**Assigment 2 Quality Management**

**Part 2: jira software**

1-Who is Reported IN JIRA

The person who has to solve the issue

The person who can generate reports

The person who raises the issue

The person who can view the issue

2-What action is to be done on the issue assigned to you after fixing.

Close

Link

Move

Resolve

3-Who can create an issue in JIRA?

User

Project Admin

Developer

All of Above

4- The issue with this priority must be fixed first.

Major

Critical

Blocker

Trivial

5-Which of the following is not an issue type?

Epic

Minor

Sub-task

Story

6-Can you resolve any issue not assigned to you?

True

False

7-Jira is a proprietary issue tracking product.

True

False

8-Can you assign an issue to yourself?

True

False

9-If you want to assign the issue to a particular person in the team, then you mention his/her name as Assignee while creating the issue.

True

False

10- The filter can be used to make the process of search issues faster.

True

False

**Part 3:video 3**

1. Quality is the degree of which the project / characteristics of deliverables?

True

False

1. Quality Management completing the project with no deviations from the project requirements

True

False

3-We perform quality Assurance in planning process group.

True

False

4-Quality Management includes :

Planning.

performing QA.

performing QC.

All above.

5- Monitoring & controlling process group we done:

Perform Quality control.

Perform Quality Assurance.

Plan Quality.

All these

6- When we perform plan Quality :

Executing process group

Planning process group

Monitoring process group

All above

**Part 4:video 4**

1-Grade is a category assigned to products or services

True

False

2- Low quality is not a problem

True

False

3-PM & Project Team are responsible to define the quality level & grade required

True

False

4-Gold plating:

customers extras

important

are based on project

All these

5-Is reached when the increasing revenue from improved quality equals the cost to secure it.

Quality

Optimal Quality

Cost

All above

6- PM & Project Team are responsible to define the quality level & grade required before starting

Planning

Execution

Analysis

All above

**Part 5:video 5(KAIZEN)**

1-KAIZEN is small step to achievement task.

True

False

2-Aim is contniuous improvement is KAIZEN.

True

False

3-Some common waste in KAIZEN is over production.

True

False

4-Small improvements in products are the best to reduce costs & ensure consistency of performance of products

KAIZEN

JIT

TQM

All these

5-Common Waste in KAIZEN .

Over production

Waiting time

Delay

All above

6-Defects is ---------in KAIZEN.

Common waste

Advantage

Disadvantage

All these

**Part 6:video 6**

1. Company using (JIT )should have high quality.

True

False

2-JIT is based on Heijunka

True

False

3-TQM limitation is Time ,Money and Quality.

True

False

4-cost of conformance is --------.

Quality training

studies

surveys

All these

5- JIT is based on Heijunka.

Takt Time

Continusus flow

Pull system

All above

6-TQM include .

Customer focus

Leadership

Process approach

All above

**Part 7:video 7**

1- Organizational standards to avoid affecting other project or company

regulations & procedures.

True

False

2- External/ obligatory standards From government

True

False

3-Quality assurance application of planned & systematic quality activities to measure the effectiveness of all project processes needed to meet requirements

True

False

4-Cost of quality (coq) include.

Prevention costs -

Training/ appraisal costs

Failure costs

All above

5- Plan Quality include.

Input

Tool and techniques

Output

All above

6-which of statement of these not include input perform quality assurance.

Quality management plan

Quality metrics

Quality audit

Performance information

**Part 8:video 8**

1-Prevention Keeping errors out of the process (avoid)

True

False

1. Random causes: Normal process variation (in control).

True

False

1. Tolerances Process is in control when it falls into control limits.

True

False

4- The whole population would:

Take too much time

Cost too much

Be too destructive

All above

5- At 6 sigma: Defect should be less than

(150 / million)

(3/ million)

(1.5 / million)

(15 / million)

6-output in quality control include.

Validated defect repairs

Validated deliverables

PM plan (updates)

All above.