salesforce 14

Search...   **Search**

Ammar Alammar ▼   **Setup**   **Help**   **Patient Centre** ▼

Home   **Dashboards**   **Patients**   **Medical Procedures**   ➕

Search All Setup...   ⓘ 🔍

Expand All | Collapse All

Force.com Home

Administer

▶ **Manage Users**
▶ **Manage Apps**
▶ **Company Profile**
▶ **Security Controls**
▶ **Domain Management**
▶ **Communication Templates**
▶ **Translation Workbench**
▶ **Data Management**
▶ **Mobile Administration**
▶ **Desktop Administration**
▶ **Email Administration**
▶ **Google Apps**
▶ **Data.com Administration**

Build

▶ **Customize**
🔽 **Create**
   Apps
   Custom Labels

Workflow Rule
Patient appointment reminder

Help for this Page ❓

« Back to List: Workflow Rules

Workflow Rule Detail   [Edit] [Clone] [Deactivate]

Rule Name	Patient appointment reminder	Object	Case
Active	✓	Evaluation Criteria	Evaluate the rule when a record is created, and any time it's edited to subsequently meet criteria
Description	At the completion of a surgery, send the patient an email reminder to book their post-op check-up and assessment		
Rule Criteria	Case: Status EQUALS Completed		
Created By	Ammar Alammar, 6/7/2014 6:47 PM	Modified By	Ammar Alammar, 6/7/2014 10:29 PM

Workflow Actions   [Edit]

Immediate Workflow Actions

Type	Description
Email Alert	Remember to book your Post-Op assessment

Time-Dependent Workflow Actions   **See an example**

⚠   You cannot add new time triggers to an active rule.   Deactivate This Rule

Edit

Objects

Packages

Report Types

Global Actions

Tabs

🔽 **Workflow & Approvals**

Workflow Rules

Approval Processes

Flows

Tasks

Email Alerts

Field Updates

Outbound Messages

Post Templates

Settings

▶ **Develop**

Schema Builder

Canvas App Previewer

Installed Packages

AppExchange Marketplace

Critical Updates

Deploy

Deployment Status

Monitor

System Overview

Imports

Outbound Messages

Time-Based Workflow

Automated Process Actions

Medical Procedure Escalations

API Usage Notifications

Mass Emails

▶ **Jobs**

▶ **Logs**

Chat