

1 INTRODUCTION

1.1 Overview

The Project Aim is to Provide real time knowledge for all the students who have basic knowledge of Salesforce and Looking for a real-time project.

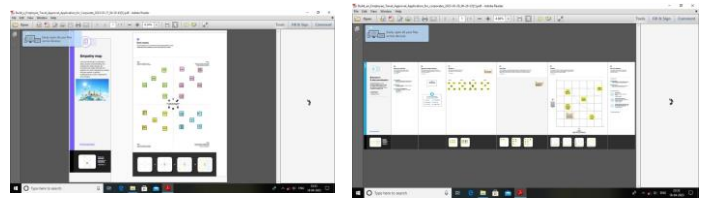
1.2 Purpose

This project help us to maintain and manage the Travel related problems which further can be modified based on the requirements.

2 Problem Definition & DesignThinking

2.1 Empathy Map

2.2 Ideation & Brainstorming Map

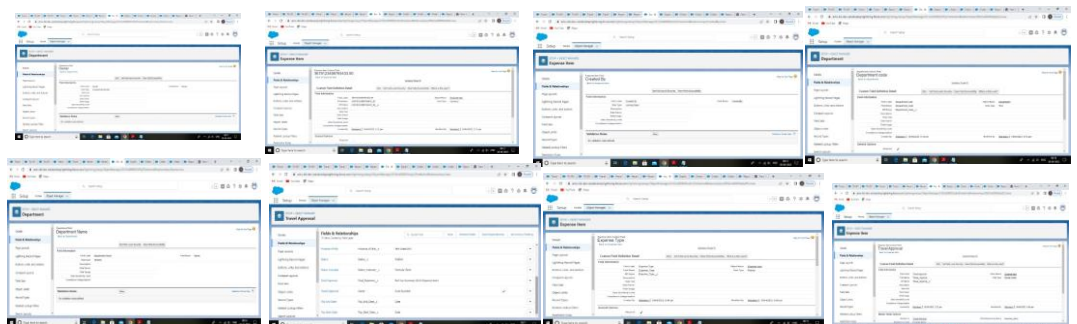


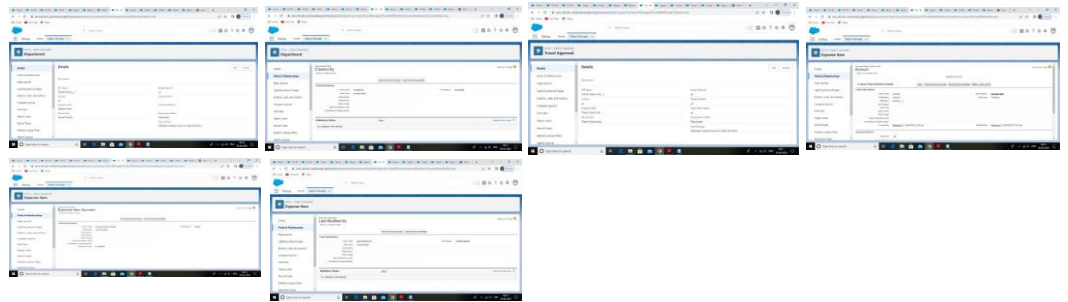
3 RESULT

3.1 Data Model:

Object name	Fields in the Object	
obj1 Travel Approval	Field label	Data type
	Name	Auto Number
obj2 Department	Field label	Data type
	Department	Lookup

3.2 Activity &Screenshot





4 **Trailhead Profile PublicURL**

Team Lead - <https://trailblazer.me/id/mahat39>

Team Member 1- <https://trailblazer.me/id/authirabathi>

Team Member 2 - <https://trailblazer.me/id/anusm22>

Team Member 3- <http://trailblazer.me/id/karps8>

Team Member 4- <https://trailblazer.me/id/asree151>

5 ADVANTAGES & DISADVANTAGE

ADVANTAGES

1. Approvals ontime.
2. Increase compliance and reduce costs.

DISADVANTAGES

1. It can affect Health and Fitness.
2. Traveling can be Stressful.

6 APPLICATIONS

1. Tracking Customers.
2. Improving interactions and Communications.
3. Streamlining internal sales processes.
4. Planning our Operations.

7 CONCLUSION

1. Wide branch network has significant impact on strong customer relationships.

8 FUTURESCOPE

This CRM system is best for users who are already leveraging Salesforce for their education data needs.