ITS Customer Experience Technician Student Application

Thank you for submitting your application for Customer Experience Technician at Northeastern University Information Technology Services.

This form is only for students who have already applied on the Student Employment Portal.

After filling out the following form, we will review your resume, availability, and qualifications then get back to you with more information.

Applicants are not to approach the Help Desk regarding their application. All questions regarding this process should be directed to ITSHiring@northeastern.edu

1. NUID Number *

Please be sure to enter your NUID correctly. This information will be used to verify that you have applied on the Student Employment portal. Invalid NUIDs will cause your application to not go through.

001059607

2. Local Street Address *

3 Douglass Park

3. City *

Boston

4. State *

MA

5. Zip Code *

02118

6. What is your Coop Cycle? *

Choose None if you are finished with coops.

○ Jan-June 2021

○ July-Dec 2021

○ January-June 2022

○ July-Dec 2022

○ Other

◉ None

7. What college are you in? *

If you are a combined or double major across colleges, select all that apply

☐ College of Arts, Media & Design

☐ D'Amore-McKim School of Business

☐ Khoury College of Computer Sciences

☑ College of Engineering

☐ College of Social Sciences and Humanities

☐ Bouvé College of Health Sciences

☐ College of Science

☐ College of Professional Studies

☐ School of Law

8. What is your current major? *

Information Systems(Master of Science)

9. Select which sectors you have held prior positions: *

☑ Sciences & Engineering

☑ Information Technology

☐ Healthcare

☐ Media

☐ Finance/Business

☐ Sales

☐ Arts/Design

☑ Office & Administration Support

☐ Food Services

☑ Customer Services

☐ Others

10. If selected for this position, are you available to work 1 (one) overnight (12am-6am) shift per week? *

- ⦿ Yes

- ◯ No

11. Where did you hear about this job? *

Student Employment Website

12. In one sentence, tell us how you plan to improve as a professional in your field through this job: *

This position will help me to enhance my communication skills with client/customers and also ap

13. Please upload your resume below: (Non-anonymous question ⓘ) *

📄 Resume_Mahesh_Vatalu_Renukaprasad.pdf

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