

Test Automation in the age of **Digital Banking Darwinism**



Rudolf Grötz, Agile Engineering Coach@Raiffeisen Bank International AG Software Test User Group Hamburg, 16th November 2021

Who am I?

Who am I?

Rudolf Grötz

- Agile Engineering Coach / Raiffeisen Bank International AG
 - Guild Lead Test & Test Automation
- Organizer TestBustersNight VIENNA (Agile Test Automation Meetup Vienna)
- Conference Speaker (German Testing Day, Agile Tour Vienna,...)
- Author for IX-Magazin, Java-Magazin, ...
- Contact
 - Twitter: the_agile_carpenter
 - Mail: <u>rudolf.groetz@gmail.com</u>
 - LinkedIn: rudolf-groetz-6955b9160



Raiffeisen Bank International



Raiffeisen Bank International

- Austria & Central / Eastern Europe (CEE)
- Commerce- and investment bank for top 1.000-Commerce customers in Austria

CEE covered by local network units

16,4 Million commerce- und privat customer business & investment banking

- 3.000 branches
- Head Quarter in Vienna



RBI Group **Digital** Solution (GDS)



Parts of GDS

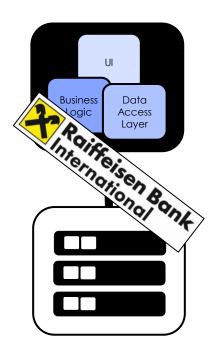
- Banking Platform, Digital Service Enabler (Merlin)
- Open Banking API Platform (Galileo)
- Mobile Banking App (myRaiffeisen)

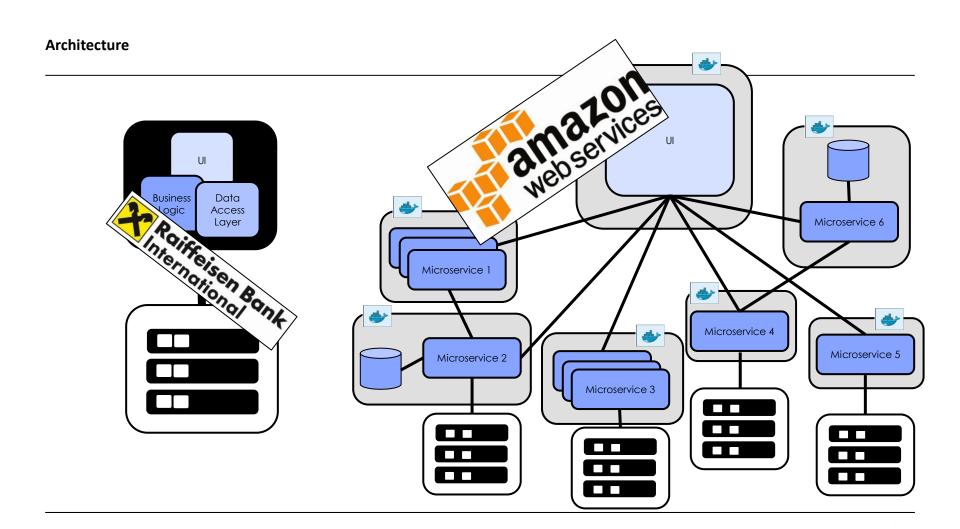


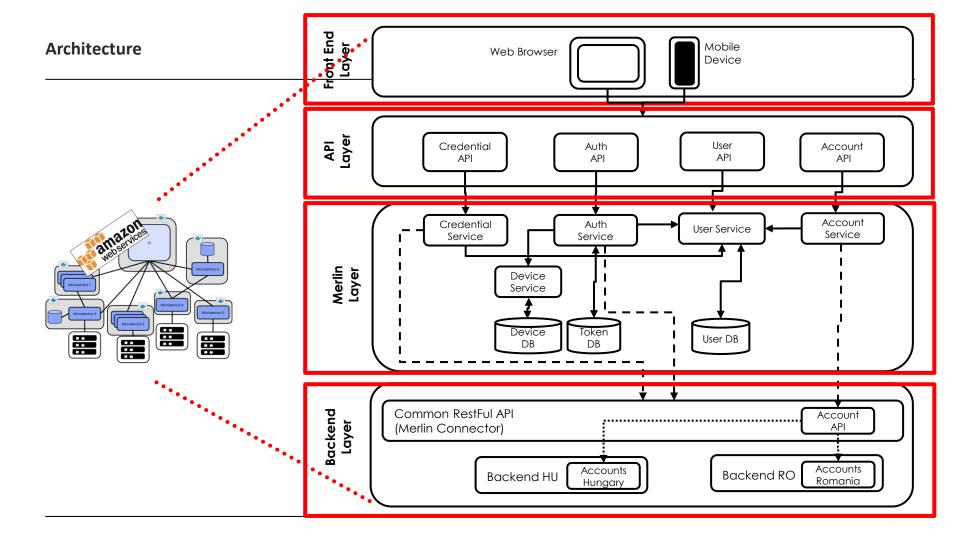
Microservice Challenges

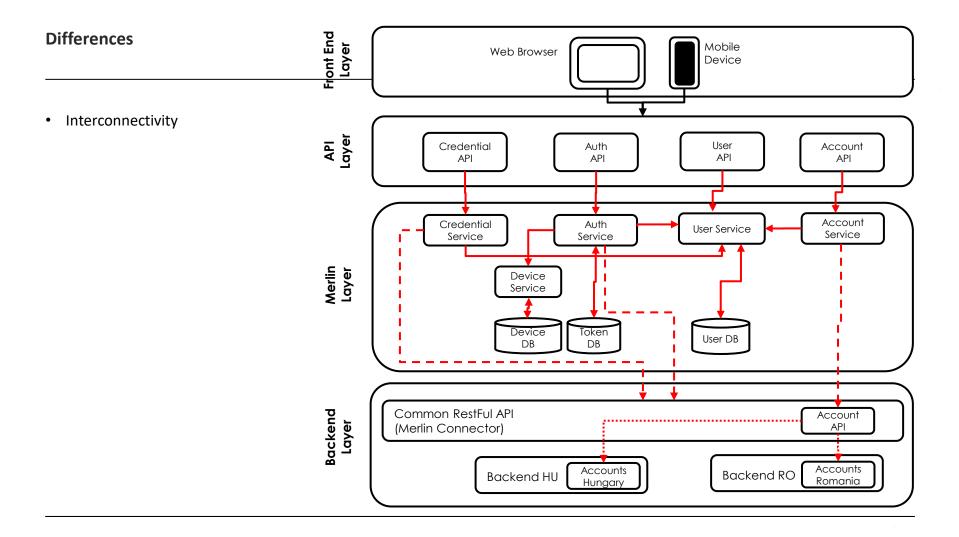


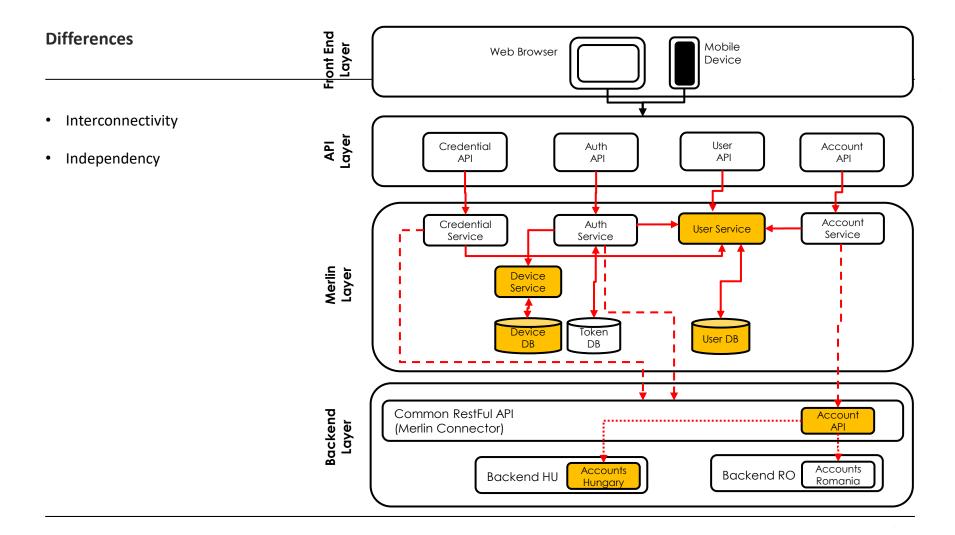
Architecture

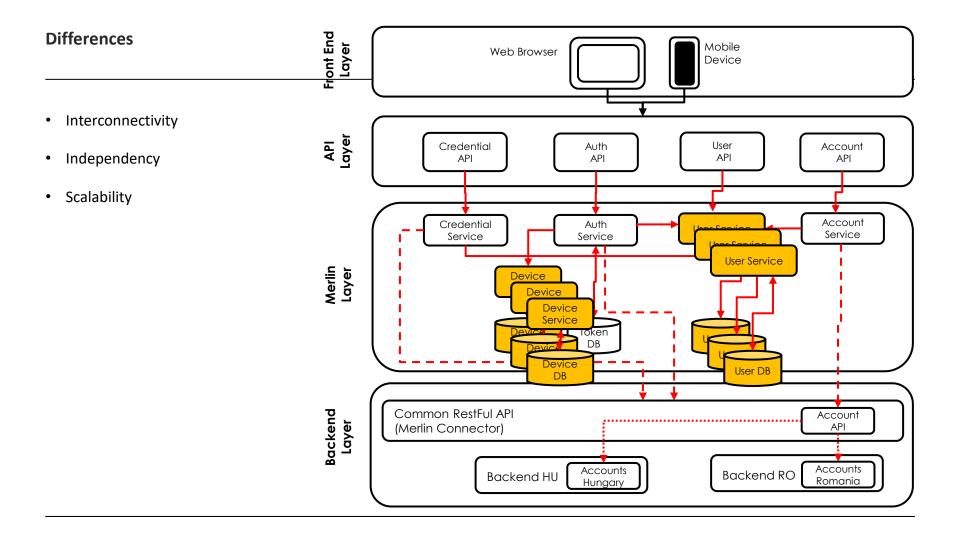


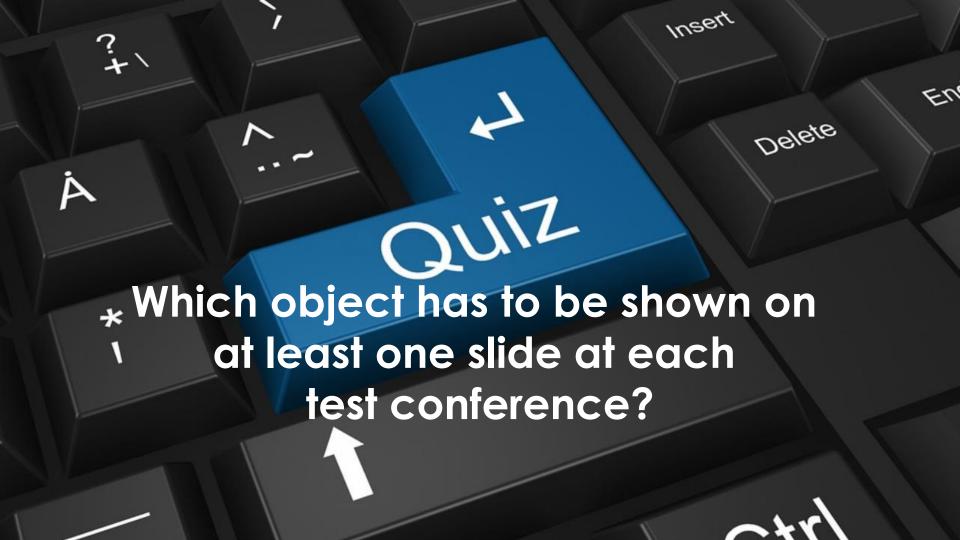


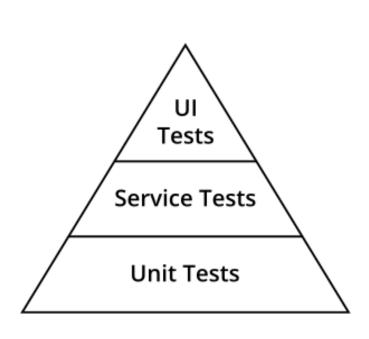




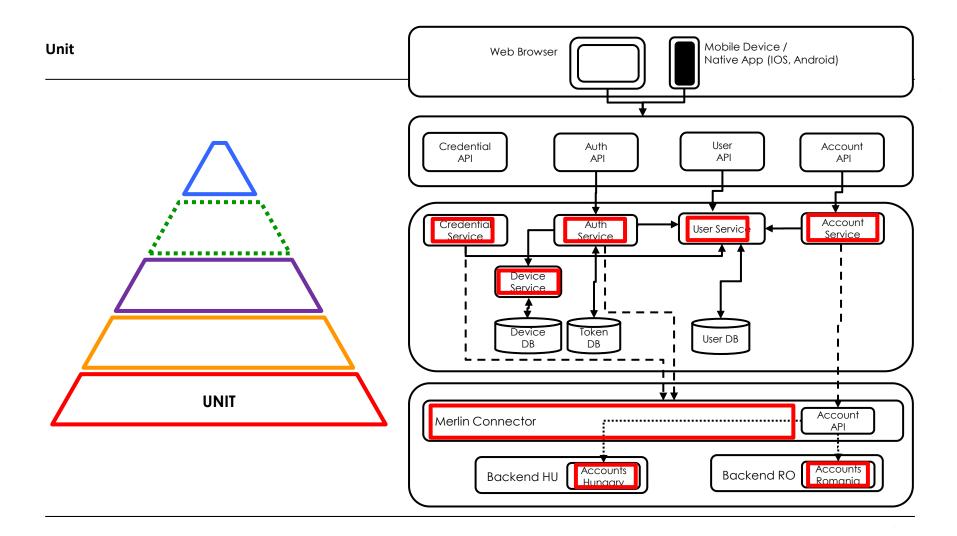


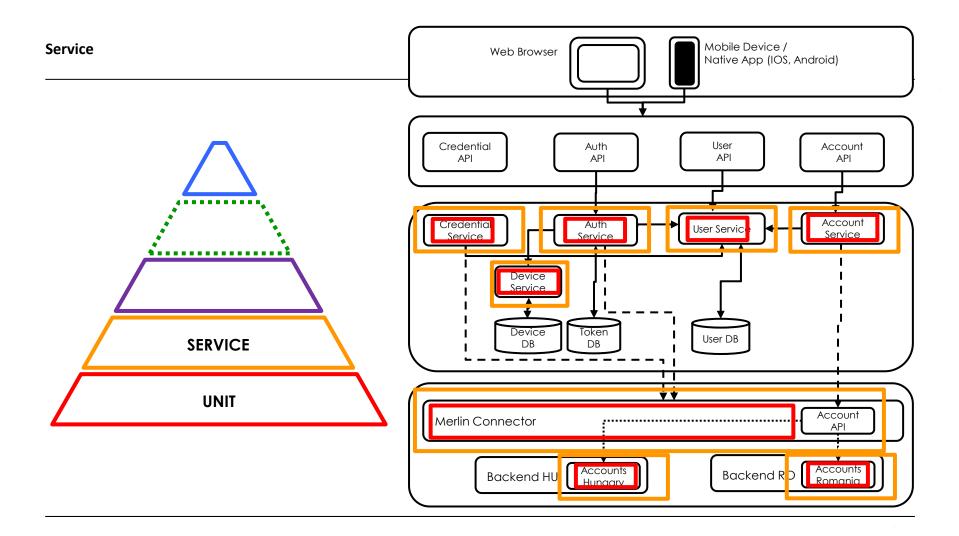


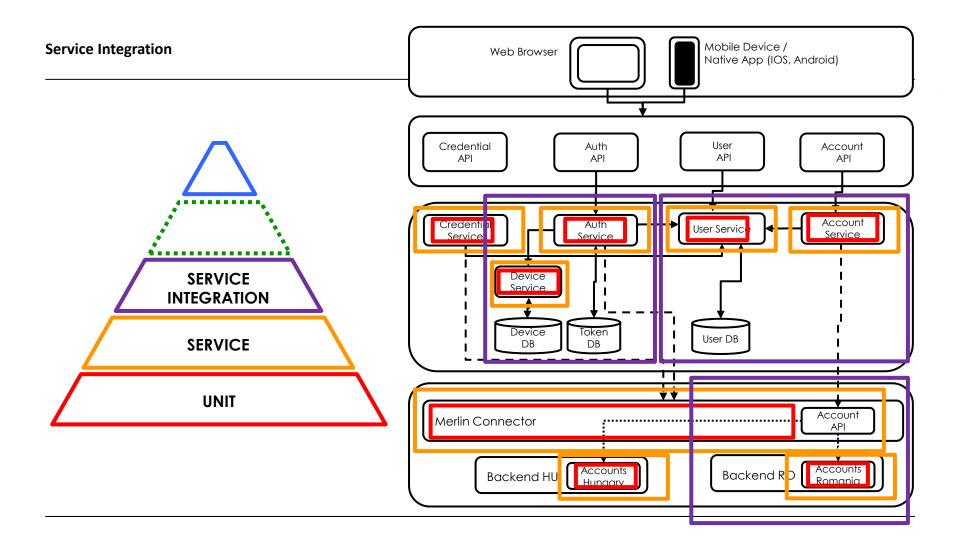


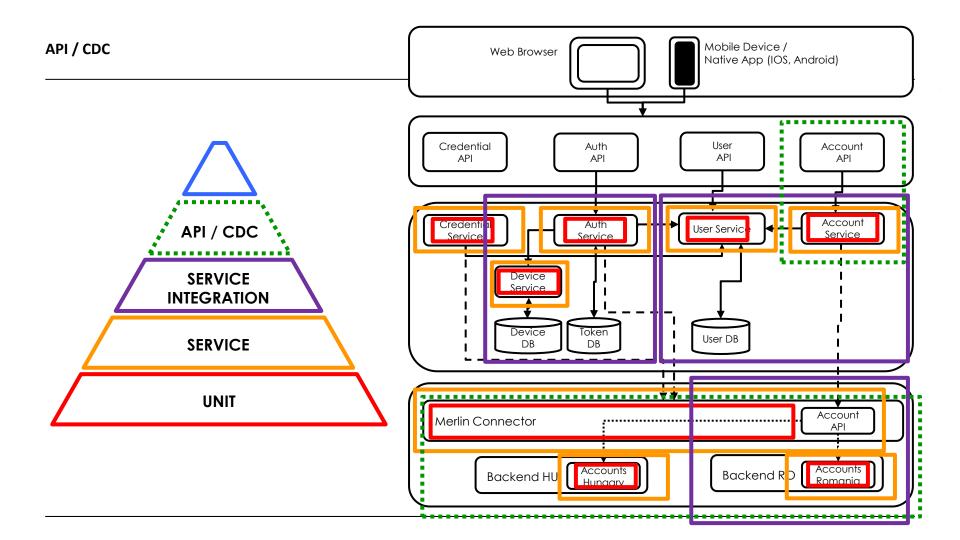


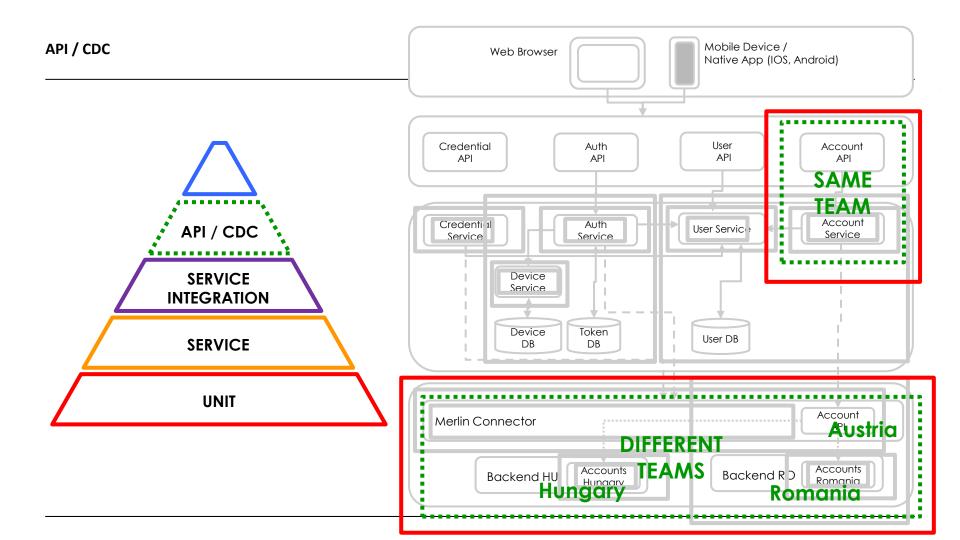


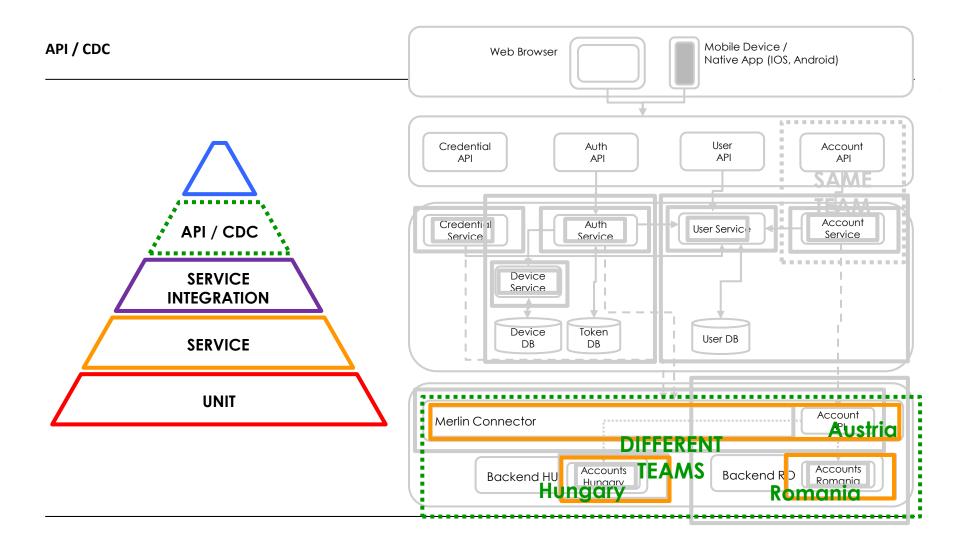




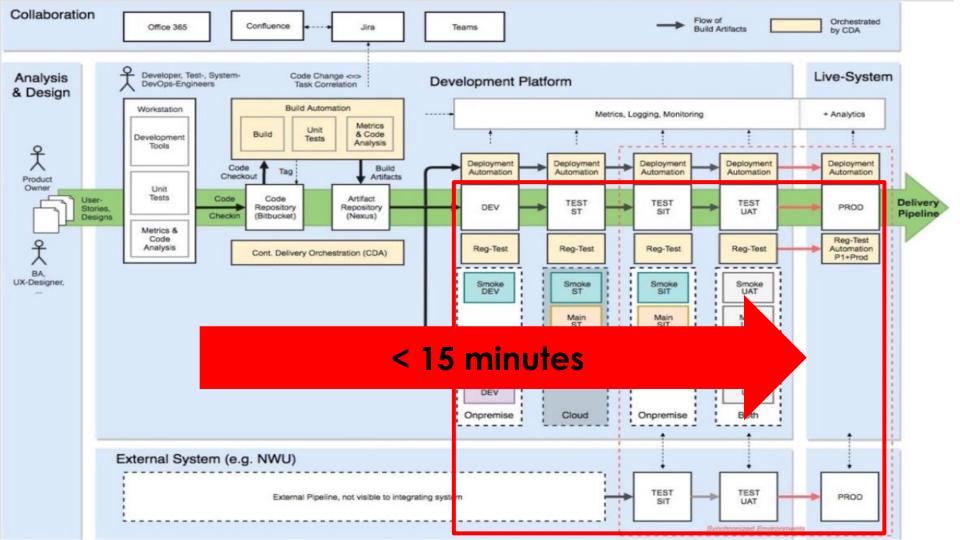








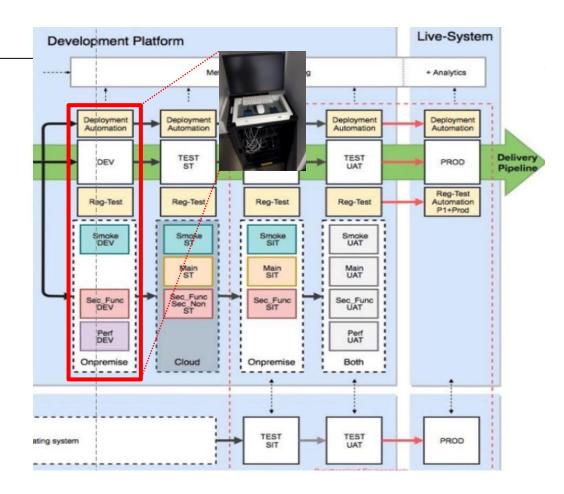




Test Stages (Mocked)

Development Test Stage

- Objective: Validate that data is displayed and feature is working correct.
- Data: Mocks with synthetic data.
- Mobile devices: <u>2 core physical mobile devices</u>
 (1 IOS, 1 Android) in on-premise device lab.



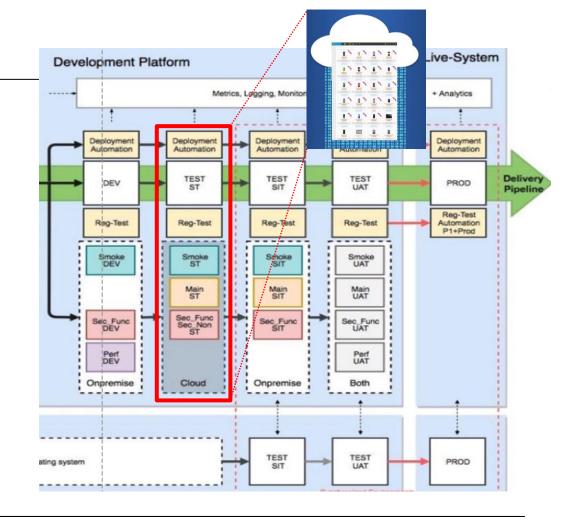
Test Stages (Mocked)

Development Test Stage

- Objective: Validate that data is displayed and feature is working correct.
- Data: Mocks with synthetic data.
- Mobile devices: <u>2 core physical mobile devices</u> (1 IOS, 1 Android) in on-premise device lab.

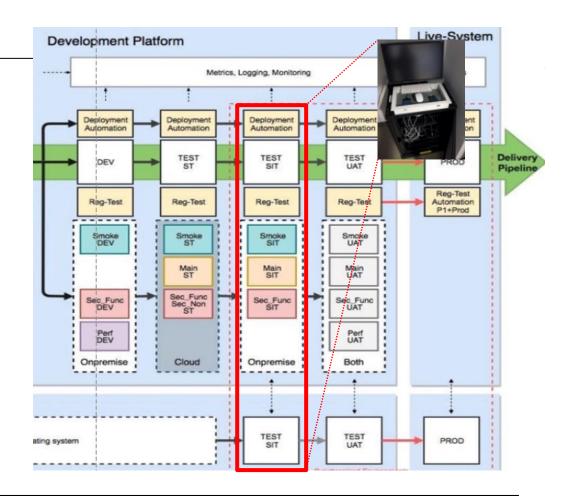
System Test Stage

- Objective: Validate that data is displayed and user-journeys are working correct on all core & extended mobile devices (30 devices).
- Data: Virtual Bank.
- Mobile devices: <u>All core & extended physical</u> mobile devices in cloud device lab.



Test Stages (Integrated)

- System Integration Test Stage
 - Objective: Validate that connection to country backends is working and data is displayed correct.
 - Data: Pseudonymized data on country SIT.
 - Mobile devices: <u>2 core physical mobile devices</u>
 (1 IOS, 1 Android) in on-premise lab.



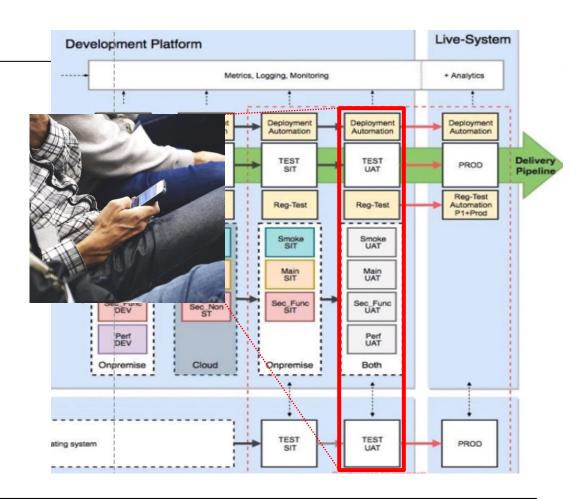
Test Stages (Integrated)

System Integration Test Stage

- Objective: Validate that connection to country backends is working and data is displayed correct.
- Data: Pseudonymized data on country SIT.
- Mobile devices: 2 core physical mobile devices (1 IOS, 1 Android) in on-premise lab.

User Acceptance Test Stage

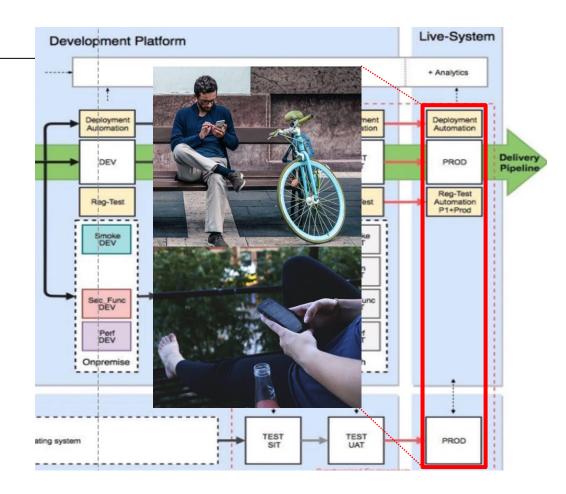
- Objective: Validate that data is displayed and feature is working correct.
- Data: Pseudonymized data on country UAT.
- Mobile devices: UAT-User mobile devices.



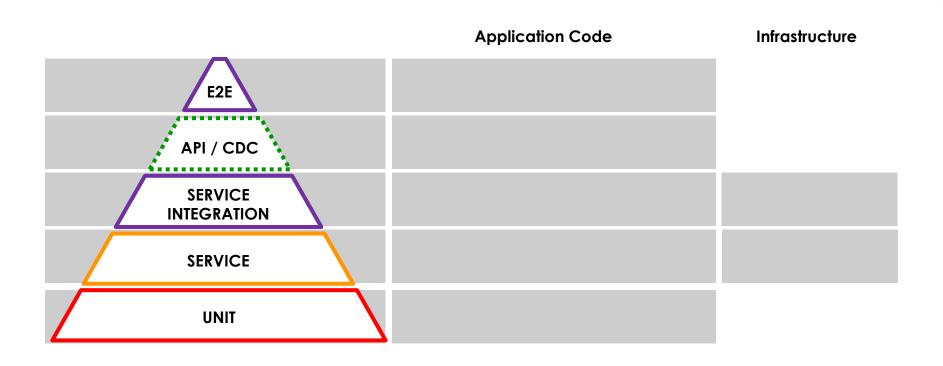
Test Stages

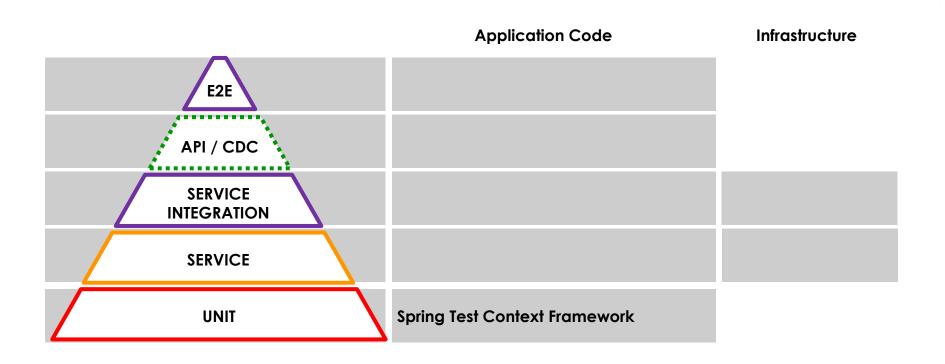
Production Stage

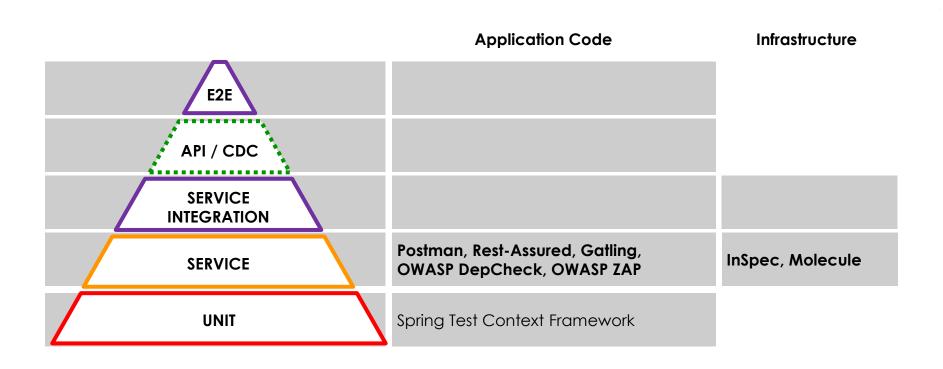
- Objective: Validate that data is displayed and feature is working correct.
- Data: 10 Beta-Users.
- Mobile devices: Beta-Users mobile devices.

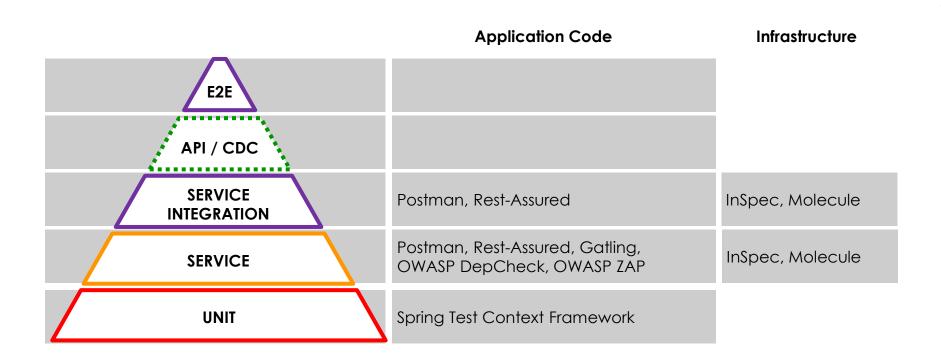


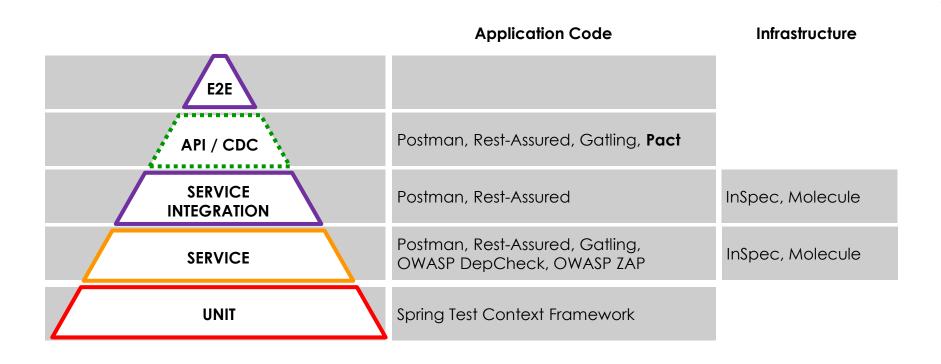


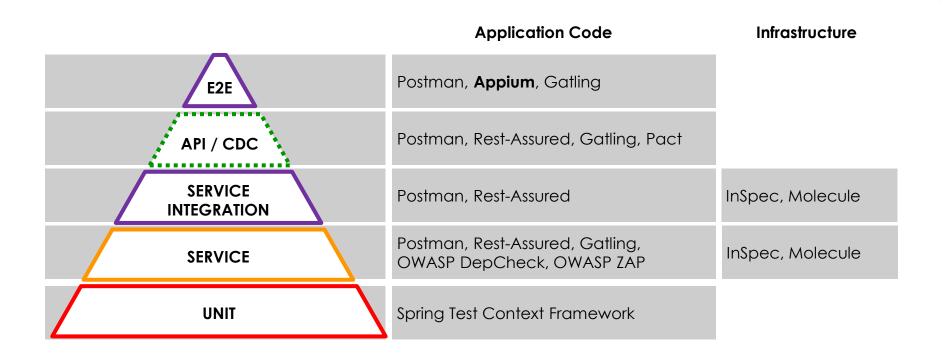








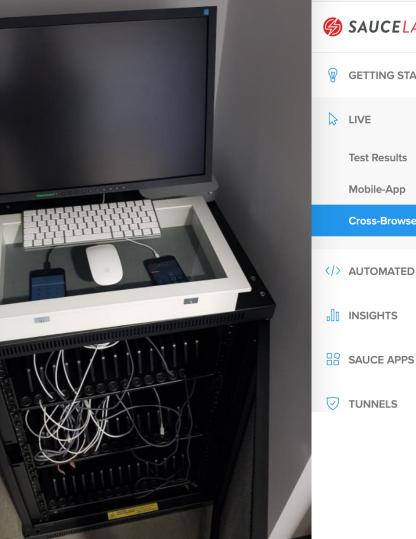




Mobile **Device** Lab



https://pixabay.com/photos/phone-iphone-tablet-device-5246789/





GETTING STARTED



 \wedge







Desktop

Android 10

iOS 13.4

1242 x 2208

Android 9

1440 x 2960

Android 7.1.2

1080 x 1920

Android 11

1440 x 2880

BQ Aquaris M5

Google Pixel 2 XL

1440 x 3040

iPhone 8 Plus







Test Results Mobile-App





Google Pixel 4 XL







Cross-Browser

TUNNELS



V







Huawei P10 Lite

Android 7.0

1080 x 1920

iPhone XS

iOS 13.3

1125 x 2436

Android 9

Android 9

Android 11

1080 x 2160

1080 x 2160

Google Pixel 3

1600 x 2560

BQ Aquaris X2



























Android 11

1440 x 2960



iPad Pro 12





iPhone XS

iOS 13.3.1

1242 x 2688



O Continuous Delivery Studio

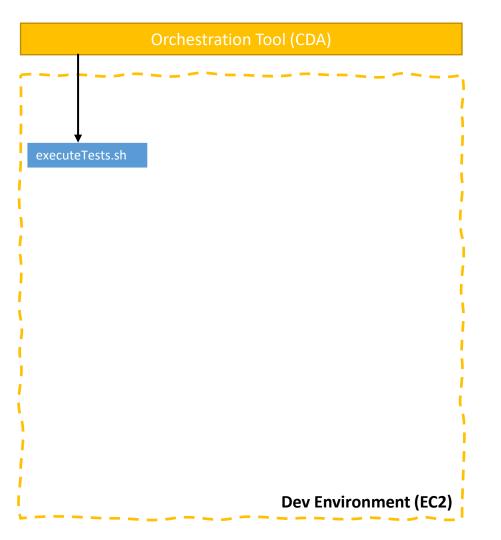
Product and release management

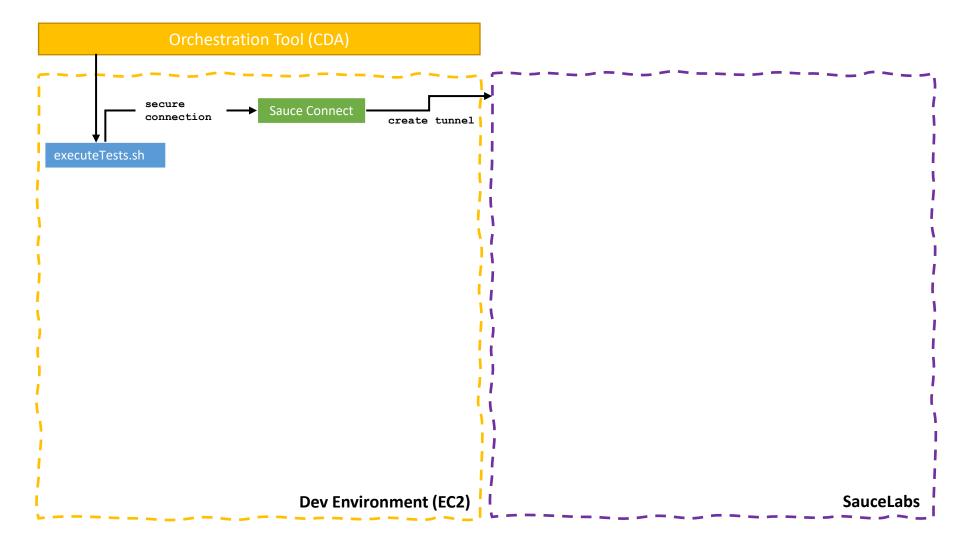
Global user group management

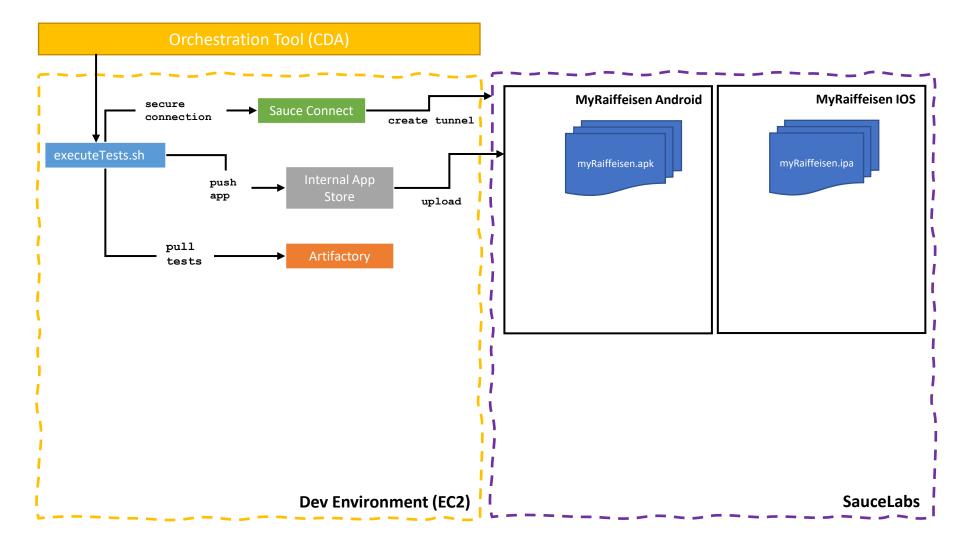
Account management

Logged in as WZHGRO (last login on 28/08/2019 11:53 AM) »Home »Product and release management Products: 127 items Product release data Dependency Management Shipping & Environment Management Н Search... G Dependency graph Component releases: 38 items ★ gds-merlin-inapp-analytics 0 Search... ★ sgds-merlin-logging # s gds-merlin-logging-es Overview # sgds-merlin-logging-ingest a newton-android-build-img 2.5.0.b1 # sgds-merlin-monitoring a newton-landing-build-img 2.5.0.b1 # sqds-merlin-personalisation newton-landing-page 2.5.0.b1 ★ gds-merlin-personalisation-offline-cate ★ gds-merlin-personalisation-offline-cate ★ gds-merlin-personalisation-testing 🛨 📚 gds-merlin-rbbh ⊕ ads-merlin-smeon ★ gds-merlin-support-functions ★ ads-newton ■ s ads-newton-mobile gds-newton-mobile 2.5.0 ewtof-mobile just-nockeyan 2,5,0,0* **2.5.0.b5** ◆ 2.5.0.b4 ● 2.5.0.b3 a newton-mobile-android-test (cloud) ● 2.5.0.b2 newton-mobile-android-test (cloud-h **●** 2.5.0.b1 a newton-mobile-android-test (onpren # ads-newton-mobile 2.4.1 a newton-mobile-android-test (onpren # sgds-newton-personalisation a newton-mobile-api (kotlin-client) 2.5 ★ gds-playground 🛨 📚 gds-psd2 ★ gds-psd2-aisp 8 ★ gds-psd2-bgs-consent 🛨 📚 gds-psd2-cisp ★ gds-psd2-consent Add component

Dev Environment (EC2)

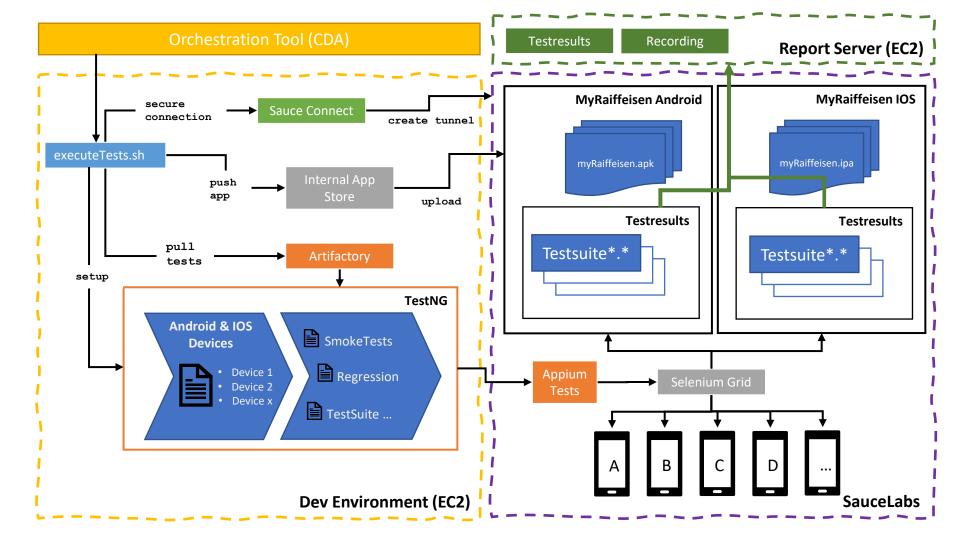






MyRaiffeisen Android MyRaiffeisen IOS secure Sauce Connect connection create tunnel myRaiffeisen.apk myRaiffeisen.ipa push app upload pull tests setup TestNG **Android & IOS** SmokeTests **Devices** Regression Device 1 Device 2 Device x TestSuite ... **Dev Environment (EC2) SauceLabs**

MyRaiffeisen Android MyRaiffeisen IOS secure Sauce Connect connection create tunnel myRaiffeisen.apk myRaiffeisen.ipa push app upload pull tests setup TestNG **Android & IOS** SmokeTests **Devices** Device 1 Regression **Appium** Device 2 Device x TestSuite ... **Dev Environment (EC2)** SauceLabs



RBI MOBILE DEVICE CLOUD MYRAIFFEISEN





Lessons Learned

- 1. Use microservices only if you really need them.
- 2. Use Non-Functional tests at microservice level.
- 3. Use Consumer Driven Contracts.
- 4. Use physical mobile devices if you really need them.
- 5. Use infrastructure testing to validate your cloud infrastructure.



