## **Model Performance Metrics**

In this activity, you are expected to assess the model performance metrics submitted or verify using model performance testing tools

In the context of a property management application using Salesforce, model performance metrics can be evaluated based on specific criteria relevant to the application's functionalities and objectives. Some key performance metrics for assessment may include:

Response Time: Measure the average response time for critical user interactions, such as property search, data retrieval, and report generation. Ensure that response times are within acceptable thresholds to provide a seamless user experience.

Throughput: Evaluate the system's throughput capacity, assessing the number of transactions or operations the application can handle within a specific timeframe. Monitor the application's ability to manage concurrent user requests and data processing tasks efficiently.

Error Rate: Track the frequency of errors or exceptions encountered during application usage. Monitor and minimize the occurrence of errors to ensure a reliable and stable property management experience for users.

Data Integrity: Verify the accuracy and consistency of property data stored and managed within the application. Conduct regular data integrity checks to ensure that the information remains reliable and up-to-date.

Scalability: Assess the application's scalability to accommodate a growing volume of properties, users, and transactions. Ensure that the application can scale seamlessly without compromising performance or data integrity.

Security Compliance: Evaluate the application's adherence to security standards and compliance regulations. Verify that sensitive property and user data are securely stored, transmitted, and accessed within the application, minimizing the risk of data breaches or unauthorized access.

User Adoption and Satisfaction: Gather user feedback and conduct surveys to assess user adoption and satisfaction levels. Monitor user engagement and identify areas for improvement based on user preferences, suggestions, and pain points.

To assess these model performance metrics, you can leverage Salesforce's built-in monitoring tools, as well as external performance testing tools that provide detailed insights into application performance and user behavior. Additionally, consider implementing custom monitoring and analytics solutions tailored to the specific requirements of the property management application, allowing for comprehensive performance assessment and continuous optimization.