Bug Report

Bug ID: BR-003

Title: Contact Update API returns 404 Not Found when fetching the updated ID.

Priority: High

Severity: High

Description: After successfully updating a contact using the PUT endpoint `/api/Contacts/{id}`, attempting to retrieve the contact using the GET endpoint `/api/Contacts/{id}` with the updated ID results in a 404 Not Found error. This indicates that the contact, despite being updated, is not accessible via the provided ID. The issue suggests a potential mismatch in how the updated data is stored or indexed in the system.

Environment:

- **OS:** Windows 11
- **Browser:** Chrome 131
- **API Testing Tool:** Swagger UI v1
- **Endpoint:** Put /api/Contacts/{id}

Steps to Reproduce:

1. Navigate to API Link
2. Use the login endpoint to login and obtain a token so you can start testing.
3. Use the `PUT /api/Contacts/{id}` endpoint to update an existing contact by providing a valid contact ID and the updated details in the request body.
4. Update the id in Updated contact details and execute the response.
5. Use Get api by id and put the updated id in Get field.
6. Execute the response.

Expected Result: After successfully updating the contact via the PUT endpoint, the same contact should be retrievable using the GET endpoint with the updated id.
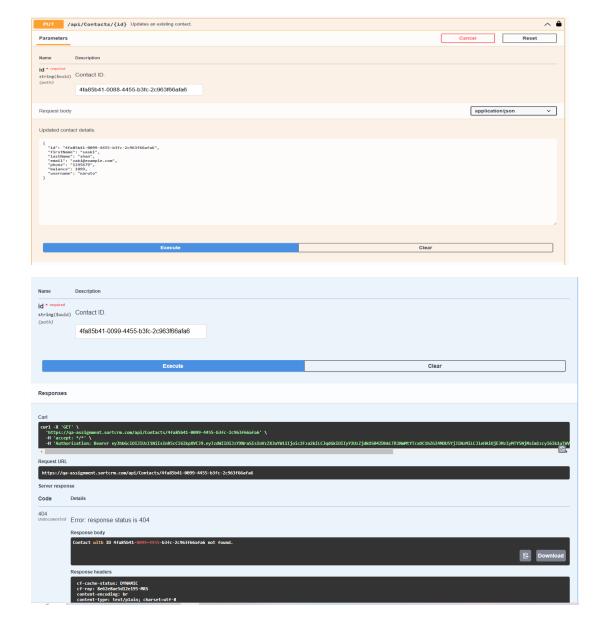
Actual Result: The GET /api/Contacts/{id} endpoint returns a 404 Not Found error, indicating the contact with the provided ID does not exist.

Attachments:

- **Response Details:**
  - Status Code: 404
- **Screenshot:**

PUT /api/Contacts/{id} Updates an existing contact.

Parameters   Cancel   Reset

Name   Description

id * required
string($uuid) Contact ID.
(path)
                4fa85b41-0088-4455-b3fc-2c963f66afa6

Request body   application/json ⌄

Updated contact details.

{
  "id": "4fa85b41-0099-4455-b3fc-2c963f66afa6",
  "firstName": "saski",
  "lastName": "shan",
  "email": "zaki@example.com",
  "phone": "1245679",
  "balance": 1099,
  "username": "naruto"
}

Execute   Clear

Name   Description

id * required
string($uuid) Contact ID.
(path)
                4fa85b41-0099-4455-b3fc-2c963f66afa6

Execute   Clear

Responses

Curl

curl -X 'GET' \
  'https://qa-assignment.sortcrm.com/api/Contacts/4fa85b41-0099-4455-b3fc-2c963f66afa6' \
  -H 'accept: */*' \
  -H 'Authorization: Bearer eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJzdWIiOiJzYXNraSIsInVzZXJuYW1lIjoic2Fza2kiLCJqdGkiOiIyY2UzZjdkOS04ZDhkLTR1NmMtYTcxOC1hZGI4MDU5Yj3iNzMiLCJl─HAiOjE3MzIyMTY5NjMsImlzcyI6Ik1uTmV

Request URL

https://qa-assignment.sortcrm.com/api/Contacts/4fa85b41-0099-4455-b3fc-2c963f66afa6

Server response

Code   Details

404
undocumented Error: response status is 404

              Response body

              Contact with ID 4fa85b41-0099-4455-b3fc-2c963f66afa6 not found.

                                                                        Download

              Response headers

              cf-cache-status: DYNAMIC
              cf-ray: 8e62e8ae5d12e195-MRS
              content-encoding: br
              content-type: text/plain; charset=utf-8

Reported By: Mahmoud Saber
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Status: New