

## Cloud Engineer / IAM Engineer

### SKILLS AND ACCOMPLISHMENTS

- **HARD SKILLS**

- Excellent in Microsoft Azure Cloud, Identity and Access Management, Azure DevOps( I love it)
- Azure network solutions, , Network security groups, Azure Bastion,
- Azure ExpressRoute, Azure Active Directory, Azure AD Connect,

- Frontend Developer - Html , CSS , JavaScript
- Highly proven in Terraform, , Rancher, Ansible, Atlassian Jira, Bitbucket, Agile
- PostgreSQL, Kubernetes, Podman, Prometheus, Grafana, Docker

- **SOFT SKILLS**

- Detail focused, team player , Multitask flexible, good listener, Adaptable,
- Punctual on time, organized, Environment Suitable Analytical and problem solving
- Proficient with the PC Software & Hardware , Rapid Learner /Solution Practical
- Polyglot/English , Albanian, German , Croatian

### RELEVANT SKILLS

- More than 10 years of experience in Help Desk and IT Support of small and medium size companies
  - Improved company's public image , all work done with creativity, accuracy and attention to detail
  - Flexible and adaptable to various situations which allows to learn quickly and implement new concepts
  - Driving License; Canadian - G, European - BE
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### EMPLOYMENT HISTORY

#### Cloud Engineer

AdArtis e.K Cloud Solution- Montabaur -Germany

June 2021- July 2023

- Work with development and operations teams to identify and implement the most optimal Azure-based solutions for the company.
- Collaborate with cross-functional teams, including product managers, software engineers, and emissions analysts to identify data requirements and ensure data availability
- Developing standard requirements and implementation plans for a rapidly evolving product and service landscape including IaaS, PaaS, SaaS, and network/security related solutions.
- Implement Azure Automation with DevOps, Troubleshoot incidents, identify root cause, fix, and document problems, and implement preventive measures
- Knowledge and experience of designing and implementing infrastructure as code build automation using Terraform and immutable infrastructure with Ansible
- Knowledge and experience of implementing instances/applications performance tuning, storage/capacity management, DB migration/upgrade, Backup/Disaster Recovery (DR) strategies
- Monitoring of IT infrastructure and on-call support as required, ability to work on multiple projects simultaneously

LEMI AHMETI  
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**Deputy Project Manager**

**Sep 2019 – Nov 2020**

Post and Telecommunication of Kosovo

- Visualization of Post and Telecommunication Network
- IT Help desk Support

**Deputy Project Manager**

**Sep 2013 – May 2018**

Post and Telecommunication of Kosovo

- Visualization of Post and Telecommunication Network
- IT Help desk Support

**Customer Service Representative**

**Sep 2011 – Sep 2012**

YMCA Toronto, Newcomer Information Centre

- Enhanced office orderliness by performing general office administration skills: maintaining files, faxing, photocopying, inventorying office supplies, and distributing mail resulted in quickening client traffic and document flow
- Provide general information and support clients to the Computer Resource Area.
- Respond to telephone, in person or electronic enquiries or forward to appropriate person
- Photocopy and collate documents for distribution, mailing and filing

**EDUCATION AND TRAINING**

Certified Microsoft Azure Solution Architect Expert      Toronto.CA      2021

Certified Microsoft Azure Fundamentals      Toronto.CA      2020

Hands On Experience - Azure DevOps Ci/CD, AWS DevOps, Jenkins, Terraform, Kubernetes, Ansible, Grafana, Prometheus, Jira™ Software, Bitbucket, Rancher. Azure PLATFORM, Migration, Docker. Minikube

Diploma - Master of Technical Sciences – Architecture      Prishtina.KS      2020

CCNA - Training and Development Center – Kosovo Telecom      Prishtina.KS      2015 - 2018

CompTIA A+      - Toronto College of Technology      Toronto.CA      2011

Certified ICDL -International Computer Driving License Canada      Toronto.CA      2011

**References and Certifications upon request**