MediCareCloud Project

Phase 2: Org Setup & Configuration
MediCareCloud – Salesforce Healthcare Management Setup

Step 1: Salesforce Edition – Enterprise/Developer Edition.
Step 2: Company Profile Setup – Company: MediCareCloud | Locale: English (India) | Currency: INR.
Step 3: Business Hours & Holidays – 9:00 AM–6:00 PM, Holidays: Republic Day, Independence Day, Diwali.
Step 4: Fiscal Year Settings – April–March.

Step 5: User Setup & Licenses
Users created:
- Patient (Salesforce Platform License)
- Doctor (Salesforce License)
- Admin (Salesforce License)
- Insurance Officer (Salesforce Platform License)

Custom Objects in MediCareCloud
1. Patient Record – Name, Age, Medical History, Insurance ID.
2. Doctor Consultation – Date, Patient ID, Doctor ID, Diagnosis, Prescription.
3. Knowledge Base – Healthcare awareness & FAQs.
4. Appointments – Patient ID, Doctor ID, Date, Status.
5. Insurance/Scheme Claims – Claim ID, Patient ID, Hospital ID, Status, Payment Info.

Profiles: Patient, Doctor, Insurance Officer.
Roles: System Admin, Hospital Manager, Doctor, Patient.
Permission Sets: ps_patientAccess, ps_doctorAccess.
OWD: Patient Data → Private, Appointments → Public, Knowledge Base → Public.
Sharing Rules: Patient Records with Doctors, Claims Data with Insurance Officers.

Other Setup:
- Login Access Policies enabled.
- Developer Org & Sandbox for testing.
- Deployment via Change Sets & Salesforce CLI.

Conclusion
Phase 2 configures MediCareCloud with users, roles, profiles, permissions, and objects (Patient, Doctor Consultation, Appointments, Insurance Claims). Sandbox & deployment pipeline ensure safe rollout.