

1. Purpose

Mission

How do we want to influence our customers' lives positively?
What do we want to achieve for our business?

Our customers should:

Always be satisfied

Involving In all SW phases

Make changes when they want

Our business should:

Deliver Clean and Documented SW

Reduce Bugs to minimum

Deliver On Time

Team Goals

What do we need to do to achieve the mission?

Follow Code Guidelines

Cooperate as much as possible

Deliver On Time

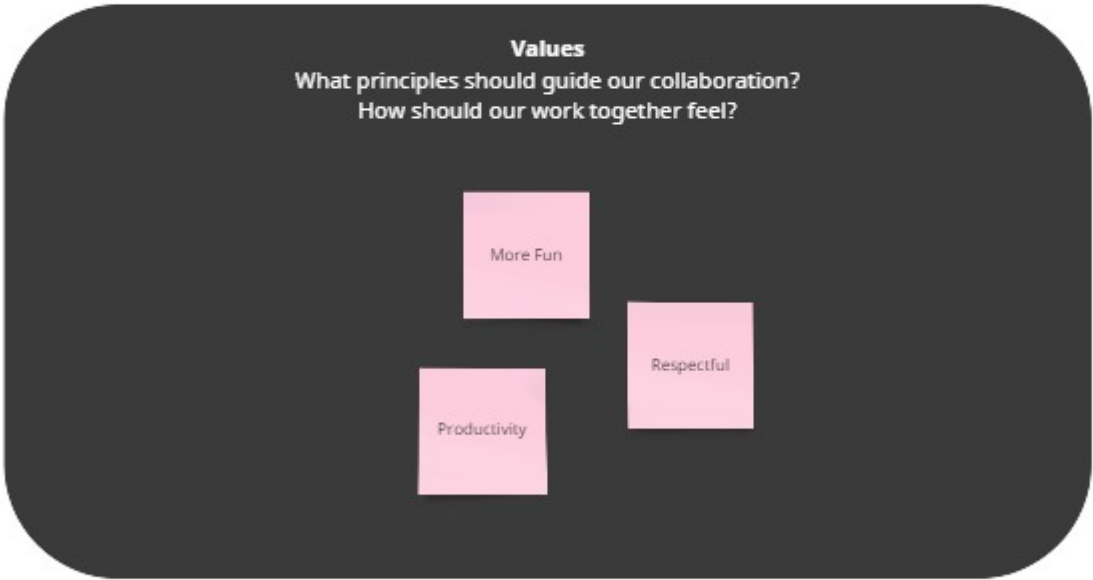
Success Criteria

How can we sense or measure that we are successful?

Collect feedback from another teams

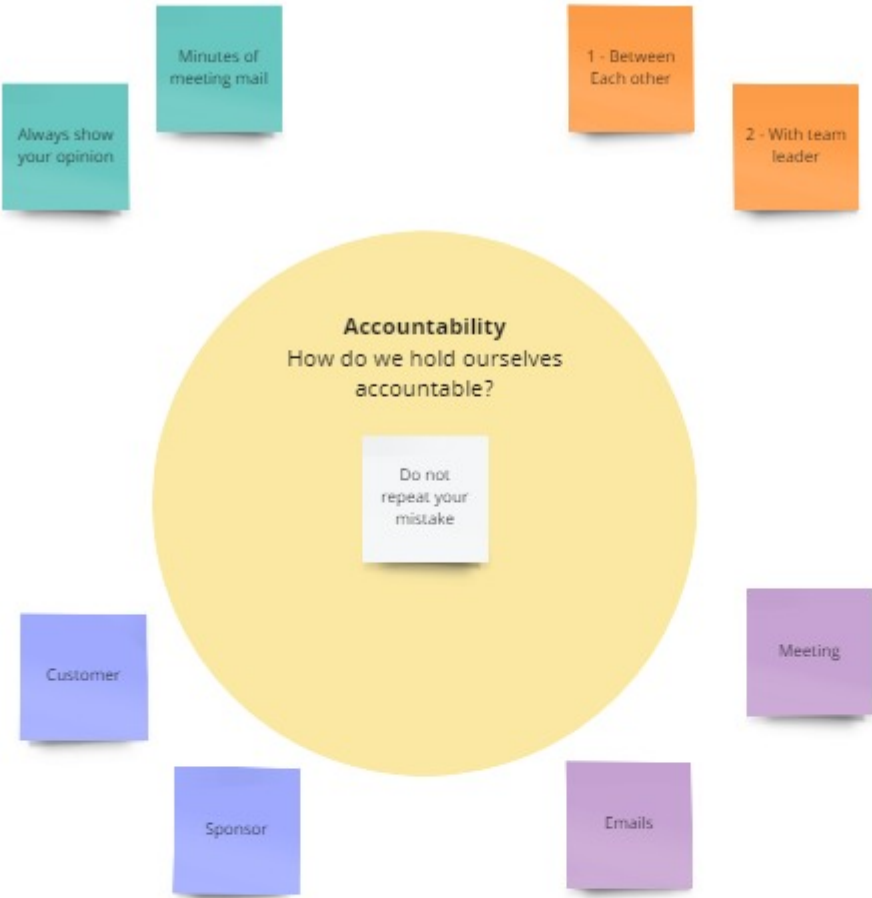
Collect feedback from Customer

3. Values & Agreements



Decision Making
How do we reach alignment?

Conflict Resolution
How do we confront conflicts?



Key Stakeholders
Who do we depend on?

Communication and Tools
How do we talk and share ideas?

Steps to make Charter :
Google it, and found an interesting online
resource on <https://miro.com/>