



# GOLAM MAHBUBUR RAHMAN

## IT ENGINEER

### CONTACT

- +880-1820963989
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- Road-03,Nabinagar  
Housing,Mohammadpur,Dhaka

### EDUCATION

2013- 2017

Daffodil International University

- B.Sc in CSE

2010 - 2012

Noakhali Science & Commerce College

- Group : Science

### TECHNICAL SKILLS

- System Administration
- Web Application Development
- WordPress
- GitHub
- Tally ERP
- Digital Marketing
- Graphics Design
- Troubleshooting
- Data Protection

### SOFT SKILLS

- Problem Solving
- Teamwork
- Adaptability
- Conflict Resolution
- Leadership
- Project Management
- Decision Making
- Time Management

### PROFESSIONAL SUMMARY

Experienced IT Engineer with 4 years of experience in designing, implementing, and managing sophisticated IT systems and infrastructure. Demonstrated ability to leverage technical expertise and innovative problem-solving skills to enhance system performance and drive organizational growth. Adept at collaborating with cross-functional teams to deliver high-quality solutions that meet client needs. Dedicated to staying abreast of industry trends and emerging technologies to implement effective and cutting-edge solutions

### WORK EXPERIENCE

Ena Transport (Pvt.)Ltd.

2020-2024(Present)

IT Engineer

- System Design and Implementation:** Spearhead the design and deployment of IT infrastructure solutions tailored to the company's operational needs, including server setups, network configurations, and database management.
- Technical Support and Troubleshooting:** Provide expert-level technical support to end-users, addressing hardware, software, and network issues. Diagnose and resolve complex technical problems to maintain seamless operations.
- System Integration:** Integrate new software and hardware systems into the existing infrastructure, ensuring compatibility and optimal performance. Manage the deployment of new technologies to enhance operational capabilities.
- Documentation and Reporting:** Maintain comprehensive documentation of IT systems, processes, and procedures. Prepare detailed reports on system performance, incidents, and project progress for management review.
- Training and Development:** Provide training and support to staff on IT systems and best practices, fostering a knowledgeable and efficient work environment. Develop and deliver technical training programs to enhance team capabilities.

BrainCell

2023 - 2024

Web Developer (Remote)

- Project Development:** Led the development of multiple web applications, from initial concept through deployment and maintenance. Delivered solutions that met client requirements and improved user engagement.
- Key Projects:**
  - E-Ticketing System:** Developed and implemented a sophisticated e-ticketing system for Ena Transport Pvt. Ltd. The system enabled users to seamlessly purchase, book, and manage tickets online.
  - Ena Transport Website:** Designed and developed a modern and user-friendly website for Ena Transport Pvt.Ltd. The website significantly improved user experience and streamlined online ticketing operations.
  - Click & Collect E-Commerce:** Designed and implemented a Click & Collect e-commerce system that allowed customers to select and purchase products online and collect them at a physical location.

### REFERENCE

Md:Rakibur Rahman

Ena Transport (Pvt.)Ltd.  
Chief Accountant  
Phone : +880-1958135100  
Email : rakib.enatransport@gmail.com

Md: Aftab Uddin

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Founder and Principal  
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