



**Says**

What have we heard them say?  
What can we imagine them saying?



**Thinks**

What are their wants, needs, hopes, and dreams?  
What other thoughts might influence their behavior?

Explaining and guiding travelers when they arrive at an unknown place.

It's travel to one place to another in simply.

He or she drive in smooth and safety condition.

That only on autoand car usage process traveling.

1, It is an good process of peoples

It is an good relation to driver and customer.

It is low budget cost.

A traveler will feel uplifted when he hears a song that inspires confidence.

Profit can be gained by providing necessary facilities to passengers.

Getting passengers to their destinations faster.



uber driver

1, A very modern vehicle.  
2,Calling by passenger cell phone.

1,Communicating through uber app

If there is any problem with the service of uber then you can cantact the uber company.

No damge or towing charges shall be chargedto the customer.

Uber drivers keep measure drunk.

Uber used by people in many is countries and cities .but villages not available in.

Uber drivers should treat their customers as if they are their



**Does**

What bel  
What can we imagine them doing?



**Feels**

What are their fears, frustrations, and anxieties?  
What other feelings might influence their behavior?