

Mahdi Mubarrat Khan

Professional Title

Seeking a Full/Part time position in order to utilize my experience and skills to benefit, the growth of the company, presenting the best environment of the company to keep customers satisfied

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📞 4374367784

📍 50 Amiens Road, Toronto, Canada

EDUCATION

Software Engineering Technology Centennial College

01/2023 - Present

WORK EXPERIENCE

Cashier and Food Prep Burger King

12/2021 - 10/2022

Dhaka, Bangladesh

Achievements/Tasks

- Provided excellent customer service, resulting in positive feedback and increased customer satisfaction.
- Collaborated effectively with team members to ensure timely task completion, leading to a more productive work environment.
- Maintained a clean and organized workspace, improving overall cleanliness and hygiene and receiving positive feedback from health inspectors.
- Handled multiple orders and tasks simultaneously, resulting in faster turnaround time and improved customer satisfaction.
- Trained new employees on company policies, procedures, and best practices, resulting in a more skilled team.

Contact: Jamaluddin - 880 1700-704446

Barista Bonolota Coffee House

04/2021 - 11/2021

Dhaka, Bangladesh

Achievements/Tasks

- Crafted a variety of coffee and tea beverages, including specialty iced drinks, shakes, and smoothies
- Regularly operated and maintained a Nouva Simonelli Espresso Machine, ensuring optimal functionality
- Engaged customers, provided excellent service, and accurately handled transactions using POS systems
- Upheld high standards of cleanliness in all front-of-house areas, including counters, tables, washrooms, and floors
- Demonstrated a comprehensive knowledge of different coffee flavors, names, and additives
- Regularly used coffee bean grinders and adjusted grind settings to ensure the best quality coffee

Contact: Mithun Chaterjee - 880 171 311 7941

SKILLS

Strong communication skills

Leadership

Teamwork and Collaboration

Critical Thinking and Problem Solving

Fast learner

Food handling

Cash handling

Customer service

Multitasking

MS (Word, Excel, PowerPoint)

C # and Python Programming

HTML and CSS

PERSONAL PROJECTS

Developed a user-friendly inventory tracking software utilizing Python for a grocery store. (01/2023 - 04/2023)

Created a fully functional website for a mock real estate agency, utilizing HTML and CSS. (01/2023 - 04/2023)

VOLUNTEER EXPERIENCE

Bangladesh Festival, Scarborough, Canada (2023)

Contributed to the successful execution of Canada's largest Bengali event by managing efficient parking arrangements and setting up venue spaces, enhancing the overall experience for a diverse community of 1,000 attendees.

Contact: Mintu(CEO at NRB TV) - 4162629642

LANGUAGES

English

Full Professional Proficiency

Bangla

Full Professional Proficiency

Hindi/Urdu

Full Professional Proficiency

INTERESTS

Traveling

Hospitality

Reading

Gadgets and electronics

Cooking and baking

Coffee Enthusiast