Mahmood Ahmed

Full-Stack Developer | Software Engineer

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Profile

A versatile professional with expertise in business administration, computing, and software development, I am dedicated to delivering innovative solutions and continuous learning, while also maintaining integrity, empathy, and strong team collaboration skills. With a strong command of HTML, CSS, JavaScript, and Python, I am well-equipped to take on any software development project.

Highlighted skills

Front-end: HTML, CSS, Bootstrap, jQuery, and JavaScript.
Back-end: Golang, Python, jQuery, JavaScript, and Java.
Frameworks: Node, Express, React, and Django.
Databases: MongoDB,and postgreSQL.
Deployment: Cyclic,Git, and GitHub.
Project Management: GitHub Issues, and GitHub Projects.
Operating systems: Linux, and Windows.
IT Skills: IT support, Data entry, Microsoft Office, ERP, and Enterprise Accounting Systems.

Software engineering Skills

Software Engineering Immersive Program   June 2023 - Sep 2023
 General Assembly, Bahrain

Projects:

1. **"Text-Editing":** program modifies text in a specified input file and saves the changes to a new output file, based on user instructions.   **19th - 25th June 2023**
   Tools used: Golang.

2. **"Ascii-Art":** Ascii-art is a program which consists in receiving a string as an argument and outputting the string in a graphic representation using ASCII.   **29th - 5th July 2023**
   Tools used: Golang.

3. **"pong Game":** classic two-dimensional table tennis video game played on an electronic screen.   **9th - 13th July 2023**
   Tools used: HTML, CSS, and JavaScript

4. **"Felha":** website that helps people in Bahrain find fun things to do and places to go, like restaurants and adventure activities.   **1st – 9th Aug 2023**
   Tools used: HTML, CSS, JavaScript, APIs,AJAX, Google OAuth,Node, Express, and MongoDB.

5. **"Splendours":** a full-stack online auction platform enabling users to browse, bid, and win items, while empowering businesses to showcase products and admins to ensure platform integrity.   **20th – 27th Aug 2023**
   Tools used: HTML, CSS, JavaScript, RESTful API,AJAX, JWT,JSX, Node, Express,React and MongoDB.

6. **"StockFlow":** a full-stack online system that simplifies inventory management and streamline the point of sale (POS) process for micro home-based businesses (HBBs).
          7th – 14th Sep 2023
   Tools used: HTML, CSS, JavaScript, RESTful API,Axios, Json,JSX, Python, Django,React.js. Material UI, and PostgreSQL.

Experience

Customer service advisor   **May 2022 - May 2023**
Invita, Bahrain
- Provided excellent customer service by answering inquiries and resolving issues in a timely and professional manner.
- Recorded and tracked customer requests and complaints using a customer relationship management (CRM) system.
- Provided feedback to management on ways to improve customer service and satisfaction.

Security guard supervisor   **April 2021 - May 2022**
Bahrain guarding solution, Bahrain
- Monitored CCTV systems and equipment to detect security breaches and potential hazards.
- Prepared daily reports of activities and incidents, including any security breaches or safety hazards.
- Supervised two on-shift security guards and ensured that they followed all security protocols and procedures.

IT support   **June 2014 - Feb 2021**
Arena constructions, Bahrain
- Provided desktop support to end-users and troubleshooted hardware and software issues.
- Installed and configured computer applications and software updates.
- Set up and maintained computer networks, including troubleshooting network connectivity issues.

Education

Software Engineering Immersive Program   **June 2023 - Sep 2023**
General Assembly, Bahrain
Full-Stack Developer Certificate   **May 2023 - exp May 2025**
Reboot Coding Institute, Bahrain
BSc information technology and computing   **Jan 2021 - exp Sep 2024**
Open University, United Kingdom

Certification

- Technical Support Fundamentals(Google)   **Sep 2023**
- Boosting your employability (Injaz)   **Sep 2022**
- Employability Skills (NOCN)   **Sep 2021**

Community Engagement

Social Service Budaiya Health Center   **Jan 2012 - Feb 2012**
- Accurately enter and organize patient data and activities.
- Manage records of patient visits.
- Ensure patient records are properly maintained.

Languages

- Arabic (Native)
- English (Fluent)