**MAHIMA SHRIVASTAVA**

**OLA CONTACT US TESTCASES**

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| FIELD NAME | TEST CASE |
| NAME | * Name should have only alphabets * Name should not be blank * Name should not have special characters * Name should have Min and max length * Name should not have multiple spaces * It Should be text field * Check for mix upper case and lower-case * Must be first field * Name should not have numeric value * Minimum of 2 characters |
| EMAIL | |  | | --- | | * Email to have the Local-Part and Domain Name and "@" in between * Email to verify valid domains and subdomains | | * Email to verify having allowed special characters like, '.', '-' etc | | * Email to verify having max length of 30 | | * Email to verify having min 1 dot, max 2 dots should be in domain name | | * Email to verify not being blank | | * Email to verify by providing more than 30 characters | | * Email to verify not having blank space in between | | * Email to verify not having only special characters in local part | | * Email to having Default example text | | * Email to verify having proper font, size and color * Email to verify only single @ | |
| COUNTRY | * Verify to be a dropdown * Verify to have all the countries as an option * Verify the spellings of options * Verify selected item of the drop-down list should be highlighted * Verify the input type * Verify drop down should be scrolled down by clicking down arrow key of the keyboard. * Verify that selected option is at top when changing selected option * Verify sequence is in alphabetical order * Verify the name with valid characters * verify the name having proper color and font * verify the validation message for invalid characters * Verify the field left blank |
| COMPANY NAME | * Company name should be text field * Must contain only alphabets and numbers * Verify if field is blank or not * Verify for no special characters * Verify for min and max length * Verify for multiple spaces * Verify for valid company name * Check for upper case and lower case * Verify the name having proper color and font * verify the validation message for invalid characters |
| PHONE NUMBER | * It must be a text box * Verify a separate text box for country code * Verify for only digits * Verify for phone number as 10 in length * Verify Country code * Verify multiple spaces between numbers * Check for blank field * Check for no country code * Check if ‘-‘separation if required * display the accepted format of the mobile number * Verify the field for script injection |
| DEPARTMENT | * Verify the field with default value * Verify the field with all the available options * Verify selected item of the drop-down list should be highlighted * Verify the input type * Verify drop down should be scrolled down by clicking down arrow key of the keyboard. * Verify that selected option is at top when changing selected option * Verify the field showing all the options * Verify the field if we can select the options * Verify the field displayed with proper font color and size * Verify the field having default text * Verify the field showing error message and success feedback * Verify the field by trying to input something other than the available options * Verify the field if selected option is displayed as text * Verify the field if scrolling is enabled if too many options are listed |
| NUMBER OF EMPLOYEES | * Verify field as drop down * Verify minimum of 1 employee * Verify sequence to be in increasing order * Verify that selected option is at top when changing selected option * Verify selected item of the drop-down list should be highlighted * Verify the input type * Verify drop down should be scrolled down by clicking down arrow key of the keyboard. * Verify the field with default value * Verify the field with all the available options * Verify the field showing all the options * Verify the field if we can select the options * Verify the field displayed with proper font color and size * Verify the field having default text * Verify the field showing error message and success feedback * Verify the field by trying to input something other than the available options * Verify the field if selected option is displayed as text * Verify the field if scrolling is enabled if too many options are listed |
| COMMENT | |  | | --- | | * Verify the input type | | * Verify the name with valid characters | | * vaeify the name with upto 2000 characters | | * verify the name having proper color and font | | * verify the validation message for invalid characters | | * Verify the name fieldleft blank | | * verify the name field with only white space | | * verify the name field with special characters | | * verify the name field with alphanumeric or numeric characters | | * verify the name with more than 2000 characters. | |
| SUBMIT BUTTON | |  | | --- | | * Verify the action with all correct inputs | | * Verify the action with one incorrect input | | * Verify the success message | | * verify the error message for each incorrect input | | * verify the button action is working with correct press animation | | * verify whether data is passed to server or not | | * verify whether correct data is passed to correct function in the server side | | * Verify whether data is validated or not and messages are displayed correctly | | * Verify that after any failed try, the corresponding field is refreshed. | | * Verify that after any successful try, all the fields are refreshed for new attempts | |