

## Terms and Conditions Agreement and Liability Disclaimer

Dear user

In this agreement, the Heart Care App is referred to as the application, and you are referred to as the user

### **Liability Disclaimer**

By using this mobile app, you acknowledge and agree that use of the app is at your own risk. The app and its contents are provided on an "as-is" basis without warranties of any kind, either express or implied. We make no representations or guarantees regarding the accuracy, reliability, or completeness of the information provided. We are not liable for any direct, indirect, incidental, or consequential damages arising out of or related to your use or inability to use the app, including any harm to your device or loss of data. In no event will we be responsible for damages exceeding the amount paid by you, if any, for accessing this app. By continuing to use the app, you agree to release us from all liability related to your use of the app, subject to applicable law

### **The conditions**

1. The Heart Care App has the right to change these terms/conditions at any time by publishing the new terms on our website or informing you of the new terms through your registered email with us, and you acknowledge your agreement to this once you use this application, and you acknowledge your reading and agreement to all the following terms and conditions once you agree to use it.
2. The application is an electronic platform whose aim is to provide heart care medical services through which the patient can check his disease status and progression by communicating with his specialist doctor through the application. This communication takes place through written conversation (chat) or through conversation via video call. Yet, The medical condition is written within the application, and the treatment, tests and x-rays required are described, as well as the consultation date, and the results of the tests and x-rays are entered manually by the patient through a channel in the application. The doctor reviews it and gives the patient medical advice. The application also alerts the patient when the medication is due. These services are provided on the website, on the Android phone application, and on the iOS phone application. This is in exchange for the value of the examination determined by the application or website, and payment is made by electronic payment methods.
3. The user must inform the doctor of all the information about his condition that the doctor requires to give him advice and treatment through the channels designated in the application or on the website.
4. The user must carry out the doctor's instructions within the period specified by the doctor to reduce the risk of delay as much as possible
5. The user acknowledges his agreement to deduct the amount specified in the application or website, which the user is informed of before paying via the bank card entered by the user or via any other electronic payment method.
6. The user acknowledges that he is aware that the doctor has limited responsibility, as the doctor or any medical service provider, such as and not limited to a nurse, physiotherapist, or pharmacist, is obligated to provide the utmost degree of medical care in accordance with the latest international standards necessary to treat the user and provide the best possible medical service. him, Yet he is not obligated to achieve any result, Also, the doctor or the medical service provider is not responsible or obligated in any way, whether directly or indirectly, for misunderstanding or misuse of this application for technical or technical errors that may result from the use of this application.
7. The user may not probe, scan or test the vulnerability of any system or network or use any other means to circumvent security or verification procedures or obtain, tamper with or use non-public service areas or shared service areas or the computer systems of the application or the website. or Spam or email bombing any part of the Services, placing viruses or any other malware, accessing or searching the App or Website Services by any means other than through our interfaces, or sending unsolicited messages, promotions or advertisements.
8. The user acknowledges that all personal information he enters when creating an account on the application or website is correct and that he is fully responsible for any damage in the event that this data is incorrect.
9. The user acknowledges that he is responsible for maintaining the confidentiality of his account password and not informing anyone of it. He is responsible for using his account for personal use and no one else

can use his account. The user must notify us immediately if his account is hacked or his password is stolen or he feels that someone is using his account. .

- 10.The user does not have the right to quote anything from the ownership rights of the application or website.
- 11.The user bears full responsibility for all activities of his account.
- 12.If the password is entered incorrectly three times in a row, the user's account will be suspended. In this case, the user must contact us in order to reactivate his account after we confirm that he (the user) is the account holder.
- 13.The user acknowledges his consent to sending notices to him via his registered e-mail address or via his registered telephone number with us.