

T1	what is the length required for customer id	14
T2,T3	Is there specific message displays when customer enters special char	below the specific field
T4	customer name should accept first name only? or first and last name?	2 fields first and last name
T22	Is there an specific error message is displayed if pin code validation fails?	please enter valid pin
T24, T25	What if a character or special character are entered in Telephone field?	please enter valid number
T26	Are there any specific formats (e.g., country codes) allowed for the Telephone Number field?	no
T27, T28, T29	Are there any specific error messages displayed if the Email ID validation fails?	highlight the field in red
T30, T31, T32	What are the consequences of submitting a Balance Enquiry request with an invalid Account Number?	pop up error msg " invalid num"& highlight "red"
T33, T34, T35	What happens if a user submits the Customized Statement Form with an invalid Account Number?	top up error msg " invalid num"& highlight "red"
T36, T37, T38	What are the consequences of submitting a Customized Statement Form with an invalid Amount Lower Limit?	error msg below field "min limit is 1000 egp"
T39, T40	What are the consequences of submitting a Customized Statement Form with an max of Transaction value?	max 1 million
T40	what are the max&min number of Transaction	max 100, min 1
T42,T45,T48	If the account left blank , is there an error message should appear, if yes what should it says?	pop up error msg "please enter valid account"
T43,T46,T49,T52,T59	What is considered a "special character"?	all special char
T47.1,T60.1	What does "first character cannot have space" mean?	can't start or end with space, accpeted in between in customer
T51	if the amount left blank , is there an error message should appear, if yes what should it says?	error msg below field "please enter valid num (deposit between 1000 - 25.000)
T58	What should happen if the Customer ID field is left blank?	error msg below "please enter valid id"
T63	why cant the address have special cahracter , i think it should include special charachter because for example the building i live in is called 22 d/1	not allowed * % & # \$ allowed \ / _ space
T76	what about the +20 in egypt for example cant we use the +?	the code is already added because the bank is national
T79	What is Email ID	Email address
T80	Cant understand what "Email ID is not valid" means	contains @ .com
T92	What if the User-ID is incorrect?	error msg " invalid user id or pass"

T93	What if the password is incorrect?	error msg " invalid user id or pass"
		number of trials 3 more than that pop up error msg "acc is blocked" is blocked -- call customer service or visit bank
T101	Specify what difficult means	min 10 max 20 must include capital and small letters & numbers & special char & at least 5 char
T103	do you mean the old doesnt match the new password?	2 errors old then new: below (new pass shouldn't match old pass)" new and confirmed: highlight the confirmation field" "
T110	What is the description field here?	reason " gray text (reason for withdrawal)" Required field constraints : description cant be blank , max char 50
edit customer	How frequent can the customer update each of the fields :address,city, state,pin,telephone no ,email	no limit
edit customer	can i consider the constrain in the technical specs as the error message for invalid input to any field?	no
edit customer	Cant the state be a dropdown menu?	no , must match a valid state name from a list
T1	where can the new customer sign up?	
T1	max number for id? or it should only accept 14	fixed
T4	meaning of two fields?	
	Name accepts small and capital letter?	or
T4	max and min letters for the name	min 3 max 20
T23	country code	static
T23	is there a confirmation msg should be sent?	NO
T23	awhat if the number already exists?	error msg "this phone already exists"
T27	what if the email already exists?	error msg "this email already exists"
T27	emails can contain spaces / _ / numbers / dot/ special characters?	criteria of email
T18	PIN should be encrypted/hidden?	YES
Reset button in edit customer	Rolls back to the previous value of all the fields	

