

Physical Barrier Management

CX Safety

Safety Policies and Procedures

SOP Title & Work Stream	PHYSICAL BARRIER MANAGEMENT
Updated	V1.0 – April 19 – CX Risk & Security
Purpose	To ensure the effectiveness of operation of all physical security barriers.
Description / Background	Physical security barriers will be operated and maintained in accordance with manufacturer's specifications and in such a manner to ensure the highest standard of operational performance.
PROCEDURE	<p>The Centre Manager and Risk and Security Manager will ensure the effectiveness of operation of all physical security barriers including but not limited to:</p> <ul style="list-style-type: none">• Public entry/exit doors and shutters• Fire passage and fire stairwell perimeter doors• Dock roller shutters, gates and grilles• Roof hatches and external or perimeter service doors• Car park gates, shutters and grilles• Car park ramp swing gates and booms• Car park and other perimeter fences, gates and bollards• All perimeter and internal security locks and padlocks• Demountable internal access control security grilles and barriers, barricades.• Localised portable electronic alert systems <p>The Security Manager will ensure:</p> <ul style="list-style-type: none">• That the location and type of each physical security barrier is marked on a set of plans available in the Security Office and the Critical Infrastructure Dashboard. This may be coupled with plans also displaying other security installations.• That the computer maintenance system or similar is used to record daily faults, failures and defects in the physical security barriers and to initiate action to effect repair/rectification of inoperative or malfunctioning equipment.• That a daily checklist is implemented during routine patrols to identify and report faults, failures and defects in physical security barriers.• If the nature of any fault, failure or defect cannot be repaired within an acceptable period of time, the Risk and Security Manager must determine whether additional security manpower resources will be deployed until security integrity is restored.• Opening & Closing Procedures' specific to the requirements of the Centre are included in Security Site Orders.

- Internal Mall Barricades like those pictured are approved. The barricades should be purchased from the Scentre Group approved Supplier, UY Installation Pty Ltd, Tel 0404 878 880 or other supplier of equal or superior quality.



Frequency	As required
Supporting Documents	