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| Identifier and name | A receptionist books a room |
| Initiator | The guest (may be receptionist or accountant or warehouse manager or orphan) |
| Goal | A room is reserved for the orphan |
| Precondition | None |
| Postcondition | A room of the desired type will have been reserved for the guest for the requested period. and the room will no longer be free for that period. |
| Assumptions | The expected initiator is a orphan.  He is not already known to the software system |
| Main success scenario | |
| 1 | The receptionist selects book room from the dashboard to books a room |
| 2 | The receptionist enter room (number, orphan name, orphan id, date, time) |
| 3 | The receptionist book room |
| 4 | The system checks the availability of the rooms |
| 5 | The system makes a booking and gives it a number if a room is available |
| 6 | The system cancels a booking and send message “There are no rooms available” if the room is not available. |
| Extensions | |
| 3.a | Room not available |
| 3.a.1 | The receptionist offer another date and time to the orphan |