

Total Orders

9800

Total Sales

2M

Customers

793

Sales YoY%

47%

Avg of **Shipping Days**

3.96

Products

1861

Business Overview

Customer and Product

Operations & Shipping

Geographical **Analysis**

100K

50K

0K ینایر 2015

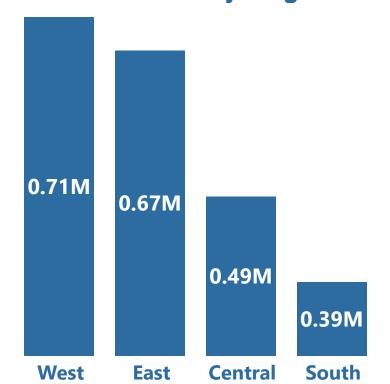
يوليو 2015

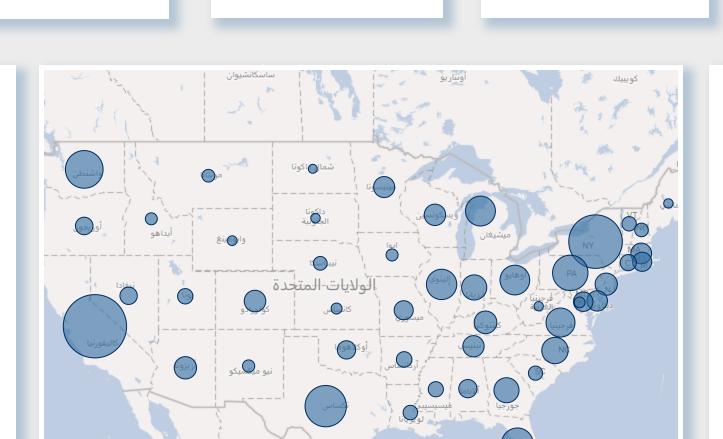
يناير 2016

يوليو 2016

Key Takeaway & Recommendation







© 2024 Microsoft Corporation **Total Sales by Date**

يناير 2018

يوليو 2018

يوليو 2017

يناير 2017

Total Sales by Product Name



17K

High Spee...



Customers

793

Avg Order

231

Customer Life Time Value 1494 Category \checkmark

Sub-Category

All

Segment ~

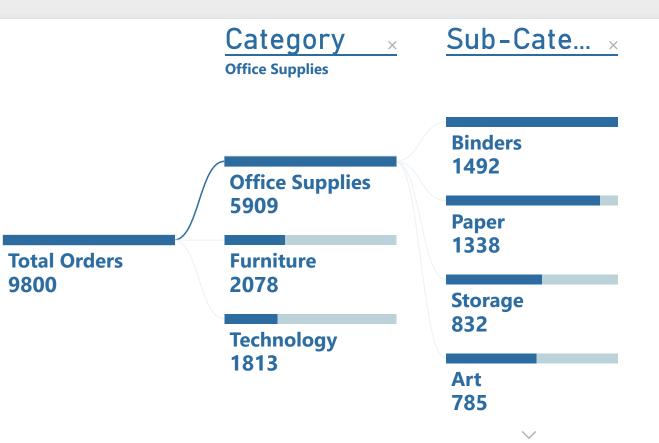
Business Overview

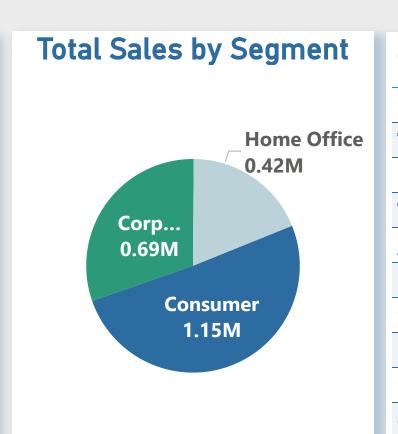
Customer and Product

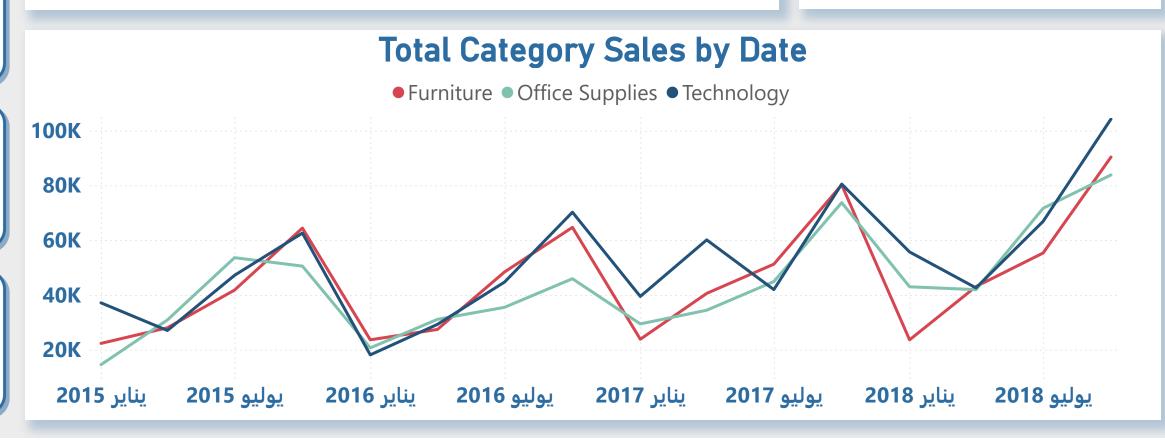
Operations & Shipping

Geographical Analysis

Key Takeaway & Recommendation







Customer Name	CLV	Total Orders	
Sean Miller	25043	15	
Tamara Chand	19052	12	
Raymond Buch	15117	18	
Tom Ashbrook	14596	10	
Adrian Barton	14474	20	
Ken Lonsdale	14175	29	
Sanjit Chand	14142	22	
Hunter Lopez	12873	11	
Sanjit Engle	12209	19	
Christopher Conant	12129	11	
Todd Sumrall	11892	15	
Greg Tran	11820	29	
Becky Martin	11790	16	
Seth Vernon	11471	32	
Caroline Jumper	11165	20	
Clay Ludtke	10881	28	
Maria Etezadi	10664	22	
Karen Ferguson	10604	18	
Bill Shonely	10502	9	
Edward Hooks	9940	27	
John Lee	9576	33	
Grant Thornton	9351	6	
T B	0400	4.0	



Avg of Shipping

3.96

Avg Of Expected Shipping Days

5.46

Total Orders

9800

% Of Delayed Orders

6.43%



Region \(\times \)

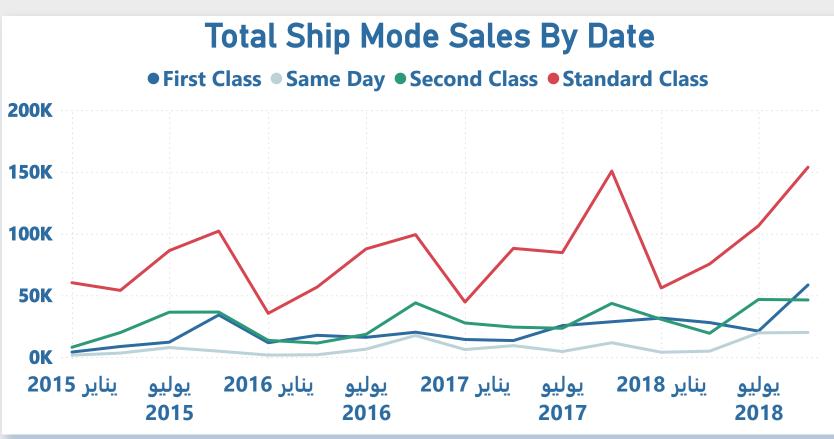
Business Overview

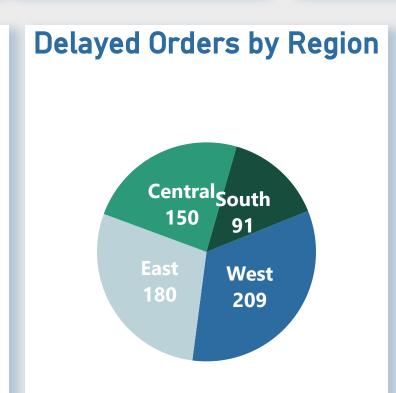
Customer and Product

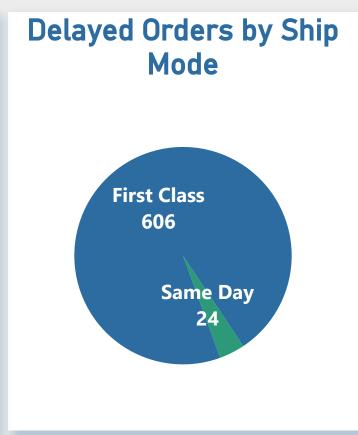
Operations & Shipping

Geographical Analysis

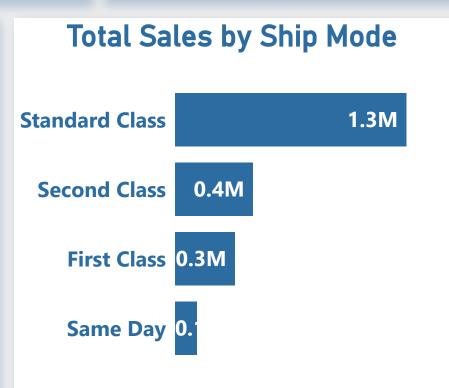
Key Takeaway & Recommendation







Ship Mode	January	February	March	April	May	June	July	August	September	Octo
First Class	40	46	100	104	117	127	98	106	205	,
Same Day	4	14	54	18	47	29	45	34	84	
Second Class	81	62	152	111	109	136	134	135	254	,
Standard Class	241	175	374	424	452	399	420	418	811	4
Total	366	297	680	657	725	691	697	693	1354	8





Avg Of Shipping Days

3.96

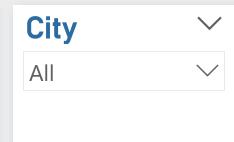
Top City
New York
City

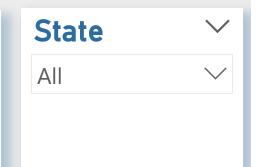
Top State

California

Top Region

West





Business Overview

Customer and Product

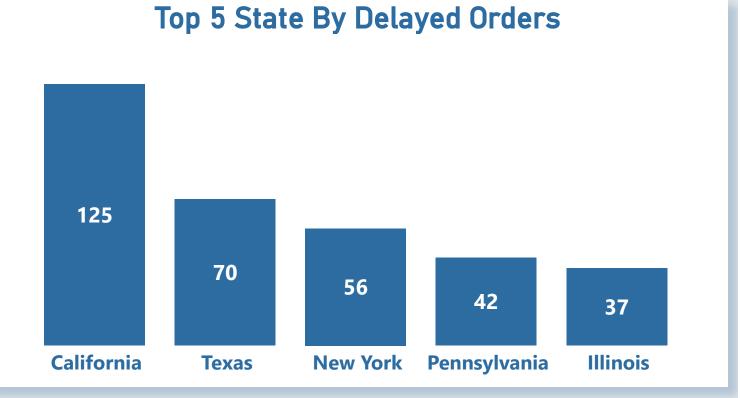
Operations & Shipping

Geographical Analysis

Key Takeaway & Recommendation

City	Total Customers	Total Orders	Total Sales	Sales YoY%
New York City	349	439	252463	52%
Los Angeles	300	378	173420	38%
Philadelphia	237	262	108842	62%
San Francisco	230	261	109041	51%
Seattle	187	210	116106	96%
Houston	170	186	63956	34%
Chicago	150	166	47820	49%
Columbus	96	110	38663	83%
San Diego	86	88	47521	13%
Dallas	77	79	20128	92%
Springfield	65	71	41828	29%
Jacksonville	61	61	44713	29%
Detroit	50	53	42447	40%
Newark	44	44	28448	94%
Richmond	38	39	17664	96%
Jackson	35	37	24964	120%
Aurora	34	35	11656	81%
Columbia	33	33	25283	50%
Miami	33	33	8648	30%
Arlington	31	31	20215	9%
Long Beach	30	31	12309	34%
<u>Total</u>	<u>793</u>	<u>4922</u>	<u>2261537</u>	47%







Business Overview

Customer and Product

Operations & Shipping

Geographical Analysis

Key Takeaway & Recommendation

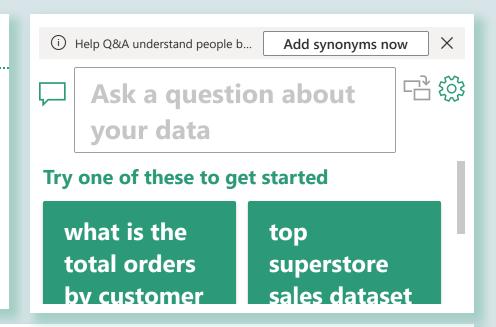
Key Takeaways & Recommendations

Top 5 Customers

Tom Ashbrook
Tamara Chand
Sean Miller
Raymond Buch
Adrian Barton

Marketing focus on Sub-Categories

Art
Envelopes
Fasteners
Labels
Supplies



Top 5 Products

Canon imageCLASS 2200 Advanced Copier
Cisco TelePresence System EX90 Videoconf...
Fellowes PB500 Electric Punch Plastic Com...
GBC DocuBind TL300 Electric Binding System
HON 5400 Series Task Chairs for Big and Tall

>> The Southern region currently offers only 1,050 out of the 1,861 available products, indicating a limited product variety which may be contributing to lower sales performance.

- >> Sales are consistently lower during the first quarter, particularly in February. To mitigate this, consider launching promotional campaigns or targeted discounts during this period to stimulate demand and boost sales activity.
- >> Analysis shows that 96% of delayed shipments occur with the First-Class shipping option, indicating a potential inefficiency in this shipping method. It is advisable to conduct a review of the First-Class logistics process and work with logistics partners to improve delivery times and reliability.
- >> Office Supplies and Furniture are the best-selling categories, making up a substantial portion of total sales. Consider expanding these categories with complementary.

States need improvement in shipping

California

New York

Pennsylvania

Texas