# MAHAMMED SHOHEB

## Tech Support Engineer (Transitioning to Frontend Developer)

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**Portfolio: https://mahammed-shoheb.netlify.app/**

**Address: Hiremani Manzil, MMTC Colony, J.P. Nagar, Ballari Road, Hosapete – 583 201**

## ⚙ TECHNICAL SKILLS

- HTML
- CSS
- JavaScript
- React Js
- Redux
- React Query
- Tailwind CSS
- Git and GitHub

## ⚙ SOFT SKILLS

- Communication Skills
- Teamwork
- Adaptability
- Problem-solving
- Time Management

## 👤 PROFESSIONAL SUMMARY

Aspiring Frontend Developer with a passion for creating engaging web experiences. Building upon a strong foundation in logic and four years of IT experience as a Tech Support Engineer, I am committed to transitioning into a frontend developer role. Proficient in React, HTML, CSS, and JavaScript, I aim to develop user-friendly websites and applications. Eager to contribute to innovative projects, I am dedicated to continuous skill development and delivering exceptional digital solutions.

## 🎓 EDUCATION

**Bachelor of Technology in Electronics and Communications Engineering**
2019

**PES University, Bangalore**
CGPA : 7.74

**Diploma**
2016

**SIR M Visvesvaraya polytechnic, Hospet**
Percentage Earned : 81.74%

## ⚙ PROJECTS

**Travel Town Holidays Website**
- Built with HTML, CSS, Bootstrap, Express.js, Node.js and MongoDB.
- New version - Built with React.js and Styled components.
- Git repo, visit Website

**SES Assist Web App**
- Recognized and addressed time-consuming and recurring tasks within the networking team.
- Designed and developed a web application using HTML, CSS, and JavaScript to streamline repetitive tasks.

**Recipe DB**
- Developed and deployed using React and React Query.

**To Do App**
- Developed and deployed using React, CSS.

## 💼 PROFESSIONAL EXPERIENCE

**AT&T Communication Services**
Full-time - 4 years

**Staff Associate, Tech Support**
Aug 2019 - Present
- Conducted initial troubleshooting to resolve issues, collaborating with end users and network operations teams to identify and implement solutions.
- Recognized with the EMS Shining Star Award in August 2020 for delivering exceptional customer service and receiving positive feedback.
- Achieved the Connections Award for Outstanding Performance of the Year in October 2021.

**Internship Trainee**
Feb 2019 - July 2019
- Started as an intern, achieved excellent results and became a full- time employee.