MAHAMMED SHOHEB

Tech Support Engineer (Transitioning to Frontend Developer)

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✉️ **Email: mdshoheb135@gmail.com**

🌐 **Portfolio: https://mahammed-shoheb.netlify.app/**

🏠 **Address: Hiremani Manzil, MMTC Colony, J.P. Nagar, Ballari Road, Hosapete – 583 201, Karnataka**

⚙ Technical Skills

- HTML
- CSS
- JavaScript
- React Js
- Redux
- React Query
- Tailwind CSS
- Git and GitHub
- Bootstrap

⚙ Soft Skills

- Communication Skills
- Teamwork
- Adaptability
- Problem Solving
- Continuous Learning

👤 Professional summary

Enthusiastic Frontend Developer with a keen interest in crafting compelling web experiences. Leveraging a solid logical foundation and four years of IT experience as a Tech Support Engineer, I am dedicated to transitioning seamlessly into a frontend developer role. Skilled in React, HTML, CSS, and JavaScript, I am poised to create user-friendly websites and applications. Actively seeking opportunities to contribute to innovative projects, I am committed to ongoing skill development and delivering high-quality digital solutions

⚙ Projects

Travel Town Holidays Website
- Crafted a travel website using HTML, CSS, Bootstrap, Express.js, Node.js, and MongoDB.
- Revamped the site using React.js and Styled Components for improved performance and maintainability.

SES Assist Web App
- Strategically identified and resolved time-consuming tasks within the networking team.
- Designed and implemented a web application using HTML, CSS, and JavaScript to streamline repetitive tasks.

Recipe DB
- Developed and launched a Recipe Database web app using React and React Query.
- Engineered a responsive UI and integrated React Query for real-time updates.

Assiduus Dashboard
- Executed an assignment project for Assiduus, delivering an interactive dashboard with React, D3 JS, and Tailwind CSS.

Explore additional projects and live websites in my portfolio for a comprehensive showcase of my skills and accomplishments in frontend development.

💼 Professional Experience

AT&T Communication Services
Full-time - 4 years

Staff Associate, Tech Support
Aug 2019 - Present
- Conducted initial troubleshooting to resolve issues, collaborating with end users and network operations teams to identify and implement solutions.
- Recognized with the EMS Shining Star Award in August 2020 for delivering exceptional customer service and receiving positive feedback.
- Recognized with the Connections Award for Exceptional Performance in October 2021, demonstrating outstanding contributions and achievements.

Internship Trainee
Feb 2019 - July 2019
- Started as an intern, achieved excellent results and became a full-time employee.

🎓 Education

Bachelor of Technology in Electronics and Communications Engineering
2019

PES University, Bangalore
CGPA : 7.74

Diploma
2016

SIR M Visvesvaraya polytechnic, Hospet
Percentage Earned : 81.74%