



MAGULURI BHASKAR <r131638@rguktrkv.ac.in>

Bus Ticket - Hyderabad to Vempalli on Fri, 9 Nov

1 message

PhonePe <noreply@phonepe.com>
To: r131638@rguktrkv.ac.in

Sat, Oct 27, 2018 at 5:58 PM

Ticket ID
B35RNUB2**Hyderabad → Vempalli**

Fri, 9 Nov, 2018

PNR: ARBT457532-ARBCVR001

AR And BCVR Travels
Non A/c Seater (2+2) M-Ticket
NOT ACCEPTED09:40 PM
Reporting TimeBoarding: KUKATPALLY
KUKATPALLY, near bjp office ph;8886661015,
Contact:09:55 PM
Departure Time

Passenger Name	Age	Seat No.
M Bhaskar (Primary)	22	6 (M)

Fare Break-up

Base fare ₹550

Total Fare ₹550

Travel Support

For bus ride queries

Call: 080-30916650 | phonepe_support@redbus.com

For any payment related queries write to PhonePe at support@phonepe.com

Terms and Conditions

- PhonePe does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with service providers. PhonePe's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.

PhonePe responsibilities include:

- Issuing a valid ticket (a ticket that will be accepted by the bus operator)
- Ensuring customer support and information in case of any delays / inconvenience
- Providing refund and support in the event of cancellation

PhonePe responsibilities do not include:

- The bus operator's bus not departing / reaching on time
- The bus operator's employees being rude.
- The bus operator's bus seats etc not being up to the customer's expectation.
- The bus operator canceling the trip due to unavoidable reasons.

5. The baggage of the customer getting lost / stolen / damaged.
 6. The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
 7. The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
 8. The bus operator changing the boarding point and/or using a pick up vehicle at the boarding point to take customers to the bus departure point.
- The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.
 - Passengers are required to furnish the following at the time of boarding the bus:
 1. A copy of the ticket (A printed copy of the ticket/the printed copy of the ticket email or M-Ticket, wherever acceptable).
 2. A valid identity proofFailing to do so, they may not be allowed to board the bus.
 - Amenities shown for a bus have been configured and provided by the bus provider These amenities will be provided unless there are some exceptions on certain days. Please note that this information is provided in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator.
 - In case a booking confirmation email or sms gets delayed or fails because of technical reasons or as a result of incorrect email ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page in PhonePe app
 - Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
 - Please note the following regarding the luggage policy for your journey:
 1. Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
 2. Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
 3. Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
 - Partial Cancellation is NOT allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
5 hours before departure	100 %
9 hours before departure	50 %
More than 9 hours before departure	30 %

Cancellation of this ticket is NOT allowed after bus departure time.