# AppDynamics Academy Epic Academ

AppDynamics Infrastructure visibility provides end to end visibility to the performance of the underlying infrastructure that houses your application. It helps you identify CPU utilization, Disk IOs, Network Paster in the performance of the underlying infrastructure that houses your application. It helps you identify CPU utilization, Disk IOs, Network Paster in the performance of the underlying infrastructure that houses your application. It helps you identify CPU utilization, Disk IOs, Network Paster in the performance of the underlying infrastructure visibility provides end to end visibility to the performance of the underlying infrastructure that houses your application. It helps you identify CPU utilization, Disk IOs, Network Paster in the performance of the underlying infrastructure that houses, Network latency, JVM crash, system or server for its performance of the underlying infrastructure that houses your application. It helps you identify CPU utilization issues, Network latency, JVM crash, system or server for its performance of the underlying infrastructure that houses your application.

Detailed metrics provided by infrastructure visibility includes;

- •CPU busy/idle times, disk and partition reads/writes, and network interface utilization (Machine Agents)
- Packet loss, round trip times, connection setup/teardown errors, TCP window size issues, and retransmission timeouts (Network Visibility, additional license required)
- Disk/CPU/memory utilization, process, and machine availability (Server Visibility, additional license required)

Epic Academy Infrastructure visibility is based on AppDynamics machine agent that runs with AppDynamics application agent on the same server providing rich performance correlation across different perfromance pointers or metrics.

> This Agent **Example Metrics** Monitors... Slow Transactions apps Stalled Transactions app servers Response Times **JVMs** Wait Times **CLRs Block Times** Error % Performance Impacting Events network packets Packet loss and retransmissions Network • n TCP connections Round Trip Times for data transfers TCP sockets TCP Window Size (Limited or Zero) Connection setup/teardown errors processes Hardware/Software Interrupts services Server Visibility Virtual memory/swapping caching Process faults swapping CPU/disk/memory utilization by process paging queueing Machine 🔟 disks CPU busy times volumes partitions Memory utilization Hardware/OS Disk reads/writes memory CPU JVM crashes network interfaces

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### **Server Visibility**

Server visibility (Licensed separately) leverages on machine agent to provide visibility into local processes, services, extended hardware metrics and overall resource utilization within the server. It gives you additional UI in the controller to view server performance metrics.

Server visibility is currently available for Linux, windows and Solaris Operating system

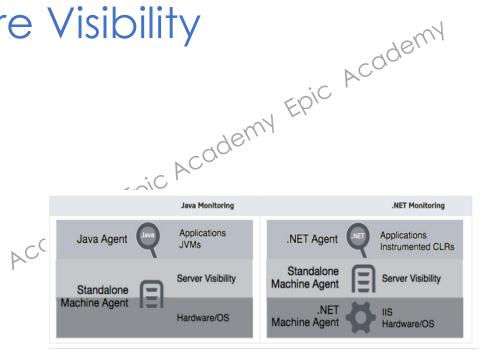
## Machine Agent (Basic Machine Metrics)

The basic machine agent (without server visibility license) will collect basic hardware metrics from the server Operating system such as CPU, Memory utuilization, throughput on the network interface, disk and network 10. It also supports extensions and custom metrics

Network Visibility \*\*\*\*

### Feature Comparison

| Feature   | Server Visibility          | Machine Agent   |
|---|----------------------------|---|
| Supported Platforms                                   | Linux, Windows,<br>Solaris | Linux and Unix-like systems,<br>MacOS, and Windows                            |
| Extensions and Custom Metrics                         | Yes                        | Yes   |
| Monitor Docker container metrics from the Docker host | Yes                        | No  |
| Tier Metric Correlator                                | Yes                        | No  |
| Dynamic Monitoring Mode                               | Yes                        | No  |
| JVM Crash Guard                                       | Yes                        | Yes   |
| Remediation Scripts                                   | Yes                        | Yes   |
| Licensing   | Server Visibility          | Machine Agent   |
| Graphical User Interface                              | Yes                        | Functionality is limited to viewing Machine Agent metrics in the Servers List |
| Extended Hardware Metrics                             | Yes                        | No  |
| Service Availability Monitoring                       | Yes                        | No  |
| Server metrics in transaction snapshots               | Yes                        | No  |
| Server KPIs in application flow map                   | Yes                        | No  |
| Health rules for extended hardware metrics            | Yes                        | No  |



Courtesy: AppDynamics



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