

MAHMOUD OSSAMA
ABU ELHASSAN

CONTACT

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EDUCATION

fourth year student at Faculty of Computer Science
Sadat Academy for management sciences.

WORK EXPERIENCE

- **Call Center Agent at Orange**

September 2024 – October 2024:

I worked as a customer service agent in postpaid department, so my responsibilities are answering the customers and helping them with mobile bills like if they wanted to know a detailed bill or making complaints for them in several faults like network and internet problems, so all of this teaches me to be patient.

- **2023 summer internship program at legal department at United OFOQ company.**
- **2023 summer training at IT department at Petrojet.**

CERTIFICATES

- C++ course with gdsc sams.
- Python course with gdsc sams.

PROJECTS

- Phone book application using C++.
- C programming project (student database using modularity concept).
- Nutrition app using flutter framework and firebase.
- Egyptian Metro App – Journey planner mobile app for Cairo Metro built with Flutter, GetX, GPS & geocoding.

TECHINICAL SKILLS

- Basic knowledge in Embedded systems (C Programming, data structure, Embedded system tools, computer architecture, Embedded C and Microcontroller Interfacing AVR).
- Programming using C++.
- Programming using Python.
- programming using Dart.

SOFT SKILLS

- Teamworking.
- Time management.
- Patience.

LANGUAGES

- Arabic, native language.
- English, speaking, reading and writing.

PERSONAL INFORMATION

- Date of Birth: 13 May 2004.
- Address: 24 Misr Helwan agricultural road, Maadi, Cairo, Egypt.