# Maitraye Das

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## Research Summary

My research interest sits broadly at the intersection of Human-Computer Interaction (HCI), Computer-Supported Cooperative Work (CSCW), and Accessible Computing, with a focus on studying and designing for accessible collaborative content production in ability-diverse teams, i.e., teams involving people with and without disabilities. Methodologically, I take a human-centered, community-based research approach that involves in-depth qualitative studies (e.g., contextual interviews and ethnographic field observations) followed by the iterative design, development, and evaluation of new systems. As a first-generation scholar and woman of color from the Global South, my broader goal is to enhance accessibility and inclusion through computing and contribute towards reducing equity gaps in education, employment, and creative work.

## Education

**Northwestern University**, Evanston, IL, USA — Aug 2022 (expected)
PhD in Technology and Social Behavior (dual degree in Computer Science & Communication)
*Dissertation:* Designing for Accessible Collaborative Content Creation in Ability-Diverse Teams
*Committee:* Darren Gergle (chair), Anne Marie Piper (co-chair), Marcelo Worsley, and Cynthia Bennett

**Northwestern University**, Evanston, IL, USA — Mar 2021
MS in Technology and Social Behavior (dual degree in Computer Science & Communication)
*GPA:* 3.97/4.00

**Bangladesh University of Engineering and Technology (BUET)** — Sep 2015
BS in Computer Science and Engineering (CSE) *with Honors*
*GPA:* 3.85/4.00 | *Rank:* 7th in a class of 134 students, *magna cum laude*
*Thesis:* Protecting Genomic Privacy in Medical Tests using Distributed Storage
*Advisor:* Tanzima Hashem

## Selected Awards, Honors, and Grants

- Best Paper Award [J4] — 2021
  ACM Conference on Computer-Supported Cooperative Work and Social Computing (CSCW)
- Recognition for Contribution to Diversity & Inclusion [J4] — 2021
  ACM Conference on Computer-Supported Cooperative Work and Social Computing (CSCW)
- Best Paper Nomination [C9] — 2021
  ACM Conference of Computers and Accessibility (ASSETS)
- Selected as a Rising Star in EECS | Massachusetts Institute of Technology — 2021
- PhD Student Research Award — 2021
  Department of Computer Science, Northwestern University
- Graduate Research Grant ($2,999) — 2021–2022
  School of Communication, Northwestern University

- Dissertation Research Grant ($1,500) 2021
  Department of Communication Studies, Northwestern University
- Best Paper Honorable Mention Award [C8] 2020
  ACM Conference on Human Factors in Computing Systems (CHI)
- Finalist (among top 20 students) | Microsoft Research PhD Fellowship 2020
- Best Paper Honorable Mention Award [J2] 2019
  ACM Conference on Computer-Supported Cooperative Work and Social Computing (CSCW)
- Best Paper Award [C5] 2018
  IEEE International Conference on Computers, Software, and Applications (COMPSAC)
- Best Undergraduate Thesis Award 2015
  Department of CSE, Bangladesh University of Engineering & Technology
- Dean's List Award 2011 – 2015
  Bangladesh University of Engineering & Technology
- University Merit Scholarship 2011 - 2014
  Bangladesh University of Engineering & Technology

## Journal Articles

[Directly mentored students are marked with a *]

J5. **Maitraye Das,** Anne Marie Piper, and Darren Gergle. 2022. Design and Evaluation of Accessible Collaborative Writing Techniques for People with Vision Impairments. In *ACM Transactions on Computer-Human Interaction (TOCHI)*, Vol. 29, 2, Article 9 (April 2022), 42 pages. [Impact Factor: 3.15]

🏆 J4. **Maitraye Das,** John Tang, Kathryn E. Ringland, and Anne Marie Piper. 2021. Towards Accessible Remote Work: Understanding Work-from-Home Practices of Neurodivergent Professionals. In *Proceedings of the ACM on Human-Computer Interaction,* Vol. 5, CSCW1, Article 183, 30 pages. [Impact Factor: 4.42]
**Best Paper Award** (top 1% of submissions)
**Recognition for Contribution to Diversity & Inclusion**

J3. Katya Borgos-Rodriguez, **Maitraye Das,** and Anne Marie Piper. 2021. Melodie: A Design Inquiry into Accessible Crafting through Audio-Enhanced Weaving. In *ACM Transactions on Accessible Computing (TACCESS),* Vol. 14, 1, Article 5 (March 2021), 30 pages. [Impact Factor: 2.64]

🎗 J2. **Maitraye Das,** Darren Gergle, and Anne Marie Piper. 2019. "It doesn't win you friends": Understanding Accessibility in Collaborative Writing for People with Vision Impairments. In *Proceedings of the ACM on Human-Computer Interaction*, Vol. 3, CSCW, Article 191 (November 2019), 26 pages. [Impact Factor: 4.42]
**Best Paper Honorable Mention** (Top 5% of submissions)

J1. *Nusrat Jahan Mazumder, **Maitraye Das**, Tanzima Hashem, Sharmin Afrose, and *Khandaker Ashrafi Akbar. 2019. Towards Privacy-preserving Authenticated Disease Risk Queries. In *Journal of Information Processing*, Vol. 27 (September 2019), pp. 624-642.

## Peer-Reviewed Conference Proceedings Papers

[Top-tier venues in Human-Computer Interaction include extensively peer-reviewed conferences such as CHI. These highly selective conferences are intended for archival papers and comparable to journals in visibility, selectively, and impact.]

C10. **Maitraye Das**, *Thomas McHugh, Anne Marie Piper, and Darren Gergle. 2022. Co11ab: Augmenting Accessibility in Synchronous Collaborative Writing for People with Vision Impairments. In *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI '22).*
[first-round acceptance rate: 12.5%]

C9. Kelly Mack, **Maitraye Das,** Dhruv Jain, Danielle Bragg, John Tang, Andrew Begel, Erin Beneteau, Josh Urban Davis, Abraham Glasser, Joon Sung Park, and Venkatesh Potluri. 2021. Mixed Abilities and Varied Experiences: A Group Autoethnography of a Virtual Summer Internship. In *Proceedings of the ACM Conference on Computers and Accessibility (ASSETS '21),* 21 pages. [acceptance rate: 29%]
**Best Paper Nomination**

C8. **Maitraye Das,** Katya Borgos-Rodriguez, and Anne Marie Piper. 2020. Weaving by Touch: A Case Analysis of Accessible Making. In *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI '20),* 1-15. [acceptance rate: 24.3%]
**Best Paper Honorable Mention** (Top 5% of submissions).

C7. **Maitraye Das,** Brent Hecht, and Darren Gergle. 2019. The Gendered Geography of Contributions to OpenStreetMap: Complexities in Self-Focus Bias. In *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI '19)*, Paper 563, 14 pages. [acceptance rate: 23.8%]

C6. Moushumi Sharmin, Monsur Hossain, Abir Saha, **Maitraye Das**, Margot Maxwell, and Shameem Ahmed. 2018. From Research to Practice: Informing the Design of Autism Support Smart Technology. In *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI '18),* Paper 102, 16 pages. [acceptance rate: 25%]

C5. **Maitraye Das**, *Nusrat Jahan Mazumder, Sharmin Afrose, *Khandaker Ashrafi Akbar, and Tanzima Hashem. 2018. A Novel Secret Sharing Approach for Privacy-Preserving Authenticated Disease Risk Queries in Genomic Databases. In *Proceedings of the 42nd IEEE International Conference on Computers, Software, and Applications (COMPSAC '18)*, pp. 645-654. [acceptance rate: 24%]
**Best Paper Award**

C4. Abir Saha and **Maitraye Das**. 2017. Impact of Social Networking on Post-Partum Depression in Women: An Analysis in the context of Bangladesh. In *Proceedings of the 20th IEEE International Conference on Computer and Information Technology (ICCIT '17),* pp. 1-6.

C3. **Maitraye Das** and Abir Saha. 2017. An Automated Speech-Language Therapy Tool with Interactive Virtual Agent and Peer-to-Peer Feedback. In *Proceedings of the 4th International Conference on Advances in Electrical Engineering (ICAEE '17)*, pp. 510-515.

C2. *Fatema Khan, **Maitraye Das**, and *Ahiya Ahammed. 2016. PurpleAid: An mHealth platform to combat health hazards of women. In *Proceedings of the 2016 International Conference on Medical Engineering, Health Informatics and Technology (MediTec '16).*

C1. **Maitraye Das**, Sunandita Sarker, and Syeda Lammim Ahad. 2016. A Novel Health Support System with Biometric Data Acquisition Device. In *Proceedings of the 19th International Conference on Computer and Information Technology (ICCIT '16)*, pp. 201-206.

## Book Chapter

B1. **Maitraye Das,** Katya Borgos-Rodriguez, and Anne Marie Piper. Under Review. A Case Study of Skilled Craftwork among Blind Fiber Artists. In Elizabeth Guffey ed. *Design for One: Post Universal Design and the New Normal*. Bloomsbury.

## Workshop Position Papers, Posters, and Doctoral Consortia

P11. **Maitraye Das.** 2021. Augmenting Ability-Diverse Collaboration. In *MIT EECS Rising Stars Workshop '21.*

P10. **Maitraye Das.** 2021. Designing for Accessible Collaborative Content Creation for People with Vision Impairments. In *Human-Computer Interaction Consortium (HCIC '21).*

P9. **Maitraye Das.** 2021. Rethinking Power and Politics in Care Work within Ability-Diverse Maker Communities. In the *Workshop on The Future of Care Work at the ACM Conference on Computer-Supported Cooperative Work & Social Computing (CSCW '21).*

P8. **Maitraye Das.** 2020. Designing for Collaborative Content Creation for People with Vision Impairments. In the *Conference Companion Publication on Computer Supported Cooperative Work & Social Computing (CSCW '20).* [Doctoral consortium]

P7. **Maitraye Das,** Katya Borgos-Rodriguez, and Anne Marie Piper. 2020. Rethinking Power and Politics in Accessible Making. In the *Workshop on Investigating the Role of Critical Disability Studies in HCI at the ACM Conference on Human Factors in Computing Systems (CHI '20).*

P6. **Maitraye Das.** 2019. Who Can See What: Privacy and Audience Management for People with Vision Impairments on Social Media. In the *Workshop on Addressing the Accessibility of Social Media at the ACM Conference on Computer-Supported Cooperative Work & Social Computing (CSCW '19).*

P5. **Maitraye Das.** 2019. Designing for Collaborative Content Creation for People with Vision Impairments. *Microsoft Research PhD Fellowship Finalist Presentation*, Redmond, WA, USA.

P4. **Maitraye Das**. 2018. Understanding Collaborative Writing Practices of People with Visual Impairments. In the *ACM International Conference on Pervasive and Ubiquitous Computing (UbiComp '18).*

P3. **Maitraye Das**. 2018. Towards Understanding the Effects of Social Networking on Postpartum Depression in Women. *Grace Hopper Celebration (GHC)*, USA.

P2. **Maitraye Das**, Sharmin Afrose, and Tanzima Hashem. 2015. Protecting Genomic Privacy in Medical Tests using Distributed Storage. *Grace Hopper Celebration (GHC)*, USA.

🏆 P1. **Maitraye Das**, Sunandita Sarker, and Shahina Ferdous. 2014. SpeechAid: A Self-treatment System for Individuals with Speech Disorder. *Grace Hopper Celebration India (GHCI).*
**Best Technical Poster Award**

## Research Experience

**Northwestern University** | Collaborative Technology Lab Fall 2017 - Present
Graduate Research Assistant | advised by *Darren Gergle*

- Conducted contextual interviews and observations to understand collaborative writing practices and accessibility needs of blind professionals. Built new accessible systems to support blind writers in asynchronous and synchronous collaborative writing. Evaluated systems through a design exploration

study with 15 blind writers and a mixed-methods controlled experiment with 48 blind writers. Project funded by National Science Foundation (award link).
Faculty collaborator: *Anne Marie Piper*

- Collected a dataset of nearly 0.45 billion edits by 2000 OpenStreetMap editors using Python and Osmium. Performed quantitative analysis to investigate gender-based self-focus bias in OpenStreetMap.
  Faculty collaborator: *Brent Hecht*

**Northwestern University** | Inclusive Technology Lab Spring 2018 - Present
Graduate Research Assistant | advised by *Anne Marie Piper*

- Conducted ethnographic field observations and contextual interviews at a weaving studio for people with vision impairments. Designed an audio-enhanced loom to support blind weavers in performing weaving activities and an audio-tactile system to support accessible drafting of fabric patterns. Project funded by National Science Foundation (award link).

**Microsoft Research (MSR), USA** | Ability Team Summer 2020
Research Intern | mentored by *John Tang*

- Conducted semi-structured interviews with 36 neurodivergent professionals. Outlined practical guidelines for inclusive organizational practices and accessible design of remote collaboration tools.
  Faculty collaborators: *Kathryn E. Ringland, Anne Marie Piper*

- Performed a group autoethnographic study reflecting on accessible practices in an ability-diverse team and highlighted opportunities for designing technologies for accessible remote work.
  MSR collaborators: *Danielle Bragg, Andrew Begel*

**Western Washington University, USA** Summer 2017
Researcher (remote) | mentored by *Moushumi Sharmin* and *Shameem Ahmed*

- Performed a systematic literature review on smart technologies for children on the autism spectrum.

**Bangladesh University of Engineering and Technology (BUET)** Aug 2014 - Sep 2017
Undergraduate Researcher | advised by *Tanzima Hashem*

- Developed a secret-sharing algorithm for privacy-preserving disease risk queries in genomic databases.

## Teaching Experience

**Northwestern University** | Department of Computer Science / Communication Studies Winter 2022
Teaching Assistant | *COMP_SCI 314/ COMM_ST 351 – Technology & Human Interaction*

- Facilitated in-class discussions, held weekly office hours, delivered lectures, and graded assignments (56 students).

**United International University (UIU),** Dhaka, Bangladesh Oct 2015 - Mar 2017
Lecturer/Instructor | Department of Computer Science and Engineering (CSE)

- Delivered lectures, held weekly office hours, prepared and evaluated homework assignments and final exams, conducted lab sessions, and supervised student projects.

- Courses Instructed:

  *CSE 313 – Computer Architecture*
  Fall 2015: 29 students

  *CSE 225 – Digital Logic Design*
  Fall 2015: 27 students; Summer 2016: 26 students; Fall 2016: 54 students in two classes

*CSE 226 – Digital Logic Design Laboratory*
Fall 2015: 77 students in three classes; Spring 2016: 29 students;
Summer 2016: 49 students in two classes; Fall 2016: 40 students in two classes

*CSE 236 – Assembly Programming Laboratory*
Spring 2016: 15 students; Summer 2016: 29 students

*CSE 113 – Electrical Circuits*
Spring 2016: 67 students in two classes; Summer 2016: 18 students; Fall 2016: 31 students

## Course Designed

*Accessible Collaboration* | Northwestern University Mar 2021
Computer Science/Communication Studies undergraduate course | Supervised by *Darren Gergle*

- Planned class structure, reading materials, assignments, projects, and assessments following the universal design for learning and active learning principles. Completed as one of the three PhD qualifying exams.

## Invited Talks, Panels, and Demonstrations

**Talk:** *Designing for Accessible Collaborative Content Creation in Ability-Diverse Teams*

- University of Illinois Urbana-Champaign | Department of Computer Science Apr 2022
- Pennsylvania State University | College of Information Sciences & Technology Mar 2022
- Virginia Tech | Department of Computer Science Mar 2022
- University of Utah | School of Computing Mar 2022
- Johns Hopkins University | Department of Computer Science Mar 2022
- Indiana University Bloomington | Luddy School of Informatics, Computing, & Engineering Mar 2022
- Northeastern University | Khoury College of Computer Sciences Feb 2022
- Georgia Institute of Technology | Department of Interactive Computing Feb 2022
- Ohio State University | Department of Computer Science & Engineering Feb 2022
- Arizona State University | School of Computing & Augmented Intelligence Feb 2022
- George Mason University | Department of Computer Science Feb 2022
- New Jersey Institute of Technology | Department of Informatics Feb 2022
- MIT Computer Science & Artificial Intelligence Laboratory | Visualization Group Dec 2021
- University of Washington | Center for Research and Education on Accessible Technology and Experiences (CREATE) Oct 2021

**Talk:** *Understanding Accessibility in Collaborative Writing for People with Vision Impairments*

- Microsoft Office and Windows Accessibility Teams | Microsoft Feb 2021

**Guest Lecture:** *Understanding Accessibility in Collaborative Writing*

- Input and Interaction Course (INFO 463) | Information School, University of Washington Nov 2020

**Talk:** *Understanding Accessibility in Remote Work for Neurodivergent Professionals*

- New Future of Work Group | Microsoft Sep 2020

**Talk:** *Designing for Accessible Interaction*

- Bangladesh HCI and ICTD Study and Research Group, Virtual Event Apr 2020

**Demo:** *Technologies for Accessible Collaborative Writing and Weaving*

- TSB Prospective PhD Students Visiting Weekend | Northwestern University 2022, 2019

**Panel:** *Graduate Life and Research*

- TSB Prospective PhD Students Visiting Weekend | Northwestern University 2021, 2018

## Other Awards and Grants

*Special Recognition for Outstanding Review*

ACM Conference on Human Factors in Computing Systems (CHI), 4 times 2021, 2022
ACM Conference on Computer-Supported Cooperative Work (CSCW), 2 times 2021, 2019
ACM Conference on Designing Interactive Systems (DIS) 2022

*Conference Travel Grant*

SIGACCESS Diversity and Inclusion Scholarship for ACM ASSETS conference 2020
Northwestern University ($2,300 + $1,500) 2019, 2018
ACM International Conference on Pervasive and Ubiquitous Computing ($600) 2018

*Student Scholarship*

Grace Hopper Celebration USA 2018
Grace Hopper Celebration India 2014

*Best Technical Poster [W1]* 2014
Grace Hopper Celebration India

## Academic Service

*Program Committee Member*

ACM Conference on Computers and Accessibility (ASSETS) 2022
ACM Conference on Computing and Sustainable Societies (COMPASS) 2021
Grace Hopper Celebration, HCI Track 2021

*Reviewer: Conferences*

ACM CHI [*outstanding review recognitions: 4] 2021 - Present
ACM CSCW [*outstanding review recognitions: 2] 2019 - Present
ACM DIS [*outstanding review recognition: 1] 2022, 2020
ACM UIST 2022
IEEE International Conference on Computers, Software, and Applications (COMPSAC) 2021
Grace Hopper Celebration 2017
Australasian Database Conference 2016

*Reviewer: Journals*

Computer Supported Cooperative Work (CSCW), Springer 2022
ACM Transactions on Accessible Computing (TACCESS) 2021

*Student Volunteer*

ACM CHI 2019, 2021
ACM CSCW 2019
ACM International Conference on Pervasive and Ubiquitous Computing (UbiComp) 2018
InfoSocial Graduate Conference at Northwestern University 2018

*Session Facilitator*

Human-Computer Interaction Consortium | Provocation & Next Steps (breakout group) 2021
Asia-Oceania Accessibility Meet and Share Workshop (breakout group) 2021

*Publicity Co-chair* and *Planning Committee Member*
InfoSocial Graduate Conference at Northwestern University 2019

## Outreach & Memberships

*Co-host & Co-organizer*
Inspiring Stories (podcast series on Bangladeshi women in STEM) 2020 – 2021

*Member*
Northwestern Graduate Women in Computing 2019 – Present
Association for Computing Machinery (ACM) 2017 – Present
Special Interest Group on Computer-Human Interaction (SIGCHI) 2017 – Present
Special Interest Group on Accessible Computing (SIGACCESS) 2017 – Present
Bangladeshi Women in Computer Science and Engineering 2015 – Present

*Code Coach Volunteer*
BraveCamp Chicago by Brave Initiatives (non-profit coding camp for high school girls) Summer 2018

*Vice-President*
Murchhona: BUET (cultural club) 2014 – 2015

## Students Mentored

- *Thomas McHugh* | Computer Science undergrad, Northwestern University 2020 – 2021
  Coauthored paper: [C10]. Own the first place at the ACM Student Research Competition (SRC) at ASSETS 2020 and SRC Grand Finals 2021. Next position: Software engineer at Apple.
- *Evan Li* | Mechanical Engineering MS student, Northwestern University 2020
  Mentored on designing an audio-enhanced loom for accessible weaving.
- *Rawan Mohamed* | Computer Science undergrad, Northwestern University 2020
  Mentored on performing qualitative coding on user evaluation data.
- *Caroline Brewley* | High school student researcher 2019
  Mentored on performing a literature review and design sketching low-fidelity prototypes.
- *Nusrat Jahan Mazumder* | Computer Science undergrad, Bangladesh U of Engg. & Tech 2017–18
  Coauthored papers: [J1] and [C5]. Next position: PhD student at the University of Virginia.
- *Khandaker Ashrafi Akbar* | Computer Science undergrad, Bangladesh U of Engg. & Tech 2017–18
  Coauthored papers: [J1] and [C5]. Next position: PhD student at the University of Texas at Dallas.
- *Fatema Khan* | Computer Science undergrad, United International University 2016
  Coauthored papers: [C2] and a poster for GHC'17. Next position: Lecturer at Prime Asia University.
- *Ahiya Ahammed* | Computer Science undergrad, United International University 2016
  Coauthored paper: [C2]. Next position: PhD student at the University of Debrecen, Hungary.