Name	Concerns	App/Service	Pros	Cons	Age	Gender	Occupation	Additional Comments
Kiran Kumar	Slow Page Load Times, Video Buffering Problems, Server Downtime	Coursera	Wide Range of Courses, Top-Tier Universities and Instructors, Best Curriculum, Certifications and Degrees, Corporate Training.	Expensive Certificates and Degrees, Lack of Personalized Feedback, Limited Practical Experience, Fixed Course Schedules	32	Male	Software Engineer	NA
Hari	Bad user interface, Limited options, No information sync up to date	Incred Finance	Hassle-free loans, Fast and Good Support.	No proper app for loan details, Frequent logouts from the site.	25	Male	Undergraduate	NA
Bindu	Poor search engine	Amazon Prime	Easy login, Security, Vast Collection of Movies and Series.	Poor search engine performance.	27	Female	PhD	NA
Sai Manohar	Continuous logouts after 10 min of login	Blackboard	Well-established education app, Good Interface, User-Friendly.	Sudden logouts, Content loading issues, Need for better login module and server capacity.	23	Male	Masters	NA
Pallavi	Google Maps shows wrong directions, GPS failure, Navigation malfunction	Google Maps	Good for daily use, Important app on phone.	Inaccurate directions, Stability issues, Need for visual interface improvements.	19	Female	Customer Care Executive	NA