Stakeholder Analysis

1. Identify Stakeholders

The first step is to identify all the stakeholders who have an interest in or will be affected by the project. For a social media web application, the key stakeholders include:

- 1. **End Users**: The primary users of the application (e.g., regular users, influencers, content creators).
- 2. **Admins**: The team responsible for managing the application (e.g., content moderators, support team).
- 3. **Developers**: The team building the application (you and your team).
- 4. **Sponsors**: The organization or entity supporting the project (e.g., DEPI).
- 5. **Third Parties**: External service providers (e.g., Vercel for deployment, PostgreSQL for the database).

2. Understand Stakeholder Needs

Next, we need to understand the needs and expectations of each stakeholder group.

Stakeholder Group	Needs & Expectations	Priority
End Users	Easy-to-use interface.Ability to share content (text, images, videos).Social interactions (likes, comments, shares).Privacy and security.	High
Admins	Tools to manage reported content.User activity statistics.Ability to manage user accounts (ban, warn, etc.).	High
Developers	Maintainable and scalable code.Clear documentation for code and APIs.Efficient development process.	Medium
Sponsors	Successful project delivery within scope and timeline.Scalable and secure application.Positive user feedback and adoption.	High

Third Parties

 Integration with their services (e.g., Vercel, PostgreSQL). Medium

- Clear API documentation for seamless integration.

3. Prioritize Stakeholders

Not all stakeholders have the same level of influence or interest in the project. We can categorize them based on their impact and involvement:

- 1. **Primary Stakeholders**: These are the most critical stakeholders who have a direct impact on the project and are directly affected by its outcomes.
 - End Users: They are the primary audience, and their satisfaction is crucial for the success of the application.
 - **Admins**: They manage the platform and ensure its smooth operation.
 - Sponsors: They provide the resources and support needed for the project.
- Secondary Stakeholders: These stakeholders have an indirect impact on the project.
 - Developers: While important, their needs are more technical and internal.
 - Third Parties: They provide external services but are not directly involved in the day-to-day operations.

4. Document Stakeholder Needs

After identifying and prioritizing stakeholders, document their needs in a clear and structured format. This will serve as a reference throughout the project.

5. Validate Stakeholder Needs

Once the stakeholder needs are documented, it's important to validate them with the stakeholders themselves. This can be done through:

• Questionnaires: Surveys sent to stakeholders to gather their input.

Example of Stakeholder Analysis for a Social Media Web Application

1. End Users

Needs:

- A user-friendly interface that is easy to navigate.
- Ability to share different types of content (text, images, videos).
- o Features for social interaction (likes, comments, shares).
- o Privacy settings to control who can see their content.
- Security features to protect their accounts.
- Priority: High

2. Admins

Needs:

- o Tools to review and manage reported content.
- Access to user activity statistics and reports.
- Ability to manage user accounts (e.g., ban users, issue warnings).
- o A dashboard to monitor the overall health of the platform.
- **Priority**: High

3. Developers

Needs:

- A well-structured and maintainable codebase.
- Clear documentation for APIs and code.
- Efficient development and deployment processes.
- Tools for testing and debugging.
- **Priority**: Medium

4. Sponsors

Needs:

- Successful delivery of the project within the agreed timeline and scope.
- A scalable and secure application that can handle growth.
- o Positive user feedback and high user adoption rates.
- Regular updates on project progress.
- **Priority**: High

5. Third Parties

Needs:

- Clear API documentation for integration with their services.
- Reliable communication channels for support and troubleshooting.

- Compliance with their technical requirements (e.g., Vercel deployment guidelines).
- **Priority**: Medium