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1. <u>Introduction:</u>

1.1 An Overview:

On March, 2020, the World Health organization declared COVID-19 a global pandemic. Following the speed with which COVID-19 spread to all parts of the world, and to contain the spread of this deadly and terrifying global infection, most governments around the world, including Jordan, authorized unprecedented containment measures to face this disease and shut down its borders to prevent the rapid spread of it, and lately one of the most effective ways to bring this pandemic to an end is getting vaccinated against COVID-19 because the risk of disease transmission by an infected person is significantly reduced if that individual is vaccinated.

And since a large number of people around the world had been vaccinated against the virus, life started resuming its activities like before, most of countries including Jordan opened its boarders allowing residents and travelers from different nationalities to come back with strict health regulations. And therefore, the Jordanian government has launched a platform called (visit Jordan) to enable the Jordanian expatriate citizens and other nationalities to apply visiting Jordan.



1.2 About the Tutorial:

Visit Jordan is a platform allows the travelers to enjoy authentic and meaningful tourism experiences in Jordan while maintaining strict health protocols. It is established in order to organize the traveler's entry process to Jordan. Through the platform, travelers who want to enter Jordan Whether from land or air borders have to fill the required data (personal and health information) in the "travel to Jordan" declaration form, also have to download their vaccination certificates and PCR's tests and pay entry fees through the platform. Besides, entry permissions are granted to diplomats, military and various public security personnel. Moreover, Visit Jordan platform contains a set of helpful features which will highly benefit its users as we will see in the becoming pages.

1.3 Targeted Audience:

Visit Jordan platform is designed exclusively for Jordanian citizens who lived outside Jordan, all travelers and tourists from other nationalities who want to enjoy the tourism experiences in Jordan.

1.4 Prerequisites:

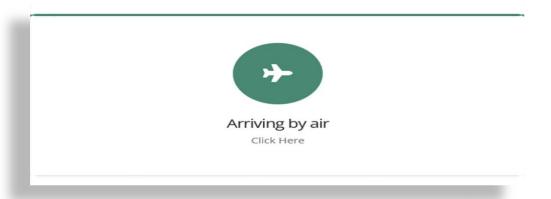
If you want to travel to Jordan, you must visit "Visit Jordan" platform and fill out the required data in the "travel to Jordan" declaration form, but before, you need to download a copy of your passport, a copy of negative PCR test result from the country of departure, and the vaccination certificate (for vaccinated passengers). Some travelers need to download a copy of travel insurance (not required for Jordanian citizens).

2. Visit Jordan Tasks Description:

All travelers to the Kingdom must visit (**Visit Jordan**) platform via www.visitjordan.gov.jo to fill out the form available on the website.



2.1 Arriving by Air:



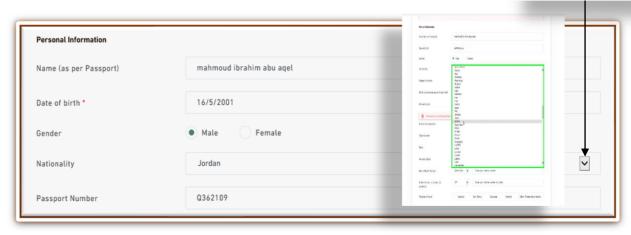
In this section we will describe in details how to fill the "Travel to Jordan" Declaration Form - Arriving by air.

Step 1: First you have to read the Traveling Instructions carefully,

Step 2: Fill out all your personal information which includes the following:

- The name as per passport
- Date of birth
- Gender
- Select your nationality
- Write your passport No.

Select your country of origin



Step 3: Fill out the details of your flight:

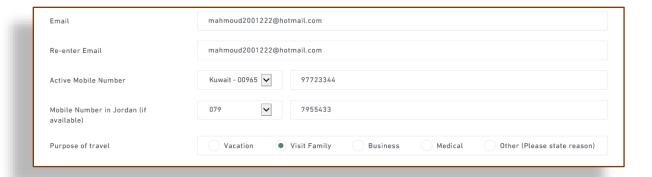
- Choose from which country you are arriving
- Choose the arrival airport in Jordan
- The expected date of arrival
- The flight No.

Select the residence country



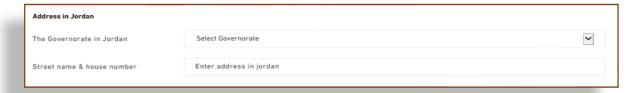
Step 4: Fill out all your contact details:

- Enter your Email
- Re- enter your Email
- Enter an active mobile No. in the residence country, first enter the country code, then the mobile No.
- Choose the purpose of travel



Step 5: Register your available address in Jordan:

- Select the Governorate
- Enter your address in Jordan

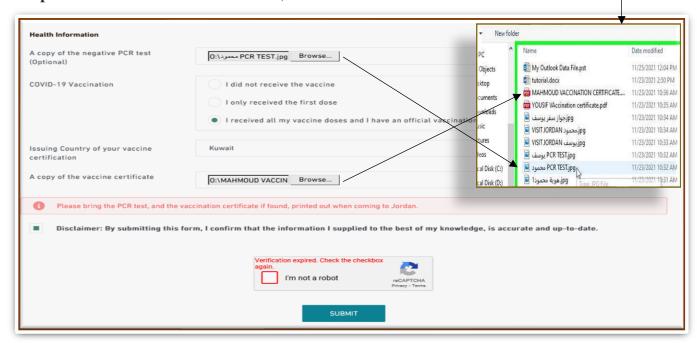


Step 6: Fill out all the required health information:

You need to download your PCR test & your vaccine certificate at your pc or mobile before this step

- Browse your pc/mobile and insert the negative PCR test result
- Select how many doses you have received from COVID 19 vaccination
- Select from which country you issued your vaccine certification
- Browse your pc/mobile and insert a copy of your vaccine certification

Step 7: Click on the confirmation button, then I'm not a robot button then the submit button.

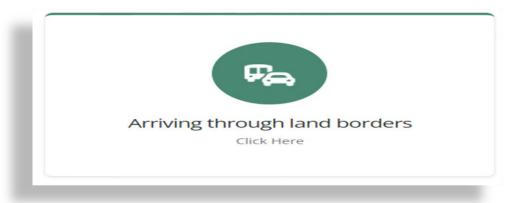


After applying all the above information, you will receive the QR code (as shown below).

Remember that you are required to present the applicable documents upon arrival. This includes the QR code, a negative PCR test result from the country of departure, and the vaccination certificate (for vaccinated passengers).



2.2 Arriving through land borders:

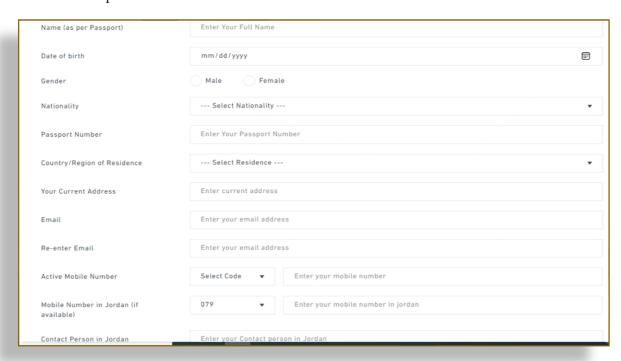


Step 1: Read the Traveling instructions very well. —

Step 2: Fill out all your personal information which includes the following:

- The name as per passport
- Date of birth
- Gender
- Nationality
- Passport No.
- Country of residence
- Current address
- Email
- Re-enter your email
- Active mobile No.
- Mobile No. in Jordan if available.
- Contact person in Jordan

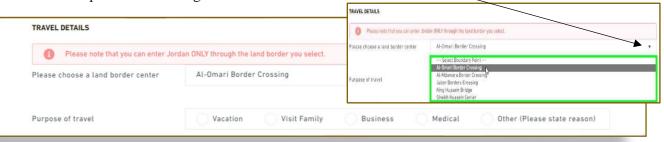




Step 3: Fill out the travel details:

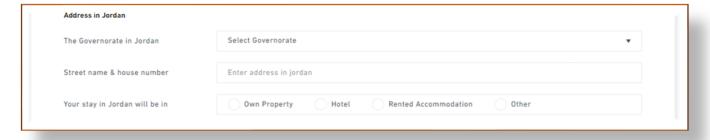
- Select the boundary point that you will enter from \

- Purpose of travelling



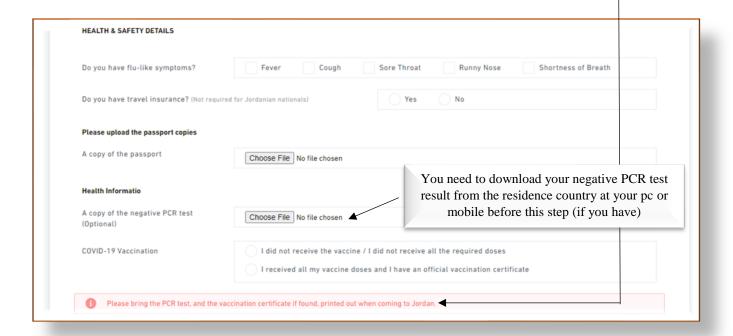
Step 4: Fill out the address in Jordan

- Select the Governorate
- Write the street name and the house No.
- Choose where will you stay in Jordan



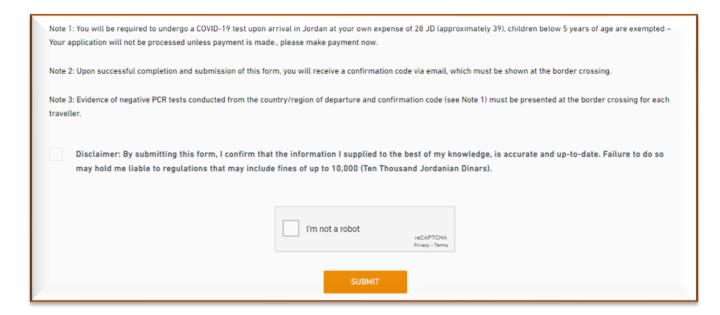
Step 5: Fill out the health and safety details:

- Choose if you have any flu symptoms from the mentioned
- Choose if you have travel insurance (Note: not required for Jordanians)
- Upload a copy of your passport
- Upload a copy of your negative PCR test result (Optional, because you are required to present it upon arrival)
- Select if you received the COVID 19 vaccination or not



Step 6: before you click the confirmation button, please make sure that Your payment is made (As mentioned below in note 1) (**please read carefully the below mentioned notes**)

- Press on I'm not a robot button
- Press on submit button



After submitting this form, you will receive a confirmation code via email, which must be shown at the border crossing with the addition of the negative PCR test result from the residence country as shown below:



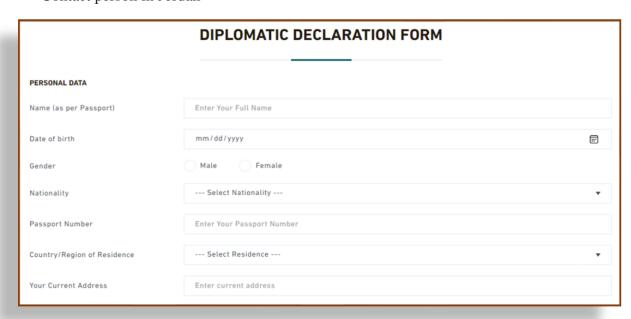
2.3 <u>Diplomates, Military, and Public Security:</u>

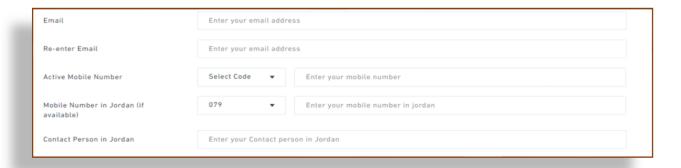


If you are a diplomate or from Military and Public Security, click here to fill the Diplomate declaration form as shown below:

Step 1: Fill out all your personal information which includes the following:

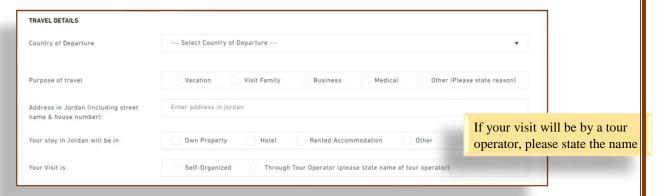
- The name as per passport
- Date of birth
- Gender
- Nationality
- Passport No.
- Country of residence
- Current address
- Email
- Re-enter your email
- Active mobile No.
- Mobile No. in Jordan if available.
- Contact person in Jordan





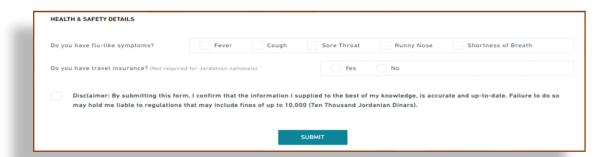
Step 2: Fill out the travel details:

- Country of departure
- Purpose of travel
- Address in Jordan including street name and house No.
- Where your stay will be
- Select if your visit will be self-organized or through tour operator



Step 3: Fill out the health and safety details:

- Choose if you have any flu symptoms from the mentioned
- Choose if you have a travel insurance (Note: not required for Jordanians)
- Click the confirmation button and then click the submit button



2.4 Transit Tourism:



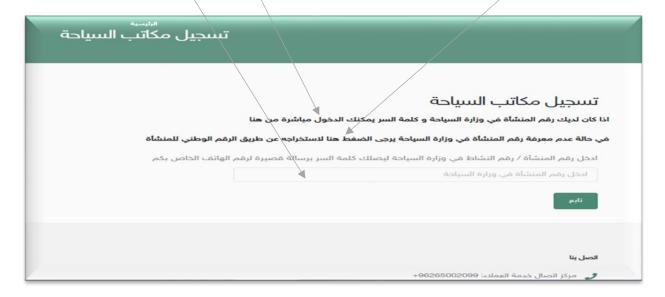
For registration at tourism offices:

Step 1:

- if you have the establishment number at the ministry of tourism and the password, you can enter directly from here.
- if you do not know the number of the facility in the ministry of tourism, please click here to extract it by the national number of the facility.

Step 2:

- Enter the establishment number/ activity number at the ministry of tourism to receive the password with an SMS to your phone number



2.5 Transit from Jaber Borders Crossing:



For transit applications from Jaber Borders crossing to Queen Alia Airport:

Step 1: Please contact the following email **transit-alia@amman-air.jo**

Step 2: For inquiring about the transit applications from Jaber border crossing to Queen Alia Airport, please contact us on whatsapp at **00962781911115**

For transit applications from Jaber Borders crossing to Al Omari Border Crossing:

Step 1: Please click the following link https://www.gateway2jordan.gov.jo/transitJO/

For Transit applications from Jaber Borders Crossing to Queen Alia Airport, please contact: transit-alia@amman-air.jo For Transit applications from Jaber Borders Crossing to Al Omari Border Crossing, click the following link: https://www.gateway2jordan.gov.jo/transitJO/ For inquiring about the transit applications from Jaber border crossing to Queen Alia Airport, please contact us on whatsapp at: 00962781911115

Step 2: After you click this link, it will take you to Personal Permit Form - Travel by land road (Crossing from Jaber Border Center)

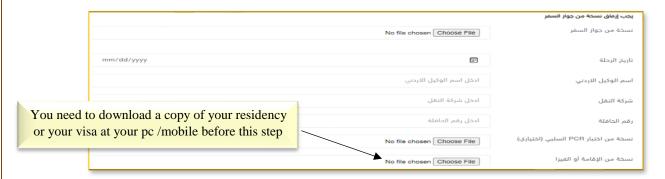
Step 3: Read the travelling instructions carefully



Step 4: Fill out all your personal information as mentioned below



- **Step 5:** Upload a copy of your passport
- **Step 6:** Enter the date of your trip
- Step 7: Enter the Jordanian agent's name
- **Step 8:** Enter the name of the transportation company
- **Step 9:** Enter the bus No.
- **Step 10:** Upload a copy of your negative PCR test (Optional)
- Step 11: Upload a copy of your residency or visa



Step 12: Before you click the confirmation button, please make sure that your payment is made (As mentioned below in note 1) (**please read carefully the below mentioned notes**)

- Press on I'm not a robot button
- Press on send the request button

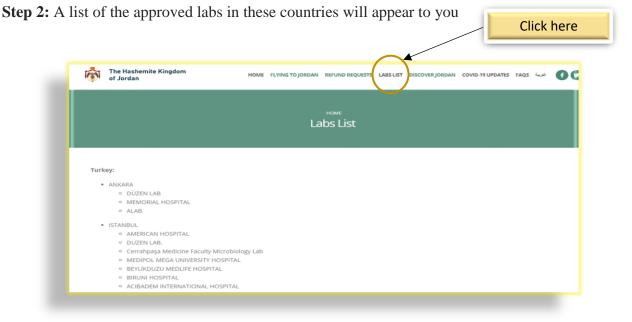
After submitting this form, you will receive a confirmation code via email, which must be shown at the border crossing with the addition of the negative PCR test result from the residence country.



2.6 Labs List:

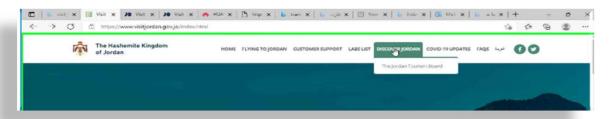
If you are coming from Turkey, Iraq, Egypt or Palestine, you will find a list of the approved labs in each of these countries





2.7 <u>Discover Jordan:</u>

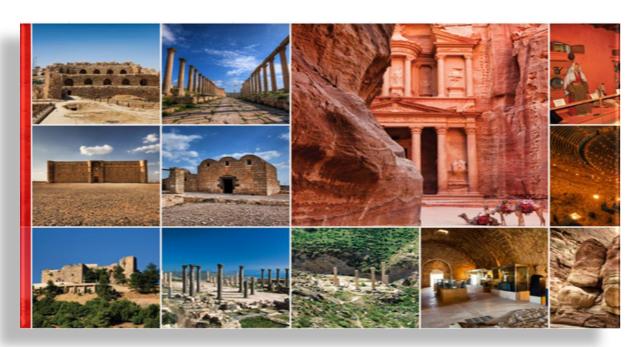
Step 1: Click on discover Jordan button,



Step 2: This will lead you to the official website of Jordan Tourism Board, where you can find everything you want to know about tourism in Jordan.



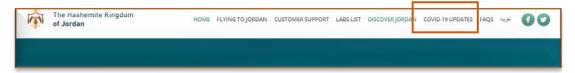
Step 3: The website includes videos and photos of several tourist and archaeological sites that were shot with 3D technology for Petra, the Jordan Museum, the Royal Automobile Museum, Al Shoubak Castle, the King Hussein Mosque, the Dead Sea Panorama, the Roman Theatre and other attractions in the Kingdom.



2.8 COVID-19 Updates:

In this section you can find all the updated data which related to COVID-19 pandemic in Jordan

Step 1: Click COVID-19 updates



Step 2: This will lead you to the official website of the Ministry of Health where you can find the latest updates about Covid-19 in Jordan.



2.9 Medical Tourism:

If you are inquiring about the medical tourism in Jordan, please do the following:

- **Step 1:** Open the home page
- Step 2: Scroll the mouse down, you will reach to Where to apply for visiting Jordan
- Step 3: Click on "for medical tourism"



Step 4: This will lead you to **Salamtak.Gov.jo website** where you can find all you need about medical tourism in Jordan.



2.10 Pricing:

If you want to know the cost of the required PCR test, click here

Step 1: Click on flying to Jordan

Step 2: Click on Pricing button

Then a list of PCR test cost will appear to you

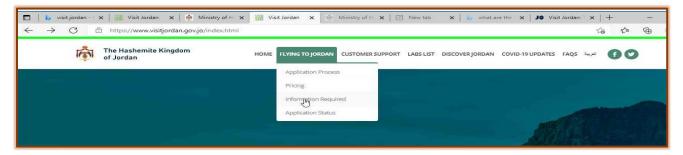


2.11 <u>Information required:</u>

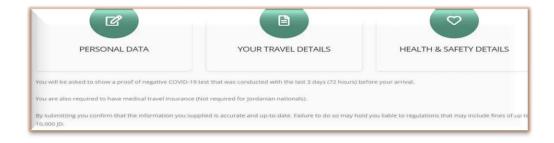
If you want to know what are the main information and documents you need to fill out in your application, please click here

Step 1: Click on flying to Jordan

Step 2: Click on Information required button



Step 3: A list of the required information and documents will be shown to you in details.



2.12 Application Status:

To check your Application Status, click here

Step 1: Click on flying to Jordan

Step 2: Click on application status

Step 3: Insert your reference No.

Step 4: Click submit



2.13 <u>Inquiring about the reference No.</u>



If you have any inquiry about the Ref. No.

Step 1: Click on customer support—

Step 2: Click on inquiring about reference number

Step 3: Choose your platform

Step 4: Enter your passport No.

Step 5: Enter your email

Step 6: Click inquire button

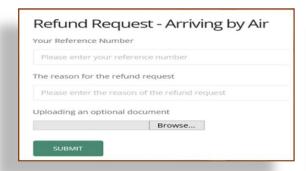
Step 7: You will receive an email with the Ref. No.

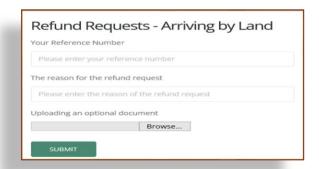
To inquire about the reference number
Choose your platform
Arriving by air
Passport number
Please enter Passport number
Email
Enter your email address
Inquire

2.14 Refund requests on the Air and Land Platforms:

For submitting a request for refunding your money:

- **Step 1:** Click on customer support
- **Step 2:** Click on either Refund requests on the Air platform or on the Land Platform
- **Step 3:** Enter your reference No.
- **Step 4:** Enter the reason of your request
- Step 5: If you have any related doc. Upload it
- Step 6: Click submit





2.15 Extract QR Code:

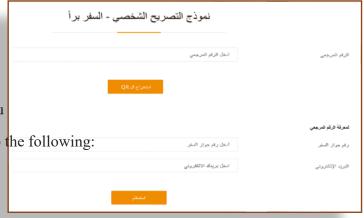
2.15.1 For Extracting the QR Code

- **Step 1:** Enter your reference No.
- **Step 2:** Then press extract QR Code

After this step, your QR Code will be shown to you

But if you don't know your reference no. please do the following:

- **Step 1:** Enter your passport No.
- **Step 2:** Enter your email
- **Step 3:** Then an email will be sent to you with the Ref. No. and so, you will be able to extract the QR Code.



2.15.2 For Extracting the QR code - for vaccinated people

Step 1: Enter your reference No.

Step 2: Then press extract QR Code

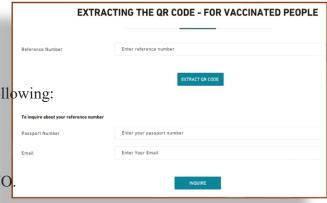
After this step, your QR Code will be shown to you

But if you don't know your reference no. please do the following:

Step 1: Enter your passport no.

Step 2: Enter your email

Step 3: Then an email will be sent to you with the Ref. NO and so, you will be able to extract the QR Code.

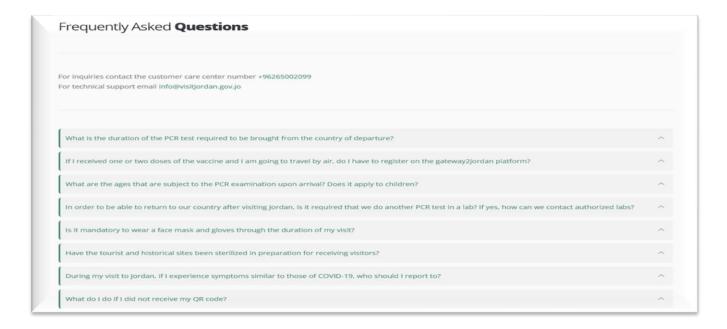


2.16 **FAQs**:

If you have any further inquiries, Click FAQs

- **Step 1:** Read the most frequent asked questions which will provide you with a lot of information regarding travelling to Jordan.
- **Step 2:** If you still have any inquiry, please contact customer care center NO.: +96265002099

 Or you can send an email to info@visitjordan.gov.jo



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