly one database server instance and contains (possibly) many databases (*18.2. Creating a Database Cluster*, 2021).

A database can then contain several schemas which can contain several tables. Schemas allow to separate database objects in groups in order to make them easier to manage (*5.9. Schemas*, 2021). A table, on the other hand, is a unit where data is stored in a row-based manner where each row has the same named columns (*Concepts*, 2016).

3.2.2 JavaScript

JavaScript is a programming language that is mostly known as the scripting language of the world wide web and is used in a web site/page to define its behavior (*About JavaScript - JavaScript | MDN*, n.d.). JavaScript can also be coded server-side (*About JavaScript - JavaScript | MDN*, n.d.).

Technically, JavaScript is based on the ECMAScript programming language (*JavaScript Language Resources - JavaScript | MDN*, n.d.) for which the association ECMA International defines the standards (*Standards Archive*, n.d.).

3.2.3 Typescript

TypeScript is a programming language that extends JavaScript with static types which provide an additional layer of security when programming applications since type errors

can be detected at compile time (*Typed JavaScript at Any Scale.*, n.d.). Any JavaScript code is valid in TypeScript since it is an extension of JavaScript and, technically, even converted to JavaScript before its execution (*Typed JavaScript at Any Scale.*, n.d.).

3.2.4 NodeJS

NodeJS is a JavaScript runtime environment which allows to build server-side applications (*Introduction to Node.js*, n.d.). Technically, NodeJS runs on the V8 JavaScript engine which is the same engine that runs the Google Chrome browser (*Introduction to Node.js*, n.d.). NodeJS runs on one thread and can execute code asynchronously. E.g., if an input/output operation is performed the thread will not get blocked, but instead continue to execute other operations until the input/output operation is done and can then be resumed (*Introduction to Node.js*, n.d.).

3.2.4.1 NodeJS libraries

3.2.4.1.1 node-postgres

Application data will be stored in a PostgreSQL database. The interfacing between the server and the database is done using the node-postgres modules which allow to interact with PostgreSQL databases (Carlson, n.d.-c).

In order to connect to the PostgreSQL database either a connection client or pool (which contains a reusable list of connection clients) must be created. There are some advantages in using a connection Pool over a Client. One reason is that the use of connection pools comes with a performance increase. The reason is that a connection client executes one query at a time when connected to a PostgreSQL database which would lead to a lower performance compared to the connection Pool which manages the execution of several queries among its list of connection clients. Another reason to use a connection pool over a client is that the handshake that is performed when connecting a client to the PostgreSQL database is very time-consuming (20-30 milliseconds). These costs can be minimized since a connection pool manages a (reusable) list of connection clients (Carlson, n.d.-b).

The creation of a connection pool (or a client) requires connection information of the PostgreSQL database. This connection information includes the database user, password, host, port and name. This information can be provided in different ways e.g. by providing a connection string in the form `postgresql://USER:PASSWORD@HOST:PORT/DB_NAME` (Carlson, n.d.-a).

Database queries can then be executed by calling the `query()` instance method on the pool and passing the query string as an argument (Carlson, n.d.-b).

3.2.4.1.2 *Koa*

Koa is a web framework for NodeJS that allows to create web APIs.

A Koa object contains an array of middleware functions which will be executed upon request. The middleware functions are specified by passing them as parameters to the instance method `use()` on a koa object. A specified middleware passes control downstream to the next middleware by invoking the `async next()` function. When there are no more middlewares to execute the control flow will go back upstream (*Koa - next Generation Web Framework for Node.js*, n.d.).

There are several NodeJS modules that can be used with the Koa web framework. These modules include:

3.2.4.1.2.1 *koa-router*

Allows to configure routing which means that we can specify how the API will respond to a request to a certain endpoint (which is a HTTP method and a URI) (*Express Basic Routing*, n.d.). Thus, a router middleware function will only be executed if the request is targeted at its specified endpoint. We can specify a route on a koa-router by invoking its instance methods `use()`, `get()`, `post()`, `del()` or `patch()`. While the `use()` method will specify a route that can be matched regardless of the requests HTTP method, routes specified with the other methods (i.e. `get()`, `post()`, `del()` and `patch()`) can only be matched if the respective HTTP method was used for the request. We then have to provide to these methods a URI as parameter as well as a function that specifies how the request is

handled. The specified route can only be matched if the requests URI matches with the beginning of the URI we specified on the route. The specified routes on the koa-router are then added as middleware to the koa object by invoking the use() instance method on the koa object and passing to it the routes middleware functions (which are retrieved with the instance method routes() on the koa-router) as parameters.

Additionally, the koa-routers allowedMethods() instance method returns a middleware that can handle HTTP OPTIONS requests.

3.2.4.1.2.2 koa2-cors

CORS stands for Cross-Origin Resource Sharing. It is a mechanism based on certain HTTP-headers that permits a server to specify which origins (i.e., a combination of scheme, domain and port) other than its own can access its resources from a browser. In its simplest use, CORS is handled by setting two HTTP-headers, one request header (which is the Origin header) and one response header (which is the Access-Control-Allow-Origin header). The Origin header will always, as its name says, show the origin of the request. The Access-Control-Allow-Origin header will show which origins are allowed to access the resources of the server. If the Origin and Access-Control-Allow-Origin do not match the request will fail. There is also the possibility to send so called preflighted requests which allow to determine if the actual request can be sent without encountering a CORS failure (*Cross-Origin Resource Sharing (CORS) - HTTP | MDN*, n.d.).

Additionally, CORS can handle credentialed requests (i.e., with HTTP cookies) by setting the Access-Control-Allow-Credentials response header to true. If the Access-Control-Allow-Credentials response header is not set to true, the browser will reject the response (*Cross-Origin Resource Sharing (CORS) - HTTP | MDN*, n.d.).

The koa2-cors module provides CORS middleware for Koa. It allows to set several CORS headers.

3.2.4.1.2.3 Additional modules

Additional modules used in the development of the Controller are the koa-bodyparser which provides us a middleware that parses the body that was sent through the HTTP request (so it is accessible in the Koa app through `ctx.request.body`) and the koa-logger which logs information about requests and responses to the Koa app (thus it can be useful for debugging the application).

3.2.5 Vue.js

The client-side application of the project was built using the Vue.js (or simply Vue) framework.

From a technical perspective, VueJS implements the Model-View-ViewModel (MVVM) design pattern which has three components (View, ViewModel and Model). The Model in Vue.js is represented by plain JavaScript objects while the View is represented by the **DOM**. The ViewModel sits in between the View and the Model and is responsible for syncing the data between them. The ViewModel sets up the data bindings on the View and gets notified when the Models data changes, achieving reactivity of the View and the Model (*Getting Started - Vue.js*, n.d.).

One of Vues most important concepts is the components system. It allows to define self-contained and reusable elements that can be nested in other elements respectively nest other elements in them (*Introduction — Vue.js*, n.d.). Let's consider an arbitrary example: a travel blog. We have a root component which nests other components, e.g., a toolbar and the content. The content component has descriptive text in it and nests another component (which is a list of travel pictures). Each travel picture of the list is a component which is nested inside the list component. We see that this component system allows to hierarchically organize the frontend application.

A Vue component can hold several properties such as e.g., props (which are data that are passed from a parent component to a child component), data, methods and a template (*Components Basics | Vue.js*, n.d.). The template property of a component has an

HTML-based syntax that allows to declaratively render the component data to the DOM¹ (*Template Syntax — Vue.js*, n.d.). A component can be defined in a file (referred to as Single File Component) which has the *.vue* extension. The *.vue* file can specify a template using the template tag and add logic to the component inside the script tag (*Single File Components — Vue.js*, n.d.).

In order to see how the data is declaratively rendered, an example single file component and how it is displayed is showed as follows.

```
<template>
  <div>
    {{ this.mystring }}
  </div>
</template>
<script>
export default {
  data() {
    return {
      mystring: "Welcome to VueJS",
    };
  },
};
</script>
```

Source code 1: Definition of simple Vue single file component

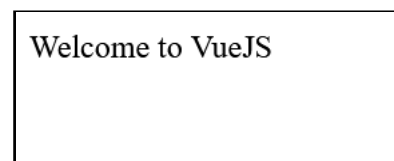


Figure 2: Display of source code 1

During the project's development other libraries and frameworks were used that are compatible with Vue. The most notable ones include:

- Vuex
- Vue-router

¹ The DOM (Document Object Model) constitutes the representation of data objects which embody the structure and content of a web document (*Introduction to the DOM - Web APIs | MDN*, n.d.).

- Vuetify

A brief introduction to each of those libraries/frameworks is given in the following sections.

3.2.5.1 *Vuex*

Managing a common state across multiple Vue.js components can become tedious in more complex applications. The shared data must be passed as props down the component hierarchy to the components which use that data. Then every time the data (or props) modification is triggered in a component, that component must initiate an event chain which fires up the component hierarchy until it reaches the component that holds the shared data which can then finally be modified (*What Is Vuex? | Vuex*, n.d.).

Vuex is a state management library for Vue web applications. It provides a centralized store for the Vue.js applications shared data. The advantage of managing shared data in Vue with Vuex instead of the traditional way is that it allows any component to access (i.e., read and modify) data from the centralized store directly through the methods (in Vuex called getters, mutations and actions) which the programmer defines (*What Is Vuex? | Vuex*, n.d.).

3.2.5.2 *Vue Router*

Vue allows to conditionally render components (or other elements) using its conditional statements inside components templates. Unfortunately, as an application gets more complex, it becomes increasingly tedious to maintain those conditional statements across the entire application. The Vue Router allows to manage in a simple way which content is displayed when and reduce the number of conditional statements in the application.

Concretely, Vues official router allows to configure component-based routing (*Vue Router*, n.d.) i.e., depending on which route is active, a different component is displayed. Other features of the Vue Router include configuration of nested routes and route parameters (*Vue Router*, n.d.).

3.2.5.3 Vuetify

Vuetify is a User Interface framework for Vue. The framework is very complete and, among other features, allows to use and style its predefined UI components (*Why You Should Be Using Vuetify*, n.d.).

3.2.6 Jest

Jest is a JavaScript testing framework (*Jest*, n.d.). It allows to easily set up test suites using its API. Functionalities of Jest include setting up (named) tests (*Getting Started · Jest*, n.d.), checking values using matchers (*Using Matchers · Jest*, n.d.), testing asynchronous code (*Testing Asynchronous Code · Jest*, n.d.), setup and teardown of tests (*Setup and Teardown · Jest*, n.d.) and creation of test doubles (which is replacement code for some parts of the production code (“Unit Testing in Node.Js,” 2019)) (*Mock Functions · Jest*, n.d.).

3.2.7 Other Technologies

Some other important Technologies used are summarized in the Appendix B. These include some NodeJS libraries, JSON and XML.

3.3 Coding

3.3.1 Server

After considering the screen mockup and the general architecture the server application has been structured the following way.

Each of these classes generally possess a (static) function to create instances of them and write the corresponding data to the database. Except the Model class, these classes also contain a (static) function which, when invoked, reads the database and returns the respective instances of that class. Additionally, the classes contain various getters and setters as well as adders and removers (i.e., functions that add respectively remove elements to/from an array variable). If an object is part of another object, a reference is stored to the latter object. E.g., an arc must be part of a map, therefore the arc stores a reference to that map.

The classes that were developed are introduced in the following sections.

3.3.1.1.1 User

Represents a user of the application. It is needed to manage logging in to the web application as well as to manage the access to the different projects. Each user has an email, a password (which will be hashed by the Controller before it is stored) and a list of projects which specifies which projects the user can access. Additionally, it is specified if the user is an administrator or not (administrators have access to all projects).

3.3.1.1.2 MapNode

Represents a node in a map. Each node has an id, a x-coordinate, a y-coordinate and a population size. Additionally, it is specified on each node if it can serve as a depot of a vehicle in a result and if it can serve as a waste depot in a collection point scenario.

3.3.1.1.3 MapArc

Represents an arc in a map. It connects two nodes, a source node and a destination node, and it stores the distance between those two nodes.

3.3.1.1.4 Graph

Represents a map of a municipality. It consists of a list of nodes and a list of arcs.

3.3.1.1.5 *GarbageScenarioVersion*

Represents a concrete garbage scenario. It contains a timestamp and an estimation of waste on each node of the graph.

3.3.1.1.6 *GarbageScenario*

Represents a garbage scenario with all its concrete garbage scenarios. It contains the title of the garbage scenario and a list of concrete garbage scenarios. Every time a garbage scenario is modified (i.e., the waste estimation of a node is changed) a new concrete garbage scenario will be created and added to the list of concrete garbage scenarios which allows to keep a history of the concrete garbage scenarios created.

3.3.1.1.7 *CollectionPointScenarioVersion*

Represents a concrete collection point scenario. It contains a timestamp and it specifies on each node if it is a potential collection point or not.

3.3.1.1.8 *CollectionPointScenario*

Represents a collection point scenario with all its concrete collection point scenarios. It contains the title of the collection point scenario and a list of concrete collection point scenarios. Every time a collection point scenario is modified (i.e., the configuration if a node is a potential collection point or not is changed) a new concrete collection point scenario will be created and added to the list of concrete collection point scenarios.

3.3.1.1.9 *VehicleTypeVersion*

Represents a concrete vehicle type. It contains a timestamp, an average speed for a tour, an average speed when going to the depot, an average stop time and a vehicle capacity. Additionally, it specifies on each arc if the vehicle type can drive on it or not.

3.3.1.1.10 *VehicleType*

Represents a vehicle type with all its concrete vehicle types. It contains the title of the vehicle type and a list of concrete vehicle types. Every time a vehicle type is modified

(i.e., the configuration if the vehicle type can drive on an arc is changed) a new concrete vehicle type will be created and added to the list of concrete vehicle types.

3.3.1.1.11 *Tour*

Represents a tour calculated by the waste collection optimization algorithm following a solution request from the user through the web app. It belongs to a result. It contains a timestamp, the time it takes to accomplish the tour, the estimated total waste collected during the tour, the tour nodes with their order and with their estimated collected waste and the concrete vehicle type that performs the tour.

3.3.1.1.12 *Facility*

Represents the location of a facility on the map calculated by the waste collection optimization algorithm following a solution request from the user through the web app. It belongs to a result. It contains a node and a waste capacity.

3.3.1.1.13 *Result*

Represents the requested solution from the user through the web app. The input data from the user and the output data from the waste collection optimization algorithm are stored here. It contains a timestamp, a concrete garbage scenario, a concrete collection point scenario, a list of concrete vehicle types with its possible waste depot nodes, the model (i.e. 'k1', 'k2' or 'k3'), the maximal walking distance for a citizen to deposit his/her garbage, the minimal waste capacity of a facility (only for model 'k2'), the total cost of the solution, a list of tours, a list of facilities and a boolean value specifying if the solution has been already calculated by the waste collection optimization algorithm. When a solution gets requested by a user, a result will get created using the public static `async createResult` method which also writes an input XML-file with the data specified by the user. The input XML-file is left in a folder and the waste collection optimization program then gets executed with the file provided as argument. The waste collection optimization program will leave an output XML-file in another folder as soon as it has calculated the results. The output XML-file will then be read and added to the result using its public `setResultData` method by the controller.

3.3.1.1.14 *Project*

Represents an entire project. It contains the project title, a list of users that can access the project, a map, a list of garbage scenarios, a list of collection point scenarios, a list of vehicle types and a list of results. When creating a new project two SQL files are written, one for setting up the new project schema in the database (which is immediately executed) and the other for deleting it from the database (if necessary in the future).

3.3.1.1.15 *Model*

The Model class represents all projects and all users of the application and was developed using the Singleton software development pattern, i.e., it assures that there is exactly one model instance which can be retrieved using its public static `createModel` method. It contains a list of all users and all projects and, when created, also sets up the connections between projects and users (by adding them to the user or project lists inside the projects' respectively users' instances). It handles the adding and deleting of projects and users from the application.

3.3.1.2 *Controller*

In order to have a properly functioning waste collection application server there are two additional needs that must be satisfied. Firstly, the server needs an interface in order to allow the client-side application to interact with it. Secondly, when the server receives information from the client-side application (and the waste collection optimization algorithm) through its interface, it needs to update the waste collection application model based on the information it receives. Those two needs are satisfied by developing a controller class.

3.3.1.2.1 *Theory*

In order to allow that the client-side application interacts with the server a REST web API (representational state transfer web application programming interface) using the Koa web framework was developed. The data is delivered to the client in JSON (JavaScript Object Notation) format.

3.3.1.2.1.1 REST API

An API is a set of rules which determine how different programs can communicate with each other (*What Is an Application Programming Interface (API)*, 2020). An API allows that an application accesses a resource from another application. The application requesting a resource is called client while the application containing a resource is called server (*Rest-Apis*, 2021). Today's most common APIs are web APIs which allow access to resources over the internet (*What Is an Application Programming Interface (API)*, 2020).

An API functions by a client sending a request to the API through its URI (Uniform Resource Identifier). The API then calls the server after receiving the request. The server then returns a response to the API following the request of the client. The API then sends the data it received from the server to the client (*What Is an Application Programming Interface (API)*, 2020).

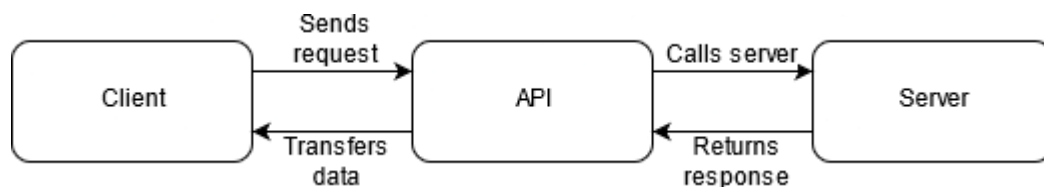


Figure 4: API functioning principle

REST, which was first proposed by Fielding (2000) in his doctoral thesis, is an architectural style for distributed hypermedia systems.² REST was derived by imposing six architectural constraints from a few network-based architectural styles and thus was described as a hybrid style (Fielding, 2000, p. 76). The six architectural constraints are client-server separation, statelessness, cache, uniform interface, layered system and code-on-demand (Fielding, 2000, pp. 78–85). These constraints are briefly summarized as follows.

² Hypermedia was suggested to be defined as "any computer-based system that allows the interactive linking, and hence nonlinear traversal, of information that is presented in multiple forms that include text, still or animated graphics, movie segments, sounds, and music" (Tolhurst, 1995, p. 25). Hypertext, contrary to hypermedia, refers only to static information which can include e.g., text, pictures and tables but e.g., not audio or video (Tolhurst, 1995, p. 25). The World Wide Web which was originally described as hypertext by Berners-Lee et al. (1992) is an example of hypermedia since it also presents non-static information such as audio and video.

Client-server separation imposes a separation of concerns. The user interface and the data storage are separated from each other (Fielding, 2000, p. 78). The constraint imposing statelessness enforces that each client request contains all the necessary information to process it and that there cannot be any stored context on the server (Fielding, 2000, pp. 78–79). A third constraint imposes that response data must be labeled as cacheable or not. Cache is data that can be reused by the client for future, equivalent requests and can thus reduce the client-server interactions (Fielding, 2000, pp. 79–81). Data is exchanged through a standardized interface according to the Uniform interface constraint (Fielding, 2000, pp. 81–82). REST allows, as specified by the layered system constraint, architectural components to be structured hierarchically where each component exclusively knows the component that it is interacting with (Fielding, 2000, pp. 82–84). Lastly, the optional code-on-demand constraint, which allows clients to download executable code and thus extend its functionalities, was added to REST (Fielding, 2000, pp. 84–85).

While Fielding (2000) developed REST from a theoretical perspective, his work gives little insight on how to practically implement a concrete REST Web Service. According to Rodriguez (2008) nowadays a concretely implemented REST Web Service follows four principles. These principles are explained in the following sections.

Statelessness

As already explained each request contains all necessary information (Fielding, 2000, pp. 78–79).

In order to achieve a stateless service, the client is entirely responsible for storing any session state. When the client makes a request, it needs to include in the HTTP headers and body every piece of data that the server needs in order to respond i.e., the client shall make few assumptions about the server adding any context to the request (Rodriguez, 2008, pp. 4–6).

Use HTTP methods

The HTTP methods POST, GET, PUT and DELETE correspond to the CRUD operations (create, read, update, delete). Each HTTP method should only be used to execute the CRUD operation it is mapped to, i.e., a POST request creates a resource, a GET request reads a resource, a PUT request updates a resource and a DELETE request deletes a resource (Rodriguez, 2008, pp. 2–4).

Directory structure-like URIs

The design of REST Web Service URIs should be easy to understand (or even self-explanatory). This is achievable by defining directory structure-like URIs. E.g., the URI `http://www.myservice.org/discussion/topics/dss` exposes discussions about the topic DSS. On the other hand, if we wanted to expose the discussions in a certain language we would expose the URI `http://www.myservice.org/discussion/languages/english` (Rodriguez, 2008, pp. 6–7).

Send JSON or XML (or both) requests/responses

JSON and XML formats allow to present data objects in a simple and human-readable form. Resources should be transferred in one of these two data interchange formats (Rodriguez, 2008, pp. 7–8).

3.3.1.2.1.2 *JWT (JSON Web Token)*

JWT is an open standard that allows the secure transmission of data between parties. JSON Web Tokens can be digitally signed using a secret key with the HMAC (Hash-based Message Authentication Code) algorithm. JWTs are most used for handling Authorization. When the user logs into an application a JWT can be returned which then has to be sent by the client to the server every time a resource is accessed. The server then needs to authenticate the user by verifying the JWT and check if the user is authorized to access that resource (auth0.com, n.d.).

3.3.1.2.2 *Implementation*

The Controller class handles the interactions with the server and was developed using the Singleton software development pattern, i.e., it assures that there is exactly one

controller instance which can be retrieved using its public static `createController` method. This method stores a reference to the data model (i.e., all projects and users) in a variable and sets up the Koa object by adding the middlewares to it. Additionally, a file watcher is set up which handles the file outputs coming from the waste collection optimization program.

The middlewares added to the koa object include the koa-logger, koa-bodyparser, koa2-cors and the koa-router's routes that were set up. A middleware that responds to OPTIONS requests was also added.

The routing middleware functions that were set up can be split in two groups. In the first group we have middleware functions that are generic and can be applied to various requests while in the second group we have specific handlers for our endpoints. The difference between these two types of functions can be best understood with an example. When a GET request to the URI `/api/protected/project/fribourg` is made the Controller needs to first authenticate the user, then check if the user is allowed to access the project *fribourg* and then send the data of the project *fribourg* back. When a DELETE request to the URI `/api/protected/project/bern` is made the Controller needs to first authenticate the user, then check if the user is allowed to access the project *bern* and then delete the project *bern*. We see a pattern here. The first two steps of the GET and the DELETE request are almost the same (only the title of the project being different). The first step needs to be executed every time a request is made to a URI starting with `/api/protected` while the second step needs to be executed every time a request is made to a URI starting with `/api/protected/project/{title of project}`. This means that we can set up generic middleware functions that are executed when a request is made to a URI that starts with those strings. On the other hand, the specific handlers of our endpoints are then the middleware functions that handle (in our example) the retrieval of the data of the project *fribourg* and the deletion of the project *bern*.

An overview of the generic middleware functions as well as the specific handlers of our endpoints can be found in the Appendix A.

Additionally, as soon as the waste collection optimization program has calculated a result, it creates an XML output file which is left in a specified folder. The controller then gets notified by a file watcher that an XML output file has been created and loads the files data into the program (and database).

3.3.1.3 Other server-side software elements

During server-side development more software elements were created than the ones mentioned above. The following section gives a brief introduction to them.

Implementation details of these elements can be found in the appendix C.

3.3.1.3.1 Database handler

There are two reasons a Database handler class was created. Firstly, in order to allow to easily query the database without needing to think about its usual intricacies (e.g. creating a pool, providing connection information, etc.) just by using one `querying()` method. The second reason is to allow the creation and deletion of projects which are more complex tasks as it involves the creation, execution and deletion of sql-files.

3.3.1.3.2 Logger

When any kind of applications run, errors can happen and in that case the programmer needs to debug the application. In order to debug, he needs information about the state of the application at the point of failure and how the application reached that state. Only then is the developer able to fix the application.

Logging is the writing of diagnostic information to protocols which can be very helpful when debugging because it provides information on how the program reached the state of failure to the developer (Perry, 2019). For that reason, a logger was coded during server-side development.

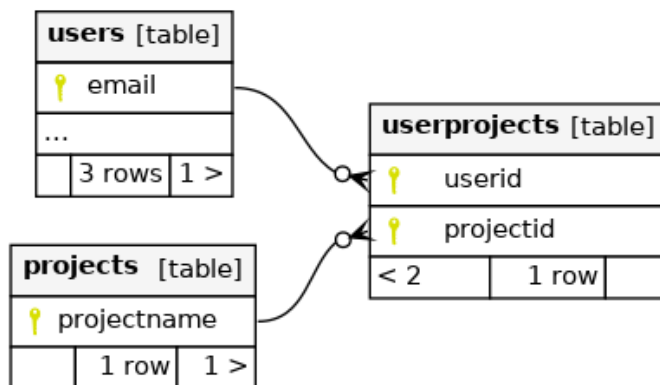
3.3.2 Database

The data that the user defines and the waste collection optimization algorithm outputs needs to be stored in order to be permanently available. For that reason, the configuration of a database was necessary.

3.3.2.1 Implementation

In the PostgreSQL database cluster, that was used for this project, one database was specified. The schemas contained in the database are listed below.

- A schema called *usersprojects*: This schema contains the tables *users*, *projects* and *userprojects*. These tables store, respectively, the users' data (*email*, *admin* status and *password*), projects' data (*projectname*) and the user-project connections (which specifies which users can access which projects).



Generated by SchemaSpy

Figure 5: *usersprojects* schema

- Projects' schemas: Each project has its own schema named after the respective *projectname* in the *usersprojects.projects* table.

Figure 6: Example project schema

3.3.3 Client

The prototype that was created during the requirements engineering process was used as a blueprint for the development of the client-side application.

The frontend was developed as a Single-Page Application. A Single-Page Application is a web application in which every interaction with it happens on one web page. In a Single-Page Application requests of small pieces of data to the server happen and are then used to modify the DOM. This is very different from a classical (multi-page) web application where after every interaction the browser loads a new web page from the server (Mesbah, 2009, p. 10).

3.3.3.1 *Implementation*

The state (data) of the Vue application as well as the connection to the server is managed in the Vuex store. The components connect to the store in order to retrieve (using Vuex' getters) and modify (using Vuex' actions) data. When an action from the Vuex store is invoked by a component, it sends a HTTP request to the backend server in order to post, delete or update data on the server. Additionally, after the POST, DELETE or PUT request was successful, the invoked action will also perform GET requests in order to update the state of the Vuex store.

The components responsibility is to retrieve the data they need from the store, process it, display it and, depending on user interactions with the component, trigger state modifications by invoking the Vuex store's actions. UI components from Vuetify were used in components templates.

On the highest hierarchical level, the Vue application contains two components (defined in the App.vue file). One of these components is defined by the Navbar.vue file which defines two elements, a navigation header and drawer. The second displayed component depends on which route is active since the App.vue file defines a router entry point.

The routes that were defined on the vue router include:

- *public* routes: These routes can be accessed whether the user is logged in or not. Those routes include the home route / which displays general information or the route /loginorsignup which displays the login and signup form of the app.
- *protected* routes. These routes always start with /protected and can only be accessed if the user is logged in. Protected routes contain several nested routes which include the following.
 - Several routes that display projects' and users' data (e.g. the /protected/garbagescenarios route displays the garbage scenarios' data from the currently selected project)
 - The /protected/calculatorresults route which displays the CalculateResults component which contains a form that allows to request results from the server
 - The /protected/newproject route that displays the NewProject component which allows to create a new project (can only be accessed by users with admin rights).
 - Several *view* routes which display data of specific objects of the project.
 - E.g. the /protected/view/garbagescenarios/:title/timestamp/:timing/viewmode/:viewmode route displays data of a specific garbage scenario of the currently selected project. The specific garbage scenario that is displayed is determined by the parameter values title and timing. The parameter value viewmode (can take the string values edit, oldversion, createnew and readonly) is used inside the component to determine if certain elements should be disabled or not.
 - Several *history* routes which display lists of garbage scenario, collection point scenario or vehicle type versions
 - E.g. the /protected/history/garbagescenarios/:title displays a list of the different garbage scenario versions. The versions which are displayed are determined by the parameter value title.

Which route is active depends on the latest user interactions with the web app. The workflows of the application are explained in the chapter *Manual* in more detail.

3.4 Testing

Testing (of software) is the process of verification that a software works the way it is supposed to work. It can prove useful in order to prevent bugs (*What Is Software Testing?*, 2019).

There are several types of testing. The types of testing that were used in this project are acceptance and integration testing. While integration testing verifies if several software components work correctly together, acceptance testing checks if the software system as a whole functions the way it is supposed to (*What Is Software Testing?*, 2019).

3.4.1.1 Methodologies

The server as well as the client were tested during the development of the software. While the server was tested using mostly automated testing (with Jest) the client was tested manually. Test suites were written to test the different classes on the server. In these test suites not all but the *critical* methods of the classes were tested. The critical methods are those that were judged more likely to fail. A method would be critical if it contains complex code (which means that the likelihood of the programmer implementing the code wrongly is higher) or code that connects with other software components (database, other classes). Simple getters and setters were not considered critical and thus not tested. Test doubles were developed for cases where the inclusion of production code was not practical and necessary.

While the testing of the server would be considered integration testing (i.e., testing if different components work correctly together) the client-side testing allowed to test the system as a whole (and is thus considered acceptance testing) because the client makes requests to the server which in turn connects to the database thus involving the whole system. Testing on the client-side was done manually meaning that different test cases (e.g., logging in to the application, creating a new project, requesting solutions, etc.) were tested by clicking through the frontend application.

4 Manual

The developed DSS web app offers several functionalities. On one hand, it offers common web app functionalities to the user including register, log in and log out functionalities. On the other hand, the app offers project specific functionalities such as creation of a project, management of projects, management of users and management of a particular project (which includes management of garbage scenarios, management of collection point scenarios, management of vehicle types and management of results). This chapter explains how to operate the web app by going in detail through the different functionalities which the app offers.

4.1 Common web app functionalities

The user must, before he does anything else with the web app, sign up and then log in to the application. As soon as he accomplished the log in, he can exploit the waste collection-specific functionalities. When the user is finished using the application, he can log out.

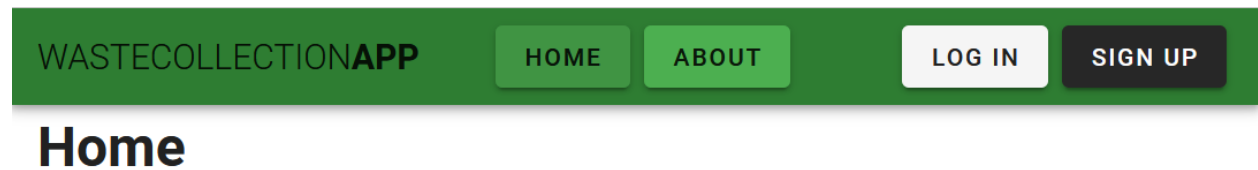


Figure 7: Homepage of the web app

Figure 7 shows the homepage of the web app. This is the interface the user sees when first accessing the web app in the browser.

4.1.1 Sign Up

The user accesses the sign-up form by clicking on *Sign Up* on the right side of the navigation header.

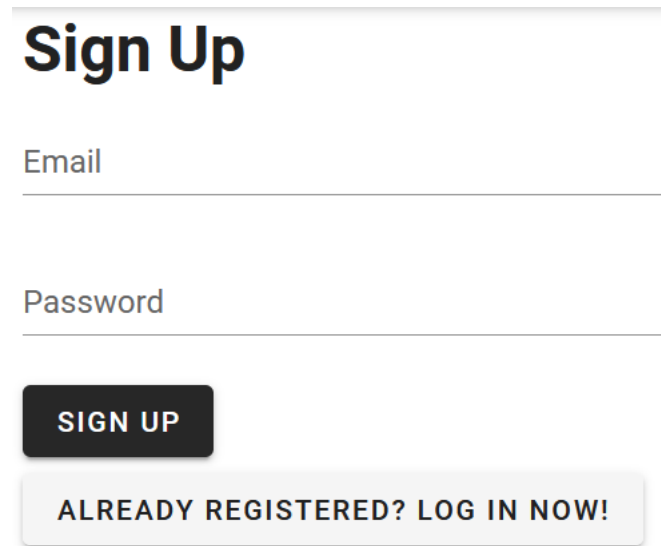
The image shows a sign-up form with a light gray background. At the top, the text "Sign Up" is displayed in a large, bold, black font. Below this, there are two input fields: the first is labeled "Email" and the second is labeled "Password", both in a gray font. Under the "Password" field is a dark gray button with the text "SIGN UP" in white, uppercase letters. At the bottom of the form is a light gray button with the text "ALREADY REGISTERED? LOG IN NOW!" in dark gray, uppercase letters.

Figure 8: Sign Up form

The user fills out the form with an email address and a password. Then finishes the registration by clicking on *Sign Up* below the form.

4.1.2 Log In

A registered user can log in to the application. In order to do so, he accesses the log in page by clicking on *Log In* in the navigation header.

Log In

Email

Password

LOG IN

NOT REGISTERED YET? SIGN UP NOW!

Figure 9: Log In form

Now the body of the web app displays a form. The user fills it out with his credentials and concludes the login by clicking on *Log In* below the form.

4.1.3 Log Out

As soon as the user is logged in to the application, a *Log Out* button gets displayed on the right side of the navigation header. The user clicks on that button in order to log out. If the user does not log out manually, he will be automatically logged out 24 hours after his last login.

4.2 Waste collection-specific functionalities

The user can, after logging in, exploit the specific functionalities of the waste collection web app. These functionalities include the creation of a project (only for administrators), management of projects, management of users and management of a particular project (which includes management of garbage scenarios, management of collection point scenarios, management of vehicle types and management of results).

It's important to note that a navigation drawer gets displayed to the logged in user on the left side of the interface. The waste collection app specific functionalities are accessed through that navigation drawer.

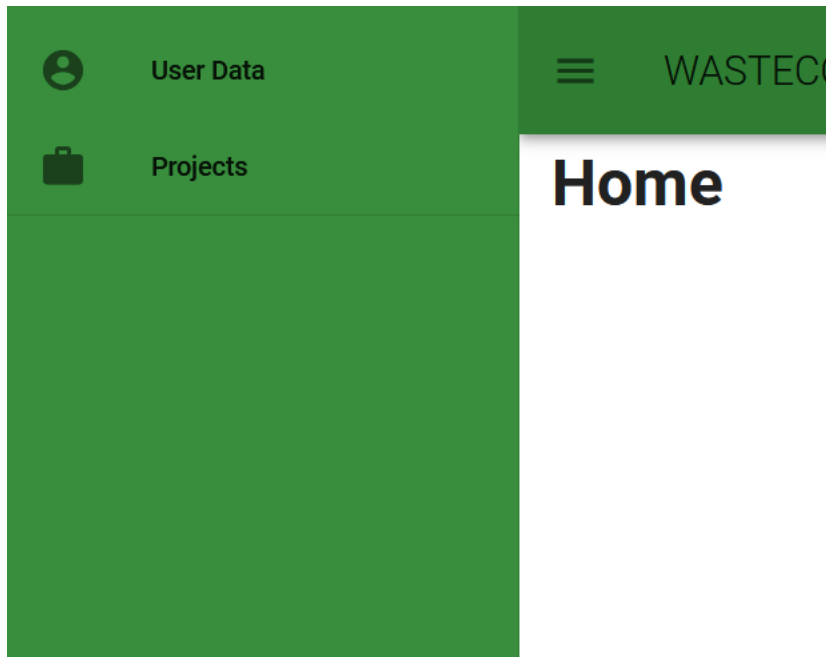


Figure 10: Navigation drawer after the users' login

4.2.1 Creation of a project

Only administrators can create a project.

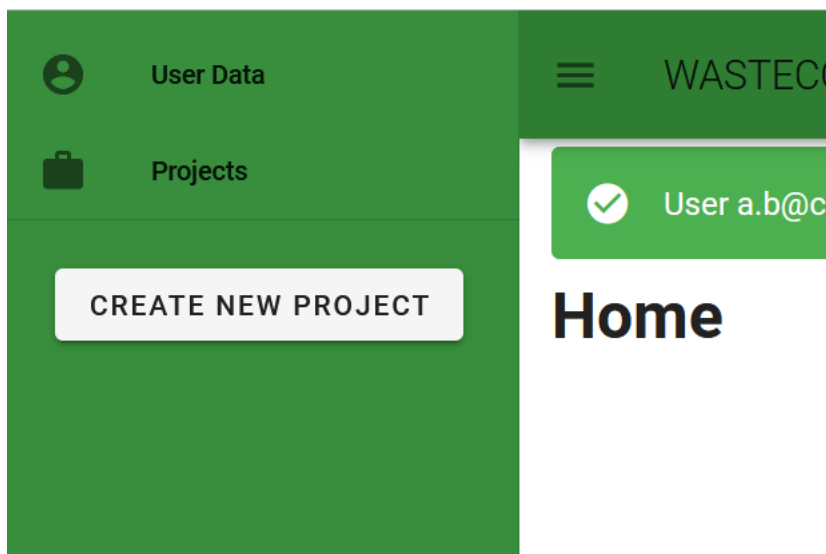


Figure 11: Navigation drawer for user with administrator rights

Only a user with administrator rights will see a *Create New Project* button in the navigation drawer (see Figure 11). By clicking on that button, the form to create a new project will get displayed.

Create New Project

New Projectname

 Select XML-File...

CREATE NEW PROJECT

Figure 12: Create new project form

The administrator user now gives a title to the new project and uploads an XML file which contains municipalities' map data. The user creates the project by clicking on *Create New Project* below the form.

```
<?xml version="1.0" encoding="UTF-8" standalone="no"?>
<wasteCollection vehicleDepot="1 2" wasteDepot="1 4">
<nodes>
<node id="1" x="123" y="23" nrInhab="100"/>
<node id="2" x="34" y="54" nrInhab="200"/>
<node id="3" x="29" y="12" nrInhab="350"/>
<node id="4" x="765" y="19" nrInhab="50"/>
</nodes>
<arcs>
<arc source="1" dest="2" length="67"/>
<arc source="2" dest="3" length="40"/>
<arc source="3" dest="4" length="32"/>
<arc source="4" dest="1" length="21"/>
</arcs>
</wasteCollection>
```

Source code 2: Example XML file for the creation of a new project

4.2.2 Management of users

By clicking on *User Data* in the navigation drawer a list of users gets displayed in the body of the web app. The list contains only one user (which is the logged in user) if the logged in user is not an administrator.

The screenshot displays a user management interface with three user entries. Each entry shows the user's email and administrative status, followed by buttons for viewing projects and deleting the user. The first entry also includes project management options.

E-mail	Admin	Actions
a.b@c.de	true	SEE PROJECTS DELETE USER
		<div><div>Project Title fribourg</div><div>MODIFY PROJECT DELETE PROJECT</div></div>
		<div><div>projectname bern</div><div>ADD PROJECT</div></div>
e.d@c.ba	false	SEE PROJECTS DELETE USER
		SEE PROJECTS DELETE USER

Figure 13: Users management in the web app

The users displayed in the list can be deleted by clicking on the corresponding *Delete User* button. Additionally, the logged in user can view the projects which a listed user has access to by clicking on *See Projects* in a user list element. Then, the user can add users' rights to modify a project (only if the logged in user is an administrator) by selecting the project and clicking on *Add Project* and remove users' rights to modify a project

with the corresponding delete button. Lastly, the user can access the functionality of managing a particular project by clicking on *Modify Project*.

4.2.3 Management of projects

By clicking on *Projects* in the navigation drawer a list of projects gets displayed in the body of the web app. The list contains only those projects which the logged in user is allowed to access.

The screenshot displays the 'Projects management' interface. It features two project cards. The first card for 'fribourg' includes buttons for 'MODIFY PROJECT' (blue), 'SEE USERS' (blue), and 'DELETE PROJECT' (red). Below these, a user 'a.b@c.de' is listed with 'Admin' status 'true' and a 'DELETE USER' (red) button. A form to 'ADD USER' (blue button) is also present, with an 'email' input field. The second card for 'bern' includes buttons for 'MODIFY PROJECT' (blue), 'SEE USERS' (blue), and 'DELETE PROJECT' (red).

Figure 14: Projects management in the web app

The projects displayed in the list can be deleted by clicking on the delete button (only if the user is an administrator). Additionally, the user can view the users which can access a listed project by clicking on *See Users* in a project list element. Then, if the logged in user is an administrator, a user can be added to or deleted from a project with the *Add User* respectively *Delete User* button. Lastly, the user can access the functionality of managing a particular project by clicking on *Modify Project*.

4.2.4 Management of a particular project

The management of a particular project includes the management of garbage scenarios, collection point scenarios, vehicle types and results. This section will briefly describe each of those functionalities. The management of garbage scenarios, collection point scenarios and vehicle types are similar and therefore grouped together.

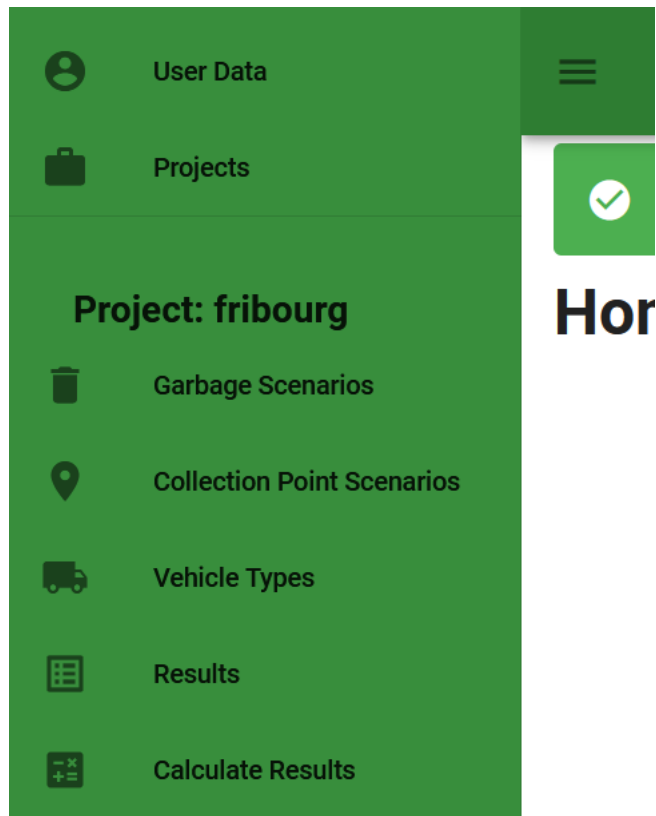


Figure 15: Navigation drawer after selecting a project

Before the user can request a result, he needs to first wait for an administrator user to create a project and then define at least one garbage scenario, one collection point scenario and, depending on the chosen model of the result, zero/one/several vehicle types.

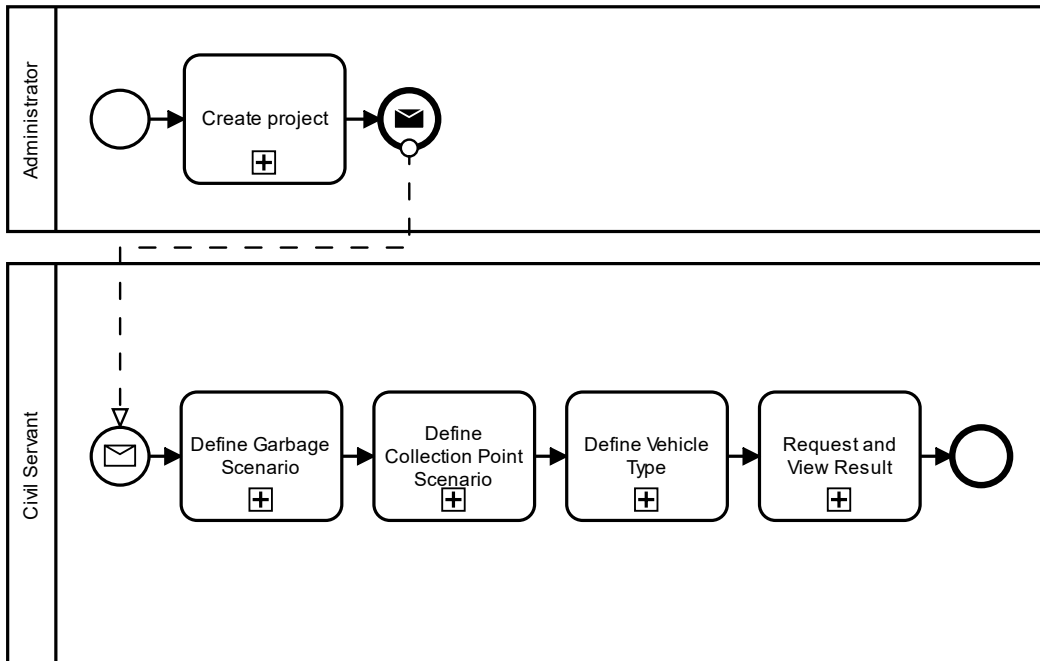


Figure 16: Simplified workflow of the app

4.2.4.1 Management of garbage scenarios, collection point scenarios and vehicle types

The user can manage garbage scenarios, collection point scenarios and vehicle types by clicking on the corresponding button in the navigation drawer. A list of the corresponding scenarios/types appears (if the project has any defined).

Title	Last Time Edited	EDIT	DELETE	HISTORY
summer	2018-05-21T08:45:30.000Z			

Title	Last Time Edited	EDIT	DELETE	HISTORY
winter	2020-06-11T01:25:11.000Z			

CREATE NEW GARBAGE SCENARIO

Figure 17: Garbage scenarios list example

The user can edit, delete and view the history of a scenario/type. Additionally, he can create a new scenario/type.

When the user creates or edits a scenario/type, he gets directed to a form where he specifies the data of that scenario/type. The data includes always the title of the scenario/type. For garbage scenarios estimates of waste on each node are given, for collection point scenarios each node is marked to be a potential collection point or not and for vehicle types the average tour speed, average depot speed, average stop time and vehicle capacity are set as well as each arc is marked to be drivable for the vehicle or not.

Title			
man20t			
Average Speed Tour	Average Speed Depot	Average Stop Time	Vehicle Capacity
20	30	15	150

(De)Activate Arcs

Source Node ID	Destination Node ID	Distance	Activated
1	2	67	<input checked="" type="checkbox"/>

Source Node ID	Destination Node ID	Distance	Activated
2	3	40	<input checked="" type="checkbox"/>

Figure 18: Edit vehicle type example

Every time a scenario/type is edited, a new scenario/type version is created. A list of the versions can be viewed with the *History* button. By clicking on *See Details* a version can be viewed and then restored by clicking on the save button at the end of the page.

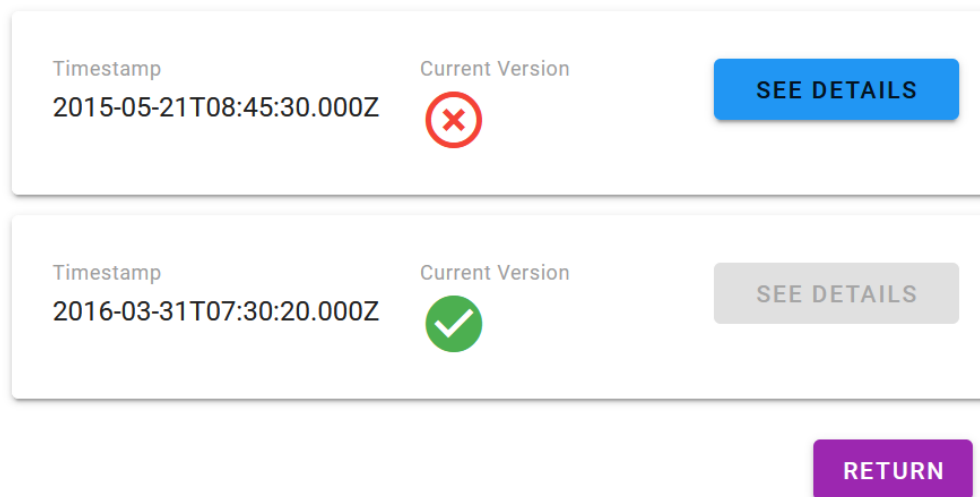


Figure 19: History example collection point scenarios

4.2.4.2 Management of results

A list of results is accessible through *Results* in the navigation drawer.


Timestamp	Model	Maximal Walking Distance	Minimum Waste	Completed		
2008-06-11T01:25:11.000Z	k1	798			SEE DETAILS	DELETE
2007-06-11T01:25:11.000Z	k3	912			SEE DETAILS	DELETE

Figure 20: Results list


Each element in the list contains information on the date of the result request, the model, the maximal walking distance, the minimum waste (if applicable) and the completeness (i.e., if the solution was already calculated by the waste collection optimization algorithm). The user can delete a result with the delete button and view a result with the *See Details* button.

The view of a result contains, on one hand, the same information as in the results elements list. On the other hand, it contains information on the input scenario/type versions of the result (including a mark showing if the respective versions are the newest scenario/type versions of the respective scenario/type) and the tours and facilities data as (and if already) calculated by the waste collection optimization algorithm. The user can view a results' scenario/type version data by clicking on *See Details*. Additionally, the chosen available waste depot nodes are displayed for each vehicle type version. Lastly, the user can request an updated result (which includes the newest scenario/type versions of each scenario/type) by clicking on *Update Result* at the end of the page.

Collection Point Scenario Version

Title	Timestamp	Newest Version	
smallcontainers	2015-05-21T08:45:30.000Z		SEE DETAILS

Vehicle Type Versions

Title	Timestamp	Newest Version	
man20t	2012-03-31T07:30:20.000Z		SEE DETAILS

Available Waste Depot Nodes

NodeID	X-Coordinate	Y-Coordinate
3	29	12

Figure 21: Example clipping of result view

A completely new result can be requested by clicking on *Calculate Result* in the navigation drawer.

When requesting a new result, the user firstly chooses a model and then, depending on the model, specifies the input data of the result. Concretely, the user defines the maximal walking distance, the minimum waste (if applicable), the garbage scenario, the

collection point scenario and the vehicle type(s) (if applicable). In order to be able to choose scenarios/types the user needs to define them first. Additionally, when a vehicle type is specified as result input, the user needs to choose the available waste depot nodes among the given potential waste depot nodes.

Calculate Results for Project 'fribourg'

[Choose Model](#)

k2

maximal walking distance

0

minimal waste

0

Garbage Scenarios

Title	Last Time Edited		Use
summer	2018-05-21T08:45:30.000Z	SEE DETAILS	Garbage Scenario
			<input type="checkbox"/>

Title	Last Time Edited		Use
winter	2020-06-11T01:25:11.000Z	SEE DETAILS	Garbage

Figure 22: Clipping of the 'Calculate Result' view

The user requests the result by clicking on *Send Data* in the bottom of the page. Alternatively, he can click on *Send Data and Request next Result* in order to request the next result.

5 Conclusion

This thesis reports the software engineering process of a waste collection DSS web app.

In order to create the app several steps were taken including the requirements engineering, coding and testing of the app, each of those steps being of high importance.

In the requirements engineering step the features that the DSS web app must provide were defined. The results of this step provided the foundation of the app and, especially the mock-up, gave guidance to the programmer throughout the coding phase. During the coding part the DSS web app was built. It consisted of programming client-side and server-side code as well as configuring the database. The technology stack used during this step was thus quite large, at least in the programmer's view, and contributed to being the most resource intensive step. The testing of the app complements the other steps. Its importance should not be underestimated. It assured that the app does what it should and identified errors in the code triggering many debugging processes.

The development of this waste collection DSS web app is still in progress. The aim of the project was, and continues to be, to create a DSS that provides useful information to waste collection management decision makers in various Swiss municipalities. As we have seen in the literature review, there are numerous design factors that determine the uptake of a DSS among its clients. These design factors should be considered in the continuing development and future deployment of the web app.

Future plans of the project include the implementation of an interactive map which allows users to manage and/or visualize elements that are linked to a map (e.g., waste estimation on nodes for garbage scenarios or a tour of a result). This new feature should increase the ease of use of the application.

Appendix

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1. Appendix A: Router's middleware handlers

Generic middleware handlers

URI starts with	Actions performed by the middleware
/api/protected	Reads the JSON Web Token of the request (which is sent as a cookie) and verifies it.
/api/protected/project/:projectname	Most importantly, finds the Project object with the provided <i>projectname</i> in the URI and checks if the user is allowed to read or modify that project's data.
/api/protected/project/:projectname/user/:email	Most importantly, finds the user object with the provided <i>email</i> in the URI and checks if the user, who makes the request, is allowed to add or delete that user to respectively from the project with the title <i>projectname</i> .
/api/protected/user/:email	Most importantly, finds the user object with the provided <i>email</i> in the URI and checks if the user, who makes the request, is allowed to access that user.

Table 1: Generic middleware handlers explained

Specific handlers of endpoints

The handlers of the endpoints accept in some cases request bodies. The schemas of the request bodies are visualized by using the TypeScript type declaration of objects. E.g., the following body has a property *title* of type *string* and a property *count* of type *number*.

```
{ title: string; count: number; }
```

The specified handlers of the endpoints are explained as follows.

HTTP method, URI and request body	Actions performed by the middleware
POST /api/public/register { email: string; admin: boolean; password: string; }	The new user gets created using the user's data from the request body. The password is hashed before creating the user.
POST /api/public/login { email: string; password: string; }	The user object is found and the password from the request body is then compared with the stored hashed password. If the request body's password is correct, a JSON Web Token gets signed and sent to the client as a cookie.
GET /api/public/logout No request body necessary	User gets logged out by setting the cookie holding the JSON Web Token to

HTTP method, URI and request body	Actions performed by the middleware
	an empty string which expires immediately.
POST /api/protected/newproject/:projectname <pre>{ xml: string; }</pre>	Creates a new project with the projectname provided in the URI. The map (graph) of the municipality gets set using the xml data in the request body. This endpoint is only accessible to administrators.
DELETE /api/protected/project/:projectname No request body necessary	Deletes the project with the projectname provided in the URI. This endpoint is only accessible to administrators.
PUT /api/protected/project/:projectname <pre>{ newProjectname: string; }</pre>	Finds the project with the projectname provided in the URI. Then updates its projectname using the newProjectname value from the request body.
GET /api/protected/project/:projectname No request body necessary	Finds the project with the projectname provided in the URI. Then returns its data as a JSON object which includes nodes, arcs, garbage scenarios,

HTTP method, URI and request body	Actions performed by the middleware
	collection point scenarios, vehicle types, results and users data.
GET /api/protected/projects No request body necessary.	Returns data that describes which user(s) can modify which project(s). This endpoint is only accessible to administrators.
DELETE /api/protected/user/:email No request body necessary.	Deletes the user with the email provided in the URI.
PUT /api/protected/user/:email { newEmail: string; newAdmin: boolean; newPassword: string; }	Finds the user object with the email provided in the URI and updates its data to the values provided in the request body. The new password gets hashed before the update.
GET /api/protected/user/:email No request body necessary.	Finds the user with the email provided in the URI. Then returns its data as a JSON object which includes its email, admin status (true/false), (hashed) password and

HTTP method, URI and request body	Actions performed by the middleware
	the projects the user is allowed to access.
GET /api/protected/users No request body necessary.	Returns data that describes which user(s) can modify which project(s). This endpoint is only accessible to administrators.
POST /api/protected/project/:project-name/user/:email No request body necessary.	Adds the user with the email provided in the URI to the project with the projectname provided in the URI (i.e. the user gets the rights to access the project).
DELETE /api/protected/project/:project-name/user/:email No request body necessary.	Deletes the user with the email provided in the URI from the project with the projectname provided in the URI (i.e. the user loses the rights to access the project).
POST /api/protected/project/:projectname/garbageScenario { title: string; nodesWaste: { nodeid: number; wasteEstimation: number } } }	Creates a new garbage scenario with the title provided by the request body and then adds a new garbage scenario version to it using the

HTTP method, URI and request body	Actions performed by the middleware
	nodes waste data from the request body.
DELETE /api/protected/project/:projectname/garbageScenario/:title No request body necessary.	Deletes the garbage scenario with the title in the URI from the project with the projectname in the URI.
PUT /api/protected/project/:projectname/garbageScenario { title: string; nodesWaste: { { nodeid: number; wasteEstimation: number } } newTitle: string; }	Updates the title of the garbage scenario with the new title provided in the request body and adds a new garbage scenario version to it using the nodes waste data from the request body.
POST /api/protected/project/:projectname/collectionPointScenario { title: string; nodesPotCP: { { nodeid: number; potentialCollectionPoint: boolean } } }	Creates a new collection point scenario with the title provided by the request body and then adds a new collection point scenario version to it using the nodes potential collection points data from the request body.
DELETE /api/protected/project/:projectname/collectionPointScenario/:title No request body necessary.	Deletes the collection point scenario with the title in the URI from the

HTTP method, URI and request body	Actions performed by the middleware
	project with the project-name in the URI.
PUT /api/protected/project/:projectname/collection-PointScenario <pre>{ title: string; nodesPotCP: { nodeid: number; potentialCollectionPoint: boolean }[]; newTitle: string; }</pre>	Updates the title of the collection point scenario with the new title provided in the request body and adds a new collection point scenario version to it using the nodes potential collection points data from the request body.
POST /api/protected/project/:projectname/vehicle-Type <pre>{ title: string; averageSpeedTour: number; averageSpeedDepot: number; averageStopTime: number; vehicleCapacity: number; arcsActivated: { sourceNodeID: number; destinationNodeID: number; activated: boolean }[] }</pre>	Creates a new vehicle type with the title provided by the request body and then adds a new vehicle type version to it using the activated arcs, average tour speed, average depot speed, average stop time and vehicle capacity data from the request body.
DELETE /api/protected/project/:projectname/vehicle-Type/:title No request body necessary.	Deletes the vehicle type with the title in the URI from the project with the projectname in the URI.

HTTP method, URI and request body	Actions performed by the middleware
PUT /api/protected/project/:projectname/vehicleType <pre>{ title: string; averageSpeedTour: number; averageSpeedDepot: number; averageStopTime: number; vehicleCapacity: number; arcsActivated: { sourceNodeID: number; destinationNodeID: number; activated: boolean }[]; newTitle: string; }</pre>	Updates the title of the vehicle type with the new title provided in the request body and adds a new vehicle type version to it using the activated arcs, average tour speed, average depot speed, average stop time and vehicle capacity data from the request body.
POST /api/protected/project/:projectname/result <pre>{ garbageScenarioTitle: string; garbageScenarioTiming: string; collectionPointScenarioTitle: string; collectionPointScenarioTiming: string; vehTypeVersAndWasteDepotNodes: { vehicleTypeTitle: string; vehicleTypeTiming: string; availableWasteDepotNodes: { nodeid: number }[]; }[]; model: string; maxWalkingDistance: number; minWaste: number; }</pre>	Adds a result to the project with the projectname provided in the URI using the request bodies data. This initiates the calculation of a concrete result by the waste collection optimization algorithm by writing an input XML file to a folder which then is accessed and read by the waste collection optimization program.
DELETE /api/protected/project/:projectname/result/:resulttiming No request body necessary.	Deletes the result with the result timing provided in the URI from the

HTTP method, URI and request body	Actions performed by the middleware
	project with the project-name provided in the URI.

Table 2: Specific endpoint handlers explained

2. Appendix B: Other Technologies

NodeJS libraries

Winston logging library

Technically, logging could be done by simply using plain JavaScript, but logging libraries provide some functionalities that would be time-consuming to code from ground-up (e.g., severity levels of messages).

The winston logging library aspires to be a simple but still universal and flexible logging library. It supports multiple log channels and message levels (*Winston*, 2010/2021).

Every winston logger instance can be configured to have several log channels. A log channel (in winston terminology called 'transport') is the destination of the log which can e.g., be the console or a file. For each log channel a message level ('silly', 'debug', 'verbose', 'info', 'warn' or 'error') can be specified. The specified message levels of the log channel and of the log message determine if an information will be logged or not. E.g., if the message level set on a log channel is 'info', a message will be logged if and only if it has the message level 'info' or higher (i.e., 'info', 'warn' or 'error') (Perry, 2019).

Chokidar

Chokidar is a file watching library (*Chokidar*, n.d.). It concretely allows e.g., to specify what a program should do when a file is added to a folder.

bcrypt

A library to generate and check hashed passwords (*Bcrypt*, n.d.).

jsonwebtoken

This NodeJS module implements JSON Web Tokens (*Jsonwebtoken*, n.d.).

JSON

JSON is a data format. It does not depend on any programming language but uses concepts that are relatable to programmers of most programming languages which makes JSON ideal for data interchange. It is based on two structures which are unordered sets of key-value pairs (also called objects) and ordered lists of elements. Equivalent

structures to unordered sets of key-value pairs exist in most programming languages and are called e.g., dictionaries or hash tables while equivalent structures to ordered lists of elements are called e.g., arrays or lists. Each value of a key-value pair in an object can be an object, an ordered list, a string, a number or one of the values "true", "false" or "null" (JSON, n.d.).

```
{
  "node_modules/extsprintf": {
    "version": "1.3.0",
    "resolved": "https://registry.npmjs.org/extsprintf/-/extsprintf-1.3.0.tgz",
    "integrity": "sha1-lpGEQOMEGnpBT4xS48V06zw+HgU=",
    "dev": true,
    "engines": [
      "node >=0.6.0"
    ]
  }
}
```

Source code 3: JSON example

XML

XML is a data format that allows to represent structured information (*XML Essentials* - W3C, n.d.). XML is, as its name says, a markup language i.e., you can markup content with tags. Tags are recognizable by the opening and closing angle brackets ('<' and '>'). In order to organize data in XML, the data needs to be placed between a beginning and ending tag. Such structures are called elements. A concrete element could be:

```
<date>21 January 1995</date>
```

Source code 4: XML example with beginning and ending tag

Nesting of elements is also possible, and each element can additionally contain attributes which are specified inside a tag:


```

<date calendar="gregorian">
  <day>21</day>
  <month>1</month>
  <year>1995</year>
</date>

```

Source code 5: XML example with attributes and nested elements

Important to note is that a concrete XML-file will have exactly one root element.

```

<?xml version="1.0" encoding="UTF-8" standalone="no"?>
<wasteCollection vehicleDepot="1 2" wasteDepot="1 4">
  <nodes>
    <node id="1" x="123" y="23" nrInhab="100"/>
    <node id="2" x="34" y="54" nrInhab="200"/>
    <node id="3" x="29" y="12" nrInhab="350"/>
    <node id="4" x="765" y="19" nrInhab="50"/>
  </nodes>
  <arcs>
    <arc source="1" dest="2" length="67"/>
    <arc source="2" dest="3" length="40"/>
    <arc source="3" dest="4" length="32"/>
    <arc source="4" dest="1" length="21"/>
  </arcs>
</wasteCollection>

```

Source code 6: Example XML file

The following source code 3 shows the content of a concrete XML-file (including an optional XML declaration on the first line).

3. Appendix C: Implementation details of selected elements

Database handler

The DatabaseHandler class handles the interactions with the PostgreSQL database and was developed using the Singleton software development pattern, i.e. it assures that there is exactly one DatabaseHandler instance which can be retrieved using its public static `getDatabaseHandler()` method. The public static `getDatabaseHandler()` sets the connection Pool as well as the users and projects schema (including its tables) in the database up, if necessary.

The DatabaseHandler contains a public `async querying()` instance method which, after being called with a query string as argument, executes a database query. Additionally, the class contains the public `async setupProject()` and public `async deleteProject()` instance methods that, after being called with the project title string as argument, setup or delete a project from the database, respectively. The setup of a project involves the creation of two sql-files, one for setting up and one for deleting the database schema of the project and its tables. The setup sql-file will be executed after its creation (in order to setup the database schema and its tables). The deletion sql-file will be executed when (and if) the project is deleted using the public `async deleteProject()` instance method. The public `async deleteProject()` instance method will also delete both sql-files that were created by the public `async setupProject()` instance method.

Logger

The Logger class handles the logging of the application and was developed using the Singleton software development pattern, i.e. it assures that there is exactly one logger instance which can be retrieved using its public static `getLogger()` method. The logger instance contains two winston logger instances. One of these winston logger instances writes database query informations while the other is responsible for all other loggings. The winston logger instance for database query information has one log channel (which is a file log channel) and its message level is set to 'silly' (i.e., all messages will be logged). The winston logger instance for non-database query information has three log channels

two of which are file log channels with the message level set to 'silly' and 'info' respectively and one of which is a console log channel with the message level set to 'info'.

The programmer has to choose between two instance methods of the logger when he wants to log a message which are the public `dbLog()` and public `fileAndConsoleLog()` methods. For both methods the developer has to pass two parameters to the function, the information he wants to log and its severity (i.e., the message level). The `dbLog()` method should be used if the log message comes from an interaction between the server and the database. Otherwise the `fileAndConsoleLog()` method should be used.

The reason the logger instance contains two winston loggers was to ensure that the log files are split by information source. When debugging, this allows to independently analyze the database interactions and the other program errors/informations without each of them polluting each other's log files. The reason the winston logger for non-database query informations has three log channels is that it ensures that there are log files with all non-database query logs and log files only with logs of higher severity levels. The log files with the logs with higher message levels allow to more quickly find error logs when debugging (since these log files are not polluted with logs of low message levels). Finally, the winston logger for non-database query informations has a console log channel in order to immediately notify the programmer that the application encountered a problem.

The winston loggers are updated every day before the first log is performed. Concretely, the filenames of the file log channels will be updated and named after today's date. Therefore, the logs from different days will be written in different log-files which further allows the developer to more quickly find relevant logs.

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