MAHAMMED SHOHEB

Tech Support Engineer (Transitioning to Frontend Developer)

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🌐 Portfolio: https://mahammed-shoheb.netlify.app/

🏠 Address: Hiremani Manzil, MMTC Colony, J.P. Nagar, Ballari Road, Hosapete – 583 201, Karnataka

⚙️ TECHNICAL SKILLS

- HTML
- CSS
- JavaScript
- React Js
- Redux
- React Query
- Tailwind CSS
- Git and GitHub
- Bootstrap

⚙️ SOFT SKILLS

- Communication Skills
- Teamwork
- Adaptability
- Problem-solving
- Continuous Learning

👤 PROFESSIONAL SUMMARY

Aspiring Frontend Developer with a passion for creating engaging web experiences. Building upon a strong foundation in logic and four years of IT experience as a Tech Support Engineer, I am committed to transitioning into a frontend developer role. Proficient in React, HTML, CSS, and JavaScript, I aim to develop user-friendly websites and applications. Eager to contribute to innovative projects, I am dedicated to continuous skill development and delivering exceptional digital solutions.

🎓 EDUCATION

Bachelor of Technology in Electronics and Communications Engineering
2019

PES University, Bangalore
CGPA : 7.74

Diploma
2016

SIR M Visvesvaraya polytechnic, Hospet
Percentage Earned : 81.74%

⚙️ PROJECTS

Travel Town Holidays Website
- Developed a travel website with HTML, CSS, Bootstrap, Express.js, Node.js, and MongoDB.
- Revamped the site using React.js and Styled Components for improved performance and maintainability.

SES Assist Web App
- Identified and addressed time-consuming and recurring tasks within the networking team.
- Designed and developed a web application using HTML, CSS, and JavaScript to streamline repetitive tasks.

Recipe DB
- Developed and deployed a Recipe Database web app using React and React Query.
- Implemented a responsive UI and utilized React Query for real-time updates.

Assiduus Dashboard
- Completed an assignment project for Assiduus, developing an interactive dashboard with React, D3 JS, and Tailwind CSS.

Explore additional projects and live websites in my portfolio for a comprehensive showcase of my skills and accomplishments in frontend development.

💼 PROFESSIONAL EXPERIENCE

AT&T Communication Services
Full-time - 4 years

Staff Associate, Tech Support
Aug 2019 - Present
- Conducted initial troubleshooting to resolve issues, collaborating with end users and network operations teams to identify and implement solutions.
- Recognized with the EMS Shining Star Award in August 2020 for delivering exceptional customer service and receiving positive feedback.
- Recognized with the Connections Award for Exceptional Performance in October 2021, demonstrating outstanding contributions and achievements.

Internship Trainee
Feb 2019 - July 2019
- Started as an intern, achieved excellent results and became a full-time employee.