

MAHESH KUMAR GUTAM

Software Developer








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SUMMARY

Software Developer with over 12 years of experience in backend development and cloud technologies. Led five implementations that boosted increased sales team engagement during high-volume campaigns. Enhanced testing protocols at JP Morgan, achieving a 40% reduction in deployment errors. Honored with the Iconic Team of the Year award at DBS Bank (2019-20). AWS Certified Developer - Associate (2024).





EXPERIENCE

	Senior Member Technical Staff Salesforce 📅 01/2022
	Software Engineer JP Morgan & Chase 📅 11/2020 - 01/2022
	Senior Associate DBS Bank Pvt Ltd 📅 08/2018 - 11/2020
	Software Engineer Nisum Technologies Inc. 📅 04/2017 - 08/2018
	Software Developer ADP India Pvt Ltd 📅 11/2016 - 04/2017
	Software Engineer Napier Healthcare Solutions Inc. 📅 09/2014 - 11/2016
	Associate Software Developer DEVAN Networks Pvt Ltd 📅 07/2012 - 09/2014

EDUCATION

Bachelors of Technology
Institute of Aeronautical Engineering

AWARDS

 Spot Bonus Award 03/2022 Received this award for resolving the critical issue faced by the most important customer(Stripe Inc.) - Salesforce	 Way out of Your Way! (WOW) award for the first quarter of 02/2020 - DBS
 Gladiator award for performance excellence for the second quarter of 05/2019 - DBS	 Performance excellence award for the year of 06/2016 - Napier

PASSIONS

 Build Scalable and Resilient Systems	 Cloud Technologies and Digital Transformation
 Solving Complex Technical Challenges	

KEY ACHIEVEMENTS

- 💡 **Achievements**
 - Led the development of a key Sales Cloud feature, earning high user satisfaction and top performer recognition from senior management - **Salesforce**
 - Recognized for enhancing JP Morgan's events orchestration service by introducing testing protocols that cut deployment errors by 40% - **JP Morgan**
 - Facilitated to winning the Iconic Team of the Year 2019-20 award by driving innovations that enhanced project delivery and client satisfaction - **DBS**
 - Led PAYLAH to become the first project to exit the KONY framework - **DBS**

CERTIFICATIONS

AWS Certified Developer - Associate

SKILLS

REST API	Github	Java/J2EE	SQL
Microservices	NoSql	Redis	Spring Boot
Spring	Design Patterns	Cloud Computing	
Distributed Systems	Javascript	SDLC	

PROJECTS

- Salesforce Projects**
- Led five successful implementations to enhance data capture, doubling sales team adoption during high-volume campaigns
- Built automation tools that optimized IT processes, saving individual users 15 hours per month
 - Executed targeted outreach strategies that enhanced lead segmentation and drove over \$50k in new revenue within three months
 - Streamlined real-time insight generation from uploaded calls, slashing processing time by up to three hours per recording while maintaining top-tier accuracy
 - Delivered 150+ actionable metrics by evaluating voice and video calls using the CRMA ECI dashboard, boosting lead management strategies
 - Architected robust backend systems for AFHT functionality in Salesforce, reducing latency by 40% for historical data access
- JP Morgan & Chase Projects**
- Integration of Apache Kafka to process 100 million messages daily, ensuring high availability and reliable notification systems
- Refined customer experience for 50k users by optimizing Kafka streaming for real-time notifications
- DBS Projects**
- Migrated PAYLAH's backend from monolithic to microservices on PCF, reducing operational overheads and achieving 90% cloud deployment efficiency
- Played a pivotal role in **migrating PAYLAH's backend** from monolith to microservices, introducing **blue-green deployments** for seamless releases there by reducing the deployment downtime by 99%
 - Improved process compliance by 25% by mentoring team on the best practices