

MAHLIA OMAR

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Experienced artist, healthcare and **software engineering professional** seeking a challenging role to utilize skills in client services, leadership, and artistic expression. Skilled in **SQL, C#, Python, JavaScript, HTML, and CSS**. Proven **problem solver** with strong organizational skills, technical acumen, understanding of data collection and performance metrics, and excellent interpersonal skills.

SUMMARY OF SKILLS

- Current student of software engineering, specializing in Health Informatics Technology
- Skilled in using Microsoft Office and Microsoft Visio for documentation and visual presentations
- Experienced with EPIC and PS Suite EMR software programs
- Skilled with Oracle SQL, C#, Python, HTML, CSS, and JavaScript programming languages
- Knowledgeable of **user-oriented interface** design, software systems design and **Agile** practices
- Multilingual: English and Somali (fluent), and Arabic (moderate)

WORK EXPERIENCE

Software Developer

May 2022 – August 2022

Sun Life Financial | Toronto, ON

- Developed a **Model Card** application to centralize and provide transparency for all AI and LLM models, enhancing accessibility and usability for stakeholders.
- Participated in the Sun Life **CI Challenge**, collaborating with peers to innovate and solve complex problems.
- Conducted several Sprint reviews with fellow co-op students, facilitating discussions on project progress and encouraging team collaboration.

Health Informatics Support

January 2024 – May 2024

EHN Canada | Toronto, ON

- Assisted in launching two new facilities, contributing to the successful rollout of operations.
- Developed employee guidelines for **KIBU** systems, ensuring clarity and compliance in workflows.
- Recognized for exceptional support to the Health Informatics team, demonstrating strong organization, attention to detail, and a commitment to producing high-quality work.
- Took on additional responsibilities and played a key role in leading the launch of the eating disorders program at the Sandstone facility.
- Automated quizzes using Power Automate to enhance training efficiency and learner engagement, streamlining assessment processes.

Training Coordinator

June 2023 – November 2023

University Health Network | Toronto, ON

- Led administrative tasks for **Wisdom Dentistry**, including learner registration, training transcript updates, data reporting, and status updates for the Clinical Manager and Co-Chairs of the project. Notably, the Wisdom implementation was the first of its kind in Canada
- Upload daily LMS (Learning Management System) reporting, providing valuable insights and data analysis to inform decision-making processes
- Acted as the primary point of contact for inquiries related to Epic Education, providing comprehensive and accurate information to clients, partners, and prospective students
- Proficient in creating, prioritizing, and tracking issues or tasks within Jira.

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EDUCATION

Health Informatics Technology Advanced Diploma

September 2022 - Present

Centennial College | Scarborough, ON

- **President, Empowered Tech Women:** Led a team of 25 members in planning and executing events that empower women in technology
- **Core Courses:** Web Application Development | Java Programming | Tools & Algorithms for HCIS | Unix/Linux OS | Client-Side Web Development | Software System Design

Practical Nursing Diploma

January 2019 - August 2022

Centennial College | Scarborough, ON

SELECT ACADEMIC PROJECTS

Web Design - C#, HTML, JavaScript

- Designed a responsive, user-oriented prototype for Blue Salt Media Hackathon using Figma.

Software Requirements Specification

- Use Agile methodology, establishing UML diagrams for a multi-connect Health Care database

COMMUNITY ENGAGEMENT

Founder, Metadyme

April 2023 - Present

- Curated events to foster an atmosphere for organic interactions where individuals could connect deeply, empowering the creative spirit, and nurturing the inner child
- Collaborated with other artists and spiritual beings to conceptualize and promote a public mixer aimed at fostering self-discovery and personal growth through group interactive exercises, resulting in the creation of a thriving community

Event Coordinator, House of Arts

February 2023 - April 2023

- Coordinated and led writing workshops that help aspiring writers develop their skills and connect with other writers in the community
- Facilitate networking opportunities for artists and creatives to connect with each other, share their work, and collaborate on projects and events

Community Representative, Toronto Community Housing

January 2019 - Present

- Engaged with community members to identify needs and priorities, advocating for, and facilitating access to resources and services
- Organized and facilitated community events, workshops, and initiatives that promoted community building and social connection
- Conducted research and needs analysis, contributing to the development of programs and policies
- Maintained records of community engagement activities, such as outreach efforts & program impact