

HPE Service for Nexbridge NSGit Basic Installation and Startup

HPE Lifecycle Services

Service overview

NSGit for GUARDIAN is a front end for the industry standard Git distributed version control system (ported for HPE NonStop running in the Open System Services [OSS] shell) allowing GUARDIAN components to be stored and managed in Git repositories locally and on enterprise Git servers.

Proper installation and configuration of NSGit are crucial to help you increase the return on your HPE NonStop investment. The NSGit Basic Installation and Startup service is designed to provide the necessary activities required to install and configure NSGit software for use with common and self-developed GUARDIAN applications.

With the assistance of your designated IT operators and HPE NonStop server administrators, a service specialist plans all the necessary activities, including the identification of any prerequisites, the identification of any prerequisites, the configuration of the NSGit software and repository contents, and the schedule of the delivery of the service at a mutually agreed upon time, which shall be during local HPE standard business hours excluding HPE holidays, unless otherwise agreed by Hewlett Packard Enterprise. Any service provided outside of HPE standard business hours may be subject to additional charges.

Advanced Installation Service is available for needs that go beyond the scope of basic installation and startup services. For more details on the Advanced Installation service, see the [HPE Service for Nexbridge NSGit Advanced Installation and Startup data sheet](#). HPE can also tailor these deployment offerings to your specific business needs with a custom Statement of Work (SOW).

Service benefits

- Reduces startup time to improve time to market
- Frees your staff to focus on meeting your core business requirements
- Maintains regulatory and best practices compliance
- Reduces software defect rates
- Reduces developer and operator workload
- Facilitates availability of a service specialist to answer questions during the installation process
- Provides installation and startup service provided by a technical specialist

Service feature highlights

- Predelivery planning session
- Software installation and deployment
- Installation verification



Table 1. Service features

Feature	Delivery specifications
Predelivery planning session	<p>A service specialist works remotely with the Customer to schedule the delivery of the service at a mutually agreed time, which shall be during local HPE standard business days and hours, excluding HPE holidays. The service predelivery planning activities include:</p> <p>Repository definition and structure:</p> <ul style="list-style-type: none"> • File name mapping: OSS-GUARDIAN, hierarchy naming/convention, sub-volume name mapping, scripting • History conversion and retention strategies • Application configuration handling
Software installation and deployment	<p>Software installation deployment activities include:</p> <ul style="list-style-type: none"> • Installation and configuration of the following software with the support of the Customer (requires access to SUPER.SUPER): <ul style="list-style-type: none"> – Installation of OSS Git – Setup of HPE NonStop Secure Shell (SSH) – Installation of HPE NonStop NSGit
Installation verification	A service specialist performs testing of the NSGit software for the scenario established in the predelivery meeting.

Customer responsibilities

- Contact an HPE service delivery specialist within 90 days of purchase to schedule the delivery of the service
- Complete a Nexbridge-provided questionnaire about the Customer environment and review its contents with staff as needed prior to software installation
- Ensure that all service prerequisites identified during the service planning activity have been met prior to the scheduled service delivery date and that any identified risk areas have been addressed
- Assign a designated person from the Customer's staff who, on behalf of the Customer, will grant all approvals, provide information, and otherwise be available to assist HPE in facilitating the delivery of this service
- Provide HPE with the necessary access to Customer building facilities and computer room facilities, as well as access credentials for logging into all servers, databases, and services for the service planning, as required, including both the target HPE NonStop servers and a PC connected to the HPE NonStop internal network
- Ensure that all software products that the service specialist will need to deliver this service are available and properly licensed
- Update, install, and test all appropriate applications, computer systems, and peripherals, including verifying the connectivity of the systems to any pertinent network, storage, and backup/recovery infrastructure
- Give information about any specific known issues that exist in the Customer's IT environment
- Provide remote meeting tools or accept the ones provided by HPE
- Be responsible for all data backup and restore operations
- Provide a suitable work area for delivery of the service, including access to an outside phone line, required power and network connections, and internet access to HPE sites

Service limitations

- Service must be purchased for each NSGit product being installed.
- Services are delivered remotely, at HPE discretion, and delivered between the hours of 8:00 a.m. and 5:00 p.m. local time, Monday through Friday, excluding HPE holidays.
- Customer acknowledges and agrees that HPE may use resources outside the country of purchase for delivery of these services unless otherwise specified as part of a service feature description.



Data sheet

- The service delivery specialist may use additional analysis tools during service delivery. Use of these tools does not grant the Customer either access to them or a license for them unless agreed to in writing.
- Upon completion of the service, maintenance and support of the deliverable work products become the sole responsibility of the Customer.
- Activities such as, but not limited to, the following are excluded from this service:
 - Reconfiguration of any IP address changes identified after the completion of the service
 - Services that, in the opinion of HPE, are required due to unauthorized attempts by third-party personnel to install, repair, maintain or modify hardware, firmware, or software
 - Services required due to causes external to the hardware or software maintained by HPE
 - Installation and configuration of third-party management applications, unless otherwise arranged with HPE in advance of deployment
 - Backup, restoration, or migration of data
 - Any services not clearly specified in this document or in an associated SOW

General provisions / other exclusions

- HPE reserves the right to charge, on a custom SOW basis, for any additional work over and above the service package pricing that may result from work required to address service prerequisites or other requirements that are not met by the Customer.
- HPE reserves the right to reprice this service if the Customer does not schedule and provide for subsequent delivery within 90 days of purchase.
- HPE's ability to deliver this service is dependent upon the Customer's full and timely cooperation with HPE, as well as the accuracy and completeness of any information and data the Customer provides to HPE.
- The service is delivered as a single, contiguous event. Environments that require multiple engagements over a longer period of time are not included with this service and are available at additional cost.
- Any services provided outside of HPE standard business hours may be subject to additional charges. Consult your local HPE sales representative.
- Please check with a local authorized HPE representative to find out whether a specific location is eligible for this service.
- To the extent HPE process personal data on the Customer's behalf in the course of providing services, the HPE Data Privacy and Security Agreement Schedule — HPE Support and Professional Services found at hpe.com/us/en/legal/customer-privacy.html shall apply.

Ordering information

NSGit Basic Installation and Startup product ID: TL104AG.

To order HPE Installation and Startup Service for HPE NonStop and Nexbridge service, contact your HPE sales representative.

Learn more at

[HPE.com/services/lifecycle/services](https://hpe.com/services/lifecycle/services)

