

App Flow Summary (User Journey)

➤ 1. Home / Tournament Selection

- Search or select tournament (by name, date, location, or host org)
- View event details & continue to rental flow

➤ 2. Rental Booking

- Input: Team Name, Coach Name, Field Number
- Select Rentals (Bundles or Items)
- Checkout (Stripe, Apple Pay, Google Pay)
- Upload Special Notes (optional)

➤ 3. Rental Status & Delivery

- View order summary
- Status updates (Pending → Out for Delivery → Delivered)
- Push notifications
- Check-in Button (Confirm receipt of gear)
- View/upload delivery photo
- GPS map of drop location or field

➤ 4. Support & Communication

- Live Chat with GDV team
- Contact form
- Digital waiver
- Google Review link

➤ 5. Add-ons & Extras

- Order more gear (with mini checkout)
- Referral rewards tracking

- Promo codes, reminders
 - Smart Locker unlock (future)
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Admin / Backend Flow

- Dashboard with all orders (filter by event/date/field)
- Assign delivery staff
- Mark rentals as Delivered / Picked Up / Returned
- Analytics: Items Rented, Peak Events
- Export data (CSV, Airtable, Sheets)
- Push Notification Control
- Tournament Manager (Add/Edit Events)

Key Features Recap

- **User Side:**
 - Tournament → Rental Booking → Delivery Updates → Support
- **Admin Side:**
 - Order Assignment → Status Control → Analytics → Export Tools

APP workflow structure:

Mobile App (Flutter-based)

- |
- | — Home Screen
- | — Select Tournament (Search / Filter / Upcoming)
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- | — Tournament Dashboard
- | — My Rentals
 - | — View Status
 - | — Upload/View Photo
 - | — Check-in Button
- | — Pickup & Return Info
- | — Order More Gear (Mini Storefront)
- | — Field Map (with GPS Pins)
- | — Chat / Support
- | — Google Review Link
- |
- | — Checkout Flow
 - | — Input Info (Team, Coach, Field)
 - | — Rental Selection
 - | — Payment (Stripe / Apple Pay)
 - | — Confirmation + Push Enable
- |
- | — Notifications
 - | — Delivery Status, Reminders, Promos

Admin Panel (Web-Based)

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|— Orders Management

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|— View by Date / Event / Field

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|— Assign Delivery Staff

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|— Status Markers: Delivered / Picked / Returned

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|— Tournament/Event Manager

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|— Add / Edit / Archive Events

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|— User Messages & Check-Ins

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|— Analytics Dashboard

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|— Most Rented Items

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|— Top Locations

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└— Export & Integration

└— CSV / Google Sheets / Airtable