

WhatsApp – Frequently Asked Questions (FAQs)

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Disclaimer

This document is solely in its whole represent a sample work of how to write a Frequently Asked Questions (FAQ).

It has got no correlation with WhatsApp and its related elements and hence does not authenticate any process, code, and system under the mentioned entities of WhatsApp.

The author acknowledges all the credibility of the content of WhatsApp and its entities for the image and content of their source material.



Please do not use this as a FAQ to obtain any result of any interfaces of WhatsApp as these transactions can result in data loss.

1. General

Q: What is WhatsApp?

A: WhatsApp is a free messaging and calling app that lets you send text, voice, video, documents, and make voice/video calls over the internet. It's available on Android, iOS, Windows, and Mac.

Q: Is WhatsApp free to use?

A: Yes. WhatsApp uses your internet connection (Wi-Fi or mobile data) to send messages and make calls. There are no subscription fees.

2. Installation and Setup

Q: How do I install WhatsApp?

A: Download WhatsApp from the Google Play Store (Android), App Store (iOS), or from the official website for desktop apps. Follow the prompts to verify your phone number.

Q: Can I use WhatsApp on multiple devices?

A: Yes. WhatsApp now supports multi-device login. You can link up to 4 devices without keeping your phone online. Go to Settings > Linked Devices.

3. Privacy and Security

Q: Are WhatsApp messages secure?

A: Yes. WhatsApp uses end-to-end encryption by default. Only you and the recipient can read what is sent.

Q: How can I block or report someone?

A: Open the chat, tap the contact name > scroll down > tap Block or Report.

Q: Can I hide my last seen or online status?

A: Yes. Go to Settings > Privacy > Last seen & online. You can control who can see this info.

4. Messaging Features


Q: How can I delete a message?

A: Long-press the message > tap the delete icon > choose “Delete for me” or “Delete for everyone” (if within the time limit).

Q: What is the difference between a group and a broadcast?

A: Groups allow multiple users to interact together. Broadcasts send a message to many users individually; recipients don't see each other.

Q: Can I send documents or large files?

A: Yes. WhatsApp allows sending documents up to 2 GB. Tap the attach icon () > Document > select the file.

5. Backup & Restore

Q: How do I back up my chats?

A: Go to Settings > Chats > Chat backup. You can back up to Google Drive (Android) or iCloud (iPhone).

Q: Can I transfer WhatsApp data to a new phone?

A: Yes. Use the same phone number and restore from your backup during setup. You can also use the transfer feature via QR code or cable.

6. Account Management

Q: How can I change my phone number on WhatsApp?

A: Go to Settings > Account > Change number. This updates your account and moves your chats to the new number.

Q: How do I delete my WhatsApp account?

A: Settings > Account > Delete my account. This action is permanent.

7. Calling & Video

Q: Can I make voice and video calls on WhatsApp?

A: Yes. Tap the call or video icon in a chat. Group calls are also supported for up to 32 participants.

Q: Why is my WhatsApp call quality poor?

A: Call quality depends on your internet connection. Use strong Wi-Fi or 4G/5G for best performance.

8. WhatsApp Web/Desktop

Q: How do I use WhatsApp on my computer?

A: Visit web.whatsapp.com, scan the QR code from your phone under Settings > Linked Devices.

Q: Are all features available on WhatsApp Web?

A: Most messaging features are available, but some (like status uploads or location sharing) may be limited.

9. Troubleshooting

Q: Why am I not receiving messages?

A: Check your internet connection, make sure background data is enabled, and ensure notifications are not muted.

Q: WhatsApp is crashing or not opening. What should I do?

A: Restart the app, update WhatsApp, clear cache, or reinstall the app if needed.