

Jatore M. Price

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SUMMARY

Results-driven, organized and proactive Coordinator with experience in project management, data analysis, and administrative support. Proven ability to maintain accurate project records, streamline workflows, and communicate effectively with clients and stakeholders. Skilled in managing multiple projects simultaneously, preparing detailed reports, and ensuring deliverables meet high standards of accuracy and compliance. Proficient in Salesforce, Power BI, and Google Suite, with a strong focus on attention to detail and operational excellence.

WORK EXPERIENCE

i.c.stars *Chicago / Chicago, IL

Full Stack Developer Intern

July 2024 – Present

- Developed and maintained **responsive user interfaces** with **React** (and **Next.js**), delivering 5+ new features per sprint to improve user engagement.
- Built and consumed **RESTful APIs** with **Node.js** and **Express**, integrating them with a **PostgreSQL** database for full **CRUD operations** on user data.
- Collaborated in an **Agile team**, writing **user stories** in **JIRA**, attending **daily stand-ups**, and deploying builds via **CI/CD pipelines** with **GitHub Actions**.
- Modeled and migrated **relational database schemas** with **Prisma ORM** and **PostgreSQL**, ensuring scalable and normalized data structures

Luminus Data Solutions, LLC / Remote

Data Analyst Intern

July 2024 – Present

- Maintained **project records** by organizing datasets and verifying accuracy for analysis.
- Executed SQL queries to retrieve, analyze, and troubleshoot datasets, supporting both internal teams and external client requests.
- Led **data preparation and cleaning efforts**, transforming raw data into usable formats by identifying and correcting inconsistencies.
- **Troubleshoot network connectivity issues** during data transfer processes, ensuring uninterrupted data flow and minimizing downtime.
- Conducted **data cleaning and preparation** to align datasets with project requirements.

Amplify / Atlanta, GA

Professional Development Coordinator

June 2020 – October 2023 •

- Managed scheduling and account details for **high-value clients** (accounts averaging \$250,000), ensuring **efficient coordination of resources**.
- Enhanced reporting processes by designing **custom Salesforce dashboards and reports**, providing actionable insights into team performance.
 - Coordinated with cross-departmental teams to **streamline workflows** and improve operational efficiency.
 - Reviewed and updated **training materials and deliverables**, ensuring accuracy and alignment with team objectives.
 - Created custom Salesforce dashboards to improve visibility into **team performance metrics** and KPIs.
 - Delivered **periodic project updates** to leadership through written reports and presentations.

Tier 1 Support Specialist

July 2019 – June 2020

- Resolved customer queries via phone and chat, achieving a **95% first-contact resolution rate** by troubleshooting technical issues efficiently.
- **Maintained thorough ticket documentation** in Salesforce, ensuring accurate tracking and analysis of customer issues.
- Collaborated with technical teams to escalate and resolve complex system problems, ensuring **on-time issue resolution**.
- Supported team performance by **monitoring open tickets and coordinating updates**, meeting **established service-level agreements (SLAs)**.

Skills

- **CRM Systems:** Working with tools like Salesforce to manage workflows.
- **Reporting and Updates:** Regularly prepared and presented project updates, ensuring clarity and data-driven insights for stakeholders.
- **Organizational Skills:** Managing multiple tasks and projects efficiently.
- **Attention to Detail:** Proven track record in reviewing deliverables for accuracy, including dashboards, training materials, and client documentation.
- **SQL Queries:** Wrote complex SQL queries to extract, analyze, and troubleshoot datasets for internal and client-facing reporting.
- **Web Development:** Developed full-stack applications using React, Next.js, Node.js, Express, and PostgreSQL.
- **Database Design:** Modeled and migrated relational schemas using Prisma ORM and PostgreSQL for scalable applications.
- **Agile Project Collaboration:** Participated in daily stand-ups, wrote user stories in Planner, and contributed to sprints using Agile methodology.

Certifications

- Google Project Management: Professional Certificate
- Microsoft Certified: Power BI Data Analyst Associate
- Data Camp: SQL Associate

Education Atlanta Technical College / Atlanta, GA

Computer and Information Systems, August 2017 – May 2018