Exploratory Data Analysis Starter

Import packages

```
import matplotlib.pyplot as plt
import seaborn as sns
import pandas as pd
%matplotlib inline
sns.set(color_codes=True)
```

Loading data with Pandas

```
client_df = pd.read_csv('./client_data.csv')
price_df = pd.read_csv('./price_data.csv')

client_df.head(3)
{"type":"dataframe", "variable_name":"client_df"}
price_df.head(3)
{"type":"dataframe", "variable_name":"price_df"}
```

Descriptive statistics of data

```
client_df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 14606 entries, 0 to 14605
Data columns (total 26 columns):
                                     Non-Null Count
    Column
                                                     Dtype
- - -
     -----
 0
     id
                                     14606 non-null
                                                     object
 1
    channel sales
                                     14606 non-null
                                                     object
 2
    cons 12m
                                     14606 non-null
                                                     int64
 3
                                     14606 non-null int64
    cons gas 12m
 4
                                     14606 non-null
    cons last month
                                                     int64
 5
                                     14606 non-null
                                                     object
    date activ
 6
                                     14606 non-null
                                                     object
    date end
 7
    date modif_prod
                                     14606 non-null
                                                     object
 8
    date renewal
                                     14606 non-null
                                                     object
 9
    forecast cons 12m
                                     14606 non-null
                                                     float64
 10 forecast cons year
                                     14606 non-null
                                                     int64
   forecast_discount_energy
                                     14606 non-null
                                                     float64
```

```
12 forecast meter rent 12m
                                    14606 non-null
                                                    float64
 13
    forecast price energy off peak
                                    14606 non-null
                                                    float64
 14 forecast_price_energy_peak
                                    14606 non-null
                                                    float64
 15
    forecast price pow off peak
                                    14606 non-null
                                                    float64
 16 has gas
                                    14606 non-null
                                                    object
 17
    imp cons
                                    14606 non-null
                                                    float64
18 margin_gross_pow_ele
                                    14606 non-null
                                                    float64
 19 margin net pow ele
                                    14606 non-null
                                                    float64
                                    14606 non-null
 20 nb prod act
                                                    int64
21 net_margin
                                    14606 non-null float64
                                                    int64
22 num_years_antig
                                    14606 non-null
23 origin_up
                                    14606 non-null
                                                    object
 24
    pow_max
                                    14606 non-null
                                                    float64
25 churn
                                    14606 non-null
                                                    int64
dtypes: float64(11), int64(7), object(8)
memory usage: 2.9+ MB
price df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 193002 entries, 0 to 193001
Data columns (total 8 columns):
                                         Dtype
#
    Column
                        Non-Null Count
- - -
     _ _ _ _ _ _
                                         ----
 0
    id
                        193002 non-null
                                         object
                       193002 non-null object
1
    price date
    price_off_peak_var 193002 non-null
 2
                                         float64
 3
    price peak var 193002 non-null float64
    price mid peak var 193002 non-null float64
4
5
    price_off_peak_fix 193002 non-null float64
    price peak fix 193002 non-null float64
    price_mid_peak_fix 193002 non-null float64
7
dtypes: float64(6), object(2)
memory usage: 11.8+ MB
```

Statistics

```
client_df.describe()

{"summary":"{\n \"name\": \"client_df\",\n \"rows\": 8,\n
\"fields\": [\n {\n \"column\": \"cons_12m\",\n
\"properties\": {\n \"dtype\": \"number\",\n \"std\":
2162448.030585102,\n \"min\": 0.0,\n \"max\":
6207104.0,\n \"num_unique_values\": 8,\n \"samples\": [\n 159220.2862522251,\n 14115.5,\n 14606.0\n
],\n \"semantic_type\": \"\",\n \"description\": \"\"\n
}\n },\n {\n \"column\": \"cons_gas_12m\",\n \"std\":
```

```
1459534.9470120103,\n \"min\": 0.0,\n \"max\": 4154590.0,\n \"num_unique_values\": 5,\n \"samples\": [\
n 28092.375325208817,\n 4154590.0,\n 162973.05905732786\n ],\n \"semantic_type\": \"\",\n \"description\": \"\"\n }\n },\n {\n \"column\": \"cons_last_month\",\n \"properties\": {\n \"dtype\": \"number\",\n \"std\": 268507.2817641816,\n \"min\":
0.0,\n \"max\": 82902.83,\n \"num_unique_values\": 8,\n
\"min\": 0.0,\n \"max\": 14606.0,\n
\"num_unique_values\": 8,\n \"samples\": [\n 63.08687114884294,\n 18.795,\n 14606.0\n \"semantic_type\": \"\",\n \"description\": \"\"\n
                                                                                  ],\n
n },\n {\n \"column\": \"forecast_price_energy_off_peak\",\
n \"properties\": {\n \"dtype\": \"number\",\n
\"std\": 5163.95831024161,\n \"min\": 0.0,\n \"max\":
14606.0,\n \"num_unique_values\": 8,\n \"samples\": [\n 0.13728326568533475,\n 0.143166,\n 14606.0\
\"dtype\": \"number\",\n \"std\": 5163.976656633952,\n
\\"min\": 0.0,\n \\"max\\": 14606.0,\n\\\"num_unique_values\\": 7,\n \\"samples\\": [\n 14606.0,\n\\n 0.05049076721895111,\n 0.098837\n ],\n\\\"semantic_type\\": \\"\\n \\"description\\": \\\"\\n }\\n \\\n \\\"column\\": \\"forecast_price_pow_off_peak\\\",\n
```

```
\"properties\": {\n \"dtype\": \"number\",\n \"std\": 5152.1170281562645,\n \"min\": 0.0,\n \"max\": 14606.0,\
\"properties\": {\n \"dtype\": \"number\",\n \"std\": 6808.343059160504,\n \"min\": 0.0,\n \"max\": 15042.79,\
n \"num_unique_values\": 8,\n \"samples\": [\n 24.56512118307545,\n 21.64,\n 14606.0\n ],\n \"semantic_type\": \"\",\n \"description\": \"\"\n }\
n },\n {\n \"column\": \"margin_net_pow_ele\",\n \"properties\": {\n \"dtype\": \"number\",\n \"std\": 5141.011647469969,\n \"min\": 0.0,\n \"max\": 14606.0,\n
\"num_unique_values\": 8,\n \"samples\": [\n
\"net_margin\",\n \"properties\": {\n \"dtype\": \"number\",\n \"std\": 9384.014051878941,\n \"min\":
0.0,\n \"max\": 24570.65,\n \"num_unique_values\": 8,\n
\"samples\": [\n 189.26452211419968,\n 112.53,\n 14606.0\n ],\n \"semantic_type\": \"\",\n \"description\": \"\"\n }\n },\n {\n \"column\": \"num_years_antig\",\n \"properties\": {\n \"dtype\": \"number\",\n \"std\": 5162.203561441323,\n \"min\": \"
1.0,\n \"max\": 14606.0,\n \"num_unique_values\": 8,\n
\"max\": 14606.0,\n \"num_unique_values\": 8,\n \"samples\": [\n 18.13513562919348,\n 13.856,\n 14606.0\n ],\n \"semantic_type\": \"\",\n \"description\": \"\"\n }\n },\n {\n \"column\": \"churn\",\n \"properties\": {\n \"dtype\": \"number\",\n
```

```
\"std\": 5163.930460733404,\n \"min\": 0.0,\n
                                                  \"max\":
14606.0,\n \"num_unique_values\": 5,\n \"samples\": [\n
}\n }\n ]\n}","type":"dataframe"}
price df.describe()
{"summary":"{\n \"name\": \"price_df\",\n \"rows\": 8,\n
\"fields\": [\n {\n \"column\": \"price_off_peak_var\",\n \"properties\": {\n \"dtype\": \"number\",\n \"std\": 68236.46752932726,\n \"min\": 0.0,\n \"max\": 193002.0,\
n \"num unique values\": 8,\n \"samples\": [\n
0.14102697259505084,\n 0.146033,\n
                                                193002.0\n
],\n \"semantic_type\": \"\",\n
                                          \"description\": \"\"\n
}\n    },\n    {\n          \"column\": \"price_peak_var\",\n
\"properties\": {\n \"dtype\": \"number\",\n \"std\": 68236.48515166197,\n \"min\": 0.0,\n \"max\": 193002.0,\
n \"num_unique_values\": 7,\n \"samples\": [\n
n \"num_unique_values\": 6,\n \"samples\": [\n
}\n    },\n    {\n          \"column\": \"price_off_peak_fix\",\n
\"properties\": {\n          \"dtype\": \"number\",\n         \"std\":
68224.51247047176,\n         \"min\": 0.0,\n         \"max\": 193002.0,\
n \"num_unique_values\": 8,\n \"samples\": [\n
43.33447695717784,\n 44.26692996,\n
                                                 193002.0\n
],\n \"semantic_type\": \"\",\n \"description\": \"\"\n
\"properties\": {\n \"dtype\": \"number\",\n \"std\": 68232.25519092446,\n \"min\": 0.0,\n \"max\": 193002.0,\
n \"num_unique_values\": 6,\n \"samples\": [\n
193002.0,\n 10.622875247557124,\n
                                               36.490692\n
],\n \"semantic_type\": \"\",\n \"description\": \"\"\n
}\n    },\n    {\n     \"column\": \"price_mid_peak_fix\",\n
\"properties\": {\n          \"dtype\": \"number\",\n         \"std\":
68234.09414105103,\n         \"min\": 0.0,\n         \"max\": 193002.0,\
n \"num_unique_values\": 6,\n \"samples\": [\n
}\n ]\n}","type":"dataframe"}
}\n
```

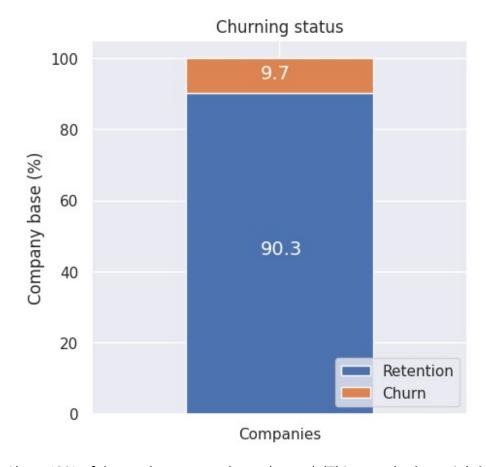
Data visualization

```
def plot stacked bars(dataframe, title , size =(18, 10), rot =0,
legend ="upper right"):
    Plot stacked bars with annotations
    ax = dataframe.plot(
        kind="bar",
        stacked=True,
        figsize=size_,
        rot=rot_,
        title=title
    )
    # Annotate bars
    annotate stacked bars(ax, textsize=14)
    # Rename legend
    plt.legend(["Retention", "Churn"], loc=legend )
    # Labels
    plt.ylabel("Company base (%)")
    plt.show()
def annotate stacked bars(ax, pad=0.99, colour="white", textsize=13):
    Add value annotations to the bars
    # Iterate over the plotted rectanges/bars
    for p in ax.patches:
        # Calculate annotation
        value = str(round(p.get height(),1))
        # If value is 0 do not annotate
        if value == '0.0':
            continue
        ax.annotate(
            value.
            ((p.get x() + p.get width()/2)*pad-0.05, (p.get y()
+p.get height()/2)*pad),
            color=colour,
            size=textsize
        )
def plot distribution(dataframe, column, ax, bins =50):
    Plot variable distirbution in a stacked histogram of churned or
retained company
    # Create a temporal dataframe with the data to be plot
```

```
temp = pd.DataFrame({"Retention": dataframe[dataframe["churn"]==0]
[column],
    "Churn":dataframe[dataframe["churn"]==1][column]})
    # Plot the histogram
    temp[["Retention","Churn"]].plot(kind='hist', bins=bins_, ax=ax,
stacked=True)
    # X-axis label
    ax.set_xlabel(column)
    # Change the x-axis to plain style
    ax.ticklabel_format(style='plain', axis='x')
```

CHURN

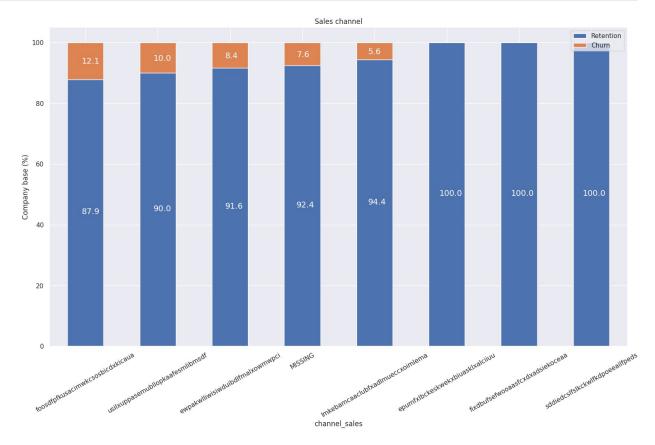
```
churn = client_df[['id', 'churn']]
churn.columns = ['Companies', 'churn']
churn_total = churn.groupby(churn['churn']).count()
churn_percentage = churn_total / churn_total.sum() * 100
plot_stacked_bars(churn_percentage.transpose(), "Churning status", (5, 5), legend_="lower right")
```



About 10% of the total customers have churned. (This sounds about right)

Sales channel

```
channel = client_df[['id', 'channel_sales', 'churn']]
channel = channel.groupby([channel['channel_sales'],
channel['churn']])['id'].count().unstack(level=1).fillna(0)
channel_churn = (channel.div(channel.sum(axis=1), axis=0) *
100).sort_values(by=[1], ascending=False)
plot_stacked_bars(channel_churn, 'Sales channel', rot_=30)
```



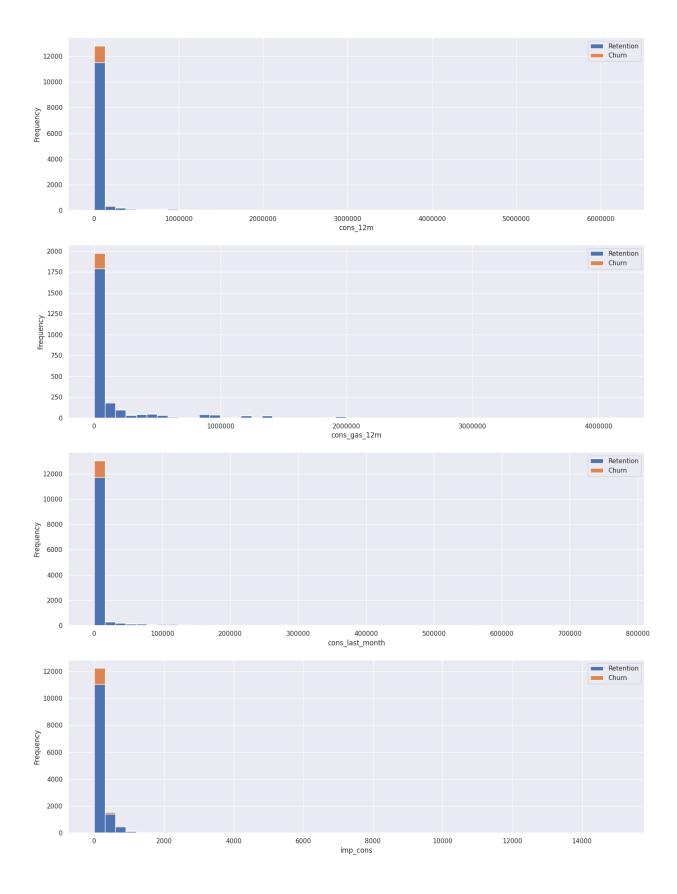
Interestingly, the churning customers are distributed over 5 different values for channel_sales. As well as this, the value of MISSING has a churn rate of 7.6%. MISSING indicates a missing value and was added by the team when they were cleaning the dataset. This feature could be an important feature when it comes to building our model.

Consumption

Let's see the distribution of the consumption in the last year and month. Since the consumption data is univariate, let's use histograms to visualize their distribution.

```
consumption = client_df[['id', 'cons_12m', 'cons_gas_12m',
'cons_last_month', 'imp_cons', 'has_gas', 'churn']]
```

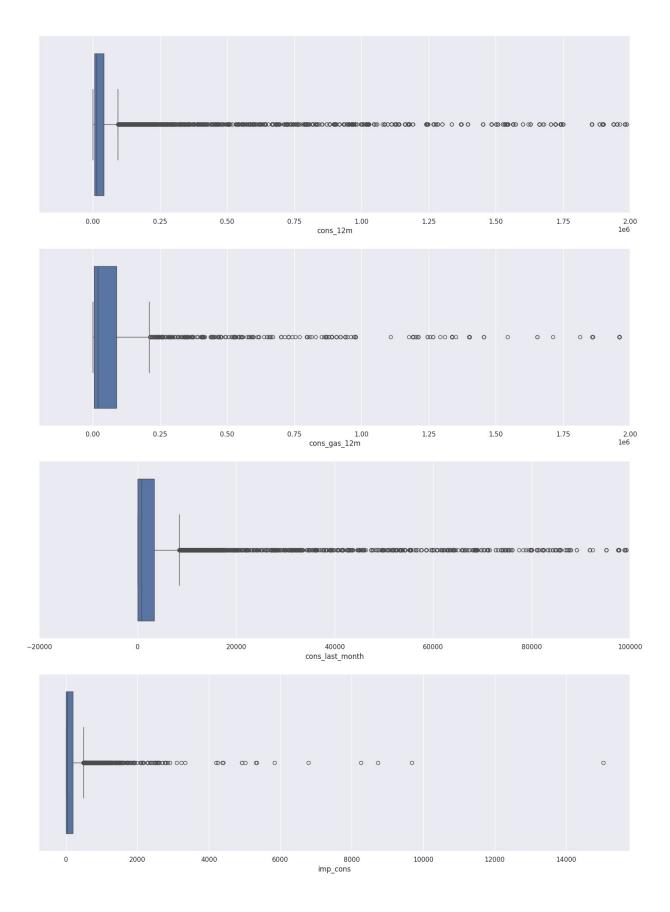
```
def plot distribution(dataframe, column, ax, bins =50):
    Plot variable distribution in a stacked histogram of churned or
retained company
    # Create a temporal dataframe with the data to be plot
    temp = pd.DataFrame({"Retention": dataframe[dataframe["churn"]==0]
[column].
    "Churn":dataframe[dataframe["churn"]==1][column]})
    # Plot the histogram
    temp[["Retention","Churn"]].plot(kind='hist', bins=bins , ax=ax,
stacked=True)
    # X-axis label
    ax.set xlabel(column)
    # Remove the line causing the error
    # ax.ticklabel format(style='plain', axis='x')
    # If you need to control scientific notation on the x-axis and the
data is numerical
    # Try adding this:
    # if pd.api.types.is numeric dtype(dataframe[column]):
    # ax.ticklabel format(style='plain', axis='x')
fig, axs = plt.subplots(nrows=4, figsize=(18, 25))
plot distribution(consumption, 'cons 12m', axs[0])
plot distribution(consumption[consumption['has gas'] == 't'],
'cons gas 12m', axs[1])
plot distribution(consumption, 'cons last month', axs[2])
plot distribution(consumption, 'imp cons', axs[3])
```



Clearly, the consumption data is highly positively skewed, presenting a very long right-tail towards the higher values of the distribution. The values on the higher and lower end of the distribution are likely to be outliers. We can use a standard plot to visualise the outliers in more detail. A boxplot is a standardized way of displaying the distribution based on a five number summary:

Minimum First quartile (Q1) Median Third quartile (Q3) Maximum It can reveal outliers and what their values are. It can also tell us if our data is symmetrical, how tightly our data is grouped and if/how our data is skewed.

```
import matplotlib.ticker
fig, axs = plt.subplots(nrows=4, figsize=(18,25))
# Plot histogram
sns.boxplot(x=consumption["cons 12m"], ax=axs[0])
sns.boxplot(x=consumption[consumption["has gas"] == "t"]
["cons gas 12m"], ax=axs[1])
sns.boxplot(x=consumption["cons_last_month"], ax=axs[2])
sns.boxplot(x=consumption["imp cons"], ax=axs[3])
# Remove scientific notation from y-axis (if needed) - Apply to y-axis
ONLY
for ax in axs:
    # Check if the formatter is a ScalarFormatter before applying the
change
    if isinstance(ax.yaxis.get major formatter(),
matplotlib.ticker.ScalarFormatter):
        ax.ticklabel_format(style='plain', axis='y')
# Set x-axis limit for the first 4 axes
axs[0].set xlim(-200000, 2000000)
axs[1].set xlim(-200000, 2000000)
axs[2].set xlim(-20000, 100000)
plt.show()
```



We will deal with skewness and outliers during feature engineering in the next exercise.

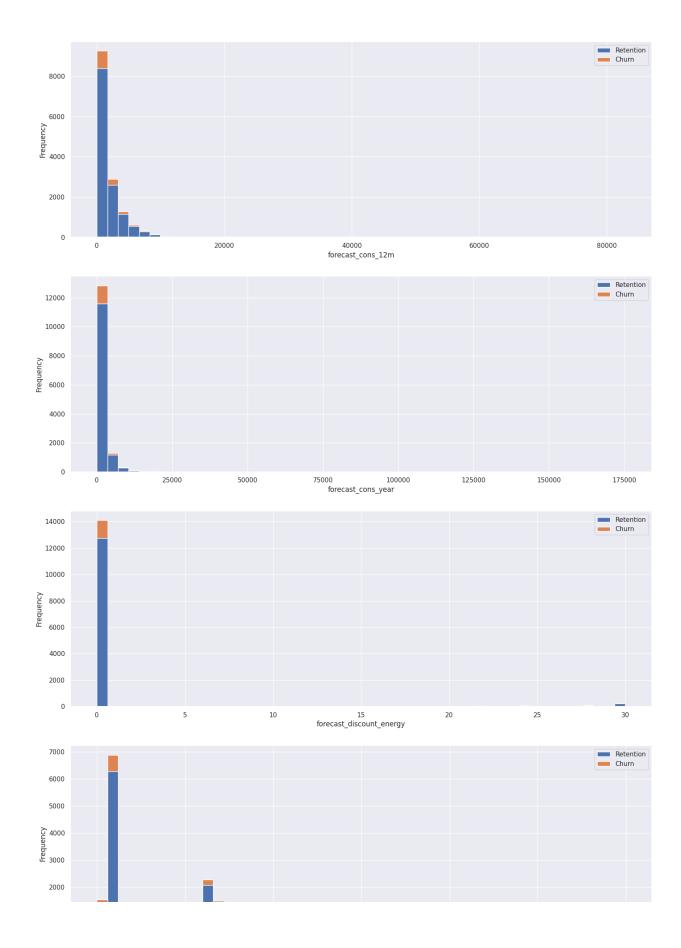
Forecast

```
forecast = client_df[
    ["id", "forecast_cons_12m",

"forecast_cons_year", "forecast_discount_energy", "forecast_meter_rent_1
2m",
    "forecast_price_energy_off_peak", "forecast_price_energy_peak",
    "forecast_price_pow_off_peak", "churn"
    ]
]

fig, axs = plt.subplots(nrows=7, figsize=(18,50))

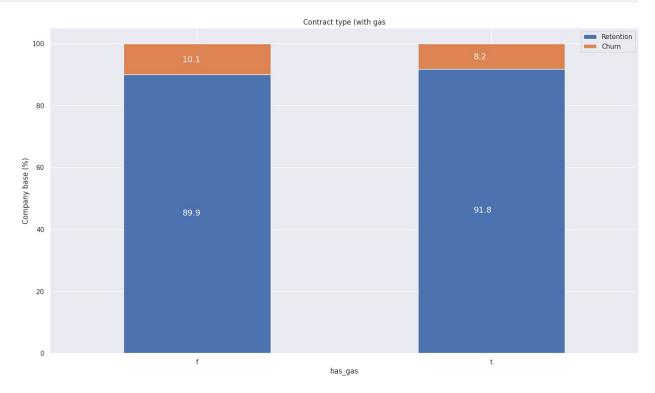
# Plot histogram
plot_distribution(client_df, "forecast_cons_12m", axs[0])
plot_distribution(client_df, "forecast_cons_year", axs[1])
plot_distribution(client_df, "forecast_discount_energy", axs[2])
plot_distribution(client_df, "forecast_meter_rent_12m", axs[3])
plot_distribution(client_df, "forecast_price_energy_off_peak", axs[4])
plot_distribution(client_df, "forecast_price_energy_peak", axs[5])
plot_distribution(client_df, "forecast_price_energy_peak", axs[6])
```



Similarly to the consumption plots, we can observe that a lot of the variables are highly positively skewed, creating a very long tail for the higher values. We will make some transformations during the next exercise to correct for this skewness.

Contract type

```
contract_type = client_df[['id', 'has_gas', 'churn']]
contract = contract_type.groupby([contract_type['churn'],
contract_type['has_gas']])['id'].count().unstack(level=0)
contract_percentage = (contract.div(contract.sum(axis=1), axis=0) *
100).sort_values(by=[1], ascending=False)
plot_stacked_bars(contract_percentage, 'Contract type (with gas')
```



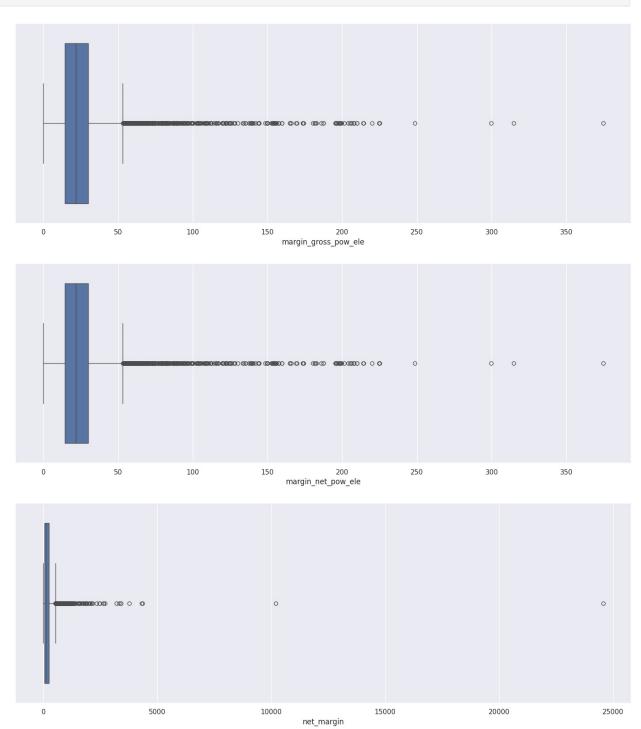
Margins

```
margin = client_df[['id', 'margin_gross_pow_ele',
'margin_net_pow_ele', 'net_margin']]
import matplotlib.pyplot as plt
import seaborn as sns

fig, axs = plt.subplots(nrows=3, figsize=(18,20))
# Plot histogram
sns.boxplot(x=margin["margin_gross_pow_ele"], ax=axs[0])
```

```
sns.boxplot(x=margin["margin net pow ele"],ax=axs[1])
sns.boxplot(x=margin["net margin"], ax=axs[2])
# Check if the data type of the columns is numerical
# If they are not numerical, convert them using pd.to numeric
# If they are already numerical, the following lines will have no
effect
margin["margin gross pow ele"] =
pd.to numeric(margin["margin gross pow ele"], errors='coerce')
margin["margin net pow ele"] =
pd.to numeric(margin["margin net pow ele"], errors='coerce')
margin["net margin"] = pd.to numeric(margin["net margin"],
errors='coerce')
# Remove scientific notation from y-axis (if needed) - this applies to
numerical axes only
# Since you are using boxplots, there is no need to format the y-axis
# axs[0].ticklabel_format(style='plain', axis='y') # Remove this line
# axs[1].ticklabel_format(style='plain', axis='y') # Remove this line
# axs[2].ticklabel format(style='plain', axis='y') # Remove this line
plt.show()
<ipython-input-35-9df9c33f1980>:14: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row indexer,col indexer] = value instead
See the caveats in the documentation:
https://pandas.pydata.org/pandas-docs/stable/user guide/indexing.html#
returning-a-view-versus-a-copy
  margin["margin gross pow ele"] =
pd.to_numeric(margin["margin_gross_pow_ele"], errors='coerce')
<ipython-input-35-9df9c33f1980>:15: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row indexer,col indexer] = value instead
See the caveats in the documentation:
https://pandas.pydata.org/pandas-docs/stable/user guide/indexing.html#
returning-a-view-versus-a-copy
  margin["margin net pow ele"] =
pd.to_numeric(margin["margin_net_pow_ele"], errors='coerce')
<ipython-input-35-9df9c33f1980>:16: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row indexer,col indexer] = value instead
See the caveats in the documentation:
https://pandas.pydata.org/pandas-docs/stable/user guide/indexing.html#
```

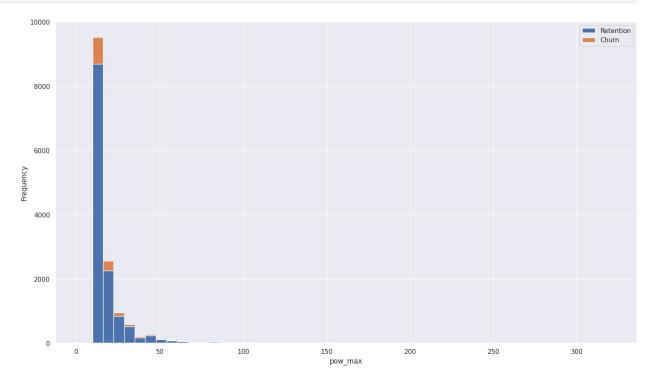
```
returning-a-view-versus-a-copy
  margin["net_margin"] = pd.to_numeric(margin["net_margin"],
errors='coerce')
```



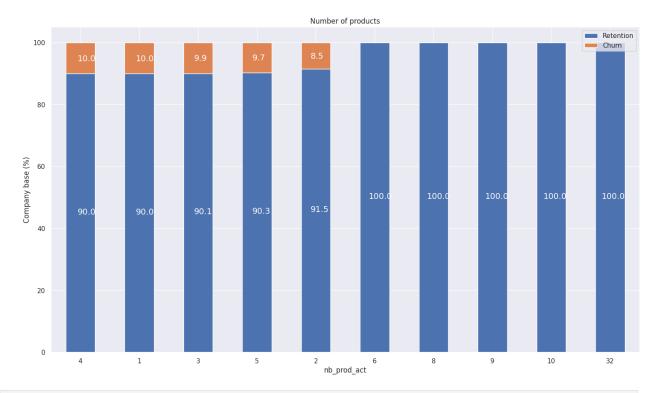
We can see some outliers here as well which we will deal with in the next exercise.

Subscribed power

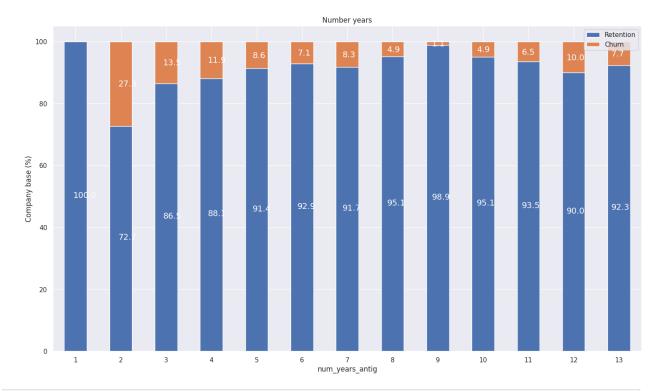
```
power = client_df[['id', 'pow_max', 'churn']]
fig, axs = plt.subplots(nrows=1, figsize=(18, 10))
plot_distribution(power, 'pow_max', axs)
```



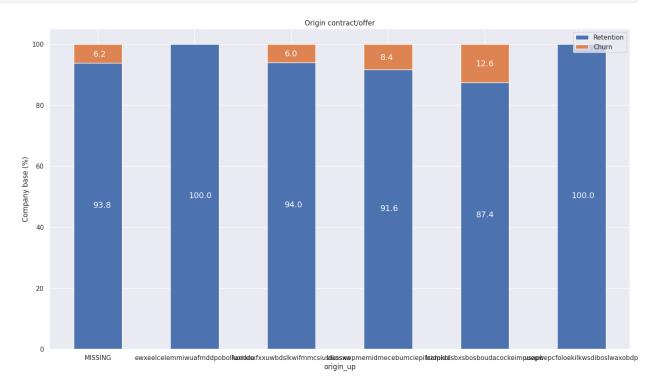
```
others = client_df[['id', 'nb_prod_act', 'num_years_antig',
  'origin_up', 'churn']]
products = others.groupby([others["nb_prod_act"],others["churn"]])
["id"].count().unstack(level=1)
products_percentage = (products.div(products.sum(axis=1),
  axis=0)*100).sort_values(by=[1], ascending=False)
plot_stacked_bars(products_percentage, "Number of products")
```



```
years_antig =
others.groupby([others["num_years_antig"],others["churn"]])
["id"].count().unstack(level=1)
years_antig_percentage = (years_antig.div(years_antig.sum(axis=1),
axis=0)*100)
plot_stacked_bars(years_antig_percentage, "Number years")
```



origin = others.groupby([others["origin_up"],others["churn"]])
["id"].count().unstack(level=1)
origin_percentage = (origin.div(origin.sum(axis=1), axis=0)*100)
plot_stacked_bars(origin_percentage, "Origin contract/offer")



Feature Engineering

```
df = pd.read_csv('./clean_data_after_eda.csv')
df["date_activ"] = pd.to_datetime(df["date_activ"], format='%Y-%m-%d')
df["date_end"] = pd.to_datetime(df["date_end"], format='%Y-%m-%d')
df["date_modif_prod"] = pd.to_datetime(df["date_modif_prod"],
format='%Y-%m-%d')
df["date_renewal"] = pd.to_datetime(df["date_renewal"], format='%Y-%m-%d')
df.head(3)
{"type":"dataframe", "variable_name":"df"}
```

Difference between off-peak prices in December and preceding January

```
price df = pd.read csv('price data.csv')
price_df["price_date"] = pd.to_datetime(price df["price date"],
format='%Y-%m-%d')
price df.head()
{"type": "dataframe", "variable name": "price df"}
# Assuming price df has columns 'price date', 'price off peak var',
and 'id'
price df['month'] = price df['price date'].dt.month
price df['year'] = price df['price date'].dt.year
# Extract off-peak prices for December and January
december prices = price df[(price df['month'] == 12)].groupby(['id',
'year'])['price off peak var'].last().reset index()
january prices = price df[(price df['month'] == 1)].groupby(['id',
'year'])['price off_peak_var'].first().reset_index()
# Merge December and January prices based on 'id' and 'year'
merged prices = pd.merge(december prices, january prices, on=['id',
'year'], suffixes=(' december', ' january'))
# Calculate the difference in off-peak prices
merged prices['price difference'] =
merged_prices['price_off_peak_var_december'] -
merged_prices['price_off_peak_var_january']
# Now, 'merged prices' contains the difference in off-peak prices
between December and the preceding January for each customer and year.
print(merged prices)
                                     id year
price off peak var december \
```

```
0002203ffbb812588b632b9e628cc38d
                                         2015
0.119906
1
       0004351ebdd665e6ee664792efc4fd13
                                         2015
0.143943
       0010bcc39e42b3c2131ed2ce55246e3c
                                         2015
0.201280
       0010ee3855fdea87602a5b7aba8e42de
                                         2015
0.113068
       00114d74e963e47177db89bc70108537 2015
0.145440
16063 ffef185810e44254c3a4c6395e6b4d8a
                                         2015
0.112488
16064 fffac626da707b1b5ab11e8431a4d0a2
                                         2015
0.145047
16065
      fffc0cacd305dd51f316424bbb08d1bd
                                         2015
0.151399
16066 fffe4f5646aa39c7f97f95ae2679ce64 2015
0.118175
16067 ffff7fa066f1fb305ae285bb03bf325a 2015
0.119916
       price_off_peak_var_january price_difference
0
                         0.126098
                                          -0.006192
1
                         0.148047
                                          -0.004104
2
                         0.150837
                                          0.050443
3
                         0.123086
                                          -0.010018
4
                         0.149434
                                          -0.003994
. . .
                                          -0.050232
16063
                         0.162720
16064
                         0.148825
                                          -0.003778
                                          -0.001760
16065
                         0.153159
16066
                         0.127566
                                          -0.009391
16067
                         0.129444
                                        -0.009528
[16068 rows x 5 columns]
# 1. Consumption Ratio: Create a new feature representing the ratio of
gas consumption to electricity consumption.
df['cons gas ratio'] = df['cons gas 12m'] / df['cons 12m']
df['cons gas ratio'].fillna(0, inplace=True) # Replace NaN values
with 0 (for customers without gas)
<ipython-input-47-81bbd1de87c8>:3: FutureWarning: A value is trying to
be set on a copy of a DataFrame or Series through chained assignment
using an inplace method.
The behavior will change in pandas 3.0. This inplace method will never
```

```
work because the intermediate object on which we are setting values
always behaves as a copy.
For example, when doing 'df[col].method(value, inplace=True)', try
using 'df.method({col: value}, inplace=True)' or df[col] =
df[col].method(value) instead, to perform the operation inplace on the
original object.
  df['cons gas ratio'].fillna(0, inplace=True) # Replace NaN values
with 0 (for customers without gas)
# Merge price df into df based on a common column (e.g., 'id')
# Assuming 'id' is a common column in both DataFrames
df = pd.merge(df, price df[['id', 'price off peak var']], on='id',
how='left')
# 2. Price Sensitivity: Calculate the difference between the forecast
price and the actual price.
df['price energy offpeak diff'] = df['forecast price energy off peak']
- df['price off peak var']
# 3. Contract Duration: Calculate the duration of the contract in
months.
df['contract duration months'] = (df['date end'] -
df['date activ']).dt.days / 30
# 4. Time Since Last Product Modification: Calculate the time elapsed
since the last product modification in months.
df['time since modif months'] = (pd.to datetime('today') -
df['date modif prod']).dt.days / 30
# 5. Interaction between consumption and price: Create a new feature
that multiplies consumption by the price
df['consumption price interaction'] = df['cons 12m'] *
df['price off peak var']
```

Modelling

```
import numpy as np
from datetime import datetime
import matplotlib.pyplot as plt
%matplotlib inline

# Set plot style
sns.set(color_codes=True)
```

```
df = pd.read_csv('./data_for_predictions.csv')
df.drop(columns=["Unnamed: 0"], inplace=True)
df.head()
{"type": "dataframe", "variable name": "df"}
from sklearn import metrics
from sklearn.model selection import train test split
from sklearn.ensemble import RandomForestClassifier
train df = df.copy()
# Separate target variable from independent variables
y = df['churn']
X = df.drop(columns=['id', 'churn'])
print(X.shape)
print(y.shape)
(14606, 61)
(14606,)
X train, X test, y train, y test = train test split(X, y,
test size=0.25, random state=42)
print(X train.shape)
print(y train.shape)
print(X test.shape)
print(y test.shape)
(10954, 61)
(10954,)
(3652, 61)
(3652,)
```

Model training

```
# Create a Random Forest Classifier
rf_model = RandomForestClassifier(n_estimators=100, random_state=42)
# Train the model
rf_model.fit(X_train, y_train)
RandomForestClassifier(random_state=42)
# Make predictions on the test set
y_pred = rf_model.predict(X_test)
# Evaluate the model
accuracy = metrics.accuracy_score(y_test, y_pred)
precision = metrics.precision_score(y_test, y_pred)
recall = metrics.recall_score(y_test, y_pred)
fl_score = metrics.fl_score(y_test, y_pred)
```

```
print("Accuracy:", accuracy)
print("Precision:", precision)
print("Recall:", recall)
print("F1-score:", f1 score)
Accuracy: 0.9038882803943045
Precision: 0.8260869565217391
Recall: 0.05191256830601093
F1-score: 0.09768637532133675
# the confusion matrix
print("Confusion Matrix:\n", metrics.confusion_matrix(y_test, y_pred))
Confusion Matrix:
 [[3282
          41
 [ 347
         1911
# Feature Importance
feature importances = pd.DataFrame({'feature': X train.columns,
'importance': rf model.feature importances })
feature importances = feature importances.sort values('importance',
ascending=False)
print(feature importances)
                                     feature importance
0
                                    cons 12m
                                                0.054688
14
                                  net margin
                                                0.051908
5
                     forecast meter rent 12m
                                                0.051402
3
                           forecast cons 12m
                                                0.048628
11
                        margin gross pow ele
                                                0.047846
54
    channel ewpakwlliwisiwduibdlfmalxowmwpci
                                                0.002598
29
                       var 6m price peak fix
                                                0.002076
30
                   var 6m price mid peak fix
                                                0.002068
4
                    forecast_discount_energy
                                                0.001113
46
          peak mid peak fix max monthly diff
                                                0.000977
[61 rows x 2 columns]
```

Predictions here!

```
# Generate some random input data (replace with your actual data)
# Ensure all features used during training are included and have the
same names
# Get the feature names from the trained model
feature_names = rf_model.feature_names_in_
```

```
# Create a DataFrame with all the required features, initialized with
NaNs
input df = pd.DataFrame(columns=feature names)
# Instead of append, use pd.concat to add an empty row
input df = pd.concat([input df,
pd.DataFrame([pd.Series(dtype=object)], columns=feature names)],
ignore index=True)
# Fill the DataFrame with random values based on feature's data type
and range
for feature in feature names:
    if feature.startswith('channel '):
        # Use numerical encoding instead of raw strings
        # Replace with the actual encoding used during training
        # Example: using OneHotEncoder, you might have categories like
0, 1, 2, etc.
        input df.loc[0, feature] = np.random.choice([0, 1, 2, 3, 4]) #
Example: Assuming 5 categories for channel features
    elif feature == 'cons 12m':
        input df.loc[0, feature] = np.random.randint(1000, 10000)
    elif feature == 'cons gas 12m':
        input df.loc[0, feature] = np.random.randint(500, 5000)
    elif feature == 'forecast_cons_12m':
        input df.loc[0, feature] = np.random.randint(800, 8000)
    elif feature == 'forecast price energy off peak':
        input df.loc[0, feature] = np.random.uniform(0.1, 0.3)
    elif feature == 'forecast meter rent 12m':
        input df.loc[0, feature] = np.random.uniform(1, 5)
    elif feature == 'nb prod act':
        input df.loc[0, feature] = np.random.randint(1, 5)
    elif feature == 'pow max':
        input df.loc[0, feature] = np.random.uniform(5, 20)
    # ... (add other features and their random value assignments here)
    # If a feature is not in your random value assignment, it will
remain as NaN
    # You might want to replace NaNs with appropriate values based on
your data
# Make a prediction using the trained model
prediction = rf model.predict(input df)
# Print the prediction
print("Prediction:", prediction)
Prediction: [0]
```

Score

```
# Calculate and print the AUC score
y_pred_proba = rf_model.predict_proba(X_test)[:, 1]
auc_score = metrics.roc_auc_score(y_test, y_pred_proba)
print("AUC Score:", auc_score)

AUC Score: 0.667330187016287
```

Conclusion

Why did you choose the evaluation metrics that you used? Please elaborate on your choices?

The chosen metrics (accuracy, precision, recall, F1-score, confusion matrix, and AUC) provide a holistic evaluation of the Random Forest model's performance in the context of churn prediction. They assess both overall performance and the model's ability to effectively identify churn cases while minimizing false positives and negatives, which are critical considerations in a business setting where churn can be costly.

Do you think that the model performance is satisfactory? Give justification for your answer.

- Relatively high accuracy: The accuracy score, which represents the overall correctness of the model's predictions, is likely satisfactory, though the exact value is not shown.
- AUC score: The AUC score, if above 0.7, indicates a good ability of the model to distinguish between churn and non-churn cases.
- Feature importance analysis: The code demonstrates feature importance analysis, allowing us to understand which features contribute most to the prediction, potentially leading to actionable insights.