

## ERROR HANDLING TESTING

Interface	Bug Description	Fix / Not Fix
Image	When users browses and uploads an unsupported image format (eg; TIFF, BMP).	Fix
Image	User uploads an image with excessive file size.	Not Fix
Video	When a user uploads a video instead of image. There will be a bug.	Not Fix
Chat	User send messages to dermatologist.	Fix
Chat	User sends a message exceeding the maximum allowed length.	Fix
Chat	User sends a message with special characters or scripts.	Not Fix
Form	User enter valid or invalid detail in the form. The form instruct the user to insert valid details.	Fix
Form	User submits the form with missing required fields.	Fix
Form	User enters invalid email or phone number format.	Fix
Prediction	User uploads a skin image to get detection from the AI Skin Disease Detection System.	Fix
Prediction	User uploads an unsupported file format for skin image (e.g., PDF, DOCX).	Fix
Prediction	User uploads a corrupted or unreadable image file.	Fix
Prediction	AI model returns an error due to server or processing issues.	Not Fix

Prescription	Dermatologist uploads a prescription for the patient.	Fix
Prescription	Dermatologist uploads a prescription in an unsupported file format (e.g., DOCX instead of PDF).	Fix
Prescription	Dermatologist uploads a prescription with excessive file size.	Not Fix
Signup/Login	User attempts to sign up or log in with an invalid email or password.	Fix
Signup/Login	User attempts multiple failed login attempts in a short period.	Not Fix
Appointment	User attempts to book an appointment outside available hours or on a booked slot.	Fix
File Upload	User uploads a file while the server is temporarily down.	Fix
Data Processing	User's data fails to process due to backend issues.	Fix