# Mahathi Reddy Vakeel

Milford, CT | LinkedIn | (513)-537-4411 | vklrdy.m9@gmail.com

#### **Education**

 $\textbf{Master of Science in Information Technology} \ (GPA: 4.0/4.0)$ 

Jan 2023 - Apr 2024

University of Cincinnati, Ohio.

### **Technical Skills**

Key Skills	Java, Python, C++, SQL, MySQL, Linux, Agile methodology, Cloud Computing,
	Microsoft Azure, AWS and Software testing
Web Technologies	HTML5, Java Script, JSON
Version Control	GIT.
Tools	Unity, Informatica, ServiceNow, Mainframe, Excel, Google Cloud, Anaconda, SoapUI

# **Professional Experience**

University of Cincinnati
Graduate Teaching Assistant

Jan 2023 - Apr 2024

#### **Technologies for Mobile Applications:**

- Facilitated student-driven feature development using Java for mobile applications, enhancing learning outcomes by 20%.
- Supported 100+ students in resolving technical challenges with mobile devices, improving project completion rates by 30%.
- Selected and evaluated software tools and APIs for mobile application development, optimizing the development process.
- Reviewed and tested interactive programs for mobile devices, ensuring 95% functionality and user experience compliance.

### **Advanced System Administration:**

- Guided 60+ students in setting up and maintaining large-scale Linux/UNIX/Windows servers.
- Instructed on system security, shell scripting, and server backups, increasing security compliance by 15%.
- Led discussions on security policies and communication strategies, resulting in a 25% improvement in policy adherence.

# **Enterprise Security Forensics:**

- Trained students in using forensic software tools like Wireshark, adhering to legal procedures.
- Conducted discussions on preventing unauthorized attacks, reducing incidents by 10%.
- Elevated analytical proficiency in conducting risk analysis for enterprise systems, enhancing decision-making processes and risk mitigation strategies.

### **Advanced Technologies in Game Development:**

- Directed students in exploring and implementing game development using Unity and Unreal Engine.
- Coordinated group work for over 30 students through the game development life cycle.
- Demonstrated proficiency in JavaScript and C++ for game development, leading to the creation of 5 fully functional games.

### Games for Learning and Simulation:

- Collaborated with students to design and develop 20+ educational games and simulations.
- Guided students throughout the game development process, fostering creativity and innovation.

#### Senior Design Preparation and Senior Design Project:

- Prepared 50+ students for senior design projects and assisted in project selection.
- Mentored in analyzing complex computing problems and designing solutions, resulting in 99% successful project completions.

TCS, Bangalore, India
Aug 2021 - Dec 2022
Junior Software Developer

# **Responsibilities:**

• Spearheaded the efficient management of Mainframe and Informatica systems within the banking sector, ensuring seamless operations and adherence to industry standards.

- Crafted and executed complex SQL queries, including Joins and Subqueries, to manipulate and transform data in alignment with business rules and requirements.
- Utilized Agile frameworks in daily scrum meetings to Provided detailed project updates to stakeholders, ensuring transparency and alignment across distributed teams.
- Oversaw the daily operations of critical applications, ensuring uninterrupted functionality and prompt issue resolution to maintain exceptional service levels.
- Analyzed detailed logs to swiftly identify and resolve API job failures, maintaining 99% uptime and resulting in a 50% reduction in customer support tickets related to technical issues.
- Designed, developed, and implemented ETL processes using Informatica PowerCenter, facilitating the extraction, transformation, and loading of data from diverse source systems into the data warehouse.
- Validated python APIs to ensure compliance with specified JSON formats and HTTP status codes, ensuring the integrity of data exchanges and elevating client satisfaction levels.
- Actively participated in daily scrum meetings, fostering open communication channels and facilitating comprehensive project updates to enhance team collaboration and productivity.
- Leveraged Microsoft Excel to create insightful charts for analyzing client issues, enabling effective progress tracking and informed decision-making for issue resolution.

## Core EL Technologies, India Python Intern

May 2020 - Jun 2020

- Engineered a Python-based IoT system with AI functionalities, resulting in a 25% increase in system efficiency.
- Built a bespoke embedded system on FPGA, documented in a comprehensive case study, and conducted thorough testing, resulting in a 20% reduction in system errors.
- Showcased expertise in software development and cloud computing within the IoT domain, utilizing Python programming and Google Cloud Storage, resulting in a 15% improvement in system reliability.

# **Projects**

## **Customer Experience Enhancement Platform**

Jan 2024 - Apr 2024

- Created a Java-based platform using the Waterfall SDLC approach.
- Integrated advanced analytics, sentiment analysis, and predictive modeling, increasing user engagement by 40%.
- Implemented personalized engagement methods and omnichannel experiences, enhancing customer satisfaction by 30%.
- Ensured ethical AI practices and algorithmic fairness, boosting trust in the system.
- Achieved seamless data collection and real-time analytics, reducing response times by 50%.
- Improved scalability and privacy with distributed computing and encryption.

## **Predictive Modeling for Employee Attrition**

Aug 2023 - Dec 2023

- Employed Python for data analysis and machine learning tasks.
- Conducted correlation analysis to identify factors contributing to employee attrition.
- Built a Random Forest Classifier model with 87.75% accuracy, improving prediction reliability.
- Identified critical predictors of attrition and provided actionable insights for employers, reducing attrition rates by 15%.

# **Achievements**

• Outstanding Student of MSIT Award, University of Cincinnati.

Apr 2024

• Certificate of Appreciation for working as a Graduate Teaching Assistant.

Nov 2023

• Member of Information Technology Student Association (ITSA)

Aug 2021 - Jul 2022

Member of Computer Society of India (CSI)

Aug 2017 - Jul 2022

- Certificate of appreciation in fusion-2020, CSI at MVSR Engineering College
- Organized a technical event in ITSA fest, MVSR Engineering College in 2018