# **Maiara Lopes**

## **Trained Front End Developer & Experienced Professional**





## **Professional Profile**

A highly accomplished individual and enthusiastic front-end developer with rich professional industry experience.

Experienced in keeping up to speed with front-end development best practices, utilising complex programming languages to deliver bespoke customer experience functionalities, collaborating with cross-functional teams, delivering exceptional customer service, using a logical approach to resolve issues and exceeding expectations set by senior stakeholders.

A results-focussed individual who enjoys working with people from all backgrounds and looks forward to new challenges.

## **Core Competencies**

#### Personal Skills

- Emotional Intelligence
- Flexibility
- Adaptability

#### **Professional Expertise**

- Customer Service Excellence
- Issue Management
- Commercial Awareness

## Process Improvement

- Stakeholder Engagement
- Efficiency Techniques

#### **Programming Languages**

- HTML and CSS
- JavaScript & React
- Bootstrap & GitHub

## **Professional Development**

m SheCodes Plus, Responsive & React | Intensive Programmes Course for Women, UK

2020 - 2021

**KEY SUBJECT AREAS** 

Front-end development best practices, code management, HTML, CSS, Bootstrap, GitHub, JavaScript and React

## **Career Summary**

Broadcast Coordinator | TVT/L10N LTD - Leading Media & Television Production Company, UK

2018 - Present

#### KEY ACHIEVEMENTS

- Assessed expected technical challenges and developed effective and proactive solutions to mitigate technical issues
- Prepared a variety of different written communications, reports and documents to facilitate smooth critical operations
- Operated a live broadcast system with thousands of viewers and coordinated local interpretations and subtitles

## Freelance Translator & Proofreader | Private Clients, UK

2018 - Present

#### **KEY ACHIEVEMENTS**

- Researched content to meet client requirements and mitigated grammatical issues from customer facing content
- Edited and evaluated final content copies and ensured adherence with established brand guidelines
- Effectively managed deadlines, provided solutions to technical issues and delivered exceptional customer service

Content Operations Coordinator | Discovery Communications - Global Mass Media Company, UK

2015 - 2017

#### **KEY ACHIEVEMENTS**

- Offered a friendly and efficient service to loyal customers and carefully handled challenging and escalated issues
- Exceeded internal content engagement targets and prioritised tasks in alignment with business priorities
- Demonstrated strong work ethic and improved efficiency and productivity within business-critical content operations

## **Academic Excellence**

血	Master of Arts: Audiovisual Translation   University of Surrey, UK	2011 - 2012
m	Bachelor of Arts Degree in Translation   Universidade De Brasília, Brazil	2005 - 2010

## **Additional Information**

Languages

• English (Fluent), Portuguese (Native) and Spanish (Basic)

References

Available upon request