

Search All Setup...



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Force.com Home

Administer

- ▶ **Manage Users**
- ▶ **Manage Apps**
- ▶ **Company Profile**
- ▶ **Security Controls**
- ▶ **Domain Management**
- ▶ **Communication Templates**
- ▶ **Translation Workbench**
- ▶ **Data Management**
- ▶ **Mobile Administration**
- ▶ **Desktop Administration**
- ▶ **Email Administration**
- ▶ **Google Apps**
- ▶ **Data.com Administration**

Build

- Customize
 - Tab Names and Labels
 - Home
 - Activities

Case Field

Status

[Back to Case Fields](#)

[Help for this Page](#)

Edit

Set Field-Level Security

View Field Accessibility

Field Information

Field Label	Status	Field Name	Status
Data Type	Picklist		
Help Text			

Field Dependencies

New

Field Dependencies Help ?

No dependencies defined.

Validation Rules

New

Validation Rules Help

No validation rules defined.

Case Status Picklist Values

New

Reorder

Replace

Printable View

Case Status Picklist Values Help

Chart Colors ▼

Action	Values	Closed	Default	Chart Colors	Modified By
Edit	New	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Assigned dynamically	Sandeep Bhanot , 5/29/2014 9:43 AM
Edit Del	Working	<input type="checkbox"/>	<input type="checkbox"/>	Assigned dynamically	Sandeep Bhanot , 5/29/2014 9:43 AM
Edit Del	Escalated	<input type="checkbox"/>	<input type="checkbox"/>	Assigned dynamically	Sandeep Bhanot , 5/29/2014 9:43 AM

- ## Fields

Related Lookup Filters **New!**

Validation Rules

Triggers

Contact Roles

Page Layouts

Field Sets

Compact Layouts

Search Layouts

Assignment Rules

Escalation Rules

Buttons, Links, and Actions

Support Processes

Record Types

Limits

Support Settings

Auto-Response Rules

Email-to-Case

Case Teams

Case Comments

 **Quick Text**

▶ Entitlement Management

Self-Service

 **Call Center**

Edit Del	Closed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Assigned dynamically	Sandeep Bhanot , 5/29/2014 9:43 AM
Edit Del	Scheduled	<input type="checkbox"/>	<input type="checkbox"/>	Assigned dynamically	Ammar Alammar , 6/7/2014 10:06 PM
Edit Del	In Progress	<input type="checkbox"/>	<input type="checkbox"/>	Assigned dynamically	Ammar Alammar , 6/7/2014 10:06 PM
Edit Del	Completed	<input type="checkbox"/>	<input type="checkbox"/>	Assigned dynamically	Ammar Alammar , 6/7/2014 10:06 PM

- ▶ **Live Agent**
- ▶ **Contracts**
- ▶ **Orders** **New!**
- ▶ **Solutions**
- ▶ **Products**
- ▶ **Price Books**
- ▶ **Partners**
- ▶ **Salesforce to Salesforce**
- ▶ **Work.com**
- ▶ **Customer Portal**
- ▶ **Chatter Answers**
- ▶ **Ideas**
- ▶ **Answers**
- ▶ **Assets**
- ▶ **Users**
- ▶ **Agent Console**
- ▶ **Salesforce CRM Content**
- ▶ **Content Deliveries**
- ▶ **Tags**
- ▶ **Reports & Dashboards**
- ▶ **Search**
- ▶ **Chatter**
- ▶ **Communities**
- ▶ **Social Apps Integration**
- ▶ **Topics**

User Interface

- ▶ **Create**
- ▶ **Develop**

Schema Builder

Canvas App Previewer

Installed Packages

AppExchange Marketplace

Critical Updates

Deploy

Deployment Status

Monitor

System Overview

Imports

Outbound Messages

Time-Based Workflow

Automated Process Actions

Medical Procedure Escalations

API Usage Notifications

Mass Emails

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