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# Software Requirement Specification Hotel Management System.

## 1. INTRODUCTION

### 1.1 Purpose of this Document

This document aims to highlight the requirements required to build a software for HMS. The attributes required to create a software that facilitates a hotel's reservation management and administrative tasks.

### 1.2 Scope of this document

This document encompasses the requirement specification for a HMS software. It aims to give a brief overview of the functionalities, requirements and its constraints. It outlines the estimated development time and cost.

### 1.3 Overview

The HMS provides a software for storing hotel details, facilitate transactions and manage room reservations. It also provides outlook to many functionalities such as housekeeping, frontdesk assistance, guest check in / check out and more.

## 2. GENERAL DESCRIPTION

The system will enable hotel staff to efficiently manage reservations, automate check in and check out processes, track guest preferences, generate accurate billing and access comprehensive reporting tools.

## 3. FUNCTIONAL REQUIREMENTS

- Reservation management

- Guest management
- Billing and payment
- Reporting and analytics
- Customer support
- Checking availability of rooms

#### 4. INTERFACE REQUIREMENTS

##### 4.1 User interface

The user interface shall be web based, intuitive, and easy to navigate, ensuring a seamless user experience across different devices.

##### 4.2 External System Interface

The system may need to interface with external systems such as:

- Payment gateways
- Property Management Systems
- Channel management systems

#### 5. PERFORMANCE REQUIREMENTS

- Response time
- Availability
- Capacity

#### 6. DESIGN CONSTRAINTS

- Technology stack
- Hardware limitations
- Security compliance

#### 7. NON FUNCTIONAL ATTRIBUTES

- Security
- Reliability



- Usability
- Maintainability.

## 8. PRELIMINARY SCHEDULE AND BUDGET

### 8.1 Schedule

The estimated initial duration of this HMS project is 3 months. A detailed timeline will be provided further as we progress.

### 8.2 Budget

The estimated project budget is £50,000. A more detailed financial plan will be provided upon further

Requirements - £1000

Design & implementation - £15000

validation & testing - £30000

Evolution & maintenance - £4000.