Passenger Usage :

1. What are the top 7 Departure stations?
2. What percentage of passengers are non-railcard holders?
3. Which month had the lowest actual journeys?
4. Which railcard type is most popular among railcard holders?
5. What is the most common ticket class type?



1. How many passengers traveled during the AM peak hour?
2. How many passengers traveled during the PM peak hour?
3. What is the average delay time for trains per hour?
4. What are the top 7 arrival stations?



Cancelled&delayed:

1. Which ticket types were most associated with cancellations?
2. How were cancelled journeys purchased?
3. Which payment method was most used for cancelled journeys?
4. What time of day has the highest average delay?
5. Which reasons cause the most actual delays?
6. Which delay reasons resulted in the most refunds?
7. Which delay reason caused the highest net revenue loss?
8. How many journeys were cancelled?
9. When did cancelled journeys start trending down?



Sales performance:

1. Which payment method had the highest refund amount?
2. How does delay duration affect refund rates?
3. Which route generated the highest revenue?
4. Which journey status led to the highest refund amount?
5. What is the total revenue?

Route analysis:

1. What are the most popular train routes (by number of journeys)?
2. Which routes have the highest number of cancelled journeys?
3. Which routes are most delayed?
4. Which route has the highest net revenue?
5. Which route has the highest refund amount?