

## Rejection of Reimbursement Service Request

Dear Mahesh Shekatkar, Dated: 06/19/2023

Dear Sir / Madam,

We are in receipt of your request for reimbursement Reference No SR02572898 under the following details:

Name of the Claimant	Mahesh Shekatkar
Name of the Insured	Aarya Shekatkar
HAN	GM01CSHP07257931
Product Name	Family Preventive Care Plan
Policy Number	
SR Number	SR02572898
Claim Date	2023-05-19T17:19:09.000Z

We would like to inform you once again that the documents submitted for processing your Reimbursement Reference No SR02572898 are insufficient for Invoice is not duly signed & stamped

We have informed you of the insufficiency of documents vide our SMS dated (01st - 05/20/2023, 02nd - 05/30/2023) and 03rd - 06/09/2023)

However, we have not received the necessary documents as requested under these communications till date. In the absence of the necessary documents, we are unable to process your service request and hereby declare your reimbursement request as closed.

We shall retain this letter for compliance with applicable laws and internal policies. In case you wish to re-open your Reimbursement Reference no, please connect with us using application, email or phone. Please note that the actual documents required to process the Claim may undergo a change and if reopened, shall be processed as per the documentation requirement prevailing at that time. Assuring you of the best services as always.

In case of any query, kindly contact us at <u>customercare@bajajfinservhealth.in</u> or 020 - 48562555

With warm regards,

**Authorized Signatory** 

Download below "Bajaj Health App" for update on claim status

Bajaj Finserv Health Ltd. – 3rd Floor, Mantri Business Park, Viman Nagar, Pune – 411014