## **Mahammed Shoheb**

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## **Summary**

IT professional with 3 years of experience developing and optimizing internal tools and web applications to enhance workflows and efficiency. Skilled in React.js, Next.js, Node.js, Java, and Spring Boot, with a focus on automation and performance improvement. Collaborative and detail-oriented, ensuring seamless system enhancements.

#### **Technical Skills**

- Languages & Frameworks: React Js, Next Js, JavaScript, Java, HTML, CSS, Node.js, Spring, Spring Boot, Express Js, MongoDB, Maven, Redux, TypeScript, JDBC, Hibernate, Tailwind CSS
- Tools & Platforms: Git, GitHub, Vs Code
- Soft Skills: Communication, Teamwork, Adaptability, Problem Solving, Continuous Learning

## **Professional Experience**

#### **AT&T Communication Services**

Staff Associate, Bengaluru, Karnataka

08/2019 - Present

- Worked with the Internal Transformation Team to develop and enhance the Internal Ticketing Tool, adding new features, optimizing existing functionalities, and improving operational efficiency.
- Collaborated with cross-functional teams to integrate feedback, refine workflows, and enhance system performance.
- Automated manual tasks for the networking team by developing a web-based solution using HTML, CSS, and JavaScript, reducing repetitive work and increasing productivity by 20%.
- Helped streamline processes, improving response times for network-related issues.
- Initially supported internet services, later transitioned to voice-based service support, and eventually took on software development responsibilities within the team.

#### **AT&T Communication Services**

Internship Trainee, Bengaluru, Karnataka 02/2019 - 07/2019

- Completed a comprehensive internship program focused on tech support.
- Demonstrated strong problem-solving skills, leading to a full-time offer based on performance.

#### **Projects**

## Travel Town Holidays Website

**Version 1:** Built the initial version using HTML, CSS, Bootstrap, Express.js, Node.js, and MongoDB to provide essential travel booking functionality.

**Version 2:** Refactored the frontend with React.js and Styled Components, improving maintainability and user experience.

**Version 3 (Latest):** Further optimized performance and enhanced UI/UX using Next.js, Tailwind CSS, and better API handling, making the site more responsive and scalable.

#### **Education**

# **B.Tech in Electronics and Communications Engineering**

PES University, Bengaluru, Karnataka 05/2019